No. 24-6697

IN THE UNITED STATES COURT OF APPEALS FOR THE NINTH CIRCUIT

COURTHOUSE NEWS SERVICE,

Plaintiff-Appellee,

v.

SARA OMUNDSON,

Defendant-Appellant.

Appeal from the United States District Court for the District of Idaho, Case No. 1:21-CV-00305-DCN, the Honorable David C. Nye, Presiding

EXCERPTS OF RECORD, VOL. 11

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Attorneys for Appellant Sara Omundson

Exhibit B

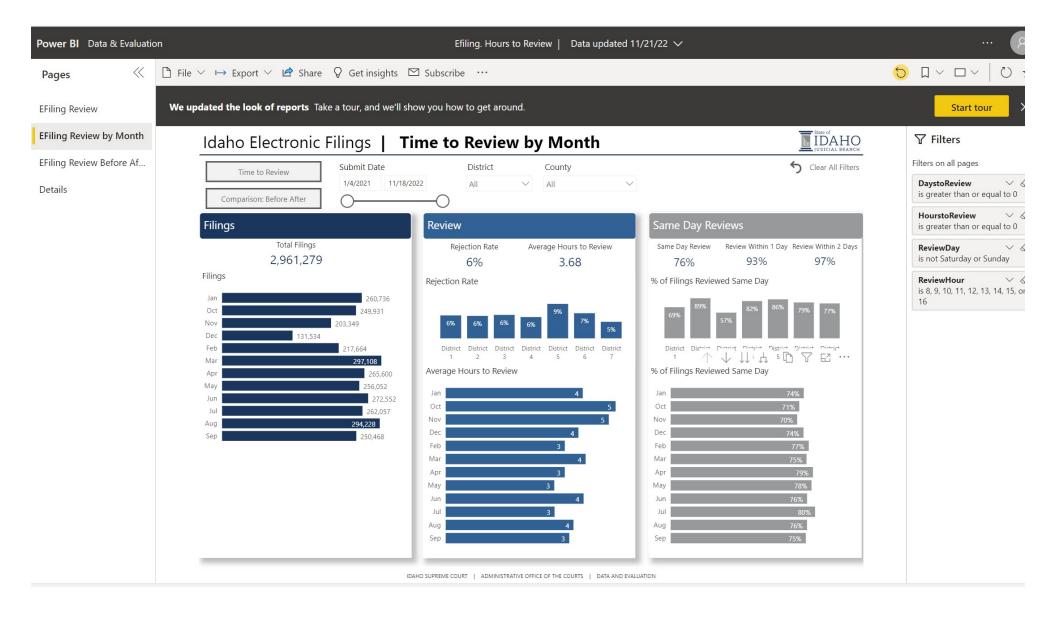


Exhibit C

ER-2415

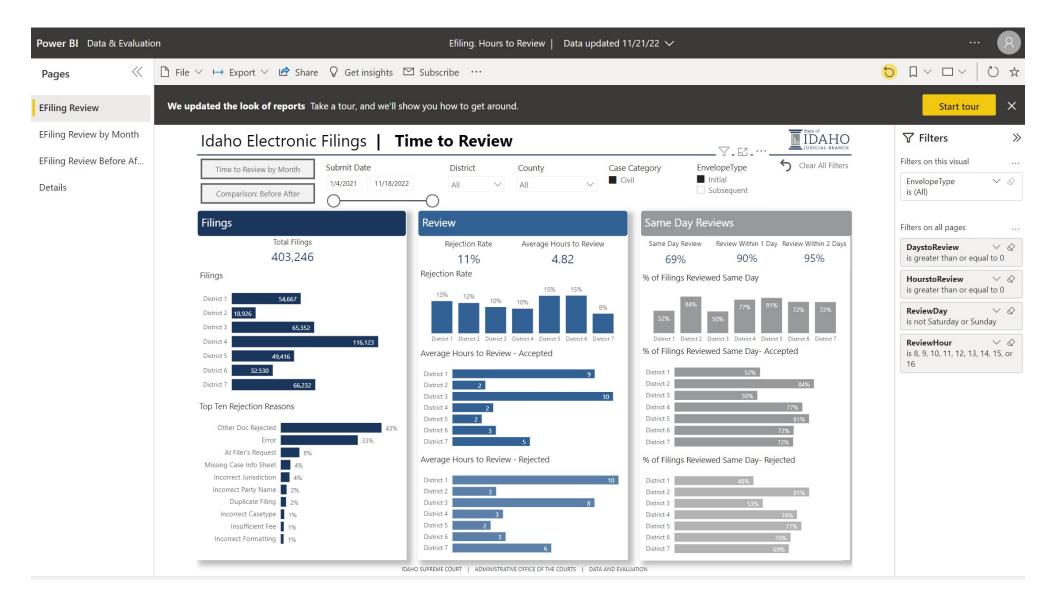


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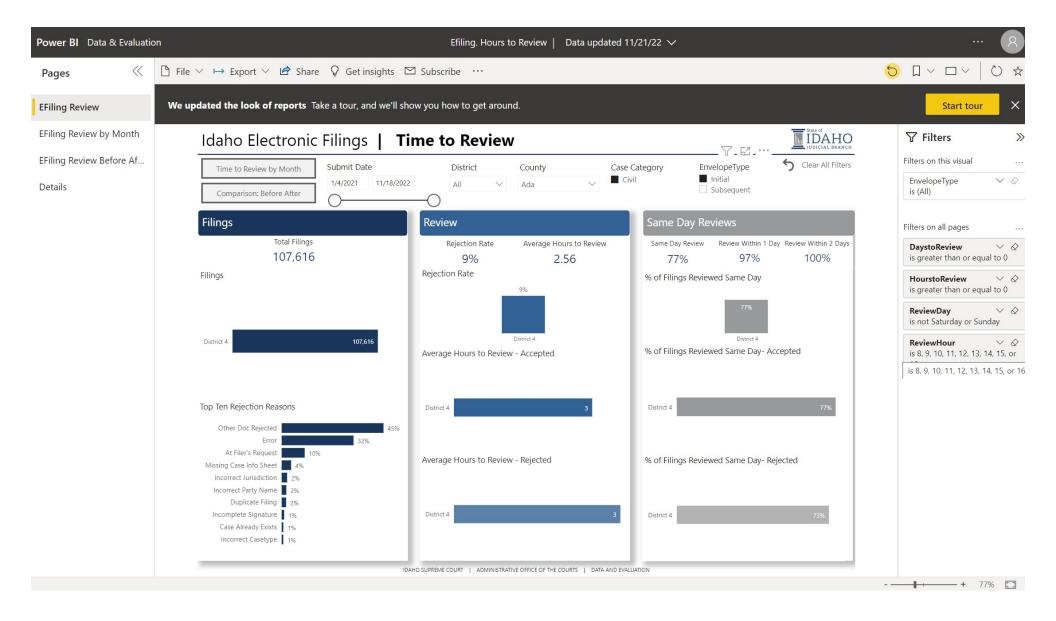


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ER-2419

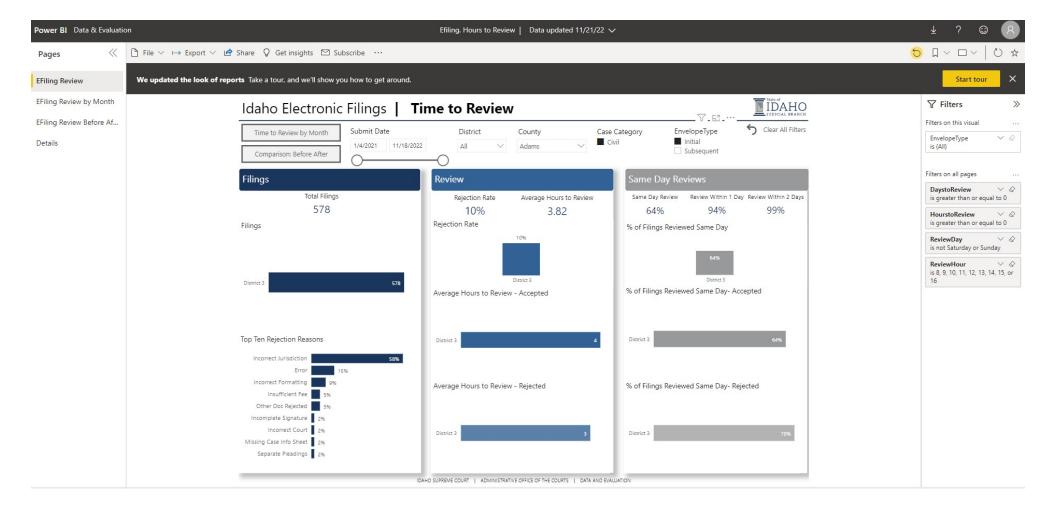


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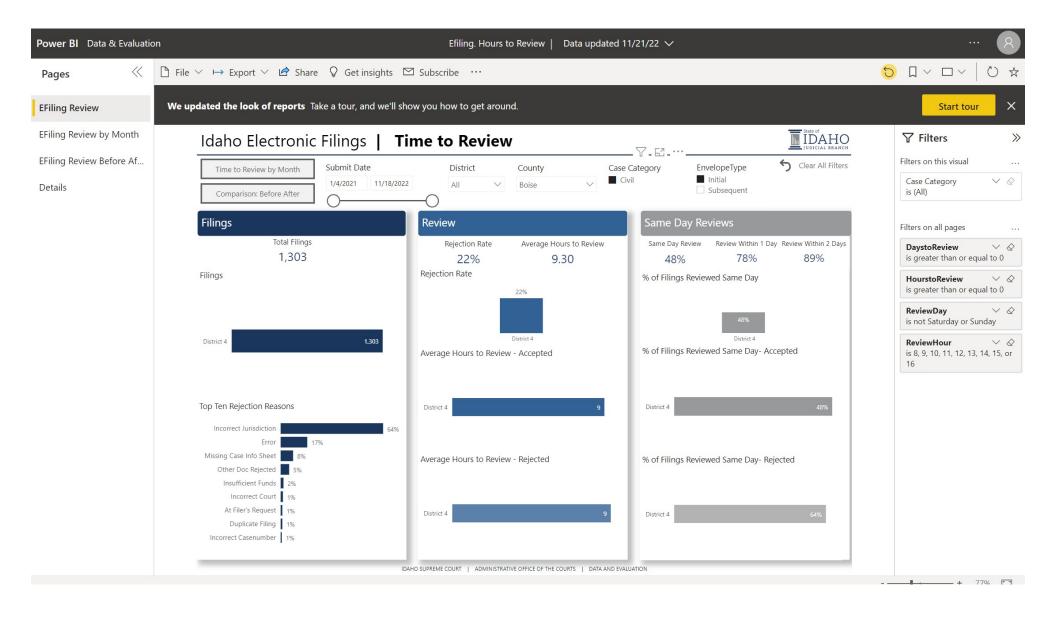
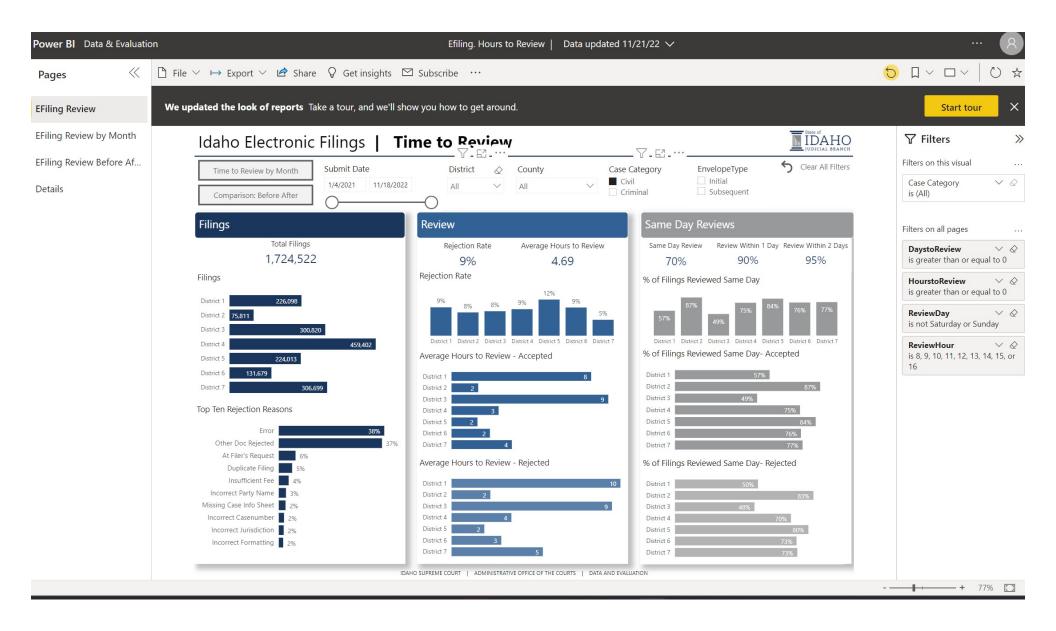


Exhibit G



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Attorneys for Sara Omundson

IN THE UNITED STATES DISTRICT COURT

FOR THE DISTRICT OF IDAHO

COURTHOUSE NEWS SERVICE,

Plaintiff

VS.

SARA OMUNDSON, in her official capacity as Administrative Director of Idaho Courts,

Defendants.

CASE NO. 1:21-CV-00305-DCN

DECLARATION OF THE HONORABLE MITCHELL W. BROWN

I, the Honorable Mitchell W. Brown, declare as follows:

- 1. I make this Declaration based on my own personal knowledge and I am competent to the matters herein.
- 2. I have served in the capacity of a District Judge for the State of Idaho's Sixth Judicial District since 2008. As a District Judge, I have jurisdiction over civil and criminal cases.
- 3. As a District Judge, I am aware that each county Clerk's Office is responsible for reviewing filings submitted through File & Serve, which is a software platform available to the public. Once documents arrive in File & Serve, clerks perform a ministerial review of the filings to ensure they meet the requirements established by the Idaho Supreme Court to enter the court

system as official records. This includes confirming, if applicable, the correct filing fee has been paid, the necessary signatures are included, the case is being submitted in the appropriate jurisdiction, and that the submitted document indicates the correct court, e.g. district court or the magistrate division. If the ministerial aspects of the filing are correct, the Clerk's Office accepts the document for filing, a file stamp is affixed and the filing is transferred to Case Manager, which houses the official dockets of each county court. Once in Case Manager, an accepted document is filed as part of the official court record. The District Judges do not participate in this process, with the exception of whether to grant filing fee waiver applications submitted under Idaho Rule of Civil Procedure 10.1.

- 4. This configuration is consistent with the access the press and public had prior to the transition to e-filing. In the days of paper filings, the clerk would perform a ministerial review of the document before accepting it, file-stamping it, and placing it in the case file. At that point, the document was a public record and could be immediately reviewed by the press or public upon request. Idaho Courts kept the administrative function of clerk review prior to acceptance as they transitioned to e-filing.
- 5. I understand that in this lawsuit, CNS claims Sara Omundson, in her official capacity as Administrator Director of Idaho Court, should be compelled to either enable Tyler's Auto Accept function or implement a Press Review Queue. Either option would provide CNS with immediate access to newly submitted civil filings before they have been reviewed or accepted for filing by a county clerk.
- 6. Under Auto Accept, the filing would immediately be part of the official record even if the applicable filing fee had not been paid or there were other errors with the submission, such as filing in the wrong jurisdiction. Judicial action would be required to address improperly

submitted documents that are automatically accepted into the case management system.

- 7. Auto Accept would create backlogs and additional issues and work for the clerks. Using the same process as was in place with paper filing, the clerks review newly submitted documents before accepting them as an official court record (e.g. to make sure the complaint is filed in the correct county and proper filing fee has been submitted). When filings are in File & Serve, clerks can communicate directly with the submitter about issues with the submission. Once a document is transferred from File & Serve into Case Manager, there is no ability to communicate directly with the submitter through the Tyler portal; the clerk or court staff would have to call or email the party regarding an error with the submission. In addition, all documents come in the same envelope (e.g. a complaint, summons, and case information sheet). Once the documents in the envelope are accepted for filing, they are transferred into Case Manager. Once in Case Manager, the documents are no longer kept together in an envelope, meaning clerks would have to access each document included in an improper submission individually in order to correct mistakes with the submission. Thus, Auto Accept would significantly increase the workload of the clerks because it eliminates their ability to communicate directly with the submitter through the Tyler portal and easily access all documents included in a submission. This change in process, while minimal in a single transaction, increases exponentially with the number of filings.
- 8. Auto Accept would also increase the already full workload of District Judges and their court staff because they would have to spend time addressing improperly submitted complaints that would have been resolved by the clerks under our current system. For example, a judge may have to enter a notice of intent to dismiss if there is an error with a filing that was automatically submitted into Case Manager. Because complaints in Case Manager are official court records, a judicial order of some sort would be required to take any action in response to an

improperly submitted complaint that was automatically accepted. This would dramatically increase the workload of judges since they would be tasked with ministerial functions that would otherwise be handled by the clerk.

- 9. For decades, and long before the transition to e-filing, clerks have served as gatekeepers for improperly submitted documents. Auto Accept would effectively eliminate this gatekeeping function that benefits litigants, District Judges, Magistrate Judges, their staff, and the clerks. Eliminating this gatekeeping function could be extremely detrimental to litigants. Under the current process, a litigant has three days to correct a defect with a filing if it is rejected by the Clerk's Office and the date of the original submission will still appear as the file-stamped date as the filing date relates back to the date of original submission. *See* Idaho Rule for Electronic Filing and Service 13. With Auto Accept, an issue with a submitted complaint may go unnoticed for a substantial period of time. If a litigant files their complaint close to the expiration of the statute of limitations, they could be barred from pursuing the claim if their complaint had a filing error that was not addressed as part of the historical ministerial review process.
- 10. Another concern with Auto Accept is that filings can include sensitive or confidential information. Because there is no clerk review to address these concerns with Auto Accept, Idaho Courts would be publishing documents as official court records that contain confidential or sensitive information or that should otherwise not be made available to the public. Public access to such information before it can be reviewed and sanitized, if necessary, would erode public confidence in the courts and its ability to be trusted with confidential and sensitive information.
- 11. The Press Review Queue would provide members of the press and public with access to newly submitted filings before they are reviewed and accepted by the Clerk's Office.

- 12. The Press Review Queue is concerning to me because it provides the press and public with access to newly submitted civil filings before the Clerk's Office reviews and accepts them. This means the press and public have access to newly submitted complaints and other civil filings before the presiding judges and their staff have access to them. It is counterintuitive to provide the press and public with access to documents that are *not* official court records and that presiding judges do not even have access to. District Judges cannot take any action on documents that are not part of the official court record, so providing the press and public with access to filings that have not been accepted serves no purpose in informing the press and public about how the courts are functioning; the jurisdiction of the Idaho Courts is not invoked until the complaint becomes an official court record.
- 13. I am also concerned about the implicit representation that a document in the Press Review Queue has been filed or is otherwise an official court document. Members of the press and public may not understand such documents have not been reviewed or accepted by clerks and will not become part of the record if they are rejected. This could result in the press and/or members of the public reporting on filings available in the Press Review Queue as if they are official court documents, when in reality a filing in the Press Review Queue is not an official court document because it has not been reviewed and accepted for filing. This could erode public confidence in the judiciary if members of the press and public report on filings in the Press Review Queue before they are accepted as official court records.
- 14. Providing the press and public with access to documents that have not been reviewed and accepted is also dangerous because an individual could inadvertently or maliciously submit a filing that includes confidential information, such as social security numbers, birthdates, bank account information, etc. That information will be available to the press and public during

(19 of 268), Page 19 of 268Case: 24-6697, 03/06/2025, DktEntry: 10.12, Page 19 of 268 Case 1:21-cv-00305-DCN Document 60-26 Filed 12/15/22 Page 6 of 7

the entire time the filing sits in the Press Review Queue prior to review and acceptance as an

official court record. Further, filing errors could result in cases and or specific pleadings subject to

protection orders or other restrictions on being made public.

15. I understand the importance of providing the public and press with timely access to

newly submitted civil complaints and am a staunch advocate of First Amendment Rights.

However, the Sixth Judicial District also needs to ensure that litigants' rights are protected. This

includes ensuring that civil filings are reviewed by clerks so any filing errors can be timely

addressed. This also includes ensuring that individuals' personal information is not made available

to the press and public. Providing CNS with immediate access to newly submitted civil complaints

and civil filings via Auto Accept or the Press Review Queue substantially impairs the Sixth Judicial

District's ability to serve and protect the individuals who access the court system.

I declare under penalty of perjury pursuant to the law of the State of Idaho that the

foregoing is true and correct.

DATED this 13th day of December, 2022.

Mitchell W. Brown

Whill W. Brown

District Judge

CERTIFICATE OF SERVICE

I hereby certify that on 15th day of December, 2022, I served a copy of the foregoing on CM/ECF Registered Participants as reflected on the Notice of Electronic Filing as follows:

Amber K. Dina Katherine A. Keating Jonathan G. Fetterly amberdina@givenspursley.com katherin.keating@bclplaw jon.fetterly@bclplaw.com

/s/Keely E. Duke

Keely E. Duke

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Facsimile (208) 342-3299

Attorneys for Sara Omundson

IN THE UNITED STATES DISTRICT COURT

FOR THE DISTRICT OF IDAHO

COURTHOUSE NEWS SERVICE,

Plaintiff

VS.

SARA OMUNDSON, in her official capacity as Administrative Director of Idaho Courts,

Defendants.

CASE NO. 1:21-CV-00305-DCN

DECLARATION OF THE HONORABLE ERIC WILDMAN

I, the Honorable Eric Wildman, declare as follows:

- 1. I make this Declaration based on my own personal knowledge and I am competent to the matters herein.
- 2. I serve as District Judge for the State of Idaho's Fifth Judicial District. As a District Judge, I have jurisdiction over civil and criminal cases.
- 3. I also serve as the Administrative District Judge (ADJ) for the Fifth Judicial District. As the ADJ, I have administrative supervision and authority over the operating of the district courts and magistrate courts in the Fifth Judicial District.
 - 4. As a District Judge and ADJ, I am aware that each county Clerk's Office is

DECLARATION OF THE HONORABLE ERIC WILDMAN- 1

responsible for reviewing filings submitted through File & Serve, which is a software platform available to the public. Once documents arrive in File & Serve, clerks perform a ministerial review of the filings to ensure they meet the requirements established by the Idaho Supreme Court to enter the court system as official records. This includes confirming, if applicable, the correct filing fee has been paid, the necessary signatures are included, the case is being submitted in the appropriate jurisdiction, and that the submitted document indicates the correct court division, e.g. magistrate or district court. If the ministerial aspects of the filing are correct, the Clerk's Office accepts the document for filing and the filing is transferred to Case Manager, which houses the official dockets of each county court. Once in Case Manager, an accepted complaint is filed as part of the official court record. The District Judges do not participate in this process, with the exception of whether to grant filing fee waiver applications submitted under Idaho Rule of Civil Procedure 10.1.

- 5. I understand that in this lawsuit, CNS claims Sara Omundson, in her official capacity as Administrator Director of Idaho Courts, should be compelled to either enable Tyler's Auto Accept function or implement a Press Review Queue. Either option would provide CNS with immediate access to newly submitted civil complaints before they have been reviewed or accepted for filing by a county clerk.
- 6. I served on the Idaho Supreme Court's Technology Committee when Idaho Courts decided to make the transition to paperless filing. The Idaho Supreme Court hired consultants to help with the transition to e-filing. We were looking for an "off the shelf" case management system, and the Odyssey system from Tyler was the closest option. The issue of turning on Auto Accept or implementing a Press Review Queue came up and was discussed extensively by the committee in conjunction with the consultants. At first blush, Auto Accept seemed like a viable option because we thought this would save time and money. Historically, clerks would review

paper submissions and accept or reject them before they became part of the docket. Neither the press nor the public was provided with access to paper submissions before they had been reviewed and accepted for filing. The elected clerks explained all the reasons why they would have to reject paper submissions and further explained that if an error is not corrected on the front end, it takes a lot of work to correct errors once a submission has been accepted for filing. This topic was discussed, debated, and voted on. We specifically considered press and public access to newly submitted documents. Ultimately, the committee made a recommendation to the Idaho Supreme Court that the clerks continue to review submissions and accept or reject them for filing before they are filtered into Case Manager, at which time they are available to the public and press.

- 7. Under Auto Accept, the complaint would immediately be part of the official record even if the applicable filing fee had not been paid or there were other errors with the submission, such as filing in the wrong jurisdiction.
- 8. Judicial action would be required to address improperly submitted documents that are automatically accepted into the case management system. This would include preparing orders and conducting hearings to strike improperly submitted complaints, otherwise remove them from the case management system, or redact filings already in the case file. This is inefficient and would increase the workload of District Judges, their court staff, and clerks.
- 9. Clerks serve as gatekeepers for improperly submitted documents. Auto Accept would effectively eliminate this gatekeeping function that benefits litigants, District Judges, their staff, and the clerks. Eliminating this gatekeeping function could be extremely detrimental to litigants. Under the current process, a litigant has three days to correct a defect with a complaint if it is rejected by the Clerk's Office and the date of the original submission will still appear as the file-stamped date. *See* Idaho Rule for Electronic Filing and Service 13. With Auto Accept, an issue

with a submitted complaint may go unnoticed for a substantial period of time; filing issues will only be addressed if they are brought to the District Court's attention. If a litigant files their complaint close to the expiration of the statute of limitations, they could be barred from pursuing the claim if their complaint had a filing error that was not addressed on the front end. If a complaint was filed in the wrong venue (i.e. a venue other than what was listed on the face of the complaint), this would need to be remedied either through dismissal of the complaint or a change of action. The first option could adversely impact litigants, particularly if they filed the complaint on or near the statute of limitations, as discussed above. The second option adversely impacts the courts because judicial action would be required to transfer the case to the venue listed on the face of the complaint.

- 10. Eliminating the clerk's gatekeeping function is harmful to all litigants, but it could be especially harmful to *pro se* litigants who are not as familiar with filing requirements.
- 11. The Press Review Queue is concerning to me because it provides the press and public with access to newly submitted civil complaints before the Clerk's Office reviews and accepts them. The press and public should not have access to newly submitted complaints before the District Court judges have access to them. A complaint is not an official court document until it has been accepted, and the District Courts should not be publishing documents (including pleadings that potentially include confidential information or that should have been filed under seal) that have not been reviewed and accepted by a clerk.
- 12. Providing the press and public with access to documents that have not been reviewed and accepted is also dangerous because an individual could inadvertently or maliciously submit a complaint with confidential information, such as social security numbers, birthdates, bank account information, etc. This information will be available to the press and public during the

entire time the complaint sits in the Press Review Queue. Further, filing errors could result in cases that were supposed to be filed under seal being available in the Press Review Queue.

13. I understand the importance of providing the public and press with timely access to newly submitted civil complaints. The Fifth Judicial District also needs to ensure that litigants' rights are protected. This includes ensuring complaints are reviewed by clerks so any filing errors can be timely addressed on the front end. This also includes ensuring that individuals' personal information is not made available to the press and public. Providing CNS with *immediate* access to newly submitted civil complaints via Auto Accept or the Press Review Queue substantially impairs the Fifth Judicial District's ability to serve and protect the individuals who access the court system.

I declare under penalty of perjury pursuant to the law of the State of Idaho that the foregoing is true and correct.

DATED this <u>30</u> day of November, 2022.

Eric Wildman District Judge

CERTIFICATE OF SERVICE

I hereby certify that on 15th day of December, 2022, I served a copy of the foregoing on CM/ECF Registered Participants as reflected on the Notice of Electronic Filing as follows:

Amber K. Dina Katherine A. Keating Jonathan G. Fetterly amberdina@givenspursley.com katherin.keating@bclplaw jon.fetterly@bclplaw.com

/s/Keely E. Duke

Keely E. Duke

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Attorneys for Sara Omundson

IN THE UNITED STATES DISTRICT COURT

FOR THE DISTRICT OF IDAHO

COURTHOUSE NEWS SERVICE,

Plaintiff

VS.

SARA OMUNDSON, in her official capacity as Administrative Director of Idaho Courts,

Defendants.

CASE NO. 1:21-CV-00305-DCN

DECLARATION OF THE HONORABLE CYNTHIA MEYER

I, the Honorable Cynthia Meyer, declare as follows:

- 1. I make this Declaration based on my own personal knowledge and I am competent to the matters herein.
- 2. I serve as a District Judge for the State of Idaho's First Judicial District. As a District Judge, I have jurisdiction over civil and criminal cases.
- 3. I am also the Administrative District Judge (ADJ) for the First Judicial District. As the ADJ, I have administrative supervision and authority over the operating of the district courts and magistrate divisions in the First Judicial District.
 - 4. As the ADJ and as a District Judge, I am aware that each county Clerk's Office is

DECLARATION OF THE HONORABLE CYNTHIA MEYER - 1

responsible for reviewing filings submitted through File & Serve, which is a software platform available to the public. Once documents arrive in File & Serve, clerks perform a ministerial review of the filings to ensure they meet the requirements established by the Idaho Supreme Court to enter the court system as official records. This includes confirming, if applicable, the correct filing fee has been paid, the necessary signatures are included, the case is being submitted in the appropriate jurisdiction, and that the submitted document indicates the correct court, e.g. magistrate division or district court. If the ministerial aspects of the filing are correct, the Clerk's Office accepts the document for filing and the filing is transferred to Case Manager, which houses the official dockets of each county court. Once in Case Manager, an accepted complaint is filed and becomes an official court record. The District Judges do not participate in this process, with the exception of whether to grant filing fee waiver applications submitted under Idaho Rule of Civil Procedure 10.1.

- 5. I understand that in this lawsuit, CNS claims Sara Omundson, in her official capacity as Administrative Director of Courts, should be compelled to either enable Tyler's Auto Accept function or implement a Press Review Queue. Either option would provide CNS with immediate access to newly submitted civil complaints before they have been reviewed or accepted for filing by a county clerk and before they are an official court record.
- 6. Under Auto Accept, the complaint would immediately be part of the official record even if the applicable filing fee had not been paid or there were other errors with the submission, such as filing in the wrong jurisdiction. Judicial action would be required to address improperly submitted documents that are automatically accepted into the case management system.
- 7. This is a serious concern because caseloads in the First Judicial District are increasing, and District Judges and their court staff are incredibly busy. Auto Accept would increase their already full workload since District Judges and their court staff would have to spend

time addressing improperly submitted complaints that would have been fielded by the clerks under our current system (e.g. by preparing and entering an order striking the pleading). This puts District Judges in the difficult position of determining what action should be taken if a complaint is improperly submitted.

- 8. For decades, and long before the transition to e-filing, clerks have served as gatekeepers for improperly submitted documents. Auto Accept would effectively eliminate this gatekeeping function that benefits litigants, District Judges, their staff, and the clerks. Eliminating this gatekeeping function could be extremely detrimental to litigants. Under the current process, a litigant has three days to correct a defect with a complaint if it is rejected by the Clerk's Office and the filing date will then relate back to the date of the original submission. *See* Idaho Rule for Electronic Filing and Service 13. With Auto Accept, an issue with a submitted complaint may go unnoticed for a substantial period of time. If a litigant files their complaint close to the expiration of the statute of limitations, they could be barred from pursuing the claim if their complaint had a filing error that was not addressed on the front end.
- 9. Eliminating the clerk's gatekeeping function is harmful to all litigants, but it could be especially harmful to *pro se* litigants who are not as familiar with filing requirements.
- 10. The Press Review Queue would provide members of the press and public with access to newly submitted complaints before they are reviewed and accepted by the Clerk's Office and before they are an official court record.
- 11. The Press Review Queue is concerning to me because it provides the press and public with access to newly submitted civil complaints before the Clerk's Office reviews and accepts them. The press and public should not have access to newly submitted complaints before they are an official court record and District Court judges have access to them.

(30 of 268), Page 30 of 268Case: 24-6697, 03/06/2025, DktEntry: 10.12, Page 30 of 268 Case 1:21-cv-00305-DCN Document 60-28 Filed 12/15/22 Page 4 of 6

in the Press Review Queue as if they are official court records.

12. I am also concerned about the implicit representation that a document in the Press Review Queue has been filed or is otherwise an official court document. Members of the press and public may not understand such documents have not been reviewed or accepted by clerks and will not become part of the record if they are rejected and not corrected. This could result in the press and/or members of the public reporting on complaints available in the Press Review Queue as if they are official court documents, when in reality no complaint in the Press Review Queue is an official court document because it has not been reviewed and accepted for filing. This could erode public confidence in the judiciary if members of the press and public falsely report on complaints

- 13. Providing the press and public with access to documents that have not been reviewed and accepted is also dangerous because an individual could inadvertently or maliciously submit a complaint that includes confidential information, such as social security numbers, birthdates, bank account information, etc. That information will be available to the press and public during the entire time the complaint sits in the Press Review Queue. Further, filing errors could result in cases that were supposed to be filed under seal being available in the Press Review Queue.
- 14. I understand the importance of providing the public and press with timely access to newly submitted civil complaints. The First Judicial District also needs to ensure that litigants' rights are protected. This includes ensuring that complaints are reviewed by clerks so any filing errors can be timely addressed. This also includes ensuring that individuals' personal information is not made available to the press and public. Providing CNS with *immediate* access to newly submitted civil complaints via Auto Accept or the Press Review Queue substantially impairs the First Judicial District's ability to serve and protect the individuals who access the court system.

I declare under penalty of perjury pursuant to the law of the State of Idaho that the

foregoing is true and correct.

DATED this day of November, 2022.

Cynthia Meyer District Judge

CERTIFICATE OF SERVICE

I hereby certify that on 15th day of December, 2022, I served a copy of the foregoing on CM/ECF Registered Participants as reflected on the Notice of Electronic Filing as follows:

Amber K. Dina Katherine A. Keating Jonathan G. Fetterly amberdina@givenspursley.com katherin.keating@bclplaw jon.fetterly@bclplaw.com

/s/Keely E. Duke

Keely E. Duke

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Attorneys for Sara Omundson

IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF IDAHO

COURTHOUSE NEWS SERVICE,

Plaintiff

VS.

SARA OMUNDSON, in her official capacity as Administrative Director of Idaho Courts,

Defendants.

CASE NO. 1:21-CV-00305-DCN

DECLARATION OF THE HONORABLE DAVIS VANDERVELDE

I, the Honorable Davis VanderVelde, declare as follows:

- 1. I make this Declaration based on my own personal knowledge and I am competent to the matters herein.
- 2. I serve as District Judge for the State of Idaho's Third Judicial District. As a District Judge, I have jurisdiction over civil and criminal cases.
- 3. I also serve as the Administrative District Judge (ADJ) for the Third Judicial District. As the ADJ, I have administrative supervision and authority over the operating of the district courts and magistrate division of the courts in the Third Judicial District.
 - 4. As a District Judge and ADJ, I am aware that each county Clerk's Office is

responsible for reviewing filings submitted through File & Serve, which is a software platform available to the public.

- 5. I understand that in this lawsuit, CNS claims Sara Omundson, in her official capacity as Administrative Director of Idaho Courts, should be compelled to either enable Tyler's Auto Accept function or implement a Press Review Queue. Either option would provide CNS with immediate access to newly submitted civil complaints before they have been reviewed or accepted for filing by a county clerk.
- 6. It is my understanding that Under Auto Accept, the complaint would immediately be part of the official record even if the applicable filing fee had not been paid or there were other errors with the submission, such as filing in the wrong jurisdiction.
- 7. Judicial action would likely be required to address improperly submitted documents that are automatically accepted into the case management system. This may include preparing orders and conducting hearings to strike improperly submitted complaints, otherwise remove them from the case management system, or redact documents in a case file. This is likely to increase the workload of District Judges, their court staff, and clerks.
- 8. Currently, clerks serve as gatekeepers for improperly submitted documents. It is my understanding that Auto Accept would effectively eliminate this gatekeeping function that benefits litigants, District Judges, their staff, and the clerks. Additionally, I believe eliminating this gatekeeping function could be detrimental to litigants. Under the current process, a litigant has three days to correct a defect with a complaint if it is rejected by the Clerk's Office and the date of the original submission will still appear as the file-stamped date. *See* Idaho Rule for Electronic Filing and Service 13. With Auto Accept, it is possible that any issues with a submitted complaint may go unnoticed for a substantial period of time as filing issues will only be addressed if they are

(35 of 268), Page 35 of 268Case: 24-6697, 03/06/2025, DktEntry: 10.12, Page 35 of 268 Case 1:21-cv-00305-DCN Document 60-29 Filed 12/15/22 Page 3 of 5

brought to the District Court's attention. For instance, if a litigant files their complaint close to the

expiration of the statute of limitations, they could be barred from pursuing the claim if their

complaint had a filing error that was not addressed on the front end.

9. I believe eliminating the clerk's gatekeeping function is harmful to all litigants and

it could be especially harmful to pro se litigants who are not as familiar with filing requirements.

For instance, if a pro se litigant were to file a case in the wrong jurisdiction, without clerk review

to catch this common mistake, the litigant could presumably miss a statute of limitation and have

their case dismissed.

10. The Press Review Queue is also concerning to me because it provides the press and

public with access to newly submitted civil complaints before the Clerk's Office reviews and

accepts them. I do not believe that the press and public should have access to newly submitted

complaints before the District Court judges have access to them.

11. Providing the press and public with access to documents that have not been

reviewed and accepted is dangerous because an individual could inadvertently or maliciously

submit a complaint with confidential information, such as social security numbers, birthdates, bank

account information, etc. This information will be available to the press and public during the

entire time the complaint sits in the Press Review Queue. Further, filing errors could result in cases

that were supposed to be filed under seal being available in the Press Review Queue.

12. I understand the importance of providing the public and press with timely access to

newly submitted civil complaints. The Third Judicial District also needs to ensure that litigants'

rights are protected. This includes ensuring complaints are reviewed by clerks so any filing errors

can be timely addressed on the front end. This also includes working to avoid improper disclosure

of confidential information to the press and public. Providing CNS with immediate access to newly

(36 of 268), Page 36 of 268Case: 24-6697, 03/06/2025, DktEntry: 10.12, Page 36 of 268 Case 1:21-cv-00305-DCN Document 60-29 Filed 12/15/22 Page 4 of 5

submitted civil complaints via Auto Accept or the Press Review Queue would likely impair the Third Judicial District's ability to serve and protect the individuals who access the court system.

I declare under penalty of perjury pursuant to the law of the State of Idaho that the foregoing is true and correct.

DATED this 13 day of December, 2022.

Davis VanderVelde District Judge

CERTIFICATE OF SERVICE

I hereby certify that on 15th day of December, 2022, I served a copy of the foregoing on CM/ECF Registered Participants as reflected on the Notice of Electronic Filing as follows:

Amber K. Dina Katherine A. Keating Jonathan G. Fetterly amberdina@givenspursley.com katherin.keating@bclplaw jon.fetterly@bclplaw.com

/s/Keely E. Duke

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Attorneys for Sara Omundson

IN THE UNITED STATES DISTRICT COURT

FOR THE DISTRICT OF IDAHO

COURTHOUSE NEWS SERVICE,

Plaintiff

VS.

SARA OMUNDSON, in her official capacity as Administrative Director of Idaho Courts,

Defendants.

CASE NO. 1:21-CV-00305-DCN

DECLARATION OF THE HONORABLE DANE WATKINS

I, the Honorable Dane Watkins, declare as follows:

- 1. I make this Declaration based on my own personal knowledge and I am competent to the matters herein.
- 2. I serve as a District Judge for the State of Idaho's Seventh Judicial District. As a District Judge, I have jurisdiction over civil and criminal cases.
- 3. I am also the Administrative District Judge (ADJ) for the Seventh Judicial District. As the ADJ, I have administrative supervision and authority over the operating of the district courts and magistrate courts in the Seventh Judicial District.
 - 4. As the ADJ and as a District Judge, I am aware that each county Clerk's Office is

responsible for reviewing filings submitted through File & Serve, which is a software platform available to the public. Once documents arrive in File & Serve, clerks perform a ministerial review of the filings to ensure they meet the requirements established by the Idaho Supreme Court to enter the court system as official records. This includes confirming, if applicable, the correct filing fee has been paid, the necessary signatures are included, the case is being submitted in the appropriate jurisdiction, and that the submitted document indicates the correct court, e.g. district court or the magistrate division. If the ministerial aspects of the filing are correct, the Clerk's Office accepts the document for filing, a file stamp is affixed and the filing is transferred to Case Manager, which houses the official dockets of each county court. Once in Case Manager, an accepted complaint is filed as part of the official court record. The District Judges do not participate in this process, with the exception of whether to grant filing fee waiver applications submitted under Idaho Rule of Civil Procedure 10.1.

- 5. The clerk review process was in place prior to the transition to e-filing. With paper filings, the filer would hand the clerk their submission (e.g. a complaint and summons), the clerk would then review the submission to make sure all filing requirements were met (e.g. correct filing fee was included, filed in the correct jurisdiction, etc.). The clerk would either accept the submission—at which point it was file stamped and docketed in the official court record—or reject the submission and provide the filer with an explanation of what needed to be fixed for the complaint to be accepted.
- 6. I understand that in this lawsuit, CNS claims Sara Omundson, in her official capacity as Administrator Director of Idaho Court, should be compelled to either enable Tyler's Auto Accept function or implement a Press Review Queue. Either option would provide CNS with immediate access to newly submitted civil complaints before they have been reviewed or accepted

for filing by a county clerk.

- 7. Under Auto Accept, the complaint would immediately be part of the official record even if the applicable filing fee had not been paid or there were other errors with the submission, such as filing in the wrong jurisdiction. Judicial action would be required to address improperly submitted documents that are automatically accepted into the case management system.
- 8. This is a serious concern because Auto Accept would increase the already full workload of District Judges and their court staff because they would have to spend time addressing improperly submitted complaints that would have been fielded by the clerks under our current system (e.g. by preparing and entering an order striking the pleading). This puts District Judges in the difficult position of determining what action should be taken if a complaint is improperly submitted. There are twenty judges in the Seventh Judicial District, including magistrate judges. Only six judges have a law clerk or staff attorney. Magistrate Judges in the Seventh Judicial District will occasionally be assigned cases where the amount in controversy is \$25,000 (as opposed to the \$10,000 threshold that invokes the jurisdiction on the District Court). Magistrate Judges do not have law clerks. Thus, although some judges may be able to delegate certain tasks to their law clerks related to correcting improperly submitted documents, many judges do not have this option and will have to spend their own time correcting erroneous filings. In either scenario, automatically routing improper submissions into Case Manager via Auto Accept puts a strain on judicial resources. The clerks and judges are extremely busy, and adding to their already heavy workload would require additional resources such as hiring additional clerks.
- 9. For decades, and long before the transition to e-filing, clerks have served as gatekeepers for improperly submitted documents. Auto Accept would effectively eliminate this gatekeeping function that benefits litigants, District Judges, their staff, and the clerks. Eliminating

this gatekeeping function could be extremely detrimental to litigants. Under the current process, a litigant has three days to correct a defect with a complaint if it is rejected by the Clerk's Office and the date of the original submission will still appear as the file-stamped date as the filing date relates back to the date of original submission. *See* Idaho Rule for Electronic Filing and Service 13. With Auto Accept, an issue with a submitted complaint may go unnoticed for a substantial period of time. If a litigant files their complaint close to the expiration of the statute of limitations, they could be barred from pursuing the claim if their complaint had a filing error that was not addressed on the front end. If a complaint was filed in the wrong venue (i.e. a venue other than what was listed on the face of the complaint), this would need to be remedied either through dismissal of the complaint or a change of action. The first option could adversely impact litigants, particularly if they filed the complaint on or near the statute of limitations, as discussed above. The second option adversely impacts the courts because judicial action would be required to transfer the case to the venue listed on the face of the complaint.

- 10. Eliminating the clerk's gatekeeping function is harmful to all litigants, but it could be especially harmful to *pro se* litigants who are not as familiar with filing requirements. *Pro se* litigants are also less likely to be aware of the requirement that sealed documents need to be "filed conventionally" (i.e. paper filed). IREFS 5(h). This makes them more vulnerable to exposing confidential information if they fail to follow the requirements for filing confidential documents.
- 11. The Press Review Queue would provide members of the press and public with access to newly submitted complaints before they are reviewed and accepted by the Clerk's Office.
- 12. The Press Review Queue is concerning to me because it provides the press and public with access to newly submitted civil complaints before the Clerk's Office reviews and accepts them. The press and public should not have access to newly submitted complaints before

(42 of 268), Page 42 of 268 Case: 24-6697, 03/06/2025, DktEntry: 10.12, Page 42 of 268 Case 1:21-cv-00305-DCN Document 60-30 Filed 12/15/22 Page 5 of 7

the District Court judges have access to them.

13. I am also concerned about the implicit representation that a document in the Press

Review Queue has been filed or is otherwise an official court document. Members of the press and

public may not understand such documents have not been reviewed or accepted by clerks and will

not become part of the record if they are rejected. This could result in the press and/or members of

the public reporting on complaints available in the Press Review Queue as if they are official court

documents, when in reality no complaint in the Press Review Queue is an official court document

because it has not been reviewed and accepted for filing. This could erode public confidence in

the judiciary if members of the press and public falsely report on complaints in the Press Review

Queue as if they are official court records.

14. There is a potential for both litigants and attorneys misusing the Press Review

Queue or Auto Accept to publish confidential or inflammatory information. As an example, an

attorney representing a defendant in a high profile criminal case in the Seventh Judicial District

intentionally filed documents that contained inflammatory information about the prosecutor, and

then contacted the Clerk's Office to demand this information be published on the Idaho Supreme

Court's cases of interest website immediately. With Auto Accept or the Press Review Queue, there

is no way to prevent malicious and improper filings from being made available to the public. This

is especially concerning since many bloggers and other purported members of the media are

looking for information that will generate traffic to their website regardless of its accuracy. There

are heightened concerns about the dissemination of newly submitted complaints that contain

inflammatory or confidential information since these are the types of complaints that can

essentially be used as clickbait.

15. I understand the importance of providing the public and press with timely access to

newly submitted civil complaints. The Seventh Judicial District also needs to ensure that litigants' rights are protected. This includes ensuring that complaints are reviewed by clerks so any filing errors can be timely addressed. This also includes ensuring that individuals' personal information is not made available to the press and public. Providing CNS with *immediate* access to newly submitted civil complaints via Auto Accept or the Press Review Queue substantially impairs the Seventh Judicial District's ability to serve and protect the individuals who access the court system.

I declare under penalty of perjury pursuant to the law of the State of Idaho that the foregoing is true and correct.

DATED this 8 day of December, 2022.

Dane Watkins District Judge

CERTIFICATE OF SERVICE

I hereby certify that on 15th day of December, 2022, I served a copy of the foregoing on CM/ECF Registered Participants as reflected on the Notice of Electronic Filing as follows:

Amber K. Dina Katherine A. Keating Jonathan G. Fetterly amberdina@givenspursley.com katherin.keating@bclplaw jon.fetterly@bclplaw.com

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Attorneys for Sara Omundson

IN THE UNITED STATES DISTRICT COURT

FOR THE DISTRICT OF IDAHO

COURTHOUSE NEWS SERVICE,

Plaintiff

VS.

SARA OMUNDSON, in her official capacity as Administrative Director of Idaho Courts,

Defendants.

CASE NO. 1:21-CV-00305-DCN

DECLARATION OF THE HONORABLE RICK CARNAROLI

I, the Honorable Rick Carnaroli, declare as follows:

- 1. I make this Declaration based on my own personal knowledge and I am competent to the matters herein.
- 2. I serve as District Judge for the State of Idaho's Sixth Judicial District. As a District Judge, I have jurisdiction over civil and criminal cases.
- 3. I also serve as the Administrative District Judge (ADJ) for the Sixth Judicial District. As the ADJ, I have administrative supervision and authority over the operating of the district courts and magistrate courts in the Sixth Judicial District.
 - 4. As a District Judge and ADJ, I am aware that each county Clerk's Office is

responsible for reviewing filings submitted through File & Serve, which is a software platform available to the public. Once documents arrive in File & Serve, clerks perform a ministerial review of the to-be-filed documents to ensure they meet the requirements established by the Idaho Supreme Court to enter the court system as official records. This includes confirming, if applicable, the correct filing fee has been paid, the necessary signatures are included, the case is being submitted in the appropriate jurisdiction, and that the submitted document indicates the correct court, e.g. district court or magistrate division. If the ministerial aspects of the filing are correct, the Clerk's Office accepts the document for filing and the filing is transferred to Case Manager, which houses the official dockets of each county court. Once in Case Manager, an accepted complaint is filed as part of the official court record. The District Judges do not participate in this process, with the exception of whether to grant filing fee waiver applications submitted under Idaho Rule of Civil Procedure 10.1.

- 5. I understand that in this lawsuit, CNS claims Sara Omundson, in her official capacity as Administrator Director of Idaho Court, should be compelled to either enable Tyler's Auto Accept function or implement a Press Review Queue. Either option would provide CNS with immediate access to newly submitted civil complaints before they have been reviewed or accepted for filing by a county clerk.
- 6. Under Auto Accept, the complaint would immediately transfer to the official record in Case Manager before ministerial review by the clerks, which they have been performing for years both pre- and post-transition to e-filing. Rather than catch errors before the documents were made public and filed in the official court record, clerks would be forced to perform their critical ministerial review in Case Manager.
 - 7. Judicial action would be required to address improperly submitted documents that

(47 of 268), Page 47 of 268Case: 24-6697, 03/06/2025, DktEntry: 10.12, Page 47 of 268 Case 1:21-cv-00305-DCN Document 60-31 Filed 12/15/22 Page 3 of 7

are automatically accepted into the case management system. This would include preparing orders and conducting hearings to strike improperly submitted complaints, otherwise remove them from the case management system, or redact already filed documents. This is inefficient and would increase the workload of District Judges, their court staff, and clerks.

- 8. The clerk's offices are funded through filing fees, so it is imperative that filing fees are actually collected. With Auto Accept, a complaint would be automatically accepted even though a filing fee had not been paid. Thus, Auto Accept limits the clerk's ability to collect a filing fee and will simultaneously require judicial and clerk action in cases where the complaint was submitted without a filing fee. This puts a strain on judicial resources.
- 9. Clerks serve as gatekeepers for improperly submitted documents. Auto Accept would effectively eliminate this gatekeeping function that benefits litigants, District Judges, their staff, and the clerks. Eliminating this gatekeeping function could be extremely detrimental to litigants. Under the current process, a litigant has three days to correct a defect with a complaint if it is rejected by the Clerk's Office and the date of the original submission will still appear as the file-stamped date. See Idaho Rule for Electronic Filing and Service 13. With Auto Accept, an issue with a submitted complaint may go unnoticed for a substantial period of time; filing issues will only be addressed if they are brought to the District Court's attention. If a litigant files their complaint close to the expiration of the statute of limitations, they could be barred from pursuing the claim if their complaint had a filing error that was not addressed on the front end. If a complaint was filed in the wrong venue (i.e. a venue other than what was listed on the face of the complaint), this would need to be remedied either through dismissal of the complaint or a change of action. The first option could adversely impact litigants, particularly if they filed the complaint on or near the statute of limitations, as discussed above. The second option adversely impacts the courts

because judicial action would be required to transfer the case to the venue listed on the face of the complaint.

- 10. Eliminating the clerk's gatekeeping function is harmful to all litigants, but it could be especially harmful to *pro se* litigants who are not as familiar with filing requirements.
- 11. In sum, clerk review is a huge component of providing the public with access to the courts. It is much more beneficial for attorneys and litigants to be notified of errors with a submission on the front end so they can correct the error and re-submit the document. Auto Accept eliminates safeguards we currently have in place to ensure documents are properly submitted and that litigants and attorneys are promptly notified of errors.
- 12. The Press Review Queue is concerning to me because it provides the press and public with access to newly submitted civil complaints before the Clerk's Office reviews and accepts them. The press and public should not have access to newly submitted complaints before the District Court judges have access to them. A complaint is not an official court document until it has been accepted, and the District Courts should not be publishing documents (including pleadings that potentially include confidential information or that should have been filed under seal) that have not been reviewed and accepted by a clerk.
- 13. Providing the press and public with access to documents that have not been reviewed and accepted is also dangerous because an individual could inadvertently or maliciously submit a complaint with confidential information, such as social security numbers, birthdates, bank account information, etc. This information will be available to the press and public during the entire time the complaint sits in the Press Review Queue. Further, filing errors could result in cases that were supposed to be filed under seal being available in the Press Review Queue.
 - 14. Both Auto Accept and Press Review Queue could erode the public's confidence in

the judicial system because, under either system, documents that have not been reviewed by a clerk will be available to the press and public. This could include documents that contain confidential or inflammatory information, as discussed above, or documents that are rejected for filing (Press Review Queue) or stricken from the docket because they were improperly filed (Auto Accept). The public may attribute filing mistakes to the District Courts rather than the filer. Further, the public would understandably lose confidence in the courts if the courts were publishing documents containing confidential information or that are later rejected for filing. There is no guarantee that members of the press or public will understand—or accurately report—that documents reviewed in the Press Review Queue are *not* official court records. Thus, the Press Review Queue presents concerns about the press reporting on newly submitted complaints as though they are official court records, when in reality they are not official records—and have not been filed—until clerks have reviewed and accepted them for filing. Again, the public may not appreciate where the fault lies when members of the press inaccurately report on newly submitted civil complaints accessed through the Press Review Oueue as though they are official court documents.

15. I understand the importance of providing the public and press with timely access to newly submitted civil complaints. The Sixth Judicial District also needs to ensure that litigants' rights are protected. This includes ensuring complaints are reviewed by clerks so any filing errors can be timely addressed on the front end. This also includes ensuring that individuals' personal information is not made available to the press and public. Providing CNS with *immediate* access to newly submitted civil complaints via Auto Accept or the Press Review Queue substantially impairs the Sixth Judicial District's ability to serve and protect the individuals who access the court system.

I declare under penalty of perjury pursuant to the law of the State of Idaho that the

(50 of 268), Page 50 of 268Case: 24-6697, 03/06/2025, DktEntry: 10.12, Page 50 of 268 Case 1:21-cv-00305-DCN Document 60-31 Filed 12/15/22 Page 6 of 7

foregoing is true and correct.

DATED this day of December, 2022.

Rick Carnaroli

District Judge

CERTIFICATE OF SERVICE

I hereby certify that on 15th day of December, 2022, I served a copy of the foregoing on CM/ECF Registered Participants as reflected on the Notice of Electronic Filing as follows:

Amber K. Dina Katherine A. Keating Jonathan G. Fetterly amberdina@givenspursley.com katherin.keating@bclplaw jon.fetterly@bclplaw.com

/s/Keely E. Duke

Keely E. Duke

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Attorneys for Sara Omundson

IN THE UNITED STATES DISTRICT COURT

FOR THE DISTRICT OF IDAHO

COURTHOUSE NEWS SERVICE,

Plaintiff

VS.

SARA OMUNDSON, in her official capacity as Administrative Director of Idaho Courts,

Defendants.

CASE NO. 1:21-CV-00305-DCN

DECLARATION OF THE HONORABLE JAY GASKILL

I, the Honorable Jay Gaskill, declare as follows:

- 1. I make this Declaration based on my own personal knowledge and I am competent to the matters herein.
- 2. I serve as a District Judge for the State of Idaho's Second Judicial District. As a District Judge, I have jurisdiction over civil and criminal cases.
- 3. I previously served as the Administrative District Judge (ADJ) for the Second Judicial District. As the ADJ, I had administrative supervision and authority over the operating of the district courts and magistrate courts in the Second Judicial District.
 - 4. As a District Judge and the former ADJ, I am aware that each county Clerk's Office

Office is responsible for reviewing filings submitted through File & Serve, which is a software platform available to the public. Once documents arrive in File & Serve, clerks perform a ministerial review of the filings to ensure they meet the requirements established by the Idaho Supreme Court to enter the court's case management system as official court records. This includes confirming, if applicable, the correct filing fee has been paid, the necessary signatures are included, the case is being submitted in the appropriate jurisdiction, and that the submitted document indicates the correct court division, e.g. magistrate or district court. If the ministerial aspects of the filing are correct, the Clerk's Office accepts the document for filing, a filing stamp is placed on the document, and the filing is transferred to Case Manager, which houses the official dockets of each county court. Once in Case Manager, an accepted complaint is now filed as part of the official court record. The District Judges do not participate in this process, with the exception of whether to grant filing fee waiver applications submitted under Idaho Rule of Civil Procedure 10.1.

- 5. I understand that in this lawsuit, CNS claims Sara Omundson, in her official capacity as Administrator Director of Idaho Court, should be compelled to either enable Tyler's Auto Accept function or implement a Press Review Queue. Either option would provide CNS with immediate access to newly submitted civil complaints before they have been reviewed or accepted for filing by a county clerk.
- 6. Under Auto Accept, the complaint would immediately be part of the official record even if the applicable filing fee had not been paid or there were other errors with the submission, such as filing in the wrong jurisdiction.
- 7. Judicial action would be required to address improperly submitted documents that are automatically accepted into the case management system. This would include preparing

(54 of 268), Page 54 of 268Case: 24-6697, 03/06/2025, DktEntry: 10.12, Page 54 of 268 Case 1:21-cv-00305-DCN Document 60-32 Filed 12/15/22 Page 3 of 5

orders and conducting hearings to strike improperly submitted complaints or otherwise remove them from the case management system or to authorize the redaction of already filed documents. This is inefficient and would increase the workload of District Judges and their court staff.

- 8. Clerks serve as gatekeepers for improperly submitted documents. Auto Accept would effectively eliminate this gatekeeping function that benefits litigants, District Judges, their staff, and the clerks. Eliminating this gatekeeping function could be extremely detrimental to litigants. Under the current process, a litigant has three days to correct a defect with a complaint if it is rejected by the Clerk's Office and the date of the original submission will still appear as the file-stamped date as the filing date relates back to the original submission date. *See* Idaho Rule for Electronic Filing and Service 13. With Auto Accept, an issue with a submitted complaint may go unnoticed for a substantial period of time; filing issues will only be addressed if they are brought to the District Court's attention. If a litigant files their complaint close to the expiration of the statute of limitations, they could be barred from pursuing the claim if their complaint had a filing error that was not addressed on the front end.
- 9. Eliminating the clerk's gatekeeping function is harmful to all litigants, but it could be especially harmful to *pro se* litigants who are not as familiar with filing requirements.
- 10. The Press Review Queue is concerning to me because it provides the press and public with access to newly submitted civil complaints before the Clerk's Office reviews and accepts them. The press and public should not have access to newly submitted complaints before the District Court judges have access to them. A complaint is not an official court document until it has been accepted (file stamped and transferred into the case management system), and the District Courts should not be publishing documents (including pleadings that potentially include confidential information or that should have been filed under seal) that have not been reviewed

and accepted by a clerk.

11. Providing the press and public with access to documents that have not been

reviewed and accepted is also dangerous because an individual could inadvertently or

maliciously submit a complaint with confidential information, such as social security numbers,

birthdates, bank account information, etc. This information will be available to the press and

public during the entire time the complaint sits in the Press Review Queue. Further, filing errors

could result in cases that were supposed to be filed under seal being available in the Press

Review Queue.

12. I understand the importance of providing the public and press with timely access

to newly submitted civil complaints. The Second Judicial District also needs to ensure that

litigants' rights are protected. This includes ensuring complaints are reviewed by clerks so any

filing errors can be timely addressed on the front end. This also includes ensuring that

individuals' personal information is not made available to the press and public. Providing CNS

with immediate access to newly submitted civil complaints via Auto Accept or the Press Review

Queue substantially impairs the Second Judicial District's ability to serve and protect the

individuals who access the court system.

I declare under penalty of perjury pursuant to the law of the State of Idaho that the

foregoing is true and correct.

DATED this 14 day of December, 2022.

Jay Gaskill

District Judge

CERTIFICATE OF SERVICE

I hereby certify that on 15th day of December, 2022, I served a copy of the foregoing on CM/ECF Registered Participants as reflected on the Notice of Electronic Filing as follows:

Amber K. Dina Katherine A. Keating Jonathan G. Fetterly amberdina@givenspursley.com katherin.keating@bclplaw jon.fetterly@bclplaw.com

/s/Keely E. Duke

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Attorneys for Sara Omundson

IN THE UNITED STATES DISTRICT COURT

FOR THE DISTRICT OF IDAHO

COURTHOUSE NEWS SERVICE,

Plaintiff

VS.

SARA OMUNDSON, in her official capacity as Administrative Director of Idaho Courts,

Defendants.

CASE NO. 1:21-CV-00305-DCN

DECLARATION OF SHAREE SPRAGUE

- I, Sharee Sprague, declare as follows:
- 1. I make this Declaration based on my own personal knowledge and I am competent to the matters herein.
- 2. I serve as the Clerk of the District Court in Power County, Idaho. I began working for the Idaho Courts in 1991. From 2006 through 2015, I served as the Court Assistance Officer for Idaho's Sixth Judicial District, as Bannock County's Lead Court Assistance Officer, and as the statewide trainer for Court Assistance Officers. I was elected as the Clerk of the District Court in Power County in late 2014 and began serving as the Clerk of the District Court in January 2015.
 - 3. As the Clerk of the District Court for Power County, I am familiar with the e-filing

DECLARATION OF SHAREE SPRAGUE - 1

process, including the requirement for clerk review prior to acceptance for filing. The Clerk's Office is responsible for reviewing filings submitted through File & Serve, which is a software platform available to the public. Once documents arrive in File & Serve, clerks review the filings to ensure they meet the requirements established by the Idaho Supreme Court to enter the court system as official records. This includes confirming, if applicable, the correct filing fee has been paid, the necessary signatures are included, the case is being submitted in the appropriate jurisdiction, and that the submitted document indicates the correct court, e.g. district court or magistrate division. This also includes confirming all necessary documents are included in the efiling envelope. For example, an initial filing needs to include the complaint, a summons for clerk signature, and an initial case information sheet. If the ministerial aspects of the filing are correct, the Clerk's Office accepts the document for filing and the filing is transferred out of Tyler's database and into the Idaho Courts' Case Management system, which houses the official dockets of each county court. Once in Case Manager, an accepted complaint is now filed as part of the official court record. The District Judges do not participate in this process, with the exception of whether to grant filing fee waiver applications submitted under Idaho Rule of Civil Procedure 10.1.

- 4. I understand that in this lawsuit, CNS claims Sara Omundson, in her official capacity as Administrative Director of Courts, should be compelled to either enable Tyler's Auto Accept function or implement a Press Review Queue. Either option would provide CNS with immediate access to newly submitted civil complaints before they have been reviewed or accepted for filing by a county clerk.
- 5. Under Auto Accept, the complaint would immediately be part of the official record even if the applicable filing fee had not been paid or there were other errors with the submission, such as filing in the wrong jurisdiction.

- 6. Judicial action would be required to address improperly submitted documents that are automatically accepted into the case management system. This may include preparing orders and conducting hearings to strike improperly submitted complaints or otherwise remove them from the case management system. This is inefficient and would increase the workload of District Judges, their court staff, and clerks.
- 7. Placing extra burdens on the clerks is especially problematic for smaller counties with limited court personnel. Power County has two full time clerks who can review new submissions, but there are some counties with even fewer clerks or that require clerks to perform a number of tasks unrelated to court filings (e.g. assisting with elections, serving as in court clerks). If a filing error has to be corrected on the back end (i.e. once a document is in Case Manager), it can take around an hour for court personnel to correct the error and more when monies are attached to the filing that need to be backed out. *See* IREFS 2(i) (court has discretion to reject documents that have been accepted for filing). Notifying the filer of an error in File & Serve, on the other hand, can be accomplished in a matter of minutes or seconds. If all or even some portion of complaints were auto accepted, this would greatly increase the workload for the clerks. In Power County, I anticipate we would need to hire at least one additional clerk if filing errors had to be addressed after documents had been accepted for filing. Hiring an additional clerk is not in Power County's budget.
- 8. Clerks serve as gatekeepers for improperly submitted documents. Auto Accept would effectively eliminate this gatekeeping function that benefits litigants, District Judges, their staff, and the clerks. Eliminating this gatekeeping function could be extremely detrimental to litigants. Under the current process, a litigant has three days to correct a defect with a complaint if it is rejected by the Clerk's Office and the date of the original submission will still appear as the

file-stamped date. *See* Idaho Rule for Electronic Filing and Service 13. With Auto Accept, an issue with a submitted complaint may go unnoticed for an indefinite period of time; filing issues will only be addressed if they are brought to the District Court's attention. If a litigant files their complaint close to the expiration of the statute of limitations, they could be barred from pursuing the claim if their complaint had a filing error that was not addressed on the front end.

- 9. Clerk review is also important because some filings need to be presented to a judge immediately, and clerks ensure that such documents are flagged for the judge.
- 10. Clerk review is important not only for complaints, but for other types of documents. For example, attorneys or litigants oftentimes have errors with interest calculations in writs of execution, e.g. by applying compound interest or filing subsequent writs of execution that do not deduct for amount previously collected. Clerks review the writs of execution to ensure they list the correct amount and that interest has been calculated correctly.
- 11. The Press Review Queue and Auto Accept are concerning to me because both options provide the press and public with access to newly submitted civil complaints before the Clerk's Office reviews them and determines they are acceptable for filing. People could submit documents with confidential or sensitive information, which would be publicly available on submission. Neither option prevents against malicious filings, or even the inadvertent disclosure of confidential information.
- 12. Another concern with the Press Review Queue involves inaccurate reporting on complaints that are rejected for filing. If a complaint is reported on by the press but is ultimately rejected for filing, the public may speculate about the reasons why this purportedly filed complaint did not initiate a civil action. The public may blame the courts—rather than the news organization that inaccurately reported on the complaint—for this.

(61 of 268), Page 61 of 268Case: 24-6697, 03/06/2025, DktEntry: 10.12, Page 61 of 268 Case 1:21-cv-00305-DCN Document 60-33 Filed 12/15/22 Page 5 of 6

13. In my previous roles as a court clerk of Power County, Court Assistance Officer

for Idaho's Sixth Judicial District, as Bannock County's Lead Court Assistance Officer, and as the

statewide trainer for Court Assistance Officers, I became familiar with the filing process when

Idaho Courts were still on a paper filing system. I am not aware of any jurisdictions in Idaho that

provided the press or public with access to paper complaints before they were reviewed and

accepted for filing.

14. I understand the importance of providing the public and press with timely access to

newly submitted civil complaints. The Power County District Court also needs to ensure that

litigants' rights are protected. This includes ensuring complaints are reviewed by clerks so any

filing errors can be timely addressed on the front end. This also includes ensuring that individuals'

personal information is not made available to the press and public. Providing CNS with immediate

access to newly submitted civil complaints via Auto Accept or the Press Review Queue

substantially impairs the Power County District Court's ability to serve and protect the individuals

who access the court system.

I declare under penalty of perjury pursuant to the law of the State of Idaho that the

foregoing is true and correct.

DATED this 15th day of December, 2022.

Sharee Sprague

Thares prague

CERTIFICATE OF SERVICE

I hereby certify that on 15^{th} day of December, 2022, I served a copy of the foregoing on CM/ECF Registered Participants as reflected on the Notice of Electronic Filing as follows:

Amber K. Dina Katherine A. Keating Jonathan G. Fetterly amberdina@givenspursley.com katherin.keating@bclplaw jon.fetterly@bclplaw.com

/s/Keely E. Duke Keely E. Duke Keely E. Duke
ISB #6044; ked@dukevett.com
Molly E. Mitchell
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Telephone (208) 342-3310
Facsimile (208) 342-3299

Attorneys for Sara Omundson

IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF IDAHO

COURTHOUSE NEWS SERVICE,

Plaintiff

VS.

SARA OMUNDSON, in her official capacity as Administrative Director of Idaho Courts,

Defendants.

CASE NO. 1:21-CV-00305-DCN

DECLARATION OF ROLAND GAMMILL

- I, Roland Gammill, declare as follows:
- 1. I make this Declaration based on my own personal knowledge and I am competent to the matters herein.
- 2. I serve as the Trial Court Administrator for the State of Idaho's Second Judicial District.
- 3. As a Trial Court Administrator, I am aware that each county Clerk's Office is responsible for reviewing filings submitted through File & Serve, which is a software platform available to the public. Once documents arrive in File & Serve, clerks perform a ministerial review of the filings to ensure they meet the requirements established by the Idaho Supreme Court to enter

Court to enter the court system as official records. This includes confirming, if applicable, the correct filing fee has been paid, the necessary signatures are included, the case is being submitted in the appropriate jurisdiction, and that the submitted document indicates the correct court, e.g. district court or magistrate division. If the ministerial aspects of the filing are correct, the Clerk's Office accepts the document for filing and the filing is transferred out of Tyler's database and into the Idaho courts' Case Management system, which houses the official dockets of each county court. Once in Case Manager, an accepted complaint is now filed as part of the official court record. The District Judges do not participate in this process, with the exception of whether to grant filing fee waiver applications submitted under Idaho Rule of Civil Procedure 10.1.

- 4. I understand that in this lawsuit, CNS claims Sara Omundson, in her official capacity as Administrative Director of Courts, should be compelled to either enable Tyler's Auto Accept function or implement a Press Review Queue. Either option would provide CNS with immediate access to newly submitted civil complaints before they have been reviewed or accepted for filing by a county clerk.
- 5. Under Auto Accept, the complaint would immediately be part of the official record even if the applicable filing fee had not been paid or there were other errors with the submission, such as filing in the wrong jurisdiction.
- 6. Judicial action would be required to address improperly submitted documents that are automatically accepted into the case management system. This would include preparing orders and conducting hearings to strike improperly submitted complaints or otherwise remove them from the case management system. This is inefficient and would increase the workload of District Judges, their court staff, and clerks.
 - 7. One of the counties in the Second Judicial District has only one clerk and one

(65 of 268), Page 65 of 268 Case: 24-6697, 03/06/2025, DktEntry: 10.12, Page 65 of 268 Case 1:21-cv-00305-DCN Document 60-34 Filed 12/15/22 Page 3 of 6

part-time clerk. There has also been significant staffing issues throughout the Second Judicial District. Two counties have had 100% turnover in clerks over the past year, another has had 50% turnover, and two other counties have had 15% to 30% turnover per year. Placing extra ministerial burdens on the clerks is especially problematic for smaller counties with limited court personnel.

- 8. Clerks serve as gatekeepers for improperly submitted documents. Auto Accept would effectively eliminate this gatekeeping function that benefits litigants, District Judges, their staff, and the clerks. Eliminating this gatekeeping function could be extremely detrimental to litigants. Under the current process, a litigant has three days to correct a defect with a complaint if it is rejected by the Clerk's Office and the date of the original submission will still appear as the file-stamped date. *See* Idaho Rule for Electronic Filing and Service 13. With Auto Accept, an issue with a submitted complaint may go unnoticed for a substantial period of time; filing issues will only be addressed if they are brought to the District Court's attention. If a litigant files their complaint close to the expiration of the statute of limitations, they could be barred from pursuing the claim if their complaint had a filing error that was not addressed on the front end.
- 9. Eliminating the clerk's gatekeeping function is harmful to all litigants, but it could be especially harmful to *pro se* litigants who are not as familiar with filing requirements. Particularly in smaller counties, clerks go the extra mile to help litigants and attorneys with their submissions to ensure filings or accepted. Auto Accept limits the clerks' abilities to provide attorneys and litigants with this assistance.
- 10. Auto Accept would also present issues with refunding filing fees if an action is filed in the wrong county. Currently, filing fees are processed by Tyler and Tyler transfers payment to the District Court only if the complaint is accepted. If complaints were automatically

accepted, payment would presumably be automatically received by the District Courts. This means the District Courts would have to dedicate personnel to issuing refunds for filing fees, which is a difficult and cumbersome process, as opposed to refunds being handled by Tyler.

- 11. The Press Review Queue is concerning to me because it provides the press and public with access to newly submitted civil complaints before the Clerk's Office reviews and accepts them. The press and public should not have access to newly submitted complaints before the District Courts have access to them. A complaint is not an official court document until it has been accepted, and the District Courts should not be publishing documents (including pleadings that potentially include confidential information or that should have been filed under seal) that have not been reviewed and accepted by a clerk.
- 12. Providing the press and public with access to documents that have not been reviewed and accepted is also dangerous because an individual could inadvertently or maliciously submit a complaint with confidential information, such as social security numbers, birthdates, bank account information, etc. This information will be available to the press and public during the entire time the complaint sits in the Press Review Queue. Further, filing errors could result in cases that were supposed to be filed under seal being available in the Press Review Queue.
- 13. I understand the importance of providing the public and press with timely access to newly submitted civil complaints. The Second Judicial District also needs to ensure that litigants' rights are protected. This includes ensuring complaints are reviewed by clerks so any filing errors can be timely addressed on the front end. This also includes ensuring that individuals' personal information is not made available to the press and public. Providing CNS with *immediate* access to newly submitted civil complaints via Auto Accept or the Press Review

Queue substantially impairs the Second Judicial District's ability to serve and protect the individuals who access the court system.

I declare under penalty of perjury pursuant to the law of the State of Idaho that the foregoing is true and correct.

DATED this 14 day of December, 2022.

Roland Gammil

CERTIFICATE OF SERVICE

I hereby certify that on 15th day of December, 2022, I served a copy of the foregoing on CM/ECF Registered Participants as reflected on the Notice of Electronic Filing as follows:

Amber K. Dina Katherine A. Keating Jonathan G. Fetterly amberdina@givenspursley.com katherin.keating@bclplaw jon.fetterly@bclplaw.com

/s/Keely E. Duke

Keely E. Duke

Keely E. Duke
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Attorneys for Sara Omundson

IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF IDAHO

COURTHOUSE NEWS SERVICE,

Plaintiff

VS.

SARA OMUNDSON, in her official capacity as Administrative Director of Idaho Courts,

Defendants.

CASE NO. 1:21-CV-00305-DCN

DECLARATION OF SANDRA BARRIOS

- I, Sandra Barrios, declare as follows:
- 1. I make this Declaration based on my own personal knowledge and I am competent to the matters herein.
- 2. I serve as the Trial Court Administrator for the State of Idaho's Fourth Judicial District.
- 3. As a Trial Court Administrator, I am aware that each county Clerk's Office is responsible for reviewing filings submitted through File & Serve, which is a software platform available to the public. Once documents arrive in File & Serve, clerks perform a ministerial review of the to-be-filed documents to ensure they meet the requirements established by the Idaho

(70 of 268), Page 70 of 268Case: 24-6697, 03/06/2025, DktEntry: 10.12, Page 70 of 268 Case 1:21-cv-00305-DCN Document 60-35 Filed 12/15/22 Page 2 of 8

Supreme Court to enter the court system as official records. This includes confirming, if applicable, the correct filing fee has been paid, the necessary signatures are included, the case is being submitted in the appropriate jurisdiction, and that the submitted document indicates the correct court division, e.g. magistrate or district court. If the ministerial aspects of the filing are correct, the Clerk's Office accepts the document for filing, a file stamp is affixed, and the filing is transferred to the court's Case Manager, which houses the official dockets of each county court. Once in Case Manager, an accepted complaint is now filed as part of the official court record. The District Judges do not participate in this process, with the exception of whether to grant filing fee waiver applications submitted under Idaho Rule of Civil Procedure 10.1.

- 4. I understand that in this lawsuit, CNS claims Sara Omundson, in her official capacity as Administrator Director of Idaho Court, should be compelled to either enable Tyler's Auto Accept function or implement a Press Review Queue. Either option would provide CNS with immediate access to newly submitted civil complaints before they have been reviewed or accepted for filing by a county clerk.
- 5. Under Auto Accept, the complaint would immediately transfer to the official record in Case Manager before ministerial review by the clerks, which they have been performing for years both pre- and post-transition to e-filing. Rather than catch errors before the documents were made public and filed in the official court record, clerks would be forced to perform their critical ministerial review in Case Manager. This is problematic for the following reasons:
 - a. First, each filed document would be separately docketed in Case Manager, instead of being together in one e-envelope like in File & Serve (the Tyler system clerks currently use to review submitted documents). Thus, a deputy clerk would have to review each document by clicking through multiple

"tabs" in case manager, as opposed to review one envelope in File & Serve. This will increase the time it takes deputy clerks to review documents for basic conformity with procedural and court filing rules. Increasing the time it takes to review a submission by only a few minutes will have significant impacts on the workload of the Clerk's Office based on the volume of filings reviewed. On the District Court floor of Ada County, approximately 5,200 documents were processed by one of the areas of the Clerk's Office in the past month. If each of those documents had to be reviewed individually by clicking through tabs in Case Manager, there would be a significant increase in the amount of time it takes to perform the ministerial review, which would produce delays in review and likely result in the need to add staff, reallocate staffing resources, or both.

b. The current system supports the purpose of deputy clerks, who are responsible for ensuring information and documents move through the court efficiently. The File & Serve platform allows clerks to efficiently review information related to a submission in one place. Once a submission is approved, the press and public have immediate access to filed documents because they are instantaneously transferred to Case Manager. The structure of File & Serve also allows Clerk's Offices to move documents into queues, which are essential to workflow and staffing management. Staff can be assigned to review documents in the queues depending on staffing shortages or court document submission volume. Case Manager does not allow the Clerk's Offices to make any of those decisions. I believe our current system

- of review in File & Serve is efficient and provides the press and public with timely access to filings.
- c. Making corrections in Case Manager would be time consuming and cumbersome because deputy clerks would have to track down contact information for the filer in File & Serve and then call or email the filer (assuming contact information was provided) to explain the issues with the filings that need to be corrected. All of this would happen outside of the Case Manager program because this program does not have the communication function that File & Serve has. Such communications could not happen in File & Serve because submission would be immediately transferred to Case Manager. This would be an inefficient process for the deputy clerks, especially since the communications would be housed in individual deputy clerk's email accounts and could not be broadly shared, as they now are in File & Serve. This would result in problems of sharing information whenever a deputy clerk is on vacation, out sick, or is otherwise not in the Clerk's office.
- 6. Judicial action would be required to address improperly submitted documents that are automatically accepted into the case management system. This would include preparing orders and conducting hearings to strike improperly submitted complaints, otherwise remove them from the case management system, or to redact already filed documents. This is inefficient and would increase the workload of District Judges, their court staff, and clerks. Clerks would also need guidance from the Idaho Supreme Court on how to handle improperly filed documents that were automatically accepted into Case Manager (i.e. what issues can be resolved by clerks and what

issues require judicial action).

- 7. The courts are funded in part through filing fees, so it is imperative that filing fees are actually collected. With Auto Accept, a complaint would be automatically accepted even though a filing fee had not been paid. Thus, Auto Accept limits the clerk's ability to collect a filing fee and will simultaneously require judicial and clerk action in cases where the complaint was submitted without a filing fee. This puts a strain on judicial resources.
- 8. Clerks serve as gatekeepers for improperly submitted documents. Auto Accept would effectively eliminate this gatekeeping function that benefits litigants, District Judges, their staff, and the clerks. Eliminating this gatekeeping function could be extremely detrimental to litigants. Under the current process, a litigant has three days to correct a defect with a complaint if it is rejected by the Clerk's Office and the date of the original submission will still appear as the file-stamped date as the filing date relates back to the date of original submission. *See* Idaho Rule for Electronic Filing and Service 13. With Auto Accept, an issue with a submitted complaint may go unnoticed for a substantial period of time; filing issues will only be addressed if they are brought to the District Court's attention. If a litigant files their complaint close to the expiration of the statute of limitations, they could be barred from pursuing the claim if their complaint had a filing error that was not addressed on the front end.
- 9. Eliminating the clerk's gatekeeping function is harmful to all litigants, but it could be especially harmful to *pro se* litigants who are not as familiar with filing requirements.
- 10. The Press Review Queue is concerning to me because it provides the press and public with access to newly submitted civil complaints before the Clerk's Office reviews and accepts them. The press and public should not have access to newly submitted complaints before the District Court judges have access to them. A complaint is not an official court document until

DECLARATION OF SANDRA BARRIOS - 5

(74 of 268), Page 74 of 268Case: 24-6697, 03/06/2025, DktEntry: 10.12, Page 74 of 268

Case 1:21-cv-00305-DCN Document 60-35 Filed 12/15/22 Page 6 of 8

it has been accepted, and the District Courts should not be publishing documents (including

pleadings that potentially include confidential information or that should have been filed under

seal) that have not been reviewed and accepted by a clerk.

11. Providing the press and public with access to documents that have not been

reviewed and accepted is also dangerous because an individual could inadvertently or maliciously

submit a complaint with confidential information, such as social security numbers, birthdates, bank

account information, etc. This information will be available to the press and public during the

entire time the complaint sits in the Press Review Queue. Further, filing errors could result in cases

that were supposed to be filed under seal being available in the Press Review Queue.

12. The potential for the disclosure of confidential information is especially concerning

given the recent and unfortunate trend of doxing public officials, including judges, by extremist

groups.1 A document labeled as a complaint could be submitted to the Press Review Queue

regardless of its actual substance. Thus, the Press Review Queue could be misused for doxing since

individuals could submit a document labeled as a complaint that includes home addresses, phone

numbers, etc. of public officials or any member of the public. Anything labeled as a complaint by

the submitter would appear in the Press Review Queue, which essentially gives individuals a public

platform to widely disseminate defamatory statements, confidential information, or any other

improper documents that would be interpreted by clerks under the current system.

13. I understand the importance of providing the public and press with timely access to

newly submitted civil complaints. The Fourth Judicial District also needs to ensure that litigants'

¹ See e.g. <u>https://idahocapitalsun.com/2022/04/15/idaho-extremists-target-judges-prosecutors-health-workers-in-doxxing-campaigns/; https://www.ktvb.com/article/news/local/idaho-judge-doxxed-child-protection/277-751b283e-0675-4f83-9ffe-ffc63094fb4c;</u>

https://cdapress.com/news/2022/jun/14/police-face-threats-doxxing-after-patriot-front-ar/

DECLARATION OF SANDRA BARRIOS - 6

(75 of 268), Page 75 of 268Case: 24-6697, 03/06/2025, DktEntry: 10.12, Page 75 of 268 Case 1:21-cv-00305-DCN Document 60-35 Filed 12/15/22 Page 7 of 8

rights are protected. This includes ensuring complaints are reviewed by clerks so any filing errors can be timely addressed on the front end. This also includes ensuring that individuals' personal information is not made available to the press and public. Providing CNS with *immediate* access to newly submitted civil complaints via Auto Accept or the Press Review Queue substantially impairs the Fourth Judicial District's ability to serve and protect the individuals who access the court system.

I declare under penalty of perjury pursuant to the law of the State of Idaho that the foregoing is true and correct.

DATED this 6th day of December, 2022.

Sandra Barrios

DECLARATION OF SANDRA BARRIOS - 7

CERTIFICATE OF SERVICE

I hereby certify that on 15th day of December, 2022, I served a copy of the foregoing on CM/ECF Registered Participants as reflected on the Notice of Electronic Filing as follows:

Amber K. Dina Katherine A. Keating Jonathan G. Fetterly amberdina@givenspursley.com katherin.keating@bclplaw jon.fetterly@bclplaw.com

/s/Keely E. Duke Keely E. Duke Keely E. Duke
ISB #6044; ked@dukevett.com
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Telephone (208) 342-3310
Facsimile (208) 342-3299

Attorneys for Sara Omundson

IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF IDAHO

COURTHOUSE NEWS SERVICE,

Plaintiff

VS.

SARA OMUNDSON, in her official capacity as Administrative Director of Idaho Courts,

Defendants.

CASE NO. 1:21-CV-00305-DCN

DECLARATION OF KARLENE BEHRINGER

- I, Karlene Behringer, declare as follows:
- 1. I make this Declaration based on my own personal knowledge and I am competent to the matters herein.
- 2. I serve as the Trial Court Administrator for the State of Idaho's First Judicial District.
- 3. As the Trial Court Administrator, I am aware that each county Clerk's Office is responsible for reviewing filings submitted through File & Serve, which is a software platform available to the public. Once documents arrive in File & Serve, clerks perform a ministerial review of the filings to ensure they meet the requirements established by the Idaho Supreme Court to enter

DECLARATION OF KARLENE BEHRINGER-1

the court system as official records. This includes confirming, if applicable, the correct filing fee has been paid, the necessary signatures are included, the case is being submitted in the appropriate jurisdiction, and that the submitted document indicates the correct court division, e.g. magistrate or district court. If the ministerial aspects of the filing are correct, the Clerk's Office accepts the document for filing and the filing is transferred to Case Manager, which houses the official dockets of each county court. Once in Case Manager, an accepted complaint is filed as part of the official court record. The District Judges do not participate in this process with the exception of whether to grant filing fee waiver applications submitted under Idaho Rule of Civil Procedure 10.1.

- 4. I understand that in this lawsuit, CNS claims Sara Omundson, in her official capacity as Administrator Director of Idaho Court, should be compelled to either enable Tyler's Auto Accept function or implement a Press Review Queue. Either option would provide CNS with immediate access to newly submitted civil complaints before they have been reviewed or accepted for filing by a county clerk.
- 5. Under Auto Accept, the complaint would immediately be part of the official record even if the applicable filing fee had not been paid or there were other errors with the submission, such as filing in the wrong jurisdiction. Judicial action would be required to address improperly submitted documents that are automatically accepted into the case management system.
- 6. This is a serious concern because caseloads in the First Judicial District are increasing, and District Judges and their court staff are incredibly busy. Auto Accept would increase their already full workload since District Judges and their court staff would have to spend time addressing improperly submitted complaints that would have been fielded by the clerks under our current system (e.g. by preparing and entering an order striking the pleading). This puts District Judges in the difficult position of determining what action should be taken if a complaint is

improperly submitted.

- 7. For decades, and long before the transition to e-filing, clerks have served as gatekeepers for improperly submitted documents. Auto Accept would effectively eliminate this gatekeeping function that benefits litigants, District Judges, their staff, and the clerks. Eliminating this gatekeeping function could be extremely detrimental to litigants. Under the current process, a litigant has three days to correct a defect with a complaint if it is rejected by the Clerk's Office and the date of the original submission will still appear as the file-stamped date. *See* Idaho Rule for Electronic Filing and Service 13. With Auto Accept, an issue with a submitted complaint may go unnoticed for a substantial period of time. If a litigant files their complaint close to the expiration of the statute of limitations, they could be barred from pursuing that claim if their complaint had a filing error that was not addressed on the front end.
- 8. Eliminating the clerk's gatekeeping function is harmful to all litigants, but it could be especially harmful to *pro se* litigants who are not as familiar with filing requirements.
- 9. The Press Review Queue would provide members of the press and public with access to newly submitted complaints before they are reviewed and accepted by the Clerk's Office.
- 10. The Press Review Queue is concerning to me because it provides the press and public with access to newly submitted civil complaints before the Clerk's Office reviews and accepts them. The press and public should not have access to newly submitted complaints before the District Courts have access.
- 11. I am also concerned about the implicit representation that a document in the Press Review Queue has been filed or is otherwise an official court document. Members of the press and public may not understand such documents have not been reviewed or accepted by clerks and will not become part of the record if they are rejected. This could result in the press and/or members of

the public reporting on complaints available in the Press Review Queue as if they are official court documents, when in reality no complaint in the Press Review Queue is an official court document because it has not been reviewed and accepted for filing. This could erode public confidence in the judiciary if members of the press and public falsely report on complaints in the Press Review Queue as if they are official court records.

- 12. Providing the press and public with access to documents that have not been reviewed and accepted is also dangerous because an individual could inadvertently or maliciously submit a complaint that includes confidential information, such as social security numbers, birthdates, bank account information, etc. That information will be available to the press and public during the entire time the complaint is in the Press Review Queue. Further, filing errors could result in cases that were supposed to be filed under seal being available in the Press Review Queue.
- 13. I understand the importance of providing the public and press with timely access to newly submitted civil complaints. The First Judicial District also needs to ensure that litigants' rights are protected. This includes ensuring that complaints are reviewed by clerks so any filing errors can be timely addressed. This also includes ensuring that individuals' personal information is not made available to the press and public. Providing CNS with *immediate* access to newly submitted civil complaints via Auto Accept or the Press Review Queue substantially impairs the First Judicial District's ability to serve and protect the individuals who access the court system.
- 14. I also understand CNS has alleged there have been delays in reviewing and accepting newly submitted complaints. Since the transition to e-filing roughly four years ago, Clerk's Offices throughout the First Judicial District have been consistently short-staffed. They have experienced an extremely high amount of turnover and have had a very difficult time recruiting new employees. These problems were exacerbated by the COVID-19 pandemic, which

(81 of 268), Page 81 of 268Case: 24-6697, 03/06/2025, DktEntry: 10.12, Page 81 of 268 Case 1:21-cv-00305-DCN Document 60-36 Filed 12/15/22 Page 5 of 6

caused already short-staffed offices to fall behind on processing newly submitted complaints.

Kootenai County has petitioned the County Commissioners for additional funding to hire more

clerks to help with the processing of complaints. Thus, any alleged delays in processing complaints

are the result of scarce judicial resources and difficulties with recruiting and retaining personnel;

the review and acceptance of complaints is not a tedious or lengthy process, but we do not always

have enough clerks to keep up with the volume of filings.

15. Auto Accept will put an additional strain on the Clerk's Offices because it is much

more efficient for clerks to review and accept or reject a complaint on the front end, as opposed to

tracking down an improperly accepted complaint and working with a District Judge and his or her

court staff to take the appropriate judicial action to remedy the improper filing.

I declare under penalty of perjury pursuant to the law of the State of Idaho that the

foregoing is true and correct.

DATED this 28th day of November, 2022.

<u>Karlene Behringer</u>

Karlene Behringer

CERTIFICATE OF SERVICE

I hereby certify that on 15th day of December, 2022, I served a copy of the foregoing on CM/ECF Registered Participants as reflected on the Notice of Electronic Filing as follows:

Amber K. Dina Katherine A. Keating Jonathan G. Fetterly amberdina@givenspursley.com katherin.keating@bclplaw jon.fetterly@bclplaw.com

/s/Keely E. Duke

Keely E. Duke

Keely E. Duke
ISB #6044; ked@dukevett.com
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Facsimile (208) 342-3299

Attorneys for Sara Omundson

IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF IDAHO

COURTHOUSE NEWS SERVICE,

Plaintiff

VS.

SARA OMUNDSON, in her official capacity as Administrative Director of Idaho Courts,

Defendants.

CASE NO. 1:21-CV-00305-DCN

DECLARATION OF KERRY HONG

- I, Kerry Hong, declare as follows:
- 1. I make this Declaration based on my own personal knowledge and I am competent to the matters herein.
- 2. I serve as the Trial Court Administrator for the State of Idaho's Sixth Judicial District.
- 3. As a Trial Court Administrator, I am aware that each county Clerk's Office is responsible for reviewing filings submitted through File & Serve, which is a software platform available to the public. Once documents arrive in File & Serve, clerks perform a ministerial review of the to-be-filed documents to ensure they meet the requirements established by the Idaho

DECLARATION OF KERRY HONG-1

Supreme Court to enter the court system as official records. This includes confirming, if applicable, the correct filing fee has been paid, the necessary signatures are included, the case is being submitted in the appropriate jurisdiction, and that the submitted document indicates the correct court division, e.g. magistrate or district court. If the ministerial aspects of the filing are correct, the Clerk's Office accepts the document for filing and the filing is transferred to Case Manager, which houses the official dockets of each county court. Once in Case Manager, an accepted complaint is filed as part of the official court record. The District Judges do not participate in this process, with the exception of whether to grant filing fee waiver applications submitted under Idaho Rule of Civil Procedure 10.1.

- 4. I understand that in this lawsuit, CNS claims Sara Omundson, in her official capacity as Administrator Director of Idaho Court, should be compelled to either enable Tyler's Auto Accept function or implement a Press Review Queue. Either option would provide CNS with immediate access to newly submitted civil complaints before they have been reviewed or accepted for filing by a county clerk.
- 5. Under Auto Accept, the complaint would immediately transfer to the official record in Case Manager before ministerial review by the clerks, which they have been performing for years both pre- and post-transition to e-filing. Rather than catch errors before the documents were made public and filed in the official court record, clerks would be forced to perform their critical ministerial review in Case Manager. This is problematic for the following reasons:
 - a. First, each filed document would be separately docketed in Case Manager, instead of being together in one e-envelope like in File & Serve (the Tyler system clerks currently use to review submitted documents). Thus, a deputy clerk would have to review each document by clicking through multiple

"tabs" in case manager, as opposed to review one envelope in File & Serve.

This will increase the time it takes deputy clerks to review documents for basic conformity with procedural and court filing rules.

- b. The current system supports the purpose of deputy clerks, who are responsible for ensuring information and documents move through the court efficiently. The File & Serve platform allows clerks to efficiently review information related to a submission in one place. Once a submission is approved, the press and public have immediate access to filed documents because they are instantaneously transferred to Case Manager. The structure of File & Serve also allows Clerk's Offices to move documents into queues, which are essential to workflow and staffing management. Staff can be assigned to review documents in the queues depending on staffing shortages or court document submission volume. Case Manager does not allow the Clerk's Offices to make any of those decisions. I believe our current system of review in File & Serve is efficient and provides the press and public with timely access to filings.
- c. Making corrections in Case Manager would be time consuming and cumbersome because deputy clerks would have to track down contact information for the filer in File & Serve and then call or email the filer (assuming contact information was provided) to explain the issues with the filings that need to be corrected. All of this would happen outside of the Case Manager program because this program does not have the communication function that File & Serve has. Such communications could

not happen in File & Serve because submission would be immediately transferred to Case Manager. This would be an inefficient process for the deputy clerks, especially since the communications would be housed in individual deputy clerk's email accounts and could not be broadly shared, as they now are in File & Serve. This would result in problems of sharing information whenever a deputy clerk is on vacation, out sick, or is otherwise not in the Clerk's Office.

- 6. Judicial action would be required to address improperly submitted documents that are automatically accepted into the case management system. This would include preparing orders and conducting hearings to strike improperly submitted complaints, otherwise remove them from the case management system, or to redact already filed documents. This is inefficient and would increase the workload of District Judges, their court staff, and clerks. As an example, in Power County it takes clerks at least an hour to correct an error that is missed during the review and acceptance process. Auto Accept would eliminate clerk review on the front end. If the Clerk's Office had to dedicate an hour to correcting every erroneous filing that went into Case Manager via Auto Accept, this would place a significant strain on judicial resources and would require additional clerks.
- 7. The clerk's offices are funded through filing fees, so it is imperative that filing fees are actually collected. With Auto Accept, a complaint would be automatically accepted even though a filing fee had not been paid. Thus, Auto Accept limits the clerk's ability to collect a filing fee and will simultaneously require judicial and clerk action in cases where the complaint was submitted without a filing fee. This puts a strain on judicial resources.
 - 8. Clerks serve as gatekeepers for improperly submitted documents. Auto Accept

would effectively eliminate this gatekeeping function that benefits litigants, District Judges, their staff, and the clerks. Eliminating this gatekeeping function could be extremely detrimental to litigants. Under the current process, a litigant has three days to correct a defect with a complaint if it is rejected by the Clerk's Office and the date of the original submission will still appear as the file-stamped date because the filing date relates back to the date of original submission. See Idaho Rule for Electronic Filing and Service 13. With Auto Accept, an issue with a submitted complaint may go unnoticed for a substantial period of time; filing issues will only be addressed if they are brought to the District Court's attention. If a litigant files their complaint close to the expiration of the statute of limitations, they could be barred from pursuing the claim if their complaint had a filing error that was not addressed on the front end. If a complaint was filed in the wrong venue (i.e. a venue other than what was listed on the face of the complaint), this would need to be remedied either through dismissal of the complaint or a change of action. The first option could adversely impact litigants, particularly if they filed the complaint on or near the statute of limitations, as discussed above. The second option adversely impacts the courts because judicial action would be required to transfer the case to the venue listed on the face of the complaint.

- 9. Eliminating the clerk's gatekeeping function is harmful to all litigants, but it could be especially harmful to *pro se* litigants who are not as familiar with filing requirements.
- 10. In sum, clerk review is a huge component of providing the public with access to the courts. It is much more beneficial for attorneys and litigants to be notified of errors with a submission on the front end so they can correct the error and re-submit the document. Auto Accept eliminates safeguards we currently have in place to ensure that documents are properly submitted and that litigants and attorneys are promptly notified of errors.
 - 11. The Press Review Queue is concerning to me because it provides the press and

public with access to newly submitted civil complaints before the Clerk's Office reviews and accepts them. The press and public should not have access to newly submitted complaints before the District Court judges have access to them. A complaint is not an official court document until it has been accepted, and the District Courts should not be publishing documents (including pleadings that potentially include confidential information or that should have been filed under seal) that have not been reviewed and accepted by a clerk.

- 12. Providing the press and public with access to documents that have not been reviewed and accepted is also dangerous because an individual could inadvertently or maliciously submit a complaint with confidential information, such as social security numbers, birthdates, bank account information, etc. This information will be available to the press and public during the entire time the complaint sits in the Press Review Queue. Further, filing errors could result in cases that were supposed to be filed under seal being available in the Press Review Queue.
- 13. Both Auto Accept and Press Review Queue could erode the public's confidence in the judicial system because, under either system, documents that have not been reviewed by a clerk will be available to the press and public. This could include documents that contain confidential or inflammatory information, as discussed above, or documents that are rejected for filing (Press Review Queue) or stricken from the docket because they were improperly filed (Auto Accept). The public may attribute filing mistakes to the District Courts rather than the filer. Further, the public would understandably lose confidence in the courts if the courts were publishing documents containing confidential information or that are later rejected for filing. There is no guarantee that members of the press or public will understand—or accurately report—that documents reviewed in the Press Review Queue are *not* official court records. Thus, the Press Review Queue presents concerns about the press reporting on newly submitted complaints as though they are official court

records, when in reality they are not official records—and have not been filed—until clerks have

reviewed and accepted them for filing. Again, the public may not appreciate where the fault lies

when members of the press inaccurately report on newly submitted civil complaints accessed

through the Press Review Queue as though they are official court documents.

14. I understand the importance of providing the public and press with timely access to

newly submitted civil complaints. The Sixth Judicial District also needs to ensure that litigants'

rights are protected. This includes ensuring complaints are reviewed by clerks so any filing errors

can be timely addressed on the front end. This also includes ensuring that individuals' personal

information is not made available to the press and public. Providing CNS with immediate access

to newly submitted civil complaints via Auto Accept or the Press Review Queue substantially

impairs the Sixth Judicial District's ability to serve and protect the individuals who access the court

system.

15. I am not aware of any significant delays in providing the press and public with

access to newly submitted civil complaints in the Sixth Judicial District. Complaints are typically

reviewed and accepted within 24 hours from the time of their submission.

I declare under penalty of perjury pursuant to the law of the State of Idaho that the

foregoing is true and correct.

DATED this 12 day of December, 2022.

Kerry Kong

CERTIFICATE OF SERVICE

I hereby certify that on 15th day of December, 2022, I served a copy of the foregoing on CM/ECF Registered Participants as reflected on the Notice of Electronic Filing as follows:

Amber K. Dina Katherine A. Keating Jonathan G. Fetterly amberdina@givenspursley.com katherin.keating@bclplaw jon.fetterly@bclplaw.com

/s/Keely E. Duke

Keely E. Duke

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Attorneys for Sara Omundson

IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF IDAHO

COURTHOUSE NEWS SERVICE,

Plaintiff

VS.

SARA OMUNDSON, in her official capacity as Administrative Director of Idaho Courts,

Defendants.

CASE NO. 1:21-CV-00305-DCN

DECLARATION OF JAMIE ROBB

I, Jamie Robb, declare as follows:

- 1. I make this Declaration based on my own personal knowledge and I am competent to the matters herein.
- 2. I serve as the Trial Court Administrator for the State of Idaho's Third Judicial District.
- 3. As a Trial Court Administrator, I am aware that each county Clerk's Office is responsible for reviewing filings submitted through File & Serve, which is a software platform available to the public. Trial Court Administrators are responsible for carrying out administrative duties of the District Court as deleted by the Administrative Judge for that particular judicial

DECLARATION OF JAMIE ROBB - 1

district. ICAR 43. Trial Court Administrators must be familiar with statewide standardized business processes for court clerks, as well as local practices, and assist where necessary to ensure there is alignment between the two. Once documents arrive in File & Serve, clerks perform a ministerial review of the filings to ensure they meet the requirements established by the Idaho Supreme Court to enter the court system as official records. This includes confirming, if applicable, the correct filing fee has been paid, the necessary signatures are included, the case is being submitted in the appropriate jurisdiction, and that the submitted document indicates the correct court division, e.g. magistrate or district court. If the ministerial aspects of the filing are correct, the Clerk's Office accepts the document for filing, file stamped, and the filing is transferred to Case Manager, which houses the official dockets of each county court. Once in Case Manager, an accepted complaint is now filed as part of the official court record. The District Judges do not participate in this process, with the exception of whether to grant filing fee waiver applications submitted under Idaho Rule of Civil Procedure 10.1.

- 4. I understand that in this lawsuit, CNS claims Sara Omundson, in her official capacity as Administrator Director of Idaho Court, should be compelled to either enable Tyler's Auto Accept function or implement a Press Review Queue. Either option would provide CNS with immediate access to newly submitted civil complaints before they have been reviewed or accepted for filing by a county clerk.
- 5. Under Auto Accept, the complaint would immediately be part of the official record even if the applicable filing fee had not been paid or there were other errors with the submission, such as filing in the wrong jurisdiction.
- 6. Judicial action would be required to address improperly submitted documents that are automatically accepted into the case management system. This would include preparing orders

and conducting hearings to strike improperly submitted complaints or otherwise remove them from the case management system. This is inefficient and would increase the workload of District Judges, their court staff, and clerks.

- 7. Placing extra ministerial burdens on the clerks is problematic for Clerk's Offices that are already struggling to hire and retain sufficient personnel. Canyon County Clerk's Office currently has 8 vacancies. In 2021, the Canyon County Clerk's Office had a 34.4% turnover rate, and in 2022 has had a 16.6% turnover rate. They historically receive few applications for clerk positions, with one position only recently being filled after being open since June of 2021 and receiving one application. These are not high paying jobs and they can be stressful and exhausting since clerks oftentimes deal with member of the public who are frustrated and mistreat clerks. It is already a challenge to hire and retain clerks, and creating additional work related to tracking down and correcting improperly filed complaints will only exacerbate these problems.
- 8. Clerks serve as gatekeepers for improperly submitted documents. Auto Accept would effectively eliminate this gatekeeping function that benefits litigants, District Judges, their staff, and the clerks. Eliminating this gatekeeping function could be extremely detrimental to litigants. Under the current process, a litigant has three days to correct a defect with a complaint if it is rejected by the Clerk's Office and the date of the original submission will still appear as the file-stamped date as the filing date relates back to the date of original submission. *See* Idaho Rule for Electronic Filing and Service 13. With Auto Accept, an issue with a submitted complaint may go unnoticed for a substantial period of time; filing issues will only be addressed if they are brought to the District Court's attention. If a litigant files their complaint close to the expiration of the statute of limitations, they could be barred from pursuing the claim if their complaint had a filing error that was not addressed on the front end.

- 9. Eliminating the clerk's gatekeeping function is harmful to all litigants, but it could be especially harmful to *pro se* litigants who are not as familiar with filing requirements. This is especially concerning in the Third Judicial District because there are a lot of complaints that attorneys and litigants intend to file in Ada County that inadvertently get filed in Adams County. Without clerk review to catch this common mistake, attorneys and litigants are at risk of potentially missing a statute of limitations if the error goes unnoticed. If a complaint was filed in the wrong venue (i.e. a venue other than what was listed on the face of the complaint), this would need to be remedied either through dismissal of the complaint or a change of action. The first option could adversely impact litigants, particularly if they filed the complaint on or near the statute of limitations, as discussed above. The second option adversely impacts the courts because judicial action would be required to transfer the case to the venue listed on the face of the complaint.
- 10. Auto Accept would also present issues with refunding filing fees if an action is filed in the wrong county. Currently, filing fees are processed by Tyler and Tyler transfers payment to the District Court only if the complaint is accepted. If complaints were automatically accepted, payment would presumably be automatically received by the District Courts. This means the District Courts would have to dedicate personnel to issuing refunds for filing fees, which is a difficult and cumbersome process, as opposed to refunds being handled by Tyler.
- 11. The Press Review Queue is concerning to me because it provides the press and public with access to newly submitted civil complaints before the Clerk's Office reviews and accepts them. The press and public should not have access to newly submitted complaints before the District Courts have access to them. A complaint is not an official court document until it has been accepted (file stamped and placed in the case management system), and the District Courts should not be publishing documents (including pleadings that potentially include confidential

(95 of 268), Page 95 of 268Case: 24-6697, 03/06/2025, DktEntry: 10.12, Page 95 of 268 Case 1:21-cv-00305-DCN Document 60-38 Filed 12/15/22 Page 5 of 6

information or that should have been filed under seal) that have not been reviewed and accepted

by a clerk.

12. Providing the press and public with access to documents that have not been

reviewed and accepted is also dangerous because an individual could inadvertently or maliciously

submit a complaint with confidential information, such as social security numbers, birthdates, bank

account information, etc. This information will be available to the press and public during the

entire time the complaint sits in the Press Review Queue. Further, filing errors could result in cases

that were supposed to be filed under seal being available in the Press Review Queue.

13. I understand the importance of providing the public and press with timely access to

newly submitted civil complaints. The Third Judicial District also needs to ensure that litigants'

rights are protected. This includes ensuring complaints are reviewed by clerks so any filing errors

can be timely addressed on the front end. This also includes ensuring that individuals' personal

information is not made available to the press and public. Providing CNS with immediate access

to newly submitted civil complaints via Auto Accept or the Press Review Queue substantially

impairs the Third Judicial District's ability to serve and protect the individuals who access the

court system.

I declare under penalty of perjury pursuant to the law of the State of Idaho that the

foregoing is true and correct.

DATED this 9th day of December, 2022.

Jamie Robb

CERTIFICATE OF SERVICE

I hereby certify that on 15th day of December, 2022, I served a copy of the foregoing on CM/ECF Registered Participants as reflected on the Notice of Electronic Filing as follows:

Amber K. Dina Katherine A. Keating Jonathan G. Fetterly amberdina@givenspursley.com katherin.keating@bclplaw jon.fetterly@bclplaw.com

/s/Keely E. Duke

Keely E. Duke

Keely E. Duke ISB #6044; ked@dukevett.com Molly E. Mitchell ISB#10035; mem@dukeevett.com DUKE EVETT, PLLC 1087 West River Street, Suite 300 P.O. Box 7387 Boise, ID 83707 Telephone (208) 342-3310 Facsimile (208) 342-3299

Attorneys for Sara Omundson

IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF IDAHO

COURTHOUSE NEWS SERVICE,

Plaintiff

CASE NO. 1:21-CV-00305-DCN

DECLARATION OF SHELLI TUBBS

VS.

SARA OMUNDSON, in her official capacity as Administrative Director of Idaho Courts,

Defendants.

I, Shelli Tubbs, declare as follows:

- 1. I make this Declaration based on my own personal knowledge and I am competent to the matters herein.
- 2. I serve as the Trial Court Administrator for the State of Idaho's Fifth Judicial District.
- 3. As a Trial Court Administrator, I am aware that each county Clerk's Office is responsible for reviewing filings submitted through File & Serve, which is a software platform available to the public. Once documents arrive in File & Serve, clerks perform a ministerial review of the filings to ensure they meet the requirements established by the Idaho Supreme Court to enter

DECLARATION OF SHELLI TUBBS - 1

the court system as official records. This includes confirming, if applicable, the correct filing fee has been paid, the necessary signatures are included, the case is being submitted in the appropriate jurisdiction, and that the submitted document indicates the correct court division, e.g. magistrate or district court. If the ministerial aspects of the filing are correct, the Clerk's Office accepts the document for filing, a file stamp is affixed to the document, and the filing is transferred to Case Manager, which houses the official dockets of each county court. Once in Case Manager, an accepted complaint is now filed as part of the official court record. The District Judges do not participate in this process, with the exception of whether to grant filing fee waiver applications submitted under Idaho Rule of Civil Procedure 10.1.

- 4. I understand that in this lawsuit, CNS claims Sara Omundson, in her official capacity as Administrator Director of Idaho Court, should be compelled to either enable Tyler's Auto Accept function or implement a Press Review Queue. Either option would provide CNS with immediate access to newly submitted civil complaints before they have been reviewed or accepted for filing by a county clerk.
- 5. Under Auto Accept, the complaint would immediately be part of the official record even if the applicable filing fee had not been paid or there were other errors with the submission, such as filing in the wrong jurisdiction.
- 6. Judicial action would be required to address improperly submitted documents that are automatically accepted into the case management system. This would include preparing orders and conducting hearings to strike improperly submitted complaints, otherwise remove them from the case management system, or to redact already filed documents. This is inefficient and would increase the workload of District Judges, their court staff, and clerks.
 - 7. The clerk's offices are funded through filing fees, so it is imperative that filing fees

are actually collected. With Auto Accept, a complaint would be automatically accepted even though a filing fee had not been paid. Thus, Auto Accept limits the clerk's ability to collect a filing fee and will simultaneously require judicial and clerk action in cases where the complaint was submitted without a filing fee. If the wrong filing fee is paid, it takes a substantial amount of time and resources to correct these errors once a complaint has been accepted for filing. Thus, Auto Accept would put a strain on judicial resources based on the issues it presents with collecting filing fees and correcting errors related to filing fees.

- 8. Placing extra ministerial burdens on the clerks is problematic for Clerk's Offices that are already struggling to hire and retain sufficient personnel. There have been job vacancies and staffing shortages in Clerk's Offices throughout the Fifth Judicial District since the beginning of the COVID-19 pandemic. The Clerk's Offices do not have a clerk or clerks whose job responsibilities are solely dedicated to reviewing newly submitted documents. Clerks are responsible for answering phone calls, helping pro se litigants at the counter, and reviewing newly submitted documents. Clerks also review notes from attorneys related to newly submitted documents (e.g. if something needs to get in front of a judge for an expedited hearing). Auto Accept would eliminate the ability to include a note with a newly submitted document since submissions would automatically go to Case Manager without clerk review.
- 9. Clerks serve as gatekeepers for improperly submitted documents. Auto Accept would effectively eliminate this gatekeeping function that benefits litigants, District Judges, their staff, and the clerks. Eliminating this gatekeeping function could be extremely detrimental to litigants. Under the current process, a litigant has three days to correct a defect with a complaint if it is rejected by the Clerk's Office and the date of the original submission will still appear as the file-stamped date because the filing date relates back to the date of the original submission. *See*

Idaho Rule for Electronic Filing and Service 13. With Auto Accept, an issue with a submitted complaint may go unnoticed for a substantial period of time; filing issues will only be addressed if they are brought to the District Court's attention. If a litigant files their complaint close to the expiration of the statute of limitations, they could be barred from pursuing the claim if their complaint had a filing error that was not addressed on the front end. If a complaint was filed in the wrong venue (i.e. a venue other than what was listed on the face of the complaint), this would need to be remedied either through dismissal of the complaint or a change of action. The first option could adversely impact litigants, particularly if they filed the complaint on or near the statute of limitations, as discussed above. The second option adversely impacts the courts because judicial action would be required to transfer the case to the venue listed on the face of the complaint.

- 10. Eliminating the clerk's gatekeeping function is harmful to all litigants, but it could be especially harmful to *pro se* litigants who are not as familiar with filing requirements.
- 11. The Press Review Queue is concerning to me because it provides the press and public with access to newly submitted civil complaints before the Clerk's Office reviews and accepts them. The press and public should not have access to newly submitted complaints before the District Courts have access to them. A complaint is not an official court document until it has been accepted (file stamped and placed in the court's case management system), and the District Courts should not be publishing documents (including pleadings that potentially include confidential information or that should have been filed under seal) that have not been reviewed and accepted by a clerk.
- 12. Providing the press and public with access to documents that have not been reviewed and accepted is also dangerous because an individual could inadvertently or maliciously submit a complaint with confidential information, such as social security numbers, birthdates, bank

account information, etc. This information will be available to the press and public during the

entire time the complaint sits in the Press Review Queue. Further, filing errors could result in cases

that were supposed to be filed under seal being available in the Press Review Queue.

13. I understand the importance of providing the public and press with timely access to

newly submitted civil complaints. The Fifth Judicial District also needs to ensure that litigants'

rights are protected. This includes ensuring complaints are reviewed by clerks so any filing errors

can be timely addressed on the front end. This also includes ensuring that individuals' personal

information is not made available to the press and public. Providing CNS with immediate access

to newly submitted civil complaints via Auto Accept or the Press Review Queue substantially

impairs the Fifth Judicial District's ability to serve and protect the individuals who access the court

system.

I declare under penalty of perjury pursuant to the law of the State of Idaho that the

foregoing is true and correct.

DATED this 29 day of November, 2022.

Shelli Tubbs

Helli Jubbs

CERTIFICATE OF SERVICE

I hereby certify that on 15th day of December, 2022, I served a copy of the foregoing on CM/ECF Registered Participants as reflected on the Notice of Electronic Filing as follows:

Amber K. Dina Katherine A. Keating Jonathan G. Fetterly amberdina@givenspursley.com katherin.keating@bclplaw jon.fetterly@bclplaw.com

/s/Keely E. Duke

Keely E. Duke

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Attorneys for Sara Omundson

IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF IDAHO

COURTHOUSE NEWS SERVICE,

Plaintiff

VS.

SARA OMUNDSON, in her official capacity as Administrative Director of Idaho Courts,

Defendants.

CASE NO. 1:21-CV-00305-DCN

DECLARATION OF TAMMIE WHYTE

- I, Tammie Whyte, declare as follows:
- 1. I make this Declaration based on my own personal knowledge and I am competent to the matters herein.
- 2. I serve as the Trial Court Administrator for the State of Idaho's Seventh Judicial District.
- 3. As the Trial Court Administrator, I am aware that each county Clerk's Office is responsible for reviewing filings submitted through File & Serve, which is a software platform available to the public. Trial Court Administrators are responsible for carrying out administrative duties of the District Court as deleted by the Administrative Judge for that particular judicial

DECLARATION OF TAMMIE WHYTE-1

district. ICAR 43. Trial Court Administrators must be familiar with statewide standardized business processes for court clerks, as well as local practices, and assist where necessary to ensure there is alignment between the two. Once documents arrive in File & Serve, clerks perform a ministerial review of the filings to ensure they meet the requirements established by the Idaho Supreme Court to enter the court system as official records. This includes confirming, if applicable, the correct filing fee has been paid, the necessary signatures are included, the case is being submitted in the appropriate jurisdiction, and that the submitted document indicates the correct court division, e.g. magistrate or district court. If the ministerial aspects of the filing are correct, the Clerk's Office accepts the document for filing, affixes a file stamp, and the filing is transferred to Case Manager, which houses the official dockets of each county court. Once in Case Manager, an accepted complaint is filed as part of the official court record. The District Judges do not participate in this process, with the exception of whether to grant filing fee waiver applications submitted under Idaho Rule of Civil Procedure 10.1.

- 4. The clerk review process was in place prior to the transition to e-filing. With paper filings, the filer would hand the clerk their submission (e.g. a complaint and summons), the clerk would then review the submission to make sure all filing requirements were met (e.g. correct filing fee was included, filed in the correct jurisdiction, etc.). The clerk would either accept the submission—at which point it was file stamped and docketed in the official court record—or reject the submission and provide the filer with an explanation of what needed to be fixed for the complaint to be accepted.
- 5. I understand that in this lawsuit, CNS claims Sara Omundson, in her official capacity as Administrator Director of Idaho Court, should be compelled to either enable Tyler's Auto Accept function or implement a Press Review Queue. Either option would provide CNS with

DECLARATION OF TAMMIE WHYTE- 2

(105 of 268), Page 105 of **268**se: 24-6697, 03/06/2025, DktEntry: 10.12, Page 105 of 268 Case 1:21-cv-00305-DCN Document 60-40 Filed 12/15/22 Page 3 of 7

immediate access to newly submitted civil complaints before they have been reviewed or accepted for filing by a county clerk.

- 6. Under Auto Accept, the complaint would immediately be part of the official record even if the applicable filing fee had not been paid or there were other errors with the submission, such as filing in the wrong jurisdiction. Judicial action would be required to address improperly submitted documents that are automatically accepted into the case management system.
- 7. This is a serious concern because Auto Accept would increase the already full workload of District Judges and their court staff because they would have to spend time addressing improperly submitted complaints that would have been fielded by the clerks under our current system (e.g. by preparing and entering an order striking the pleading). This puts District Judges in the difficult position of determining what action should be taken if a complaint is improperly submitted. There are twenty judges in the Seventh Judicial District, including magistrate judges. Only the six District Judges have a law clerk or staff attorney. Magistrate Judges in the Seventh Judicial District will occasionally be assigned cases where the amount in controversy is \$25,000 (as opposed to the \$10,000 threshold that invokes the jurisdiction on the District Court). Magistrate Judges do not have law clerks. Thus, although some judges may be able to delegate certain tasks to their law clerks related to correcting improperly submitted documents, many judges do not have this option and will have to spend their own time correcting erroneous filings. In either scenario, automatically routing improper submissions into Case Manager via Auto Accept puts a strain on judicial resources. The clerks and judges are extremely busy, and adding to their already heavy workload would require additional resources such as hiring additional clerks.
- 8. For decades, and long before the transition to e-filing, clerks have served as gatekeepers for improperly submitted documents. Auto Accept would effectively eliminate this

gatekeeping function that benefits litigants, District Judges, their staff, and the clerks. Eliminating this gatekeeping function could be extremely detrimental to litigants. Under the current process, a litigant has three days to correct a defect with a complaint if it is rejected by the Clerk's Office and the date of the original submission will still appear as the file-stamped date as the filing date relates back to the date of original submission. *See* Idaho Rule for Electronic Filing and Service 13. With Auto Accept, an issue with a submitted complaint may go unnoticed for a substantial period of time. If a litigant files their complaint close to the expiration of the statute of limitations, they could be barred from pursuing the claim if their complaint had a filing error that was not addressed on the front end. If a complaint was filed in the wrong venue (i.e. a venue other than what was listed on the face of the complaint), this would need to be remedied either through dismissal of the complaint or a change of action. The first option could adversely impact litigants, particularly if they filed the complaint on or near the statute of limitations, as discussed above. The second option adversely impacts the courts because judicial action would be required to transfer the case to the venue listed on the face of the complaint.

- 9. Eliminating the clerk's gatekeeping function is harmful to all litigants, but it could be especially harmful to *pro se* litigants who are not as familiar with filing requirements. *Pro se* litigants are also less likely to be aware of the requirement that sealed documents need to be "filed conventionally" (i.e. paper filed). IREFS 5(h). This makes them more vulnerable to exposing confidential information if they fail to follow the requirements for filing confidential documents.
- 10. It is my understanding that the Press Review Queue would provide members of the press and public with access to newly submitted complaints before they are reviewed and accepted by the Clerk's Office.
 - 11. The Press Review Queue is concerning to me because it provides the press and

DECLARATION OF TAMMIE WHYTE- 4

(107 of 268), Page 107 of **268**se: 24-6697, 03/06/2025, DktEntry: 10.12, Page 107 of 268 Case 1:21-cv-00305-DCN Document 60-40 Filed 12/15/22 Page 5 of 7

public with access to newly submitted civil complaints before the Clerk's Office reviews and accepts them. The press and public should not have access to newly submitted complaints before the District Court judges have access to them.

- 12. I am also concerned about the implicit representation that a document in the Press Review Queue has been filed or is otherwise an official court document. Members of the press and public may not understand such documents have not been reviewed or accepted by clerks and will not become part of the record if they are rejected. This could result in the press and/or members of the public reporting on complaints available in the Press Review Queue as if they are official court documents, when in reality no complaint in the Press Review Queue is an official court document because it has not been reviewed and accepted for filing. This could erode public confidence in the judiciary if members of the press and public falsely report on complaints in the Press Review Queue as if they are official court records.
- Queue or Auto Accept to publish confidential or inflammatory information. As an example, an attorney representing a defendant in a high profile criminal case in the Seventh Judicial District intentionally filed documents that contained inflammatory information about the prosecutor, and then contacted the Clerk's Office to demand this information be published on the Supreme Court's cases of interest website immediately. With Auto Accept or the Press Review Queue, there is no way to prevent malicious and improper filings from being made available to the public. This is especially concerning since many bloggers and other purported members of the media are looking for information that will generate traffic to their website regardless of its accuracy. There are heightened concerns about the dissemination of newly submitted complaints that contain inflammatory or confidential information since these are the types of complaints that can

DECLARATION OF TAMMIE WHYTE-5

(108 of 268), Page 108 of **268**se: 24-6697, 03/06/2025, DktEntry: 10.12, Page 108 of 268 Case 1:21-cv-00305-DCN Document 60-40 Filed 12/15/22 Page 6 of 7

essentially be used as clickbait.

14. I understand the importance of providing the public and press with timely access to newly submitted civil complaints. The Seventh Judicial District also needs to ensure that litigants' rights are protected. This includes ensuring that complaints are reviewed by clerks so any filing errors can be timely addressed. This also includes ensuring that individuals' personal information is not made available to the press and public. Providing CNS with *immediate* access to newly submitted civil complaints via Auto Accept or the Press Review Queue substantially impairs the Seventh Judicial District's ability to serve and protect the individuals who access the court system.

I declare under penalty of perjury pursuant to the law of the State of Idaho that the foregoing is true and correct.

DATED this day of December, 2022

Tammie Whyte

CERTIFICATE OF SERVICE

I hereby certify that on 15th day of December, 2022, I served a copy of the foregoing on CM/ECF Registered Participants as reflected on the Notice of Electronic Filing as follows:

Amber K. Dina Katherine A. Keating Jonathan G. Fetterly amberdina@givenspursley.com katherin.keating@bclplaw jon.fetterly@bclplaw.com

/s/Keely E. Duke

Keely E. Duke

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Attorneys for Sara Omundson

IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF IDAHO

COURTHOUSE NEWS SERVICE,

Plaintiff

VS.

SARA OMUNDSON, in her official capacity as Administrative Director of Idaho Courts,

Defendants.

CASE NO. 1:21-CV-00305-DCN

DECLARATION OF ANGIE WOOD

- I, Angie Wood, declare as follows:
- 1. I make this Declaration based on my own personal knowledge and I am competent to the matters herein.
- 2. I serve as the Lead Clerk for Madison County, Idaho. I have worked for the Idaho Courts for approximately 32 years.
- 3. I am aware that at times it has taken the Madison County Clerk's Office longer to review and process newly submitted civil complaints in comparison to other counties across the State of Idaho. This has been due to staffing shortages described herein, which we have been diligently trying to fix.

DECLARATION OF ANGIE WOOD - 1

(111 of 268), Page 111 of **268**se: 24-6697, 03/06/2025, DktEntry: 10.12, Page 111 of 268 Case 1:21-cv-00305-DCN Document 60-41 Filed 12/15/22 Page 2 of 4

4. Madison County has five full time clerks and one clerk who works less than part

time (usually under 10 hours per week).

5. Because Madison is a small county, we do not have any clerks whose job duties are dedicated to reviewing and processing submissions. All clerks are responsible for answering phone

calls, balancing money, and assisting people at the counter.

6. In addition, the clerks serve as in-court clerks for Magistrate and District Court

Judges. One clerk is dedicated to assisting our Magistrate Judge every day of the week.

7. Madison County's District Judge, the Honorable Steven Boyce, is typically here on

Mondays, but sometimes there are court proceedings that will require Judge Boyce to be here the

entire week. One clerk serves as the in-court clerk when Judge Boyce is in town. Even when Judge

Boyce is not in Madison County, at least a few hours of clerk time per day are dedicated to in-

court clerk work on his cases.

8. We have three treatment courts with three different Judges in Madison County.

Clerk time is dedicated to assisting those Judges.

9. Although we do not have a dedicated clerk for reviewing submissions, we have one

clerk who handles a lot of the reviewing. This clerk also serves as the Jury Commissioner for

Madison County and also assists with the tasks described above.

10. Unfortunately, two of our five clerks have had health issues that have required them

to be out of office more than expected. Based on the in-court clerk duties described above, this

leaves our office very short-staffed when it comes to reviewing submissions if one or more clerks

are out of the office with health issues or for any other reasons.

11. Madison County has been actively looking for other clerks. Very few qualified

applicants have applied. We are actively looking into other ways to advertise for the clerk positions

DECLARATION OF ANGIE WOOD - 2

(112 of 268), Page 112 of **268**se: 24-6697, 03/06/2025, DktEntry: 10.12, Page 112 of 268 Case 1:21-cv-00305-DCN Document 60-41 Filed 12/15/22 Page 3 of 4

so we can attract more applicants.

12. The clerks in Madison County work diligently to review newly submitted complaints as soon possible, but they have to balance document review with their other job duties. This does not always allow for prompt review of newly submitted complaints. However, Madison County is working to rectify the situation by trying to hire additional personnel and, in the meantime, is making the most efficient use of the clerks it has so they can accomplish all of their job duties, which extend far beyond the review of submitted complaints, in a timely manner.

I declare under penalty of perjury pursuant to the law of the State of Idaho that the foregoing is true and correct.

DATED this day of December, 2022.

Angie Wood

DECLARATION OF ANGIE WOOD - 3

CERTIFICATE OF SERVICE

I hereby certify that on 15th day of December, 2022, I served a copy of the foregoing on CM/ECF Registered Participants as reflected on the Notice of Electronic Filing as follows:

Amber K. Dina Katherine A. Keating Jonathan G. Fetterly amberdina@givenspursley.com katherin.keating@bclplaw jon.fetterly@bclplaw.com

/s/Keely E. Duke Keely E. Duke Keely E. Duke

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Defendants.

CASE NO. 1:21-CV-00305-REP

DECLARATION OF TERRY DERRICK

I, TERRY DERRICK, and pursuant to 28 U.S.C. § 1746, I declare as follows:

- 1. My name is Terry Derrick, and I am an adult resident and citizen of the State of Texas. I am currently the General Manager of Courts at Tyler Technologies, Inc. ("Tyler"). I have also previously served as General Manager of eSolutions for Tyler and Operations Director of eSolutions for Tyler. In these roles, I am familiar with and was involved in the management of the professional services and support organizations at Tyler that are responsible for, among other things, Tyler's electronic filing platform currently known as eFile & Serve. I make this Declaration based on my own personal knowledge and I am competent to the matters herein.
 - 2. On November 10, 2022, I served as Tyler's designated corporate representative in

DECLARATION OF TERRY DERRICK - 1

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connection with subpoenas and deposition notices served in this matter in accordance with Rules 30(b)(6) and 45. Among other topics, my testimony included information regarding Tyler's eFile & Serve platform and various functionality related-thereto that I understand to be at issue in this case. That functionality includes two specific tools: (1) the Press Review Tool; and (2) the Auto-Accept Review feature.

- 3. In response to the 30(b)(6) notice from Sara Omundson and as a follow-up to my November 10, 2022 deposition, I am providing additional information regarding the Press Review Tool and the Auto-Accept Review feature.
- 4. Attached as Exhibit 1 to this Declaration is a true and correct copy of an Excel spreadsheet that was prepared under my supervision and at my direction by individuals at Tyler. This spreadsheet titled "Press Review Tool Case Types by Jurisdiction" identifies each jurisdiction that currently utilizes the Press Review Tool. The second column of Exhibit 1 also identifies the types of cases in each jurisdiction that are made available via the Press Review Tool.
- 5. Attached as Exhibit 2 to this Declaration is a true and correct copy of an Excel spreadsheet that was prepared under my supervision and at my direction by individuals at Tyler. This spreadsheet titled "Auto Accept Config 111922" identifies each jurisdiction that currently utilizes the Auto-Accept Review feature. In addition, the spreadsheet identifies the various conditions under which each jurisdiction has configured its eFile & Serve system to auto-accept a filing. Those conditions include (1) a Case Category (e.g., Civil, Family, Probate, etc.); (2) a Case Type (e.g., Small Claims, Debt/Collections, etc.); (3) a Filing Code (e.g., Affidavit, Notice, Objection, etc.); (4) a Judicial Officer (e.g., a specific judge); (5) a Filing Firm (e.g., The Smith Law Firm, etc.); (5) a Filing Component (e.g., an optional or required fee); (6) a Document Type (e.g., Confidential, Public, etc.); (7) a Payment Type (e.g., cash or credit); (8) a Filer Type (e.g.,

DECLARATION OF TERRY DERRICK - 2

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Batch Filings); and (9) a Party Type (e.g., Plaintiff, Defendant, etc.).

6. While the Auto-Accept Review feature can be configured to account for all of these

various conditions, the conditions under which various jurisdictions utilize the auto-accept feature

vary. Many jurisdictions focus their auto-accept functionality on conditions related to the Case

Category, Case Type, and Filing Code.

7. Exhibit 2 identifies the applicable jurisdiction and describes each condition it has

configured in the column labeled "Condition." The spreadsheet further identifies what specific

condition criteria must be met before the Auto-Accept Review feature is triggered. Where a

column says "NULL," that reflects that the jurisdiction did not specify any condition criteria for

that category.

8. For example, line 3 of the spreadsheet identifies the jurisdiction as Fresno County

and identifies the condition's description as "Fresno Juvenile Rush Auto Receipt." The only

configured criteria for this condition is located in the Filing Code column as "Juvenile Rush

(Hearing Within 2 Days)." The remaining columns possess "NULL" values. This means that if a

document is e-filed in Fresno County with the Filing Code "Juvenile Rush (Hearing Within 2

Days)", the eFile & Serve system is configured to auto-accept that filing via the Auto-Accept

Review feature.

9. Line 46 identifies the jurisdiction as Los Angeles County – Adoptions. The eFile

& Serve system is configured to auto-accept filings that are "Subsequent Filings"—meaning not

the initial filings in a matter—and that are filed with the filing code "Home Study from Agency."

10.

11. The information included on Exhibits 1 and 2 is confidential and proprietary to

Tyler and to the various jurisdictions that have chosen to configure their Press Review Tool and/or

DECLARATION OF TERRY DERRICK - 3

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Auto-Accept Review feature as identified on the spreadsheets. These spreadsheets are designated CONFIDENTIAL pursuant to the terms of the Protective Order entered by this Court.

I declare under penalty of perjury pursuant to the law of the State of Idaho that the foregoing is true and correct.

DATED this 15 day of December, 2022.

TERRY DERRICK

CERTIFICATE OF SERVICE

I hereby certify that on __day of December, 2022, I served a copy of the foregoing on CM/ECF Registered Participants as reflected on the Notice of Electronic Filing as follows:

Amber K. Dina Katherine A. Keating Jonathan G. Fetterly amberdina@givenspursley.com katherin.keating@bclplaw jon.fetterly@bclplaw.com

/s/Keely E. Duke

Keely E. Duke

DECLARATION OF TERRY DERRICK - 5 506239974.4

Exhibit F

Deposition of 30(b)(6) Terry Derrick - Vol. II Courthouse News Service v. Omundson November 10, 2022



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30(b)(6) Terry Derrick - Vol. II

Page 110	Page 112
IN THE UNITED STATES DISTRICT COURT	1 30(b)(6) DEPOSITION OF TERRY DERRICK
FOR THE DISTRICT OF IDAHO	2
	3 EXAMINATION INDEX
COURTHOUSE NEWS SERVICE,)	4 EXAMINATION BY PAGE
) Distance:	5 Ms. Duke 113
Plaintiff,))	6 Mr. Fetterly 209
v. () No. 1:21-CV-00305-REP	7 Ms. Duke216
SARA OMUNDSON, in her official)	8
capacity as Administrative) Director of Idaho Courts,)	9
)	10 EXHIBIT INDEX
) Defendant.)	11 EXHIBITS FOR IDENTIFICATION PAGE
	12 38 Defendant's 30(b)(6) Notice of Deposition to
30(b)(6) DEPOSITION UPON ORAL EXAMINATION	13 Tyler Technologies 117
	14
OF TYLER TECHNOLOGIES	15000
REPRESENTED BY TERRY DERRICK - VOLUME II	16
	17
Taken at Plano, Texas	18
(Conducted via Videoconference.)	19
,	20
	21
	22
DATE TAKEN: November 10, 2022	23
REPORTED BY: Nicole A. Bulldis, RPR AZ No. 50955 CA No. 14441 WA No. 3384	24
	25
Page 111	Page 113
	rage III
1 APPEARANCES	1 REPORTED REMOTELY FROM MARICOPA COUNTY, ARIZONA
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FOR PLAINTIFF: (via Zoom) Jonathan G. Fetterly Katherine A. Keating BRYAN CAVE LEIGHTON PAISNER LLP 3 Embarcadero Center, 7th Floor San Francisco, CA 94111 (415) 675-3400 jon.fetterly@bclplaw.com katherine.keating@bclplaw.com 8 FOR DEFENDANT: (via Zoom) Keely E. Duke Molly E. Mitchell DUKE EVETT, PLLC 1087 W. River Street, Suite 300 PO Box 7387 Boise, ID 83707 (208) 342-3310 ked@dukeevett.com FOR TYLER TECHNOLOGIES AND WITNESS: (via Zoom) Beth W. Petronio K&L GATES LLP 1717 Main Street, Suite 2800 Dallas, TX 75201 (214) 939-5815 beth.petronio@klgates.com	1 REPORTED REMOTELY FROM MARICOPA COUNTY, ARIZONA 2 Thursday, November 10, 2022; 1:24 p.m. 3000 4 5 TERRY DERRICK, witness herein, having been 6 first duly sworn on oath, 7 was examined and testified 8 as follows: 9 10 EXAMINATION 11 BY MS. DUKE 12 Q. Mr. Derrick, it's always hard to go second in 13 these because I might bounce around a bit, but I'll do 14 my best to try to keep it in a logical fashion selfishly 15 for me and then also to hopefully help you. 16 So same same general rules that 17 Mr. Fetterly just provided to you. If I ask you a 18 question that you don't understand, would you please let 19 me know? 20 A. Of course. 21 Q. If you're going on to answer my questions, 22 we'll assume then that you understood them; is that
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1 (Pages 110 to 113)

30(b)(6) Terry Derrick - Vol. II

	Page 114		Page 116
1	All right. So let me talk about the State of	1	one part, so let me see if I can shift how I'm sitting.
2	Idaho real quick. Do you have any particular, I guess,	2	How's that sound?
3	responsibility or involvement with the State of Idaho	3	A. That'd be great.
4	from a Tyler perspective, currently?	4	Q. What is really great is we have sun in Boise
5	A. Yes, to an extent. You know, the new role	5	today.
6	that I am currently in, my responsibility is to oversee	6	All right. How's that? Better?
7	the direction for some of our products by which the	7	A. Perfect. Yes, thank you very much.
8	State of Idaho is using. So in that regards, yes.	8	Q. Oh, my gosh. Of course.
9	Q. Which products would those be?	9	All right. So you were asked a number of
10	A. Our Enterprise Justice platform, the new case	10	questions by Mr. Fetterly with respect to that
11	management system. Odyssey, if you will, the new name	11	PowerPoint, if you would, of the that was attached to
12	for that, I should say. Same product, new name. The	12	your deposition notice.
13	jury product for Tyler, the and I think those are the	13	A. Yes.
14	two primary ones.	14	Q. Do you recall that?
15	Q. Prior to that, so let's just say from 2017	15	A. Yes, I do.
16	forward, what involvement or role did you have with	16	Q. Let me let me pull that up here. We had it
17	respect to the State of Idaho through Tyler?	17	as 38, I think. It's our our numbering was all off
18	A. Sure. As the general manager of the	18	here. Just bear with me for a second.
19	eSolutions business line, it was oversight into the	19	A. Sure.
20	product and solution and business direction for our	20	(Pause in the proceedings.)
21	eFile & Serve platform, the Guide & File platform, and	21	MR. FETTERLY: Keely, I think we also
22	I believe those would be the two that would be relevant	22	have it marked as our Exhibit 8, if you'd rather not use
23	here.	23	the subpoena attachment.
24	Q. All right. In your work, let's say, with	24	MS. DUKE: Yeah. I appreciate that.
25	File & Serve, have you ever talked with any of the Idaho	25	Thank you.
	Page 115		Page 117
1	clerks as far as you know?	1	What I'll do is I'll just mark our notice
2	A. Yes, a long time ago.	2	as Exhibit 38.
3	Q. And do you recall what the general nature of	3	(Exhibit No. 38 marked.)
4	those conversations was?	4	Q. (By Ms. Duke) So I'm going to show you here, in
5	A. Yeah. During the initial implementation of	5	just one moment, Exhibit 38.
6	Idaho for the e-filing project, several years ago, I	6	And Sara will be joining by phone, so if you
7	helped do project kick-off meetings and participate as	7	see another name pop up, that's why. She's got to run
8	kind of the program director during that time.	8	and get her kiddo.
9	Q. All right. And in your current role, have you	9	All right. Can you see Exhibit 38?
10	been having any conversations with the clerks of the	10	A. Nothing is showing on the screen.
11	court?	11	Q. Oh, it's telling me it wants to quit Zoom.
12	A. I have not, no.	12	Okay. I'll be back.
13	Q. At any point in time, have you sat down and	13	A. Oh, wait. It's showing now.
14	talked with any of the judges in the state of Idaho with	14	Q. Is it? Okay.
15	respect to any of Tyler's products?	15	A. Yeah, the notice of yeah deposition
16	A. No.	16	amended, Tyler 30(b)(6); is that right?
17 18	Q. Sorry, I didn't hear you if you answered.	17 18	MR. FETTERLY: Yeah. I'm not seeing it
	A. I'm sorry. No, I no, I have not.		on my end.
19 20	Q. Okay.A. Keely, is there a way that you could maybe	19	MS. DUKE: Well, I it literally just
21	· · · · · · · · · · · · · · · · · · ·	20	locked me out. Now it won't even show me. I'm not sure
22	shut the blinds behind you? Q. Oh, yeah. I sure can.	21 22	why. Good old Zoom. THE STENOGRAPHER: Do you want to try
23	Is that better?	23	logging out and logging back in?
د ت	A. It isn't. I'm sorry.	24	MS. DUKE: Yeah. That's what I'm going
24			
24 25	Q. Oh, it must be going right through the that	25	to try. Sorry. I'll be back.

2 (Pages 114 to 117)

30(b)(6) Terry Derrick - Vol. II

	Page 118		Page 120
1	MR. FETTERLY: I'll be on standby.	1	Did I read that correctly?
2	(Off the record due to technical	2	A. You did.
3	difficulties.)	3	Q. When when Tyler is representing "free,"
4	Q. (By Ms. Duke) Let me go ahead now and try to	4	what is Tyler meaning there?
5 sh	ow you what I was trying to show you when it all	5	A. It means it's included as part of the e-filing
	cided to go haywire.	6	solution. So our customers who pay for the e-filing
7	MS. DUKE: Do you want to pull that up,	7	solution get that Auto-Accept function as part of that
8 the	e notice of depo and the PowerPoint?	8	solution without additional expense beyond the the
9	Q. (By Ms. Duke) All right. Molly is going to	9	e-filing solution in itself.
10 sta	art sharing the screen here and we'll go to the	10	Q. And that is not representative of the cost
11 Po	owerPoint first. Perfect.	11	that will be incurred by courts if they were to use the
12	All right. First, I understand this	12	Auto-Accept function; correct?
13 Po	owerPoint was not put together by you; correct?	13	MR. FETTERLY: Objection. Vague and
14	A. Yes, that's correct.	14	ambiguous. Lacks foundation.
15	Q. A Mr. Acosta prepared it?	15	THE DEPONENT: I guess I don't understand
16	A. Yes, that's correct.	16	the question. Can you maybe say it again?
17	Q. This is not a PowerPoint that is based on any	17	Q. (By Ms. Duke) Sure. Happy to.
18 lda	aho data; is that correct?	18	So, obviously, that's from Tyler's side. It's
19	A. That's right.	19	a free part of their program. What I'm asking is if it
20	Q. And this is a PowerPoint that was prepared by	20	were something that was utilized in the state of Idaho,
-	ler?	21	Tyler has not done any type of evaluation as to the cost
22	A. It is, yes.	22	to the State of Idaho to use Auto-Accept in the event
23	Q. And it's not a PowerPoint that the Idaho	23	there are issues with it?
	ourts or Ms. Omundson at any point in time provided any	24	A. Yeah, that's correct. We haven't we have
25 in p	out as to any of the language contained within it; is	25	no visibility into any expense that could be endured by
	Page 119		Page 121
1 th	at fair?	1	the State or by the Courts. This is just speaking to
2	A. Yeah, that's fair.	2	the availability of that function.
3	Q. What's your understanding of why this	3	Q. And in order to understand what the costs of
4 P C	owerPoint was provided to Ms. Omundson or the court	4	an Auto-Accept would be, Tyler to a court system,
5 sy	stem in Idaho?	5	aside from Tyler providing it free, Tyler would defer to
6	A. I'm not sure why it was provided to anyone in	6	the various courts, including the Idaho State Court, as
7 Ida	aho.	7	to what they anticipate their internal costs would be as
8	Q. If you look to the and it looks like it was	8	a result of using something like Auto-Accept; is that
9 pr	repared on July 1 of 2022?	9	fair?
10	A. Yes, that's correct.	10	A. Yes, it is.
11	Q. Do you know if this if this PowerPoint is	11	Q. In addition, there's words used in this
	eing used anywhere else in the country?	12	this first page. Given this was prepared for the State
13	A. It was created for the State of Texas by	13	of Texas, I'll assume that the Idaho rules of e-filing
	quest by the Office of Court Administration and the	14	were in no way considered in creating or providing the
	idicial Council for Information Technology. I'm not	15	language that's included in this PowerPoint; is that
	re who else would would use this document.	16	correct?
17	Q. And do you know why the State of Texas	17	A. I'm not sure. We would have to ask the
	quested this PowerPoint?	18	author, but, yeah, I am I'm not sure.
19	A. I don't.	19	Q. Okay. Any reason to believe that this
20	Q. Let's go ahead and move to the second page of	20	given that this was prepared for the State of Texas,
	and we'll talk about Auto-Accept first. You were	21	that the Idaho rules of electronic filing would have
	sked a number of questions related to the Auto-Accept	22	been considered in its preparation?
	blumn. And that first sentence there, it says:	23	A. No reason to believe that at all.
	Auto-Accept Review is a free out-of-the-box e-filing	24 25	Q. Are you in any way familiar with the Idaho rules of electronic filing?
25 fu	nction."		raics of electronic filling:

3 (Pages 118 to 121)

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inside of the AWS GovCloud. And they can be retrieved

and displayed from the review queue or the review tool

and the review tool that the clerks use to review them.

30(b)(6) Terry Derrick - Vol. II

Page 122 Page 124 1 A. Not -- not very familiar at all. 1 Q. (By Ms. Duke) Sure. Let me -- let me try to Q. Are you aware of how they define court 2 phrase it a different way. 2 So when a document is submitted to 3 documents? 3 eFile & Serve by a submitter, Tyler is the one that is 4 A. No, I am not. 4 5 Q. Are you aware of how the Idaho rules of 5 responsible for the contractual arrangements with AWS as electronic filing define judicial documents? to the hosting of those documents? 6 6 7 A. No, I am not. 7 A. Correct. Q. With respect to this Auto-Accept portion, have 8 Q. Then, once those documents -- let's say, it's 9 you talked -- or has anyone at Tyler talked with anyone a complaint -- has been accepted by the court clerk and 9 in the state of Idaho as to the resources it would take it transfers to the case management system, when it 10 10 Idaho's judicial clerks, judges, and court staff to transfers to the case management system, that is then in 11 11 address any errors on the back end if something was 12 12 the state of Idaho actually hosted internally by the 13 auto-accepted that should not have been? 13 court, the Idaho Supreme Court; correct? 14 A. Not -- not to my knowledge. 14 A. That is my understanding, yes. 15 Q. Is Tyler aware of what judges -- well, strike 15 Q. And, therefore, the State of Idaho's court 16 that. 16 system with respect to its case management system, that 17 Under the Auto-Accept, it's my understanding 17 system then is all the security protocols, that Auto-Accept means it would go from -- once it's authentication items, those type -- backups, those types 18 18 19 submitted to File & Serve by a user, it would 19 of things are handled by the court staff, not by Tyler; 20 immediately transfer to the court's case management 20 21 2.1 system; is that correct? A. For the case management system, yes, that's 22 A. Well, immediately is a -- is a relative term. 22 correct. 23 The -- the process would be once the filer submits that 23 Q. When we go over to the File & Serve system, so back to -- to Tyler's File & Serve system, it's Tyler 24 filing through the electronic filing service provider 2.4 25 portal, it would go to the EFM, the eFiling Manager. 25 that is responsible for security, backups, Page 123 Page 125 1 Once inside the eFiling Manager, it would be assessed 1 authentication, those types of things; correct? 2 and evaluated against those Auto-Accept rules. And if 2 A. Yes, that is correct. 3 3 it met that criteria which was pre-configured by the Q. Is Tyler -- or, are you aware, through Tyler, 4 court or the clerk, then it would be accepted and then 4 of any of the security protocols that the Idaho Courts 5 transmitted in two directions, one to the case 5 have placed on the case management system that they are 6 6 management system and then back -- one file-stamped copy hosting? 7 back to the original filer who submitted it. I'm not 7 A. I'm not familiar with the security that Idaho 8 8 sure if that answers your question, but... uses on their on-premise case management solution, no. 9 Q. It does. I mean, when I say "immediately," 9 Q. And that's because that's up to the -- the 10 I'm assuming that we're talking that's a matter of 10 court as the hoster of that data? 11 seconds for it to go into the EFM and have whatever 11 A That's correct 12 program is -- has been put together to get it into the 12 Q. And how about backups? Is Tyler or are you 13 case management system? 13 familiar with the backups that are generated, how 14 A. That's correct. Yeah, a short duration. 14 quickly, how many, what is backed up, anything like that 15 Q. Okay. And with respect to Tyler's 15 with respect to case management system? eFile & Serve, Tyler is -- is the one that -- that has 16 16 A. I'm not familiar with that, no. 17 Q. From a file integrity monitoring standpoint possession of those documents, meaning they're --17 18 they're hosted by Tyler? and ransomware protection, would Tyler be aware of what 18 19 MR. FETTERLY: Objection. Vague and 19 Idaho's Courts have put into place to protect the case 20 ambiguous as to "possession." 20 management documents that they host? THE DEPONENT: The documents themselves 2.1 21 A. No. are contained within the eFiling Manager, which exists 22 Q. Is Tyler aware of the advanced endpoint 2.2

4 (Pages 122 to 125)

protection that's in place with respect to the case

A. No, I'm not aware of that.

management documents that are hosted by the Idaho Court?

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30(b)(6) Terry Derrick - Vol. II

Page 128

Page 126

Q. Would Tyler be involved or know about the 24/7 monitoring service of system logs, network traffic, or any type of other anomalous or malicious behavior on the servers for the case management system that's hosted by the Idaho Supreme Court?

A. No, I don't have visibility into those practices.

- Q. Would Tyler have any information or knowledge as to who the secured -- or the -- who the limited pool of Idaho Supreme Court employees are that have access to handling, addressing, or protecting the documents that are housed within the case management system hosted by the Idaho Supreme Court?
 - A. No, we would not have visibility into that.
- Q. And would Tyler have any visibility or control over the administrative access to devices and servers and whether they required multifactor authentication with respect to the case management documents that are housed by the Idaho Supreme Court?
 - A. No, we would not have that.
- Q. And to all of these questions that I just asked, I'm assuming the reason Tyler would not have that information, knowledge, or control, is because that is all within the control and purview of the Idaho Supreme Court as the hoster of the case management system?

Tyler's direction?

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- A. Sure. For Idaho specific, we do 15-minute interval backups as well as daily and weekly backups.
- Q. So let me give an example. If -- let's -let's say one of the dreaded things happens that we've all now gotten cybersecurity insurance for -- knock on wood -- and that is, let's say, that Tyler's security is breached and there's a ransomware attack that occurs on Idaho's File & Serve. Is it Tyler that is the one that would have the -- the documents through backups that it would then be able to -- to use those backups and get Idaho back up and running?
 - A. If the ransomware attack took place on

14 File & Serve?

- Q. Yes?
- 16 A. Is that what you're saying?
 - Q. Correct.
 - A. Yes, then the backups within File & Serve would be at Tyler's discretion.
 - Q. And within Tyler's control?
- A. Correct. 21
 - Q. Okay. So going back to -- to this

23 PowerPoint -- give me one second. Actually, a lot of these were answered earlier, so let me just check those 2.4 25 off as I go.

Page 127

A. That is correct.

Q. So let's turn then to File & Serve. Given that Tyler is the, you know, hoster and in control of the documents related to -- or that have been submitted to eFile & Serve, would Tyler be aware of the security that's in place to protect those documents?

A. Yes, we would.

Q. And just describe generally what that security is for File & Serve.

A. I'll keep it very topical because describing in detail is a security vulnerability in itself, but just general security provisions that we have for the e-filing platform are in our contractual agreement and that would cover anything regarding the Press Review Tool as well. Some of those are just general best practices like vulnerability scans, virus scans, firewall protection on -- on various tiers, things like denial-of-service-attack protection, and -- and things like that.

Q. And what about backups to the EFS? And we can limit it to Idaho. When I ask these questions right now, I'll make it clear when I'm asking about globally versus Idaho.

So with respect to a backup of the EFS system for the State of Idaho, what type of backups occur at Page 129

Oh, there was a question asked of you that in Auto-Accept, one of the configurations that could be used is to mark -- to have a configuration that allows the -- the person who is submitting the document to be filed to click a box to say confidential or public that way Auto-Accept would know whether it can be automatically transferred to the case management system and filed within that case management system, or whether it was confidential it would go into a different queue; correct?

- A. I don't recall that question, but -- but sure.
- Q. Well, is that one of the configurations, is you could use a confidential or public setting that the users who are submitting documents to Tyler File & Serve where they could either check it confidential or public?
- A. Yes, that is an option for a filer to make that determination.
- Q. Okay. And is Tyler aware of any of the issues when the State of Idaho was using an option to check documents as confidential as to the issues and costs that were created by allowing users to determine whether something was or was not confidential?
- A. No, I'm not aware of those costs.
 - Q. Are you aware of any of the issues that Idaho faced when it had a time period where it permitted uses

5 (Pages 126 to 129)

2.1

2.2

30(b)(6) Terry Derrick - Vol. II

Page 132

Page 133

Page 130

to decide whether something would be confidential or public?

- A. No, I'm not. I don't have visibility into that.
- Q. So just because it's a configuration that can be used doesn't mean that it necessarily is something that should be done; correct?

MR. FETTERLY: Objection. Vague and ambiguous. Overbroad. Lacks foundation.

THE DEPONENT: All of our configurations are based upon the determination and the -- and the perspective of our partners -- our contract holders to courts, so it's up to them as to what gets configured and is deemed valuable or not.

- Q. (By Ms. Duke) Okay. And so by Tyler testifying and by you testifying earlier today to those numerous configurations that Mr. Fetterly went through with you, those are not configurations that you are specifically stating would work for the State of Idaho; correct?
- A. When you say would -- "would work," what do you mean?
- Q. Good point. Let me -- let me rephrase that.

 So when you were asked a number of questions by Mr. Fetterly regarding the number of configurations that are available to courts to use, you are not stating

auto-transfer to the case management system if an improper filing fee was made?

- A. No, there wouldn't be.
- Q. Okay. What if a filer was supposed to have a filing fee and didn't have a filing fee included with a complaint, would Tyler's Auto-Accept stop that filing from being immediately transferred into the case management system for the court?
- A. It -- it would be based upon the configuration, but it does not use logic to determine whether something should or should not have it. It's just based upon the configuration of the court.
- Q. And by that, I think you mean if they say,
 "I'm filing a personal injury complaint," and let's say
 they don't submit their -- their filing fee with it, are
 you saying that it would then get auto-accepted and into
 case manager and then the court would need to deal with
 the filing fee issue on the back end?
- A. I'm saying it depends upon the configuration. I can't tell whether or not it would be auto-accepted unless we understood what the configuration was to -- to evaluate that submission.
- Q. And do you know what costs the State of Idaho would incur to come up with the configurations to allow Auto-Accept for any type of complaint?

Page 131

that -- that Idaho -- you're not providing an opinion as to whether those would be practical approaches for the State of Idaho to use; is that correct?

- A. That's right. I don't have intimate knowledge to suggest that that would be a definitive positive change. I think my statements were really around the availability of those options.
- Q. And that's -- that's said far better than the question I asked.

So when you were talking about all the configuration options, you were merely talking about configurations that were available; correct?

- A. Yes, that's correct.
- Q. You were not making a recommendation of what would or would not be useful or practical in Idaho's courts; correct?
 - A. That's correct. I was not.
- Q. Now, under the -- you were asked some questions about the filing fee that -- that is used. Under Auto-Accept, do you know if a user were to pay what they thought was the filing fee, which was, you know, run through your credit card processing company and sufficient funds were in the account and they were wrong about what the filing fee was, is there anything in Auto-Accept to be configured that would stop that

A. No, I do not.

- Q. Do you know whether any state using Auto-Accept has been able to configure Auto-Accept so that if someone doesn't file -- or doesn't pay their filing fee, that that is somehow blocked from being auto-accepted and transferred into the court's case management system?
- A. I'm not familiar with the -- the intimate configurations of other states and how they've configured specific conditions as they pertain to Auto-Accept rules.
- Q. So fair to say, as you sit here today, that you do not know whether any state -- well, strike that.

Fair to say, as you sit here today, that you don't know whether there is even a configuration possibility of ensuring that a filing fee in fact accompanies, let's say, a complaint filing; is that correct?

- A. Say that one more time?
- Q. What I'm trying to get to is, as you sit here today, you can't testify that you know that in fact if a configuration is put in place that there is a configuration that would actually say, "Oh, if you don't provide your filing fee with this filing, it's not going to go into Auto-Accept."

6 (Pages 130 to 133)

30(b)(6) Terry Derrick - Vol. II

Page 136

Page 137

Page 134

A. There is a condition by which can be configured that -- that -- that would say that filings with or without financials would be assessed, and so we can compare the filing against that.

What we would not be able to do is determine whether or not that was accurate, meaning filing fees should have been assessed and they weren't, and then it's smart enough to know that the filer made a mistake. It doesn't have that logic built in.

Q. All right. So -- I understand what you're saying.

So what it does have the logic to do, is you can say, yes, there should be a filing fee with this; right?

A. Correct. Yes.

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2.2

- Q. But if it's, let's say, a \$243 filing fee and the submitter of the document puts one penny down, it wouldn't have the ability to say, "Oh, reject that, that's not correct"?
- A. That's correct. It does not have that capability.
- Q. And in those circumstances, if -- if that occurred, the -- the filing is then in the case management system, and it's then up to the clerks to address that payment issue; is that correct?

into Odyssey, you mean Odyssey case management; correct?

- A. Yes, I apologize. The case management system.
 - Q. Okay.

2.4

(Pause in the proceedings.)

- Q. (By Ms. Duke) And on Auto-Accept, if Auto-Accept is used, if a document meets the configurations and is transferred into the case management under Auto-Accept, does that mean it no longer is within eFile & Serve?
- A. No, it'll stay within the eFiling Manager. It would just be in an accepted state.
- Q. And how long does it stay in that eFiling Manager?
- A. Sure. The data itself, the metadata, that stays in the eFiling Manager into perpetuity, and the documents would stay as long as the configuration states it. So there's a configuration setting that would purge the documents after a set duration and then it would be whatever that configuration is set to.
- Q. All right. So there would be one version of the file document in the e-file management system and a second version of the documents in the court's case management system; correct?
 - A. Yes, that is correct.
 - Q. Now, I think you cleared this up earlier, but

Page 135

- A. There may be some configuration mechanisms that would prevent that scenario. We would have to understand more about that scenario to know whether or not that could occur. But if it did occur, then, yes, it would be in the case management system and there would be some sort of reaction to -- to address that problem, and I -- I don't know what that is.
- Q. All right. With respect to Tyler's File & Serve, it is my understanding from talking to my clients that the service address in eFile & Serve is not integrated with the case management system; is that your understanding as well?
 - A. The service address? I don't understand --
- Q. Correct.
- A. -- the question.
- Q. The service address meaning the submitter's address for service or for --
 - A. Oh, the --
 - Q. -- who the document is being served on.
- A. Correct. The service email address is what you're referring to?
- Q. Correct.
 - A. Correct. That doesn't get transmitted into
 - Q. And when you say it does not get transmitted

just to be clear, when a document is submitted to File & Serve, Tyler handles the payment part of processing, confirming that there are sufficient funds, and noting that payment will be able to be made with respect to the filing.

- A. That's correct.
- Q. And then the actual payment funds are not transferred from Tyler to the court until the filing is accepted by the court clerk and transferred into the case management system; correct?
- A. That's correct. We don't capture the payment until the clerk makes that acceptance determination on the submission.
- Q. So, to be clear, the payment is not made with respect to a filing until the clerk has accepted the filing and it's being transferred into the case management system?
- A. Yeah. The only edit I would say to that is the payment isn't captured until the submission is accepted, whether that be done by a clerk or through the auto-acceptance process, but, yes.
- Q. Right. And so regardless whether that process or a clerk reviewing it and accepting it is done, payment does not occur until that document is being transferred into the court's case management system.

7 (Pages 134 to 137)

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30(b)(6) Terry Derrick - Vol. II

Page 138 Page 140 1 A. Yeah. I think it's actually done right before 1 File & Serve to the court's case management system; 2 that document is transmitted. I -- I'd have to go back 3 3 to look at the order of operations after the acceptance A. Yes, that's correct. Q. When I look at this little box or this little 4 as to which of those takes place first, but it's within 4 5 5 diagram, I think it helps me. You can see that there's that same workflow within that same duration, so we're a little round thing right on EFM. I'm assuming that's 6 6 talking a matter of a few seconds. 7 kind of the World Wide Web? 7 Q. Okay. And within those seconds, after either Auto-Accept or a clerk accepts, that's when the -- the 8 8 A. It is. 9 payment is actually being taken from the submitter and 9 Q. So -- and when you look at the World Wide Web 10 10 then provided to the court? there in EFM, and then you look to the left of it on your screen, or the right of it on the document, so all 11 A. That's correct. 11 12 Q. Are you aware -- you mentioned there were 25 12 the little -- it says filer, EFSP, filer, EFSP, and then 13 courts that use Auto-Accept. Do you recall that 13 it's got conditional criteria, it's got a little person above, that's all on the Tyler side of File & Serve; 14 testimony? 14 15 A. I do. 15 correct? 16 Q. How many courts, total, use just Tyler 16 A. Yeah. So everything that you see from the EFM 17 File & Serve, not -- not limiting it to Auto-Accept or 17 to the left --18 Q. Mm-hmm. 18 press review queue? 19 A. We have 27 states under contract, so roughly 19 A. -- would all be activities that would be 20 1.500. 20 performed within Tyler-maintained infrastructure and Q. Okay. So out of the 1,500 courts that Tyler solutions. The -- the -- in Idaho's example here, the 21 21 22 works with, it sounds like 25 use Auto-Accept? 22 CMS on the right would be managed and owned by Idaho. 23 A. Some of those are actual statewide 23 Q. Right. And so if I were to use this for Idaho 24 even though it was developed for Texas, I'd be able to 24 arrangements, so like the state of Maine, the state of 25 Maryland, the state of Vermont, and those would have 25 explain to our federal judge that that little arrow Page 139 Page 141 1 multiple jurisdictions within. So the 25 is customers, 1 taking it from the World Wide Web to CMS, that is the transfer from Tyler File & Serve to the court's hosted 2 but each of those customers would have multiple courts, 2 3 3 case management system? so it would be a higher number than 25. 4 Q. How many customers does Tyler have that use 4 A. Yes, that's correct. 5 eFile & Serve? 5 Q. Now, a little confusing and -- and maybe 6 6 confusing to some that haven't been obsessed with this A. I don't know that -- that number off the top 7 7 of my head. case as Mr. Fetterly, Ms. Keating, myself, and 8 Q. Okay. Is it Tyler's position or does Tyler 8 Ms. Mitchell have been, they both are called Odyssey in 9 encourage courts to have Auto-Accept used for all 9 a way, but that feels like a bit of a confusing factor. 10 filings? 10 So I understand that there's Odyssey 11 A. No. Those encouragements or recommendations 11 File & Serve: right? 12 are not -- are not there. We -- we provide the 12 A. Yeah. We -- we've changed the name to 13 information to the courts and then we help them 13 eFile & Serve, but -- but, yes, it's formerly known as 14 configure it based upon their needs. 14 Odyssey File & Serve, correct. 15 Q. And you also rely on -- on, I'm assuming, the 15 Q. Right. It used to be known as Odyssey 16 courts to determine whether the courts believe 16 File & Serve, but it's now known as eFile & Serve, so 17 Auto-Accept would be appropriate and practical in their 17 that would be the right way to refer to it; correct? 18 various jurisdictions? A. Yes, it would. 18 19 A. Absolutely, yes. 19 Q. All right. And then going over to the case 20 MS. DUKE: Molly, do you mind going to 20 management side, that's known as Odyssey case management 21 Page 5 of the PowerPoint? 21 services? 22 Q. (By Ms. Duke) All right. We're on Page 5 there 22 A. It's -- it's now known as our Enterprise 23 of the PowerPoint that you've gone through.

8 (Pages 138 to 141)

Justice Case Management System, but it was formerly

Q. Just because they shared the same name of

known as Odyssey Case Management System.

Auto-Accept means there's no clerk performing

a function to have the document transferred from

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Page 142

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Courthouse News Service v. Omundson

30(b)(6) Terry Derrick - Vol. II

Page 144

Page 145

1	Odyssey prior to these transitions you've talked about,			
2	that does not mean that they were the same applications;			
3	correct?			
4	A. That's correct. The term Odyssey is was			

A. That's correct. The term Odyssey is -- was -- was relating to the suite of our products, and the case management system was one of those products within that suite, as was the File & Serve product.

- Q. So a court could have the Odyssey Case Management System but not the Odyssey File & Serve portion; is that correct?
 - A. Yes, that's correct.
- Q. Or vice versa?

- A. Yes, that's correct too.
- Q. And implying to our federal court that because they were called Odyssey way back when or back when, whenever that is, whether it's File & Serve or whether it's case management system, they truly are, in fact, two separate applications that just happen to be under the Odyssey suite of potential products?
- A. Yes. Right. They're two distinct systems, two distinct offerings, but that are integrated with each other.
- Q. All right. If you look at No. 2 there, it says: "If the envelope details do not meet the auto-review condition(s), the envelope is routed to the

to get that -- that envelope correct; right?

- A. Correct. It's the filer's responsibility to enter in those details prior to submission.
 - Q. That's not the court's responsibility?
 - A. Correct.
- Q. So even under Auto-Accept, if Auto-Accept were configured in the State of Idaho, it would be up to the filers to get their envelopes right if the document was going to go through the auto-review process into the case management system?
- A. There's actually two components here. There's the configuration which would be driven by the court as to which criteria is deemed appropriate for the Auto-Accept function to kick in, and then -- and then the second component would be the submission of that envelope and whether or not the criteria within that specific envelope met those conditions which would be the responsibility of the filer.
- Q. All right. So the court could set the criteria. I know we've talked about that. But once that criteria is set, it's then up to the submitter as to whether Auto-Accept is going to, you know, auto-file that document; correct?
- A. Yes. I don't know if the filer would have visibility into what those conditions were, but they are

Page 143

appropriate review queue to be reviewed by a clerk as it is today."

Please help me understand what that is. Give me an example of what's being referenced there.

- A. Yeah. It's just saying that if the envelope doesn't meet the conditions that were configured under the Auto-accept -- or auto -- yeah, Auto-Accept Review function, then it would flow through its normal workflow, which would be to route it to the review queue for the clerk to be able to review when they had the time or deemed it appropriate.
- Q. And who is in control of providing the appropriate envelope details?
- A. For the details for that specific envelope, it would be the filer.
- Q. That would not be something that would be within the court's control; correct?
- A. That's correct. Every -- every envelope is created and submitted by the filer. The only exception or edit I would say to that is if the court was actually the filer in that scenario. Most of the time, that's not the case.
- Q. And if I stick to the world of complaints, which is what this case involves, if a complaint were submitted through an envelope, it's up to the submitter

the responsible party for filling out the envelope details.

- Q. "They" being the filer?
- Yes, that's correct.
- Q. And what Number 2 means there is if the filer doesn't fill it out correctly, then it's it's going to get routed to a queue for the clerk to then review?
 - A. Yes, that's correct.
- Q. Now, Number 3, it says: "If the envelope details meets the auto-review conditions, the filings are automatically accepted, stamped, funds captured, and notifications sent to filers/service recipients."

Do you see that?

- A. I do.
- Q. That's if the filer filled out the envelope correctly?
- A. It's if the filer's envelope details met the conditions that are being evaluated for the Auto-Accept. They can still fill it out correctly and submit it and it get routed to a clerk for review if it didn't meet those conditions.
- Q. Now, there were some questions asked to you as to whether file stamps were configurable by location.
- 24 Do you recall that?
 - A. I do.

9 (Pages 142 to 145)

assume it's a complaint still.

Q. And let's assume that complaint goes through

the court system. This improves average response time,

Auto-Accept with a one-cent filing fee and is then into

A. Right.

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30(b)(6) Terry Derrick - Vol. II

Courthouse News Service v. Omundson Page 146 Page 148 1 Q. And so it's my understanding the only file 1 that doesn't have anything to do with the time now that 2 stamp that comes on to the document is once the document 2 it'll take a judge to deal with an improper filing fee; 3 has been accepted, it's then -- it's then stamped 3 correct? 4 4 accepted; is that correct? A. Correct. It does not take that into 5 5 A. Yeah, that's correct. The file stamp is -consideration. 6 6 I'm going to call it, for lack of a better term, "burned Q. And it also talks about low-priority filings 7 7 and then -- and then assuming clerks will be focusing on in." Back in the old days, it was the (indicating), 8 8 more complex high-priority filings. Explain to me what right? 9 Q. Yeah. 9 Tyler, in this PowerPoint, means by a low-priority 10 10 A. But it's -- that action actually takes effect 11 when the acceptance process occurs. 11 A. Yeah. It could mean a range of -- of things. 12 Q. And it does not -- that action of the file 12 Certain jurisdictions will deem certain filings less 13 stamp does not take effect while the complaint is in the 13 time-sensitive and others more time-sensitive. I'll 14 clerk's queue to review for acceptance; correct? 14 give an example of a time-sensitive matter. An 15 A. Yeah, that's correct. 15 emergency protection order is an emergency protection 16 Q. It is only in the clerk setting -- without an 16 order, and that's generally deemed as a more highly 17 Auto-Accept, it's only when the clerk has accepted that 17 valued or time-sensitive matter. And an original --18 document that a file stamp is placed on it; is that 18 just a motion on a case that's not subject to the 19 correct? 19 statute of limitations is probably a lower priority. 20 A. It -- the file stamp can be placed on it at 20 I'm assuming that the author meant that when -- when 21 21 the time of acceptance regardless of whether a clerk creating this document. 22 accepts it or the auto-acceptance functionality kicks 22 Q. Do you know if the author was in any way 23 23 factoring in complaints as to the benefits of 24 Auto-Accept when the author generated this document? Q. Sure. I was just trying to break those out, 2.4 25 so take Auto-Accept out of it. 25 A. I can't speculate on -- on that. Page 147 Page 149 1 A. Okay. 1 Q. And do you know whether or not the author was 2 Q. If I'm in a situation where I don't use 2 considering low-priority complaints versus high-priority 3 Auto-Accept and it's clerk review, the -- the file stamp 3 complaints in the state of Idaho when generating this 4 is only placed on the document after the clerk performs 4 document? A. I can't speculate on that. 5 their review and accepts the document into the case 5 Q. It then goes to reduce return for correction 6 management system? 6 7 A. Yes, that is correct. 7 rates, and it says: "Many courts effectiveness are 8 MS. DUKE: All right. Let's go to the 8 measured by the percentage of accepted filings. 9 9 auto-accepted -- auto-acceptance improves these next page, Molly. 10 Q. (By Ms. Duke) If we look at Page 6 of this 10 metrics." 11 PowerPoint, this all talks about that first one with the 11 Do you know whether Idaho's Courts little -- little clock icon, "improves average response 12 12 effectiveness are measured by the percentage of accepted 13 time." This is focused on clerks; correct? 13 filings? 14 A. Yes, it is. 14 A. I do not. 15 Q. This is not focused in on the time or impact 15 Q. Do you know who sets these types of -- of of Auto-Accept to judges; correct? measures to determine how effective a court is? 16 16 17 17 A. I'm not sure I understand your question. A. I think it -- it varies by court, by 18 Auto-Accept to judges, you mean documents like proposed 18 jurisdiction. 19 19 Q. Any idea what Idaho uses to determine whether 20 Q. No, I -- I should say it this way. So let's 20 its courts are effective?

10 (Pages 146 to 149)

Q. When it says it "reduces return for correction

rates," that's -- that's because it's auto-accepted,

meaning nothing's returned for correction; correct?

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A. No, I do not.

A. Yes, that's correct.

30(b)(6) Terry Derrick - Vol. II

ourt	nouse News Service v. Omunason		30(b)(6) Terry Derrick - Vol. I
	Page 150		Page 152
1	Q. Even if something gets through and should be	1	I talked to Mr. Girdner about yesterday.
2	corrected, that's not going to get caught in this	2	So Mr. Girdner testified yesterday as to
3	auto-acceptance part of this. Instead, it's going to be	3	and maybe this was just related to a press review queue,
4	dealt with the court clerks now on the case management	4	is the only court that's on press review queue in Texas,
5	side; correct?	5	Austin?
6	A. That's correct. The measurement here is from	6	A. It's it's Travis County, but it is Austin,
7	the time of submission to the time of clerk action or	7	Texas. We just gotta be careful because Austin is a
8	or action on the envelope.	8	county that is not Austin, Texas.
9	Q. And, again, this this middle column has	9	Q. Okay. Leave it to the Texans to do that. No
10	nothing to do with the impact on judges in the event	10	offense. I know you're there, but
11	corrections need to occur to something that's been	11	All right. So Travis County, out of all of
12	auto-accepted into the case management system.	12	those courts you were just talking about in Texas,
13	A. Yes.	13	Travis County's the only one who has a press review
14	Q. Correct?	14	queue through Tyler; is that correct?
15	A. That's correct, mm-hmm.	15	A. That is correct.
16	Q. Now, the third bullet is – it says "reduces	16	MS. DUKE: Okay. All right. Let's go to
17	operational overhead." I'm assuming that's just because	17	the next page, Molly, Page 7.
18	it takes the clerk out of the picture when	18	Q. (By Ms. Duke) So I'm still a tiny bit confused
19	auto-acceptance is used.	19	as to what these charts mean, so let me just ask you a
20	A. Yeah, I assume that's a valid assumption.	20	few questions about there.
21	Q. But it's not talking about the impact on	21	Do you see the little stars down below? The
22	clerks or court staff or judges in the event something	22	one that says, first star: "Example data utilizing Q4
23	has been auto-accepted and transferred into the court's	23	2019 review reviewer metrics"?
24	case management system; correct?	24	A. I do see that.
25	A. Correct. I don't think it takes that into	25	Q. Any idea whose Q4 2019 reviewer metrics?
	Page 151		Page 153
1	consideration.	1	A. I would assume Courts A, B, C, D, and E.
2	Q. And the data for all three of these columns,	2	Q. But any idea who Court A is?
3	I'm assuming, is is Texas data. Do you know exactly	3	A. I don't know.
4	what data was used to even come up with these three	4	Q. What Court B is?
5	columns?	5	A. I don't know. We'd have to ask the author.
6	A. I I can't say for sure, but the document	6	I'm not sure.
7	was created for Texas, so it's a reasonable assumption.	7	Q. Or Court C, D, or E?
8	Q. Any idea how many filings were looked at?	8	A. No, I I don't know.
9	A. No, I don't.	9	Q. So then it says, "AR," so that's two little
10	Q. Any idea how many courts were looked at?	10	stars, and it says that means auto-review.
11	A. No, I don't.	11	So we have Court A and Court B that don't use
12	Q. Any idea of the volume at all of what was	12	auto-review; right?
13	looked at to come up with this PowerPoint?	13	A. That's how I interpret it, yes.
14	A. No, I can tell you that Texas has 254	14	Q. And does auto-review mean Auto-Accept or do
15	counties, multiple offices in each, and handles anywhere	15	you know?
16	from 45- to 65,000 filings a day. But beyond that, I'm	16	A. I believe auto-review and Auto-Accept are
17	not sure what was used to reference or create this	17	synonymous here.
18	document.	18	Q. So then Courts C, D, and E use auto-review?
19	Q. But it's also my understanding that Tyler	19	A. That's how I interpret it, correct.
20	doesn't cover all of Texas; is that correct?	20	Q. And then it says the AR percentage is based on
	A. No, we do.	21	number of reviewable filings submitted versus number of
21			
22	Q. Oh, you do? Okay.	22	filings auto-reviewed. And so I guess let's look at
		22 23	filings auto-reviewed. And so I guess let's look at those. So if I were to compare Court A to Court C,

11 (Pages 150 to 153)

what is -- what is this chart telling me?

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Q. Let me just look at something real quick that

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(Pause in the proceedings.)

Q. (By Ms. Duke) Now, in Auto-Accept, even if the

30(b)(6) Terry Derrick - Vol. II

Page 156

Page 157

Page 154 1 A. My interpretation of the chart says that 1 court configured a confidentiality setting that should 2 2 be used, assuming confidential information was provided, Court A is not using auto review where Court C has 3 it would be up to the filer to properly click on that 3 5 percent of their envelopes being auto-reviewed. Q. And does it -- is it also comparing, then, the 4 4 confidential box; correct? 5 efficiency of Court A to Court C or not? 5 A. Yes, that is correct. 6 6 Q. And so, you know, sadly we know that there are A. I think that's a subjective term. I -- I 7 7 think it is telling you the percent response under 24 malicious, not-nice people out there, so if a malicious 8 not-nice person knew something was confidential but hours and the acceptance percentage. 8 9 9 Q. And these are all fewer than 24 hours, not wanted to go ahead and -- and get it filed, he or she 10 10 broken out by the minute or hour; correct? could just merely not accept or click the confidential box and that document would then be automatically 11 A. Correct. 11 12 Q. And so this data here on this page doesn't 12 transferred to and filed in the court's case management 13 break it down specifically into if a court's not using 13 system; correct? 14 Auto-Accept, but is processing complaints within, let's 14 A. If the conditions were configured to accept it 15 say, three hours, how is that reflected here in this 15 in that manner and that scenario and transpired, then, 16 data? 16 yes, it would. 17 A. I don't think that it is. 17 Q. Have any of the courts that have been using 18 Q. Okay. All right. Let's go to Page 8. Auto-Accept talked to you about how they dealt with any 18 19 With respect to Page 8, again, you were --19 type of malicious filings? talked about a number of -- of categories. We've 20 20 A. No, they have not. 21 already addressed that. 2.1 Q. Have any -- I know that we've seen cases sadly But in providing Page 8, no evaluation has 22 22 here in Idaho, as well as other places, of documents 23 been done as to what the cost on Idaho's side would be 23 placed in the public record, revenge porn, that type of 2.4 to implement or use an Auto-Accept in any capacity; is stuff. Has Tyler had any communications with any of the 2.4 25 that correct? 25 states who use an Auto-Accept as to things like revenge Page 155 1 A. Yes, that's correct. 1 porn, child porn, anything like that making its way into 2 2 (Pause in the proceedings.) court documents? 3 3 Q. (By Ms. Duke) Under Auto-Accept, is -- well, A. No, we have not. 4 strike that. 4 Q. Now, with respect to Odyssey File & Serve, all 5 Have you been a part of any communications 5 documents in the submission are included in the same 6 6 with Idaho's Courts related to Auto-Accept? envelope; correct? 7 7 A. No. No, I have not. A. Yes. For each submission, they -- all filings 8 Q. Are you aware of whether anyone at Tyler has 8 and documents are included in the same envelope. Yes, 9 been involved in any conversations? 9 that's correct. 10 A. No, I am not. 10 Q. That's not the case with Auto-Accept; correct? Q. Do you know if Tyler has provided Idaho's 11 11 A. Correct. 12 Courts with any presentation on Auto-Accept? 12 Q. There would actually have to be multiple 13 A. I'm not aware of that. 13 envelopes that would be used per filing? 14 Q. And you understand that Tyler's contract 14 A. No, I don't think that's the case. My 15 related to its File & Serve is with the Idaho Supreme 15 understanding is that the envelope is still intact, but Court? 16 the filings are evaluated independently, so every filing 16 17 A. Yes, I do. 17 is evaluated within that envelope and then made that 18 Q. And with respect to case management, Tyler's 18 determination but the envelope still holds true. 19 contract is also with the Supreme Court? 19 Q. Ah, I see. Okay. So the envelope holds true A. Yes, I do. 20 20 but what happens is it gets transferred into the court's 21 Q. I'm just going through a bunch of questions, case management system and then the clerk has to then 2.1 22 so bear with me here. break out the documents that are within the envelope? 2.2 23 A. Sure. 23 A. I'm not certain how an envelope containing

12 (Pages 154 to 157)

multiple filings when it's assessed with the auto-review

rules where one meets that criteria and the others

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30(b)(6) Terry Derrick - Vol. II

	Page 158		Page 160
1	_	1	
1	don't, exactly what transpires if it sends that record	1 2	filed and the complaint not filed under Auto-Accept or
2	immediately or if it holds it until all actions have	3	are all three not accepted? A. It depends on how it's configured. It would
3 4	been taken on that envelope before transferring it to the CMS.	4	have to hit those criteria, and then depending upon
5	Q. And so you're not sure what the clerks need to	5	that, it would react accordingly.
6	do from a work standpoint once an envelope with multiple	6	Q. Perfect. So I'm going to transfer, I think,
7	documents is transferred into the case management	7	now into press review queue, so why don't we take five
8	system; is that fair?	8	minutes and then I'll get through that portion?
9	A. That's fair, yes.	9	A. Okay. Sounds good.
10	Q. Once a document is in the case management	10	Q. Okay.
11	system, the clerks then need to go through the case	11	(A break was taken from
12	management system to interact with with the various	12	2:36 p.m. to 2:43 p.m.)
13	parties to the case; correct?	13	MS. DUKE: All right. We're back on the
14	A. Yeah, that's a typical scenario.	14	record.
15	Q. Give me one second here.	15	Molly, do you mind pulling up Exhibit 34?
16	A. Of course.	16	Q. (By Ms. Duke) All right. Do you see Exhibit 34
17	(Pause in the proceedings.)	17	there? Do you recall discussing this with Mr. Fetterly?
18	Q. (By Ms. Duke) So let me ask you a question in	18	A. Yes, I do.
19	the context of a complaint. If so in Idaho, I'll	19	Q. This is a Tyler-generated document; correct?
20	represent to you that when a case is initiated with a	20	A. Yes, it is.
21	complaint, a complaint, a case information sheet, and a	21	Q. And the Idaho Courts did not have anything to
22	summons are all required as part of that filing.	22	do with the content in Exhibit 34; is that correct?
23	I'm assuming that those would all be in the	23	A. That's correct.
24	same envelope?	24	Q. Okay. And we had little, you know,
25	A. Yeah, more than likely in an initial filing.	25	screenshots of that being able to show how it came from
	Page 159		Page 161
1	That's correct.	1	the website as 34A and B. Again, that would all be
2	Q. And if, for instance, the filing fee wasn't	2	Tyler-generated language, not Idaho Court language;
3	the proper amount, but was some sort of filing fee, so	3	correct?
4	that it was taken and transferred to the court and	4	A. Yes, that's correct.
5	auto-accepted, on filing, that means the summons, the	l –	
6		5	MS. DUKE: All right. Let's go ahead and
7	case information sheet, and the complaint would all be	6	MS. DUKE: All right. Let's go ahead and turn to Exhibit 35, Molly.
•	case information sheet, and the complaint would all be filed even though the proper filing fee has not been		
8		6	turn to Exhibit 35, Molly. Q. (By Ms. Duke) This is the e-filing overview. It's a very large document; correct?
	filed even though the proper filing fee has not been	6 7	turn to Exhibit 35, Molly. Q. (By Ms. Duke) This is the e-filing overview.
8	filed even though the proper filing fee has not been paid?	6 7 8	turn to Exhibit 35, Molly. Q. (By Ms. Duke) This is the e-filing overview. It's a very large document; correct?
8 9	filed even though the proper filing fee has not been paid? A. Yes, that's correct. Q. And if someone were supposed to mark something confidential and didn't, the only way that could be	6 7 8 9 10 11	turn to Exhibit 35, Molly. Q. (By Ms. Duke) This is the e-filing overview. It's a very large document; correct? A. Yeah. Mine shows 248 pages. Q. And this is a Tyler-drafted document? A. Yes, it is.
8 9 10	filed even though the proper filing fee has not been paid? A. Yes, that's correct. Q. And if someone were supposed to mark something confidential and didn't, the only way that could be addressed under an Auto-Accept situation would be for	6 7 8 9 10 11 12	turn to Exhibit 35, Molly. Q. (By Ms. Duke) This is the e-filing overview. It's a very large document; correct? A. Yeah. Mine shows 248 pages. Q. And this is a Tyler-drafted document? A. Yes, it is. Q. Not one that is drafted or has input from the
8 9 10 11 12 13	filed even though the proper filing fee has not been paid? A. Yes, that's correct. Q. And if someone were supposed to mark something confidential and didn't, the only way that could be addressed under an Auto-Accept situation would be for then, in the case management system, however the court's	6 7 8 9 10 11 12 13	turn to Exhibit 35, Molly. Q. (By Ms. Duke) This is the e-filing overview. It's a very large document; correct? A. Yeah. Mine shows 248 pages. Q. And this is a Tyler-drafted document? A. Yes, it is. Q. Not one that is drafted or has input from the Idaho Courts; is that correct?
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13 (Pages 158 to 161)

30(b)(6) Terry Derrick - Vol. II

Page 162 Page 164 1 right? 1 delivered to the case management system. Obviously, the 2 A. It is. Yes, correct. filer can't view that information. They don't have 3 3 Q. It is not for the case management system used access to the court's case management system. They 4 4 by the court? could view it in the e-filing system or in whatever online court record repository that the State of Idaho 5 5 A. That is correct. 6 Q. Now, when I look at this chart, it says "filer provides any -- any general public or legal professional 6 7 7 submits." Do you see that? or SRL to access those records. 8 Q. I see. 8 A. Yes. I do see it. 9 9 Q. And then it goes to the court and it has a Okay. So what we really could add to this 10 10 little picture of the court. diagram -- first, I think we'd agree this is probably not the best diagram --11 A. Yes, I see that. 11 12 Q. That's not meant to represent the court's case 12 A. Yes. 13 management system; correct? 13 Q. -- to properly represent the -- Idaho's 14 A. Correct. That -- that's not the workflow that 14 eFile & Serve and how a document gets to the case 15 takes place. 15 management system; is that correct? 16 Q. What that really is meant to reflect is when 16 A. Yeah, I think that's a valid statement. it says "court receives," that means Tyler File & Serve 17 17 Q. All right. Because what we would need to add 18 there is after the filer receives email, probably at 18 receives that submission. 19 A. Correct. I believe it -- it means that the 19 that same time when the filer receives the email we 20 eFiling Manager received that submission and the clerk 20 could actually put a picture of the courthouse then 21 because that's actually when it would go into the case 21 now has access to review it. 22 Q. All right. And then we've got a clerk that 22 management system if accepted? 23 looks like a judge as the next little icon; right? 23 A. Yes. That's -- that would be a more accurate 24 24 A. Yeah, I was noticing that as well. reflection of reality. 25 Q. And -- and so that would be the filer 25 Q. And if rejected, it doesn't go into the Page 163 Page 165 1 submitting it to eFile & Serve, which means it's going 1 court's case management system, it goes back to the 2 into the eFile Manager portion of eFile & Serve and 2 filer to correct whatever issues need to be corrected? 3 the clerk now has it for review; correct? 3 A. That's -- that's correct. 4 A. That is correct. 4 Q. Do you know what time frame or grace period 5 Q. It then says, "Clerk reviews and notifies 5 Idaho provides to its filers in the event there's an 6 filer of status via email," and is that when we get into 6 error that needs to be corrected? 7 7 that whole whether it's accepted or rejected? A. No, I do not. 8 Q. Are you aware that there are various courts in A. It is. And the clerk doesn't actually notify 8 9 the filer. That's an automated process that takes --9 the country that do provide a grace period --10 takes place based upon the filer's notification settings 10 A. Yes. I am. 11 or configurations. 11 Q. -- for filers to correct their submission? 12 Q. So when the clerk reviews and notifies the 12 A. Yes. I am. 13 filer of status, what that really means is the clerk is 13 Q. And then that there are some who do not 14 either accepting or rejecting and the filer is getting 14 provide grace periods and put the burden on the filers 15 auto-noticed as to what's happened. 15 to either gets it right the first time or not? 16 A. Yes, that's correct. A. Yes, I'm also aware of that. 16 17 Q. And in that little multi-second process, 17 MS. DUKE: All right. Let's go to the 18 obviously, the filer's getting an email. And then when 18 next page, Molly. 19 I look at the computer screen there, that's actually now 19 Q. (By Ms. Duke) Just a few guestions on the 20 going to be my case -- court case management document --20 filing queue status. Again, there's -- there's a very big debate between CNS and the Idaho Courts as to what 21 that's going to now be my court case management 2.1 22 database; correct? "filing" means. 2.2 23 A. Well, I -- it -- it's difficult to say by this 23 I'm assuming any time you've used the word 24 graphic. Once the acceptance process takes place, it 24 "filing" or these documents are using the word "filing," 25 would be -- the document and the information would be 25 I'm assuming Tyler is not weighing in on what is or what

14 (Pages 162 to 165)

30(b)(6) Terry Derrick - Vol. II

Page 166 Page 168 1 is not a -- an official filing; is that fair? 1 A. Yes, we do. 2 A. Yeah, that is correct. A filing is a very 2 Q. Okay. Oh, I see. So there's an individual broad term that's used to describe a lot of things. 3 file user guide for File & Serve, that's Exhibit 35. 3 Very similar to the word "docket," how it can describe And then, apparently, there's also a firm administration 4 4 5 multiple things in the court system, filing can also do 5 or administrator user guide for File & Serve. 6 6 that. A. That's correct. 7 7 Q. When we look at submitted, it says there that Q. What -- what are each going to? 8 document file format and payment information have been 8 A. The filer is referring to an individual filer verified and accepted. That does not mean that the 9 9 who has the individual filer role. And the firm money has been transferred to the court yet; correct? 10 10 administrator is referring to an individual who has the A. That's correct. 11 11 firm administrator role. The firm administrator is 12 Q. That doesn't occur until further down this 12 someone who may be responsible for setting up a -- a law 13 chart where it says "accepted"; correct? 13 firm or an entity and help manages that for that firm. Q. Okay. Let me show you Exhibit 37 real quick. 14 A. That is correct. 14 15 Q. And by the file format and payment information 15 (Pause in the proceedings.) 16 have been verified and corrected, what's the "verified" 16 Q. (By Ms. Duke) This document here, tell me, is 17 mean in that submitted row? 17 this the File & Serve -- the first page is the 18 A. Say that one more time? 18 File & Serve for Idaho's Courts? 19 Q. Well, it says --19 A. I'm not familiar with that specific page. Q. Okay. How about the second page? 20 A. Verified and corrected? 20 Q. Yeah. It says: "The document file format and 21 A. Yeah. The second page is our electronic 21 22 payment information have been verified and accepted." 22 filing service provider. Q. All right. And that's the Odyssey 23 What's being referred to there as verified? 23 File & Serve as it's called or used to be called? 2.4 A. Sorry. I thought you said verified and 2.4 25 corrected. 25 A. Yes, that's correct. Page 167 Page 169 1 Verified and accepted. The document file 1 MS. DUKE: All right. Let's jump to --2 format, meaning it's the correct filing type of 2 Molly, why don't you bring up -- why don't you bring the 3 document. Most courts require a PDF document, so it's 3 PowerPoint back up, actually? 4 validating that. And then the payment comment is 4 Q. (By Ms. Duke) So let's turn to press review 5 5 reflecting the pre-authorization that we do to protect queue. 6 6 against non-sufficient funds. A. Okay. 7 7 Q. We're going to go back to that PowerPoint. Q. That submitted row doesn't have anything to do 8 All right. If we turn to the second page of 8 with verification that the filing has been verified as a 9 that, that's the press review. Now, are you aware of 9 proper and accepted filing; correct? 10 A. That's correct. 10 whether the State of Idaho has any definition for what 11 Q. Okav. 11 "the press" means? 12 A. That's done by the clerk. 12 A. No. I -- I'm not sure Idaho's definition of 13 Q. And that's done there at the accepted or 13 press, no. 14 rejected stage; correct? 14 Q. Does Tyler also provide public review queues? 15 15 A. No. Tyler's only review queues that we A. Yeah. They make that determination while the status is under review. And then once that 16 provide are the clerk review queue and then the 16 17 additional tool that we provide is labeled the Press 17 determination is made, it either goes into the accepted 18 Review Tool. The audience is really -- of that tool, 18 or rejected status. 19 is -- is dependent upon our contract holders, and in 19 Q. All right. And to the extent there is a case 20 this case, it would be the Supreme Court or the Court. 20 management manual like this e-filing manual, that's a 21 Q. So if press review queue were to be used in Tyler-documented case management document; correct? 2.1 the state of Idaho, it'd be up to the State of Idaho to 22 22 A. I'm not referring -- I'm not familiar with 23 determine who would be credentialed to use the press 23 what you're referring to. 24 review queue? 24 Q. Well, does Tyler have a case management 25 A. Yes, that is correct. 25 document like this Exhibit 35 we were just looking at?

15 (Pages 166 to 169)

2.1

30(b)(6) Terry Derrick - Vol. II

Page 172

Page 173

Page 170

- Q. Is there a separate credentialing system that's used for each person or is it an entity or how's that used? Do you know?
- A. Yeah. We use our Tyler Identity Management system, and it -- it is a user ID and a password that grants that access, and so we ask for that information going into providing those authorized users with access.
- Q. Okay. And so when you say that, if Idaho were to use the press review queue tool, would Idaho then need to provide Tyler with the identity of anyone that would have a user ID and password?
- A. Yeah. You would generally provide us with that user ID and we would then set up that user with access to the system. The normal process that we've seen take place is the court would then create a user inside of the File & Serve platform and then provide us with that user ID and then we grant that access.
- Q. And is it multiple user IDs for states that are using -- or courts that are using press review queue?
- A. It can be. It's up to the -- it's up to our contract holders as to how many they provide.
- Q. Is there any type of auditing or anything like that that's done as to a specific user's access to a document in the press review queue?

press review queue?

2.4

2.1

2.2

- A. We have offered that at a lower rate in the past.
 - Q. And how low has that rate gone?
- A. \$60,000 is -- is the -- the lowest rate, and the -- the intent behind that or the reason behind that is that that number was provided before the new pricing came out, and so it was honored for that first one-year term and then it goes up to the normal 108-.
- Q. All right. So even when it was negotiated down, it might have been provided at a lower rate because that had been previously promised but it then goes up to the next year to the 108,000?
 - A. That's correct.
- Q. So I understand Mr. Girdner obviously wouldn't know what Tyler would or wouldn't do, but I think it's fair to say, based upon your testimony, that if the State of Idaho, regardless of its bargaining power, regardless of its amazing negotiation skills, if it wants the press review queue, it's going to pay \$108,000 a year for that subscription?
 - A. Yeah, that's an accurate assessment.
- Q. Now, I know that it says here that there's also updated terms and conditions in addition to the contract amendment that would occur. Does Tyler

Page 171

- A. No, not to a specific document. There is no audit trail. We don't possess one.
- Q. Is there any ability to watermark documents as under review or not filed in the press review queue?
 - A. No, there is not.
- Q. Now, a press review queue, under Page 9 of this document we have here, the the PowerPoint we've been referring to, which is SO Page 9, that requires an or an amendment to any contract; correct?
 - A. Yes, that is correct.
- Q. So if the State of Idaho were to look to have the Press Review Tool, it would need to negotiate a contract amendment with Tyler?
 - A. Yes, that is correct.
- Q. And it's my understanding that the fee that -that the Supreme Court has been told Idaho will be
 charged each year is \$108,000 for the subscription to
 the Tyler press review queue; is that correct?
- A. That is correct. 108,000 for the -- the subscription to the Press Review Tool solution, correct.
- Q. Now, yesterday, Mr. Girdner who is the head of CNS suggested that that was only a starting point for Tyler and that that amount could be negotiated.

Does Tyler offer the press review subscription for less than \$108,000 for a court who wants to use the

indemnify the courts if someone is harmed by improper use of a document that was provided through the press review queue?

A. No, we do not.

Q. We were also talking about the -- the ability and whether those could be, you know, the documents in the press review could be manipulated, and I want to be clear on this issue.

So the Idaho Supreme Court asked Jessi Fisher if the documents in the press review queue were the same documents in eFile & Serve or whether they were copies of the original documents, and she answered that they are the same documents. Help me understand what that means.

A. Yeah, that's an accurate statement. So if you recall when we were discussing the EFM's responsibility earlier, we were saying that that's where the documents live, that's where they're housed, and that both the review tool for the clerks and the review tool for the press were just applications that could surface or display that information. Both of them can display that document exactly in a similar way, and so that's what she's referring to, is that they're both getting access to that same information at the same location. They're just surfaced in different applications.

16 (Pages 170 to 173)

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A. Not to my knowledge.

Q. Does Tyler have anything in place to protect

30(b)(6) Terry Derrick - Vol. II

Page 174 Page 176 1 Q. Got it. 1 against bots, spiders, whatever, all these technical 2 And so with respect to the original document 2 terms that my children would know and I don't know them that is submitted to File & Serve, that original 3 3 all, but those things that can come in and -- and get document is displayed both in the clerk queue and the 4 4 into a document or into a system, how does Tyler protect 5 press review queue? 5 that press review queue? 6 A. That is correct. 6 A. We -- we don't on the Press Review Tool. 7 7 Q. That's correct? Specifically, on the Press Review Tool, we do not. 8 8 Q. And given that you don't have those A. Yes, it is. Sorry. Yes, that's correct. 9 Q. And so it would be the original document that 9 protections on the press review queue, what does that 10 anyone accessing the press review queue would be looking 10 mean with respect to the ability to, you know, have spiders or scrapers or bots or whatever accessing the 11 11 12 A. That is correct. 12 press review queue? 13 Q. And I know that you had said there's no way to 13 A. There is -- there's an implied assumption that 14 modify a document that is in the clerk's -- or in a 14 they -- the bots would have access to the environment 15 queue, so the clerk's queue, but there is because it 15 through the user credentials. If that assumption is 16 ends up being file stamped upon acceptance; right? 16 true, then they would be able to procure screenshots or 17 A. Yes, absolutely. So the clerks have the 17 captures of that document. 18 Q. Now, is the clerk's queue protected? ability to make edits to the document, right? They have 18 19 stamping options, annotation options, strike-through 19 A. The clerk's review tool? 20 options, a series of tools through the application, 20 Q. Correct. 21 2.1 A. I don't know. through the review tool application. Many of those 22 tools are commonly found in editors and, you know, like 22 Q. But the only people accessing the clerk's 23 you would see in Microsoft Word or even a PDF editor. 23 review tool are the clerks that have been provided 24 Those same tools do not exist in the Press Review Tool. 2.4 authorization through the court system; correct? 25 So if I stated that earlier, it was a -- just I misspoke A. Yes, that is correct. 25 Page 175 Page 177 1 on my -- on my part. 1 Q. With respect to the press review queue, if it 2 Q. No, I understand. I don't think we had 2 were open to the press, whomever would be determined to 3 separated it out for you, so I appreciate you being 3 be the press in the state of Idaho, would presumptively 4 4 then receive a user ID and ability to access the press 5 5 Okay. With respect to the press review queue, review queue; correct? it -- it says that documents can be made available based 6 6 A. Yes, that is correct. 7 7 on the number of days. Do you recall testifying to Q. So the big difference between those two is the 8 8 that? clerks review queue has a very limited number of people 9 A. Yes, I do. 9 who are employed by the courts to do their job; right? 10 Q. Does that mean anything not reviewed or 10 A. Yes. It's whoever the court grants access to 11 accepted within a certain time period could 11 the clerk review tool. 12 automatically be transferred to the press review queue? 12 Q. And then the press review queue obviously 13 A. No, this would be the inverse. If it met the 13 would be -- we're all presuming those would be 14 14 non-employed folks that would have access to the press criteria, it would exist in the Press Review Tool until 15 15 review queue? that day, duration elapsed, and then in which case it 16 A. I think that's up to the court's discretion as 16 would no longer meet that criteria. 17 17 to who that audience is. Q. So the press review queue, the time that it's 18 up there, is that defined by the client and in that 18 Q. Okay. Have any of the courts that you --19 instance, the courts? 19 you're working with had access to the public to the 20 20 press review queue? A. That's correct. Q. Are you aware of any spiders or scraping or 2.1 21 A. I don't know. bots, you know, those types of things that have been 22 Q. You also mentioned, it sounds like, the press 2.2 utilized on Tyler's press review queue? 23 23 review queue could be limited to only being available on

17 (Pages 174 to 177)

certain kiosks at courthouses; is that correct?

A. Yes, that's correct. We have a few customers

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30(b)(6) Terry Derrick - Vol. II

Page 178 Page 180 1 who have attempted to do that. 1 StateRAMP -- and, actually, I don't need to know them 2 Q. All right. And who are those customers? 2 3 Is it FedRAMP or StateRAMP authorized with 3 A. I'm -- I'm not sure which ones they are off 4 respect to File & Serve? 4 the top of my head. 5 Q. And has -- has that worked with them in their 5 A. No. ability to manage their press review queues or do you 6 Q. Is it FedRAMP or StateRAMP authorized with 6 7 7 respect to its case management system? know why they were doing that? 8 8 A. Yeah. My understanding was that they were A. No, we are not. 9 Q. Has Tyler attempted to obtain the FedRAMP or 9 doing that to -- to further protect the access and who 10 was getting access to that Press Review Tool and making 10 StateRAMP authorization? it available in the court clerk's office gave them that 11 11 A. Not within the courts and justice division. 12 12 Q. Where does Tyler have FedRAMP or StateRAMP additional oversight. 13 Q. Do you have any knowledge of whether CNS or 13 authorization? any other entity has attempted to, you know, scrape, use 14 14 A. Within our federal division. spiders, anything like that on the Press Review Tool? 15 15 Q. Okay. And that's PACER; correct? 16 A. I don't. 16 A. No, PACER's not a Tyler product. 17 Q. Do you know how the Press Review Tool is 17 Q. Okay. Do you know if PACER is FedRAMP secured against the top ten OWASP attacks? 18 certified? 18 19 A. No. That's a third-party security set of 19 A. I do not know if they are or not. 20 requirements, and it would -- it would take us some time 20 Q. Do you know if any of your competitors, such 21 and resources to evaluate and assess the Press Review as Granicus or Tybera, are FedRAMP or StateRAMP 21 22 Tool against those. We haven't conducted that exercise. 22 certified? 23 Q. Do you know if the press review queue has ever 23 A. I -- I do not. 24 2.4 been attacked, hacked, or compromised at any time? Q. Are you aware of the Idaho Supreme Court terms 25 A. No, I'm unaware of any of those situations. 25 and conditions for cloud-based services that it's Page 179 Page 181 1 Q. And I'm assuming you would be aware of those 1 requiring with any contract amendments? as the 30(b)(6) representative here today? 2 2 A. Yeah. I've seen something along those lines 3 3 A. Correct. come through. I think that's one of the exhibits, if Q. Does Tyler permit its clients to run its own 4 4 I'm not mistaken. Is that the document that you're web application firewall to protect the Press Review 5 5 referring to? Tool website? 6 6 Q. Correct. It's Exhibit 2 to your request that 7 7 A. Yeah. I don't -- yeah. We would, yes. we provided to you. Have you had a chance to take a 8 Q. Now, have you been involved in any of the 8 look at that? 9 conversations with Jennifer Dvorak as to information 9 A. Yes. 10 she's requested from Tyler related to the press review 10 Q. Prior to today? 11 queue and its security parameters? 11 A. Mm-hmm. 12 A. Not directly. 12 Q. Do you know whether Tyler would be willing to 13 Q. It's my understanding she's asked a number of 13 agree to these terms and conditions that are Exhibit 2 14 questions that have been new to -- new to Tyler with 14 to the 30(b)(6) today? 15 respect to clients asking security questions. Is that a 15 A. No. The -- in evaluating this and assessing fair representation? 16 it, just going through and trying to determine the 16 17 A. My understanding is that some of her questions 17 applicability of -- of each of these would -- would take 18 are pretty detailed and require a higher level of -- of 18 a significant number of resources on Tyler as well as a 19 security knowledge to evaluate and assess and provide 19 significant amount of time, and that isn't something 20 responses, yes. 20 that we're prepared to do at this time. 21 Q. And do you know if Tyler is FedRAMP or Q. Under Tyler's current contract with the courts 2.1 22 StateRAMP authorized? for its case management system and for its File & Serve, 2.2 23 A. Not -- not with regards to the Press Review 23 is Tyler under any obligation to go through this 24 Tool. 24 evaluation with respect to these terms and conditions 25 Q. Okay. What tools is it FedRAMP or 25 such as what you just discussed or -- or is that not

18 (Pages 178 to 181)

24

25

spreadsheet?

Q. Correct.

30(b)(6) Terry Derrick - Vol. II

Court	thouse News Service v. Omundson		30(b)(6) Terry Derrick - Vol. I
	Page 182		Page 184
1	done until either an amendment or a renewal of a	1	A. Yes, I'm pulling it up now.
2	contract?	2	Q. All right. Molly's trying to get it up there
3	A. My understanding, and I'd have to look at the	3	for all of us too.
4	contract in order to validate that, would be that it	4	Do you know if Tyler has represented to
5	would be upon either an amendment to that contract or a	5	Ms. Dvorak that it is currently working on becoming
6	new contract being being created between the two	6	StateRAMP authorized?
7	parties.	7	A. I'm unaware of of that.
8	Q. So pretty fair to assume if Sara Omundson or	8	Q. If Tyler was working on becoming StateRAMP
9	someone in her office requested that Tyler take its	9	authorized, would complying with the requirements in
10	existing contracts with File & Serve and with the case	10	this native Excel file from the court, Exhibit 3 to 38,
11	management and voluntarily go through the process of	11	help with obtaining that authorization?
12	agreeing to the terms and conditions here that are	12	A. I'm not certain. We'd have to get our
13	outlined in Exhibit 2 of our 30(b)(6) request, that	13	security team's perspective on that.
14	Tyler would not be under an obligation to do so?	14	Q. Right. Do you know if what the State of Idaho
15	A. That is my understanding.	15	is requesting in this Excel spreadsheet that's contained
16	Q. And safe to assume that Tyler would not do so?	16	within Exhibit 38 that's Exhibit 3 within Exhibit 38,
17	A. That is my understanding.	17	is essentially the same information that would need to
18	Q. Okay. Now, if Tyler were willing to comply	18	be answered by Tyler to become StateRAMP authorized?
19	with the terms and conditions that are in this document	19	A. No, I was unaware of that.
20	we're looking at here Exhibit 2 to the 30(b)(6) that	20	MS. DUKE: Do you know how to get to
21	was served on Tyler would that impact the annual	21	RO 138 on that?
22	subscription fee that Tyler would charge the courts, or	22	Q. (By Ms. Duke) So let me ask you: How are you
23	is that something that would need to be evaluated as to	23	using encryption to protect the documents that are in
24	whether the courts would be charged something higher	24	the press review queue? Do you know?
25	than \$108,000 here in Idaho?	25	A. One moment.
	Page 183		Page 185
1	A. If Tyler were to go through this document as	1	Q. And that's RO 138.
2	it pertains specifically to the Press Review Tool, then,	2	A. RO 138, yeah.
3	yes, it would be significantly higher than 108,000 a	3	I'm sorry. Could you repeat the question? I
4	year.	4	was looking for that.
5	Q. Do you have an estimate of what it would	5	Q. Sure.
6	likely be?	6	How are you using how is Tyler using
7	A. No. In order to do that, we would have to	7	encryption to protect the documents within the press
8	scope that work out. And it would require significant	8	review queue?
9	resources and time to be able to go through that	9	A. Yeah. So our our encryption is both at
10	document, so that's something we would have to look	10	rest and in transit in our applications.
11	into.	11	Q. And is that the same in the clerk's queue?
12	Q. Now, also attached as Exhibit 3 to the	12	A. Yes, it is.
13	30(b)(6) deposition notice what exhibit number is	13	Q. How about RO 155? How is Tyler monitoring for
14	that?	14	anomalous and malicious communications to and from the
15	THE STENOGRAPHER: You said 38.	15	press review queue?
16	MS. DUKE: 38? Okay. Thank you.	16	A. To today, we aren't. The Press Review Tool
17	Q. (By Ms. Duke) Right. So nice and confusing,	17	isn't live in the state of Idaho.
18	Exhibit 38, Exhibit 3 to that. This was the spreadsheet	18	Q. Okay. In other states where it is live, is
19	that we had provided with with the document showing	19	the press review queue being monitored for anomalous and
20	the court security controls that are required by the	20	malicious communications to and from the press review
21	Idaho Supreme Court.	21	queue?
22	A. Just to make sure I'm looking at the right	22	A. We do have some security mechanisms in place,
23	one, this is Exhibit 3 native format, the Excel	23	yes.
2.4	aproadabaet?	24	O And do you know what those are?

19 (Pages 182 to 185)

Q. And do you know what those are?

A. The level of detail is confidential. It's not

24

30(b)(6) Terry Derrick - Vol. II

Page 186 Page 188 1 worth sharing. 1 user goes in there, it makes the pool of those records 2 2 MS. PETRONIO: High level? based upon those conditions. So if the filing status 3 3 THE DEPONENT: No, I can't. We'd have to changed to a rejected and that was not a configured 4 go into the -- sorry. We -- I don't -- can't go into 4 condition for the Press Review Tool, then -- then the 5 5 the details of those. next time that that screen was refreshed or displayed, 6 6 Q. (By Ms. Duke) And I'm assuming that's for it would -- that filing would no longer be available. 7 proprietary reasons? Even with us having a protective 7 Q. But if it had been accessed prior to it being 8 order entered with the court, that's still not something 8 rejected, assuming there was a configuration factoring 9 in rejections, there's no notification that, "Oh, 9 that Tyler is comfortable sharing? 10 actually what you were looking at before is inaccurate 10 A. Yeah. Also, it's a lack of deep knowledge and it has been rejected"? 11 into the security protocols. 11 12 12 Q. PO 158, do you know how the integrity A. That's correct. There's no notification of 13 verification is being used to detect unauthorized access 13 that. Q. Is there anything that would notify anyone in 14 of press review queues that are in place? 14 15 A. No, I do not. 15 the Press Review Tool whether a complaint has actually 16 Q. Do you know how Tyler, under PO 160, is 16 been accepted? 17 using -- or how the press review queue checks the 17 A. No. Well -validity of inputs to the system? 18 Q. Again, I'm assuming it could be configured 18 19 A. No, I do not. 19 where if it was accepted it could be then I guess moved Q. And do you know how Tyler -- how the press 20 20 out of the press review queue? 21 review queue prevents unauthorized code execution? A. Yeah, absolutely. What I don't -- what I 21 22 A. Not at a detailed level. 22 don't remember is whether or not we display the status Q. And do you have an understanding that 23 23 of that filing within the tool itself. I don't believe 24 Ms. Dvorak has asked these questions of Tyler's folks? that we do. But you're correct in stating that if it's 2.4 25 A. Yeah. I know she's -- she's requested that --25 configured to not be available in an accepted status, Page 187 Page 189 1 that information. 1 then if it reaches an accepted status then it would not 2 Q. And do you have an understanding that Tyler 2 be available. 3 has not provided her with the details to these questions 3 Q. Now, in the press review queue, much like 4 we've just gone through? 4 Auto-Accept, again, if the setting is configured to 5 A. Yeah, that's -- that's correct. 5 confidential, that, again, is going to be on the filer Q. Again, I think that's because you've explained 6 side to make sure that they are noting the proper box so 6 7 7 by complying with what is included there, as Exhibit 3 it doesn't end up into the press review queue; correct? to Exhibit 38, would be an incredibly costly process for 8 8 A. Yes, that is correct. 9 Tyler, and Tyler's only going to do that in the setting 9 Q. And so if a submitter marks confidential 10 of a contract amendment or a new or renewed contract? 10 documents incorrectly and does not say confidential, 11 A. That's correct. 11 it's going to go into press review queue? 12 Q. So some hopefully easier questions about the 12 A. If the press review queue was configured --13 press review queue so that I understand better as well 13 the Press Review Tool was configured in that way, then 14 is: Does the press review queue tool have a function 14 yes. 15 that alerts users if a complaint that was originally put 15 Q. And back to, sadly, the malicious side of it, 16 into the press review queue is actually rejected? if someone wants to be malicious and not mark something 16 17 17 confidential, even if it is containing judge's A. We don't send any kind of alerts or 18 notifications as it pertains to the Press Review Tool. 18 addresses, social security numbers, those types of 19 Q. Does the press review queue even receive that 19 things, it would go into press review queue if 20 type of information from File & Serve? confidential was not checked had confidential been part 20 A. Yes. It -- it -- well, it doesn't of the configuration? 2.1 2.1 necessarily directly receive it. When the clerk makes 2.2 2.2 A. Yes, that is correct. 23 that determination, the status, the filing status of 23 Q. And does Tyler provide any type of 24 that filing is modified in the EFM. And then the way indemnification to the courts -- and, in this instance, 24 25 that the Press Review Tool works is every time that a 25 it would be the State of Idaho -- if confidential

20 (Pages 186 to 189)

30(b)(6) Terry Derrick - Vol. II

Page 190 Page 192 1 documents are wrongly, you know, put into the press 1 A. I don't believe so. I saw some correspondence 2 2 earlier this week that would lead me to believe that review queue? 3 A. No, we do not. 3 they hadn't. Q. Now, the API, just describe when a customer 4 Q. Now, I know if we take a look at Exhibit 9, we 4 5 had some questions that were ultimately answered. "We" gets that -- it sounds like that occurred at the end of 6 being Jennifer Dvorak, had some questions that were September, what happens with API if a customer gets that 6 7 7 ultimately answered by Tyler related to architecture and from Tyler? 8 dataflow diagrams. A. Yeah. Sure. It's just a specification 9 Do you have an understanding that those have 9 document that essentially allows for the customer to 10 10 not yet been provided to the State of Idaho at build their own version of a Press Review Tool, if you Ms. Dvorak's request? will, calling it whatever name they deem appropriate. 11 11 12 A. Yes, I do have that understanding. 12 But it would allow for them to have access to the 13 Q. Okay. And why has Tyler not provided those 13 filings before a clerk makes a determination on them, so 14 items? 14 after they've been submitted. 15 A. Because those items for the Press Review Tool 15 Q. And so the API is -- is it provided to 16 do not exist. 16 customers at no charge? 17 Q. Do they exist for other Tyler products? 17 A. To our contract holders, yes. 18 Q. If you're not a contract holder, what is Tyler A. Yes, they do. 18 19 Q. Do they exist for the case management system? 19 paying -- or, you know, having folks pay for the API? 20 A. Yes, I believe so. 20 A. We're not making those available to anyone 2.1 21 Q. Do they exist for File & Serve? outside of our contract holders. 22 A. Yes, they do. 22 Q. All right. Now, if you're a contract holder, 23 Q. And have they been provided to the State of 23 that means then that the State of Idaho would then have Idaho with respect to those two applications? 2.4 2.4 to go obviously work with a team to then take the API 25 A. I'm not sure. 25 and actually build its own -- own computer application? Page 191 Page 193 1 Q. I assume if the State of Idaho were to ask for 1 A. Yes, that is correct. 2 Q. And I'm assuming you've done no looking into 2 those, if they don't already have them related to those 3 how much that would cost the State of Idaho to do? 3 two items, would they be provided? 4 A. Under the appropriate security provisions, I 4 A. No, I wouldn't know that information. 5 Q. Okay. But certainly this isn't like a 5 believe so. 6 plug-and-play. This is a, "Here's information, now 6 Q. Okay. Now, I know that there was a response 7 7 you've gotta go build an entire program off of it." on this Exhibit 9. 8 A. That's right. There's a development effort 8 MS. MITCHELL: Do you know which part? Q. (By Ms. Duke) Let me just have Molly take a 9 required in order to build a solution that would --9 10 look at something and I can ask you some other questions 10 would work. The APIs just simply provide a mechanism to 11 while she does that. 11 gain access to those filings that are currently 12 A. Okay. 12 available in the Press Review Tool. 13 Q. So we talked about -- we talked about -- or, 13 Q. Is Tyler looking to transition from providing 14 have not talked about in your deposition yet, something 14 the Press Review Tool to instead transitioning to 15 providing its API or is it intending to do both? 15 called "API," Tyler's API. Can you tell me what that 16 16 A. No, we -- we plan to do both. We're just 17 trying to provide our customers with multiple options to 17 A. Yeah, API stands for application interface. 18 better serve them. 18 Q. It's Ms. Dvorak's testimony that Tyler was Q. Okay. Why did Tyler begin this process of 19 19 thinking it would have API available at the end of 20 allowing API to be provided to its customers? 20 September or end of Q3, and that that has not yet come 21 A. It was -- it was requested by several 2.1 to fruition; is that correct? 22 customers. 22 A. No, that's incorrect. It was developed and Q. Obviously, the cost of using press review 23 23 made available to our customers on September 23rd. 24 queue API, there would be hardware costs to the court; 24 Q. All right. Do you know if the State of Idaho 25 is that fair to assume? 25 has been advised of that in any way?

21 (Pages 190 to 193)

30(b)(6) Terry Derrick - Vol. II

	Page 194		Page 196
1	A. It's it's hard to speculate that, but	1	Tyler's API as the as of when it became available at
2	the the development of the program must reside	2	the end of September?
3	somewhere.	3	A. I don't have a comprehensive list. I do know
4	Q. Okay. Certainly, there would be personnel	4	the State of California has access to them.
5	costs.	5	Specifically the
6	A. If if the application were to be supported,	6	Q. Do you know
7	Yes.	7	A. No.
8	Q. Costs of developing the press review queue	8	Q. And, sorry, you were saying?
9	software that would then interface with the API and	9	A. I was saying specifically the Judicial Council
10	actually function?	10	in California.
11	A. Yeah, that's the development effort.	11	And to finish your other question, no, I'm not
12	Q. Okay. So costs to develop; right?	12	aware of any others.
13	A. I'm sorry?	13	Q. All right. We have that document up,
14	Q. Costs to develop it?	14	Exhibit 9.
15	A. Yes, that's correct.	15	You'll see there, there's a question by
16	Q. I'm assuming hosting costs.	16	Ms. Dvorak that says: "Is ISC data hosted and stored
17	A. It I think that depends upon where where	17	separately from other customers?"
18	the State of Idaho chose to host it. You know, whether	18	And the answer was: "Idaho's data isn't
19	it be a cloud commercial cloud solution or whether	19	physically separated, but it isn't accessible from other
20	it's hosted on-premise.	20	customers as it is stored within its own database."
21	Q. Okay. If hosted on-premise, they would	21	Do you see that?
22	obviously need the the servers to do so?	22	A. Yes, I do.
23	A. That's correct.	23	Q. Has Tyler had any issues with users that were
24	Q. If hosted in a cloud, it would obviously need	24	registered in one state court being able to access data
25	a contract for whatever the price of that contract was	25	from another state court's system?
23	a contract for whatever the price of that contract was	23	nom another state court's system:
	Page 195		Page 197
1	to host it in the cloud?	1	A. No, it wouldn't be possible.
2	A. That's correct.	2	Q. So is Tyler aware that, for instance, the
3	 Q. Now, currently, the press review queue for 	3	State of Washington was able to access Idaho's Odyssey
4	Tyler is hosted by AWS; is that correct?	4	File & Serve and vice versa?
5	A. That is correct.	5	A. No.
6	Q. It was Silverlight until October of 2021?	6	Q. Has it's also my understanding Tyler has
7	A. No. That it was hosted in Tyler's databank	7	not provided a letter from AWS that it is a customer in
8	data center and we migrated it to AWS. It's it's	8	good standing; is that correct?
9	always been on the same software.	9	A. That's correct.
10	Q. Where does Silverlight factor into what Tyler	10	Q. And Tyler has represented, in this Exhibit 9,
11	has provided to the State of Idaho?	11	Page 5303, in the middle there: "Are you able to
12	A. Yeah. Silverlight was the old version of our	12	provide a letter from AWS that you are a customer in
		1	
13	review tool for the clerks.	13	good standing and which AWS environment ISC data will be
13 14	review tool for the clerks. Q. Oh, okay.	13 14	good standing and which AWS environment ISC data will be stored, processed, and transmitted?"
			-
14	Q. Oh, okay.A. We've migrated away to an HTML5 version that now exists.	14	stored, processed, and transmitted?"
14 15	Q. Oh, okay.A. We've migrated away to an HTML5 version that	14 15	stored, processed, and transmitted?" And you see the answer there?
14 15 16	Q. Oh, okay.A. We've migrated away to an HTML5 version that now exists.	14 15 16	stored, processed, and transmitted?" And you see the answer there? A. Yeah, I'm sorry. I'm having a tough time
14 15 16 17	Q. Oh, okay.A. We've migrated away to an HTML5 version that now exists.Q. So the clerk review tool was on Silverlight	14 15 16 17	stored, processed, and transmitted?" And you see the answer there? A. Yeah, I'm sorry. I'm having a tough time trying to locate it. Where is it?
14 15 16 17 18	Q. Oh, okay.A. We've migrated away to an HTML5 version that now exists.Q. So the clerk review tool was on Silverlight and is now on AWS?	14 15 16 17 18	stored, processed, and transmitted?" And you see the answer there? A. Yeah, I'm sorry. I'm having a tough time trying to locate it. Where is it? MS. DUKE: Oh, can you make it bigger,
14 15 16 17 18 19	 Q. Oh, okay. A. We've migrated away to an HTML5 version that now exists. Q. So the clerk review tool was on Silverlight and is now on AWS? A. Silverlight is a software technology and AWS 	14 15 16 17 18 19	stored, processed, and transmitted?" And you see the answer there? A. Yeah, I'm sorry. I'm having a tough time trying to locate it. Where is it? MS. DUKE: Oh, can you make it bigger, Molly?
14 15 16 17 18 19 20	 Q. Oh, okay. A. We've migrated away to an HTML5 version that now exists. Q. So the clerk review tool was on Silverlight and is now on AWS? A. Silverlight is a software technology and AWS is a hosting location, so the clerk review tool was on 	14 15 16 17 18 19 20	stored, processed, and transmitted?" And you see the answer there? A. Yeah, I'm sorry. I'm having a tough time trying to locate it. Where is it? MS. DUKE: Oh, can you make it bigger, Molly? THE DEPONENT: Oh, I see it now.
14 15 16 17 18 19 20 21	 Q. Oh, okay. A. We've migrated away to an HTML5 version that now exists. Q. So the clerk review tool was on Silverlight and is now on AWS? A. Silverlight is a software technology and AWS is a hosting location, so the clerk review tool was on Silverlight. It's now on an HTML5 version. It was also 	14 15 16 17 18 19 20 21	stored, processed, and transmitted?" And you see the answer there? A. Yeah, I'm sorry. I'm having a tough time trying to locate it. Where is it? MS. DUKE: Oh, can you make it bigger, Molly? THE DEPONENT: Oh, I see it now. Q. (By Ms. Duke) Okay.
14 15 16 17 18 19 20 21	 Q. Oh, okay. A. We've migrated away to an HTML5 version that now exists. Q. So the clerk review tool was on Silverlight and is now on AWS? A. Silverlight is a software technology and AWS is a hosting location, so the clerk review tool was on Silverlight. It's now on an HTML5 version. It was also in databank, which is the Tyler data center and it is now in the AWS GovCloud. Q. Got it. 	14 15 16 17 18 19 20 21 22	stored, processed, and transmitted?" And you see the answer there? A. Yeah, I'm sorry. I'm having a tough time trying to locate it. Where is it? MS. DUKE: Oh, can you make it bigger, Molly? THE DEPONENT: Oh, I see it now. Q. (By Ms. Duke) Okay. A. Yes.
14 15 16 17 18 19 20 21 22 23	 Q. Oh, okay. A. We've migrated away to an HTML5 version that now exists. Q. So the clerk review tool was on Silverlight and is now on AWS? A. Silverlight is a software technology and AWS is a hosting location, so the clerk review tool was on Silverlight. It's now on an HTML5 version. It was also in databank, which is the Tyler data center and it is now in the AWS GovCloud. 	14 15 16 17 18 19 20 21 22 23	And you see the answer there? A. Yeah, I'm sorry. I'm having a tough time trying to locate it. Where is it? MS. DUKE: Oh, can you make it bigger, Molly? THE DEPONENT: Oh, I see it now. Q. (By Ms. Duke) Okay. A. Yes. Q. And is that a correct response by Tyler?

22 (Pages 194 to 197)

30(b)(6) Terry Derrick - Vol. II

Page 198 Page 200 1 So, yeah, we're not able to obtain one, but we do have 1 A. Okay. I don't know if I've seen this email 2 the majority of our customers in AWS operating today. 2 thread, but it appears to be some of the same questions Q. And would -- and that's the case with whether 3 3 that we were discussing earlier regarding watermarks and 4 4 you're in press review queue, File & Serve, case security. 5 5 Q. Okay. management -- or not case management -- I'm sorry --A. APIs. 6 6 File & Serve or press review queue? 7 7 Q. And it's your -- oh, sorry. A. That's correct. The majority of our customers on electronic filing in File & Serve and the Press 8 A. I was just saying the APIs. 8 9 Q. And it's your understanding that no watermarks 9 Review Tool are in AWS. 10 or any type of -- of item could be placed on a press 10 Q. You'll see a little bit farther down, it talks review queue display, and that's because it's actually 11 about what cadence or regular process is used to perform 11 12 displaying the original document? serving patching. 12 13 Do you see that little section a couple 13 A. That's correct. It is technically feasible, 14 paragraphs down? 14 but it isn't an option today. It would have to be 15 A. Yes, I do, at the very bottom. 15 developed that way. 16 Q. Do you see how it notifies: "We do not 16 Q. Okay. Now, I know that -- and this is 17 provide details of scan or penetration test results"? 17 separate and apart from press review queue, but I 18 understand there was a Portal issue in California A. No, that appears to be cut off on the screen. 18 19 Q. Oh, she'll move it up. 19 related to the California State Bar's Odyssey Portal. Do you -- do you have that knowledge? 20 A. Yes, I do see that. Mm-hmm. 20 21 Q. And it sounds like although she has asked for 21 A. Yes, I have -- I have a little bit. 22 that related to the SOC report -- or, no, strike that. 22 Q. Okay. And what's your understanding of -- of how that breach occurred in the State of California with 23 Despite the fact she's asked for that related 23 2.4 to Tyler, Tyler has not been willing to provide that respect to the State Bar's Odyssey Portal? 2.4 25 information; is that correct? 25 A. It didn't -- it wasn't with regards to the Page 201 Page 199 1 A. That's correct. That's for security reasons. 1 Press Review Tool. 2 2 Q. And do you know if Microsoft performs any type Q. No, I understand that. Correct. 3 3 of patching on the press review server? What tool was it with respect to? 4 A. Microsoft doesn't, no. 4 A. It was the online repository tool that we have 5 5 Q. And does Tyler? called Odyssev Portal. A. Yes. We -- we provide updates to the hardware 6 Q. And it's my understanding the reason it 6 7 7 in which our software exists on. Microsoft doesn't, but happened was there was a -- I guess, a check that could be made in the portal itself and that with that check 8 we do. 8 9 Q. And do you have documents that you would share 9 being in there it permitted access that was 10 with the State of Idaho to confirm that? 10 unanticipated or unexpected. Is that a proper 11 A. No, but they're informed of those updates. 11 understanding? 12 They're notified when we make them. 12 MS. PETRONIO: I'm just going to --13 Q. All right. Let go to Exhibit 6. 13 (inaudible). 14 Are you aware of Doug Hansen with the State of 14 THE STENOGRAPHER: I can't hear you. 15 15 Idaho asking Tyler for the infrastructure requirements, MS. PETRONIO: I'm just objecting to the process, and policies around it, and the security 16 form of the question. I'm actually not going to let him 16 17 documentations for the press review queue? 17 answer that because it's the subject of pending 18 A. That's what we're looking at here? 18 litigation, and I think it's an inaccurate 19 Q. Correct. 19 characterization of what happened. But, also, he's not 20 A. Yeah. Give me just a second, please. 20 designated on that topic, so I think it would be a Q. Yeah, no problem. mistake for us to let him answer that. 2.1 2.1 MS. DUKE: He might need you to scroll 22 MS. DUKE: All right. Thank you. 2.2 23 23 Q. (By Ms. Duke) So you were designated, as through. 24 Q. (By Ms. Duke) Just let Molly know if you need 24 Item No. 6, as somebody that could identify the courts 25 25 that implemented Auto-Accept and/or the Press Review to scroll.

23 (Pages 198 to 201)

Page 202

2.4

Courthouse News Service v. Omundson

30(b)(6) Terry Derrick - Vol. II

Page 204

Tool for civil, criminal, or other categories of filings, including courts that have used Tyler-provided

APIs to implement the Press Review Tool.

I think we can take that last part out, because that's just come out, and I doubt those -- those courts are up and running yet with that; is that fair?

A. Yes, that is correct.

2.4

2.1

- Q. So just the first part of that, do you have a list of -- of the courts that have, in fact, implemented Auto-Accept Review and/or Press Review Tool?
- A. Yeah. I don't -- I don't have that comprehensive list in front of me. I do know that there are about 25 of each, and I can give you a handful of each, but I don't have that list in front of me now.
- Q. I'm assuming that's a list you could give your counsel and she could just send us an email with it?
 - A. If it's appropriate, yeah.
- Q. It's something we asked for in this 30(b)(6), so I can appreciate it's hard for you to remember 25 different courts for each of those various programs, so if it's easier to have that in a list you email to us or in a list we take a quick break on and you read it, it doesn't matter to me.

If you can give me a couple examples, that would be great, for each.

A. We -- we had received some concern from some of our customers regarding feedback, specifically that it -- it was perceived as Tyler and Courthouse News were in a partnership of some sort and we just wanted to be clear that that wasn't the case.

Q. Do Tyler and Courthouse News have any partnership whatsoever?

A. We do not.

Q. Exhibit 4 asked -- to the deposition notice asked that CNS provide to Tyler the communications that CNS was sending to the courts at issue.

Do you know if CNS has done that?

A. I do not.

- Q. And do Tyler and CNS have any type of arrangement with respect to CNS advocating for the implementation of a press review queue in the federal court in the state of Idaho?
- A. We do not.
- Q. Did Tyler have an understanding prior to this the 30(b)(6) notices, in this case, as to what CNS has identified to the court as options for the Idaho Courts related to CNS's request for an injunction in this case?
 - A. No.
 - Q. I'm assuming that Tyler will not be

Page 203

A. Yeah. Sure. And I think I provided them earlier, but I'm happy to restate them. So for the Auto-Accept, you know, the State of Maryland; the State of Maine; the State of Vermont; Harris County, Texas; and, the Los Angeles Superior Court in California.

For the Press Review Tool, Gwinnett County, Georgia; Fulton County, Georgia; DeKalb County, Georgia; Travis County, Texas; and, Clark County, Nevada.

Q. All right. Has Tyler been made aware of any complaints as to -- oh, strike that. I already asked you that so don't worry about that.

All right. I believe I already asked you this but it's been a long day for all of us. Has Tyler received any reports of any security breaches related to its press review queue?

- A. We have not.
- Q. Now, I know we also had identified Topic 19, which is a document that Tyler sent to CNS related to CNS sending to various courts the PowerPoint that we've been going through with you today.

Are you aware of that?

- A. Yes, I am.
- Q. All right. And what was Tyler's concern with respect to Mr. Girdner's forwarding of that PowerPoint to those courts?

Page 205

- representing to the Idaho Federal District Court Judge, Judge Nye, that Tyler is taking a position that the State of Idaho State Courts should, in fact, implement the press review queue through Tyler either through its application or its API; is that correct?
 - A. That is correct. We would not take a position on that
 - Q. And that is also the same case with respect to Auto-Accept?
 - A. That is correct, yeah. We -- our role as a -- in our partnership with the Idaho State Court is to serve our partner. And -- and we provide software and then provide the direction of additional options of configuration and availability of those options, but take the direction as to which of those we implement by the -- by our customers, so we're here to serve our customers.
 - Q. I will tell you that Mr. Girdner has represented to the federal judge in this case, Judge Nye, that Tyler has implemented its press review queue for free with courts; is that correct?
- A. Yeah. Historically, we have made it available to a few courts for free.
- Q. All right. And is that the process that Tyler is following now?

24 (Pages 202 to 205)

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A. The answer is no.

A. The second question is: Have I -- have we

provided that access to numerous. Numerous is a

Q. Okay.

30(b)(6) Terry Derrick - Vol. II

Page 206 Page 208 1 A. No, it is not. In fact, the Press Review Tool 1 subjective term, so I'd have to understand how many 2 was built for a specific county, Clark County, Nevada, 2 numerous is. 3 3 in 2014, as part of their agreement, and was provided a As I stated just a few moments ago, we have 4 4 few times thereafter for free. As it started to gain provided it historically for free, but each of those 5 5 contracts are being revisited upon renewal. traction, we ended up realizing that there was a true 6 Q. How many contracts have had it for free? expense associated with it as more and more customers 6 7 started to use it. And so for those courts that do have 7 A. I don't know that number off the top of my 8 it for free, upon their contract renewal for their 8 head. 9 Q. Is it most of them? A few of them? Half of 9 e-filing platform, those -- those topics are being 10 10 revisited. them? Any estimate? Q. And now as we've discussed before, at a 11 11 A. Let's see. The first -- let me see if I can 12 minimum, the Idaho Courts would need to pay a \$108,000 12 get this right. We implemented the solution and created 13 subscription and likely higher given the security 13 it for Clark County, Nevada, in 2014. Over the course 14 protocols that it has asked for Tyler to confirm and 14 of the next four years, it was adopted by two other 15 adopt? 15 courts, which I believe got it for free. And since then 16 A. Yes. 108,000 for the subscription license. 16 it has been adopted by the remaining 23, which I believe 17 And if that security provision was a requirement, then, 17 the majority of those are paying for. yeah, that would likely be factored into the offering. Q. Okay. And regardless of past practice, Tyler 18 18 19 Q. Would you agree that Auto-Accept does not 19 has determined that given Tyler's costs and the market for the product, the press review queue will carry at 20 substitute for a clerk's review of a document? 20 21 A. I can't answer that. That's subjective, and I least a minimum \$108,000 subscription cost per year? 21 22 think it -- it depends upon each clerk's business 22 A. That is correct for a statewide implementation 23 process as to whether or not that's a realistic 23 like the State of Idaho. 24 Q. Did -- were you involved -- was Tyler involved assessment. 24 25 (Pause in the proceedings.) 25 at all with respect to the Arizona Courts recently Page 207 Page 209 1 Q. (By Ms. Duke) Okay. Is Tyler aware, in this --1 developing a press review queue? this lawsuit, that CNS has represented the following to 2 2 A. No. Unfortunately, we don't have the e-filing 3 our federal district court, "Cost: Finally, defendant 3 business in the state of Arizona yet. 4 claims Tyler provided a recent quote of 108,000 per year 4 Q. And do you know who does? 5 to configure a press review queue raising serious 5 A. I do not. 6 questions about the ability of private companies to 6 MS. DUKE: Okay. I'm just looking 7 profit from the public record at the expense of the 7 through my notes here real guick. I know we're close. 8 First Amendment. An unreasonable vendor 'does not allow 8 MR. FETTERLY: I know we're close, and I 9 Idaho Courts to abdicate their responsibility to provide 9 also have just a few follow-up questions based on this 10 timely access to public court records.' Defendant and 10 afternoon's session, so I wanted to just put that out 11 this court should be extremely skeptical of this quoted 11 12 price tag as Tyler has installed its press review queue 12 MS. PETRONIO: Well, let me just say he's 13 feature for numerous other courts at no charge." 13 already 30 minutes late for an event that he's hosting 14 I'll represent that that's in the Reply in 14 at his house, so anything you can do to keep this as 15 Support of Plaintiff Courthouse News' Motion for 15 brief as possible is much appreciated. 16 Preliminary Injunction on Page 10. MR. FETTERLY: Maybe I can ask them while 16 17 Has Tyler provided numerous other courts the 17 Keely's looking through her notes? 18 press review at no cost or no charge? 18 MS. DUKE: Sure. Go for it. 19 A. I think your first question was: Was I aware 19 20 of this? 20 EXAMINATION 21 Q. Correct. BY MR. FETTERLY 2.1

25 (Pages 206 to 209)

Q. Mr. Derrick, just a few follow-ups here.

the EFM and the eFile & Serve.

There was some testimony about -- a lot of testimony

about documents submitted to the court and received into

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30(b)(6) Terry Derrick - Vol. II

Page 210 Page 212 1 Who owns the documents that are submitted to 1 Have courts using Auto-Accept -- have they 2 and received by the EFM and eFile & Serve? 2 actually had the kind of payment issues defense counsel 3 MS. DUKE: Object to the form. 3 described? 4 Foundation. Legal conclusion. 4 MS. DUKE: Objection. Foundation. 5 THE DEPONENT: Yeah. I'm -- I'm not 5 THE DEPONENT: Yeah. I -- I can't speak 6 6 to the ownership of those documents. It's -- I don't intimately familiar with those issues if they have 7 7 know if it's still the filer or -transpired. 8 Q. (By Mr. Fetterly) Would Tyler have the ability 8 Q. (By Mr. Fetterly) As between Tyler or the 9 to create or develop a configuration for the auto-review 9 court? MS. DUKE: Same objections. 10 so that a -- a fixed or hard amount would be required in 10 order to meet the conditions for Auto-Accept? 11 THE DEPONENT: Yeah. Tyler provides the 11 12 software. We don't own any of the documents or data 12 A. Yeah. I mean, we could -- we're a technology 13 that is traversing through. 13 company. We could develop a lot of things, sure. 14 Q. (By Mr. Fetterly) And the court's case 14 Q. So if the filing fee is \$225, a condition management -- or, the Odyssey Case Management System is 15 could be configured or developed such that if \$225 is 15 hosted in Idaho by Idaho but it's Tyler's application; 16 the filing fee, then conditions says "yes, could be 16 17 17 Auto-Accept," and if it is not then, "no, not correct? 18 Auto-Accept." Is that -- that could be developed? 18 A. Yes, that is correct. 19 MS. DUKE: Foundation. 19 Q. And we were also talking about the -- the 20 THE DEPONENT: Yeah. We would have to 20 document that's Exhibit 1 to the Courthouse News 21 get the technical teams involved in the scoping of that, 21 subpoena being prepared for Texas. I just want to 22 22 clarify, it's my understanding that document was 23 Q. (By Mr. Fetterly) Okay. Is Amazon Web Services 23 prepared for Texas, but the Press Review Tool app was GovCloud FedRAMP-approved? not prepared for Texas; is that correct? 2.4 24 25 A. I -- I don't know. I don't know if they are. 25 A. Yes, that is correct. Page 211 Page 213 1 Q. Tyler doesn't have different -- different 1 Q. Does Tyler have any concerns about the 2 2 Press Review Tool apps per state; correct? security provided by AWS GovCloud relative to the 3 3 A. Yes. Each individual state is a different documents submitted to eFile & Serve? 4 implementation and that's a different instance of that 4 A. No, we do not. 5 application. It's the same application, but it -- just 5 Q. The -- do you have any reason to believe the like we said before, it's not the same, so Idaho's would 6 information on Idaho's case management system is more 6 7 7 be different than Texas would be different than secure than the information on the EFM hosted by Tyler? 8 California's. 8 MS. DUKE: Objection. Foundation. He 9 Q. Correct. So the configurations vary by state 9 testified he didn't know what any of our safety 10 or by court, but the app itself does not -- correct? --10 protocols were. 11 11 THE DEPONENT: Yeah. I can't speak to 12 A. The app itself is not a multi-tenant app like 12 any of the security configurations or setting or 13 our review tool is for the clerks. So there are 13 protocols leveraged in an environment that's not owned 14 different instances of that app in each one of those 14 by Tyler. 15 states. 15 Q. (By Mr. Fetterly) Are there any ways in which 16 Q. Counsel was asking you questions about the the Press Review Tool presents security issues that 16 17 ability to watermark documents in the Press Review Tool. 17 would not also be presented by File & Serve? MS. DUKE: Object to the form. 18 Could Tyler develop that for its customers if the 18 19 customers requested it? 19 Foundation. Overbroad. And, actually, he's already A. Yeah. I mean, we're capable of doing that, 20 20 testified to some. THE DEPONENT: I'm sorry. Say that one 2.1 sure. 2.1 Q. Earlier, there was testimony regarding 22 2.2 more time? issues -- counsel was asking questions about potential 23 23 Q. (By Mr. Fetterly) Yeah. I'm just -- are there 24 issues with filing fees being accurate or correct in the 24 any ways in which the Press Review Tool presents a 25 Auto-Accept paradigm. 25 security issue that would not be also presented by

26 (Pages 210 to 213)

30(b)(6) Terry Derrick - Vol. II

	Page 214		Page 216
1	File & Serve?	1	available on the conditions for the Press Review Tool.
2	MS. DUKE: Same objections. He's already	2	Q. I see. I see. So that filing code there is
3	testified to some.	3	not available for the Press Review Tool. It is
4	Go ahead.	4	available for the Auto-Accept.
5	THE DEPONENT: Yeah. I the Press	5	And just so we're clear on that, I'm now
6	Review Tool is yeah. I mean, we would we would	6	putting that back up on to the screen. And so here we
7	monitor both and and do what we can to protect both.	7	have the filing code. This would be a condition to be
8	Q. (By Mr. Fetterly) Okay. And then defendant's	8	configured for the Auto-Accept; correct?
9	counsel was asking whether Tyler indemnifies clients	9	A. Correct, but not for the Press Review Tool.
10	based on improper use of documents accessed via the	10	Q. Gotcha. Thank you for clarifying.
11	Press Review Tool.	11	A. You're welcome.
12	Does Tyler indemnify clients based on improper	12	Q. And just for the record, I'm showing the
13	use of documents accessed via the EFM?	13	witness Exhibit No. 37, CNS 013289, where we have the
14	A. I'm not sure if we do. I'd have to look at	14	filing code menu pulled down.
15	the contract.	15	
16	Q. Same question with respect to the case portal.	16	EXAMINATION
17	A. The Odyssey Portal?	17	BY MS. DUKE
18	Q. Odyssey Portal.	18	Q. Mr. Derrick, I'll go ahead and ask a couple
19	A. Yeah. I'm not familiar with those contracts.	19	follow-ups here and then we'll get you back there to get
20	I would have the look into them.	20	you to your party.
21	Q. I think last one here. Does does	21	A. Okay. Thank you.
22	eFile & Serve comply with the Idaho's cloud-based terms	22	Q. You were just asked questions by Mr. Fetterly,
23	and conditions?	23	of, oh, Tyler could do this, Tyler could do that if a
24	MS. DUKE: Object to the form.	24	client asked.
25	Foundation. Asked and answered.	25	Tyler's going to charge a fee to do certain
	Page 215		Page 217
1	THE DEPONENT: Yeah. The those	1	things like that, isn't it?
2	those were established after the agreement that we have	2	A. Absolutely.
3	with them was in place.	3	Q. So those are not things that come free?
4	MR. FETTERLY: Thank you. I have nothing	4	A. That is correct.
5	further.	5	Q. Has CNS, at any point in time, reached out to
6	MS. DUKE: One last quick question.	6	Tyler and tried to contract with Tyler to make the cost
7	THE DEPONENT: I did	7	associated with the press review queue less laborious on
8	MS. DUKE: Oh, go ahead, Mr. Derrick.	8	the state courts?
9	THE DEPONENT: I was just going to say	9	A. Not that I'm aware of.
10	one follow-up that I owed you, Mr. Fetterly, is the	10	Q. Has Tyler excuse me has CNS, at any
11	document type is not the filing type, when we were	11	point in time, reached out to Tyler to offer making
12	talking about that in terms of the Press Review Tool and	12	Auto-Accept more plug-and-play for each of the courts?
13	how it pertains to the EFSP. The document type is	13	A. Not that I'm aware of.
14	related to the document security groups, which,	14	Q. All right. Thanks a lot for your time today.
15	unfortunately, in the exhibits, I did not see that	15	We appreciate it.
16	screen which is another click or two down from the	16	MR. FETTERLY: Thank you, Terry.
17	screen that you did provide.	17	THE DEPONENT: Hopefully, this was
18	Q. (By Mr. Fetterly) Okay. So just to clarify	18	helpful.
19	real quick, I'm looking at the Exhibit 1 to the	19	MS. DUKE: It was very helpful. Thank
	subpoena, we just talked about the document type. I	20	you very much.
20		1	MR. FETTERLY: Very helpful. Thank you
20 21	know my question about document type was also related to	2.1	
21	know my question about document type was also related to filing code.	21 22	
21 22	filing code.	22	very much. We appreciate your time.
21 22 23	filing code. We do see filing code here on the conditions;	22 23	very much. We appreciate your time. (Deposition concluded at 4:06 p.m.)
21 22	filing code.	22	very much. We appreciate your time.

27 (Pages 214 to 217)

30(b)(6) Terry Derrick - Vol. II

	Page 218	18
1	CERTIFICATE OF CERTIFIED SHORTHAND REPORTER	
2	The undersigned Certified Shorthand	
4	Reporter and Deposition Notary Public of the State of California does hereby certify:	
5	That the foregoing 30(b)(6) deposition of Tyler Technologies designee Terry Derrick was taken before	
6	me remotely at the time, at which time the witness was duly sworn by me;	
7	That the testimony of the witness and all	
8	objections made at the time of the deposition were recorded stenographically by me and were thereafter	
9	transcribed, said transcript being a true and correct copy of the proceedings thereof.	
10	I further certify that I am neither counsel	
11	for nor related to any party to said action, nor in any	
12	way interested in the outcome thereof.	
13	Further, that if the foregoing pertains to the original transcript of a deposition in a federal case,	
14	before completion of the proceedings, review of the transcript was requested/offered on the	
15	record.	
16	In witness whereof, I have subscribed my	
17 18	name on this 15th day of November 2022	
19 20	Titalla V	
21	Nicole A. Bulldis, RPR CA CSR No. 14441	
22 23		
24 25		
		\rightarrow

28 (Page 218)

30(b)(6) Terry Derrick - Vol. II

		I	I	I
A	accessed 188:7	181:13 206:19	API 191:15,15,17	126:22 129:1
abdicate 207:9	214:10,13	agreeing 182:12	191:19 192:4,6,15	130:23 131:9,18
ability 134:18	accessible 196:19	agreement 127:13	192:19,24 193:15	145:22 173:9
171:3 173:5	accessing 174:10	206:3 215:2	193:20,24 194:9	179:13 186:24
174:18 176:10	176:11,22	Ah 157:19	196:1 205:5	198:21,23 202:18
177:4 178:6 207:6	accompanies	ahead 118:4 119:20	APIs 193:10 200:6	203:10,12 204:9
211:17 212:8	133:17	156:9 161:5 214:4	200:8 202:3	204:10 206:14
able 128:11 133:3	account 131:23	215:8 216:18	apologize 136:2	214:25 216:22,24
134:5 137:4	accurate 134:6	alerts 187:15,17	app 210:23 211:10	asking 120:19
140:24 143:10	164:23 172:22	allow 132:24	211:12,12,14	127:22 179:15
160:25 176:16	173:15 211:24	192:12 207:8	apparently 168:4	199:15 211:16,23
183:9 196:24	Acosta 118:15	allowing 129:21	appears 198:18	214:9
197:3,11 198:1	action 146:10,12	193:20	200:2	assess 178:21
absolutely 139:19	150:7,8 218:11	allows 129:3 192:9	applicability	179:19
174:17 188:21	actions 158:2	amazing 172:19	181:17	assessed 123:1
217:2	activities 140:19	Amazon 212:23	application 174:20	134:3,7 157:24
accept 156:10,14	actual 137:7	ambiguous 120:14	174:21 179:5	assessing 181:15
accept 130.10,14 acceptance 137:12	138:23	123:20 130:9	191:17 192:25	assessment 172:22
138:3 146:11,14	add 164:9,17	amended 117:16	194:6 205:5	206:24
146:21 154:8	addition 121:11	amendment 171:9	210:16 211:5,5	associated 206:6
163:24 174:16	172:24	171:13 172:25	applications 142:2	217:7
accepted 123:4	additional 120:8	182:1,5 187:10	142:18 173:20,25	assume 113:22
124:9 136:11	169:17 178:12	207:8	185:10 190:24	121:13 147:21,23
137:9,15,20	205:13	amendments 181:1	appreciate 116:24	150:20 153:1
145:11 146:3,4,17	address 122:12	amount 159:3	175:3 202:19	182:8,16 191:1
149:8,12 160:2	134:25 135:6,10	171:23 181:19	217:15,22	193:25
163:7 164:22	135:13,16,17,20	212:10	appreciated 209:15	assuming 123:10
166:9,13,22 167:1	addressed 154:21	and/or 201:25	approaches 131:2	126:22 139:15
167:9,13,17	159:12	202:10	appropriate 139:17	140:6 148:7,20
175:11 188:16,19	addresses 189:18	Angeles 203:5	143:1,11,13	150:17 151:3
188:25 189:1	addressing 126:11	annotation 174:19	144:13 159:19	156:2 158:23
195:25	administration	annual 182:21	191:4 192:11	165:23,25 179:1
accepting 137:23	119:14 168:4	anomalous 126:3	202:17	186:6 188:8,18
163:14	administrative	185:14,19	apps 211:2	193:2 194:16
accepts 138:8	110:7 126:16	answer 113:21	AR 153:9,20	202:15 204:25
146:22 147:5	administrator	196:18 197:15	architecture 190:7	assumption 150:20
access 126:10,16	168:5,10,11,11	201:17,21 206:21	Arizona 113:1	151:7 176:13,15
162:21 164:3,7	adopt 206:15	207:22	208:25 209:3	attached 116:11
170:6,7,14,17,24	adopted 208:14,16	answered 115:17	arrangement	183:12
170.6,7,14,17,24	advanced 125:22	128:24 173:12	204:15	attachment 116:23
173.23 176.14	advised 191:25	184:18 190:5,7	arrangements	attack 128:8,13
178:9,10 186:13	advocating 204:15	214:25	124:5 138:24	attacked 178:24
178:9,10 186:13	afternoon's 209:10	answers 123:8	arrow 140:25	attacks 178:18
	ago 115:2,6 208:3	anticipate 121:7	aside 121:5	attempted 178:1,14
196:4,24 197:3	agree 164:10	apart 200:17	asked 116:9 119:22	180:9
201:9 207:10,25			110,000	100.7

30(b)(6) Terry Derrick - Vol. II

	1			<u> </u>
audience 169:18	149:9 150:3,19	AZ 110:24	beyond 120:8	California 196:4
177:17	auto-accepted	B	151:16	196:10 200:18,19
audit 171:2	122:13 132:16,20		big 165:21 177:7	200:23 203:5
auditing 170:23	133:6 149:9,23	B 153:1,4,11 161:1	bigger 197:18	218:4
Austin 152:5,6,7,8	150:12,23 159:5	back 117:12,23,25	bit 113:13 141:9	California's 211:8
authentication	auto-file 144:22	122:12 123:6,7	152:18 198:10	call 146:6
124:18 125:1	auto-noticed	124:24 128:12,22	200:21	called 141:8 142:15
126:17	163:15	132:18 138:2	blinds 115:21	168:24,24 191:15
author 121:18	auto-review 142:25	142:15,15 146:7	blocked 133:5	201:5
148:20,22,24	144:9 145:10	160:13 165:1	Boise 111:12 116:4	calling 192:11
149:1 153:5	153:10,12,14,16	169:3,7 189:15	bots 175:22 176:1	capability 134:21
authorization	153:18 157:24	216:6,19	176:11,14	capable 211:20
176:24 180:10,13	212:9	backed 125:14	bottom 198:15	capacity 110:7
184:11	auto-reviewed	backup 127:24	bounce 113:13	154:24
authorized 170:7	153:22 154:3	backups 124:18,25	box 111:12 129:5	capture 137:11
179:22 180:3,6	auto-transfer	125:12,13 127:20	140:4 156:4,11	captured 137:19
184:6,9,18	132:1	127:25 128:3,3,10	189:6	145:11
auto 143:7 154:2	automated 163:9	128:11,18 Parts 200:10.24	breach 200:23	captures 176:17
Auto-Accept	automatically	Bar's 200:19,24	breached 128:8	card 131:22
119:21,22,24	129:7 145:11	bargaining 172:18	breaches 203:14	careful 152:7
120:7,12,22 121:4	156:11 175:12	based 118:17	break 146:24	carry 208:20
121:8 122:8,17,18	availability 121:2	130:11 132:9,12	154:13 157:22	case 114:10 122:20
123:2 129:2,6	131:7 205:14	139:14 153:20	160:11 202:22	123:5,13 124:10
131:20,25 132:6	available 130:25	161:23 163:10	brief 209:15	124:11,16,21
132:25 133:3,3,11	131:12 175:6	172:17 175:6	bring 169:2,2	125:5,8,15,19,23
133:25 136:5,6,8	177:23 178:11	188:2 209:9	broad 166:3	126:4,12,18,25
138:8,13,17,22	188:6,25 189:2	214:10,12 haar 116:19 155:22	broken 154:10	129:7,8 132:1,7
139:9,17,24 143:7	191:19,23 192:20	bear 116:18 155:22	BRYAN 111:5	132:17 133:6
143:7 144:6,6,14	193:12 196:1	becoming 184:5,8 behavior 126:3	build 192:10,25	134:23 135:5,11
144:22 145:18	205:22 216:1,3,4		193:7,9	136:1,2,7,22
146:17,25 147:3	average 147:12,25	believe 114:22	built 134:9 206:2	137:10,16,25
147:16,18,24	aware 122:2,5,15	121:19,23 139:16 153:16 162:19	Bulldis 110:24	140:1 141:3,7,19
148:24 153:14,16	125:3,18,22,25	188:23 190:20	218:21	141:20,23,24
154:14,24 155:3,6	127:5 129:18,23	191:5 192:1,2	bullet 150:16	142:5,8,17 143:22
155:12,25 156:18	129:24 138:12	203:12 208:15,16	bunch 155:21	143:24 144:10
156:25 157:10	155:8,13 165:8,16	213:5	burden 165:14	147:5 148:18
159:12 160:1	169:9 175:21	benefits 148:23	burned 146:6	150:4,12,24
189:4 201:25	179:1 180:24	best 113:14 127:15	business 114:19,20	155:18 156:12
202:10 203:3	196:12 197:2	164:11	206:22 209:3	157:10,14,21
205:9 206:19	199:14 203:9,21	Beth 111:18	$\overline{\mathbf{c}}$	158:7,10,11,13,20
211:25 212:1,11	207:1,19 217:9,13	beth.petronio@k	C 111:1 153:1,7,18	158:21 159:6,13
212:17,18 215:25	AWS 123:23 124:5	111:20	153:24 154:2,5	159:15,16,22,25
216:4,8 217:12	195:4,8,18,19,23	better 115:23 116:6	CA 110:24 111:6	162:3,12 163:20
auto-acceptance	197:7,12,13,24	131:8 146:6	218:21	163:20,21 164:1,3
137:21 146:22	198:2,9 213:2	187:13 193:18	cadence 198:11	164:14,21 165:1
		107.13 193.10	Cauchee 190.11	

30(b)(6) Terry Derrick - Vol. II

				Page 221
167:19,21,24	child 157:1	179:4,15 214:9,12	187:15 188:15	156:1
169:20 175:15	children 176:2	clock 147:12	complaints 143:23	configurable
180:7 181:22	chose 194:18	close 209:7,8	148:23 149:2,3	145:23
182:10 190:19	circumstances	cloud 194:19,19,24	154:14 203:10	configuration
198:3,4,5 204:5	134:22	195:1	completion 218:13	129:3 130:5
204:20,23 205:8	civil 202:1	cloud-based 180:25	complex 148:8	131:11 132:10,12
204.20,23 203.8	claims 207:4	214:22	complex 148.8 comply 182:18	131.11 132.10,12
213:6 214:16	clarify 210:22	CMS 140:22 141:1	214:22	132.19,21 133.13
218:13	215:18	158:4	complying 184:9	136:16,17,19
cases 156:21	clarifying 216:10	CNS 165:21 171:22	187:7	144:12 188:8
	Clark 203:8 206:2	178:13 203:18,19		189:21 205:14
categories 154:20 202:1	208:13	· ·	component 144:15	212:9
		204:10,11,12,14	components 144:11	* *
caught 150:2	clear 127:22 137:1	204:15,21 207:2	comprehensive 196:3 202:12	configurations
CAVE 111:5	137:14 173:8	216:13 217:5,10		129:2,12 130:10
center 111:5 195:8	204:5 216:5	CNS's 204:22	compromised	130:17,18,24
195:22	cleared 136:25	code 186:21 215:22	178:24	131:12 132:24
certain 148:12,12	clerk 123:4 124:9	215:23 216:2,7,14	computer 163:19	133:9 136:7
157:23 175:11	137:9,12,15,20,23	column 119:23	192:25	163:11 211:9
177:24 184:12	138:8 139:24	150:9	concern 203:23	213:12
216:25	143:1,10 145:7,20	columns 151:2,5	204:1	configure 133:3
certainly 193:5	146:16,17,21	come 132:24 151:4	concerns 213:1	139:14 207:5
194:4	147:3,4 150:7,18	151:13 176:3	concluded 217:23	configured 130:13
CERTIFICATE	157:21 162:20,22	181:3 191:20	conclusion 210:4	131:25 133:10
218:1	163:3,5,8,12,13	202:5 217:3	condition 134:1	134:2 143:6 144:7
certified 180:18,22	167:12 169:16	comes 146:2	188:4 212:14	156:1,14 160:3
218:1,3	174:4 177:11	comfortable 186:9	216:7	188:3,18,25 189:4
certify 218:4,10	187:22 192:13	comment 167:4	condition(s) 142:25	189:12,13 212:15
chance 181:7	195:17,20	commercial 194:19	conditional 140:13	216:8
change 131:6	clerk's 146:14	commonly 174:22	conditions 133:10	confirm 199:10
changed 141:12	174:14,15 176:18	communications	143:6 144:17,25	206:14
188:3	176:19,22 178:11	155:5 156:24	145:10,18,21	confirming 137:3
characterization	185:11 206:20,22	185:14,20 204:10	156:14 172:24	confused 152:18
201:19	clerks 115:1,10	companies 207:6	180:25 181:13,24	confusing 141:5,6,9
charge 182:22	122:11 123:25	company 131:22	182:12,19 188:2	183:17
192:16 207:13,18	134:24 147:13	212:13	212:11,16 214:23	consideration
216:25	148:7 150:4,22	compare 134:4	215:23 216:1	148:5 151:1
charged 171:17	158:5,11 173:19	153:24	conducted 110:17	considered 121:14
182:24	174:17 176:23	comparing 154:4	178:22	121:22
chart 153:25 154:1	177:8 195:13	competitors 180:20	confidential 129:5	considering 149:2
162:6 166:13	211:13	complaint 124:9	129:9,13,15,20,22	contained 118:25
charts 152:19	click 129:5 156:3	132:6,14,25	130:1 156:2,4,8	123:22 184:15
check 128:24	156:10 215:16	133:17 143:24	156:10 159:11	containing 157:23
129:15,19 201:7,8	client 175:18	146:13 147:21,23	185:25 189:5,9,10	189:17
checked 189:20	216:24	158:19,21,21	189:17,20,20,25	content 160:22
checks 186:17	clients 135:10	159:6,21,22 160:1	confidentiality	context 158:19
	-	-	-	-

30(b)(6) Terry Derrick - Vol. II

				i aye zzz
159:21	150:5,6,14,15,24	145:6,16,19	156:1 157:2 159:4	182:22,24 189:24
contract 130:12	150:25 151:20	correspondence	161:2 162:4,9,10	195:25 201:24
138:19 155:14,19	152:14,15 153:19	192:1	162:17 163:20,21	202:2,6,9,20
169:19 170:22	154:10,11,25	cost 120:10,21	164:5 166:5,10	203:19,25 204:11
171:9,13 172:25	155:1 156:4,5,13	154:23 193:3,23	169:20,20 170:15	204:22 205:3,21
181:1,21 182:2,4	157:6,9,10,11	207:3,18 208:21	171:16,25 173:9	205:23 206:7,12
182:5,6 187:10,10	158:13 159:1,9,17	217:6	176:24 177:10	207:9,13,17
192:17,18,21,22	159:18,19 160:19	costly 187:8	178:11 180:24	208:15,25 212:1
194:25,25 206:8	160:22,23 161:3,4	costs 121:3,7	183:20,21 184:10	217:8,12
214:15 217:6	161:8,13,14,23,24	129:20,23 132:23	186:8 193:24	cover 127:14
contracts 182:10	162:2,5,13,14,19	193:24 194:5,8,12	196:24 203:5	151:20
208:5,6 214:19	163:3,4,16,22	194:14,16 208:19	204:17,21 205:1	create 151:17
contractual 124:5	164:15 165:2,3,11	Council 119:15	205:11 207:3,10	170:15 212:9
127:13	166:2,10,11,13,14	196:9	207:11 209:24	created 119:13
control 126:15,23	167:2,9,10,14,21	counsel 202:16	210:9 211:10	129:21 143:19
126:24 127:3	168:6,25 169:25	211:16,23 212:2	court's 122:20	151:7 182:6
128:20 143:12,17	171:9,10,14,18,19	214:9 218:10	133:6 136:22	208:12
controls 183:20	171:20 172:14	counties 151:15	137:25 140:1	creating 121:14
conversations	174:6,7,8,12	country 119:12	141:2 143:17	148:21
115:4,10 155:9	175:20 176:20,24	165:9	144:4 150:23	credentialed
179:9	176:25 177:5,6,24	county 113:1 152:6	154:13 156:12	169:23
copies 173:11	177:25 179:3	152:8,11 203:4,6	157:20 159:13	credentialing 170:1
copy 123:6 218:9	180:15 181:6	203:7,7,8,8 206:2	162:12 164:3	credentials 176:15
correct 118:13,14	183:25 187:5,11	206:2 208:13	165:1 177:16	credit 131:22
118:16,18 119:10	188:12,24 189:7,8	County's 152:13	196:25 210:14	criminal 202:1
120:12,24 121:16	189:22 191:21	couple 198:13	courthouse 110:3	criteria 123:3
122:21 123:14	193:1 194:15,23	202:24 216:18	164:20 204:3,6	140:13 144:13,16
124:7,13,20,22	195:2,4,5 197:8,9	course 113:20	207:15 210:20	144:20,21 157:25
125:1,2,11 127:1	197:23 198:7,25	116:8 158:16	courthouses 177:24	160:4 175:14,16
128:17,21 129:10	199:1,19 200:13	208:13	courts 110:8	CSR 218:21
130:7,19 131:3,12	201:2 202:7 205:5	court 110:1 115:11	111:23 118:24	current 115:9
131:13,16,17	205:6,10,21	119:4,14 121:4,6	120:11 121:1,6	181:21
133:18 134:15,19	207:21 208:22	122:2,11 123:4	125:4,19 130:13	currently 114:4,6
134:20,25 135:14	210:17,18,24,25	124:9,13,13,15,19	130:25 131:16	184:5 193:11
135:20,22,23	211:2,9,10,24	125:10,24 126:5	138:13,16,21	195:3
136:1,23,24 137:6	215:24 216:8,9	126:10,13,19,25	139:2,9,13,16,16	customer 192:4,6,9
137:10,11 138:11	217:4 218:9	132:8,12,17 137:8	149:7,11,20	197:7,12
140:2,3,15 141:4	corrected 150:2	137:9 138:10	151:10 152:12	customers 120:6
141:14,17 142:3,4	165:2,6 166:16,20	142:8,14 143:20	153:1,18 155:6,12	139:1,2,4 177:25
142:10,11,13	166:25	144:12,19 147:25	156:17 160:21	178:2 191:23
143:17,18 144:1,2	correcting 159:15	149:16,17 150:4	161:13 165:8,21	192:16 193:17,20
144:5,23 145:4,8	correction 149:6	150:22 152:4	167:3 168:18	193:22 196:17,20
146:4,5,14,15,19	149:22,24	153:2,4,7,11,11	170:19 173:1	198:2,7 204:2
147:7,13,16 148:3	corrections 150:11	153:24,24 154:2,2	175:19 177:9,18	205:16,17 206:6
148:4 149:24,25	correctly 120:1	154:5,5 155:16,19	180:11 181:21	211:18,19
	-			
			I	<u> </u>

30(b)(6) Terry Derrick - Vol. II

. 100 15			1	1
cut 198:18	delivered 164:1	137:12 157:18	174:4 188:5	184:23 185:7
cybersecurity	denial-of-service	167:15,17 187:23	displaying 200:12	189:10 190:1
128:6	127:18	192:13	distinct 142:20,21	199:9 209:24
D	dependent 169:19	determine 129:21	district 110:1,2	210:1,6,12 211:17
	depending 160:4	132:10 134:5	205:1 207:3	213:3 214:10,13
D 153:1,7,18	depends 132:19	139:16 149:16,19	division 180:11,14	doing 178:7,9
daily 128:3 Dallas 111:19	160:3 194:17	169:23 181:16	docket 166:4	211:20
	206:22	determined 177:2	document 119:16	doubt 202:5
data 118:18 125:10	depo 118:8	208:19	124:3 129:4	Doug 199:14
136:14 151:2,3,4	DEPONENT	develop 194:12,14	134:17 135:19	drafted 161:12
152:22 154:12,16	120:15 123:21	211:18 212:9,13	136:6,21 137:1,24	dreaded 128:5
195:8,22 196:16	130:10 186:3	developed 140:24	138:2 139:25	driven 144:12
196:18,24 197:13	197:20 210:5,11	191:22 200:15	140:11 144:8,23	due 118:2
210:12	212:5,20 213:11	212:15,18	146:2,2,18 147:4	Duke 111:10,11
databank 195:7,22	213:21 214:5	developing 194:8	147:5 148:21,24	112:5,7 113:11
database 163:22	215:1,7,9 217:17	209:1	149:4 151:6,18	116:24 117:4,19
196:20	deposition 110:11	development 193:8	156:11 158:10	117:24 118:4,7,9
dataflow 190:8	112:1,12 116:12	194:2,11	160:19 161:8,10	120:17 124:1
DATE 110:23	117:15 183:13	devices 126:16	163:20,25 164:14	130:15 136:5
day 151:16 175:15	191:14 204:9	diagram 140:5	166:8,21 167:1,3	139:20,22 147:8
203:13 218:17	217:23 218:3,5,8	161:21 164:10,11	167:3,21,25	147:10 152:16,18
days 146:7 175:7	218:13	diagrams 190:8	168:16 170:25	155:3,25 158:18
deal 132:17 148:2	Derrick 110:13	difference 177:7	171:1,7 173:2,22	160:13,16 161:5,7
dealing 159:14	112:1 113:5,12	different 124:2	174:2,4,9,14,18	161:17,19 165:17
dealt 150:4 156:18	209:22 215:8	129:9 173:25	176:4,17 181:4	165:19 168:16
debate 165:21	216:18 218:5	202:20 211:1,1,3	182:19 183:1,10	169:1,4 183:16,17
decide 130:1	describe 127:8	211:4,7,7,14	183:19 192:9	184:20,22 186:6
decided 118:6	166:3,4 192:4	difficult 163:23	196:13 200:12	191:9 197:18,21
deem 148:12	described 212:3	difficulties 118:3	203:18 206:20	199:22,24 201:22
192:11	describing 127:10	direction 114:7,20	210:20,22 215:11	201:23 207:1
deemed 130:14	designated 201:20	128:1 205:13,15	215:13,14,20,21	209:6,18 210:3,10
143:11 144:13	201:23	directions 123:5	documentations	212:4,19 213:8,18
148:16	designee 218:5	directly 179:12	199:17	214:2,24 215:6,8
deep 186:10	Despite 198:23	187:22	documents 122:3,6	216:17 217:19
defendant 110:9	detail 127:11	director 110:8	123:17,21 124:6,8	duly 113:6 218:6
111:9 207:3,10	185:25	115:8	125:20,24 126:11	duration 123:14
defendant's 112:12	detailed 179:18	discretion 128:19	126:18 127:4,6	136:18 138:5
214:8	186:22	177:16	128:10 129:14,20	175:15
defense 212:2	details 142:24	discussed 181:25	136:16,18,22	Dvorak 179:9
defer 121:5	143:13,14 144:3	206:11	147:18 156:22	184:5 186:24
define 122:2,6	145:2,10,17 186:5	discussing 160:17	157:2,5,8,22	190:6 196:16
defined 175:18	187:3 198:17	173:16 200:3	158:7 159:14	Dvorak's 190:11
definition 169:10	detect 186:13	display 173:21,21	165:24 171:3	191:18
169:12	determination	188:22 200:11	173:6,10,11,12,13	
definitive 131:5	129:17 130:11	displayed 123:24	173:17 175:6	E
DeKalb 203:7				E 111:1,1,10,10
1		<u> </u>	<u> </u>	

30(b)(6) Terry Derrick - Vol. II

				1 aye 224
113:10 153:1,7,18	215:13	176:14 197:13	183:13,18,18,23	feasible 200:13
209:20 216:16	either 129:15 138:7	213:13	184:10,16,16,16	feature 207:13
e-file 136:21	163:14 165:15	error 165:6	187:7,8 190:4	federal 140:25
e-filing 115:6	167:17 182:1,5	errors 122:12	191:7 196:14	142:14 180:14
119:24 120:5,6,9	205:4	eSolutions 114:19	197:10 199:13	204:16 205:1,19
121:13 127:13	elapsed 175:15	essentially 184:17	204:9 210:20	207:3 218:13
151:23,23 161:7	electronic 121:21	192:9	215:19 216:13	FedRAMP 179:21
164:4 167:20	121:25 122:6,24	established 215:2	exhibits 112:11	179:25 180:3,6,9
206:9 209:2	168:21 198:8	estimate 183:5	181:3 215:15	180:12,17,21
earlier 128:24	email 135:20 163:6	208:10	exist 174:24 175:14	FedRAMP-appr
130:16 136:25	163:18 164:18,19	evaluate 132:22	190:16,17,19,21	212:24
173:17 174:25	200:1 202:16,21	178:21 179:19	existing 182:10	fee 131:19,21,24
192:2 200:3 203:2	Embarcadero	evaluated 123:2	exists 123:22	132:2,5,5,15,18
211:22	111:5	145:18 157:16,17	195:16 199:7	132.2,3,3,13,18
easier 187:12	emergency 148:15	182:23	expense 120:8,25	133.3,16,24
202:21	148:15	evaluating 181:15	206:6 207:7	148:2 159:2,3,7
edit 137:18 143:20	employed 177:9	evaluating 181:13 evaluation 120:21	explain 140:25	159:25 171:15
edit 137.18 143.20 editor 174:23	employees 126:10	154:22 181:24	148:8	182:22 212:14,16
editors 174:22	encourage 139:9	event 120:22	explained 187:6	216:25
edits 174:18	encouragements	150:10,22 165:5	extent 114:5	feedback 204:2
effect 146:10,13	139:11	209:13	167:19	feels 141:9
effective 149:16,20	encryption 184:23	EVETT 111:11	extremely 207:11	fees 134:6 211:24
effectiveness 149:7	185:7,9	exactly 151:3 158:1	CAUCINCIY 207.11	Fetterly 111:4
149:12	ended 206:5	173:22	$\overline{\mathbf{F}}$	112:6 113:17
efficiency 154:5	endpoint 125:22	EXAMINATION	faced 129:25	116:10,21 117:17
effort 193:8 194:11	ends 174:16	110:11 112:3,4	fact 133:16,21	118:1 120:13
eFile 114:21 123:16	endured 120:25	examined 113:7	142:17 198:23	123:19 130:8,17
124:4 127:5	ensuring 133:16	example 128:4	202:9 205:3 206:1	130:24 141:7
135:10 136:9	enter 144:3	140:21 143:4	factor 141:9 195:10	160:17 209:8,16
139:5 141:13,16	entered 186:8	148:14 152:22	factored 206:18	209:21 210:8,14
163:1,2,2 164:14	Enterprise 114:10	examples 202:24	factoring 148:23	212:8,23 213:15
173:11 209:25	141:22	Excel 183:23	188:8	213:23 214:8
210:2 213:3	entire 193:7	184:10,15	fair 113:23 119:1,2	215:4,10,18
214:22	entity 168:13 170:2	Excellent 113:25	121:9 133:12,14	216:22 217:16,21
eFiling 122:25	178:14	exception 143:19	158:8,9 166:1	fewer 154:9
123:1,22 136:10	envelope 142:24,25	excuse 217:10	172:17 179:16	file 114:21,25
136:12,15 162:20	143:5,13,14,18,25	execution 186:21	182:8 193:25	122:19 124:23,24
EFM 122:25	144:1,16,17 145:1	exercise 178:22	202:6	125:17 127:2,9
123:11 140:6,10	145:9,15,17 150:8	exhibit 112:10	familiar 121:24	128:9,14,18
140:16 187:24	157:6,8,15,17,18	116:22 117:2,3,5	122:1 125:7,13,16	129:14 133:4
209:25 210:2	157:19,22,23	117:9 160:15,16	133:8 167:22	135:9 136:21
213:7 214:13	158:3,6,24 159:24	160:22 161:6,16	168:19 212:6	137:2 138:17
EFM's 173:16	envelopes 144:8	161:22,25 167:25	214:19	140:1,14 141:2,11
EFS 127:20,24	154:3 157:13	168:3,14 181:6,13	far 115:1 131:8	141:14,16 142:7,9
EFSP 140:12,12	environment	182:13,20 183:12	farther 198:10	142:16 145:23
,	- 	,	fashion 113:14	
	·			

30(b)(6) Terry Derrick - Vol. II

				1 aye 223
146:1,5,12,18,20	159:7,15,24	215:10	GATES 111:18	going 113:21
147:3 155:15	165:20,22,24,24	follow-ups 209:22	general 113:16	115:25 117:4,24
157:4 161:25	166:1,2,5 167:2,8	216:19	114:18 115:3	118:9 128:22
162:17 166:8,15	167:9 168:22	following 205:25	127:12,15 164:6	133:24 139:20
166:21 167:1	187:23,24 188:2,6	207:2	generally 127:8	141:19 144:9,22
168:3,3,5,17,18	188:23 198:8	follows 113:8	148:16 170:12	145:6 146:6 150:2
168:24 170:16	211:24 212:14,16	foregoing 218:5,12	generated 125:13	150:3 155:21
174:3,16 180:4	215:11,22,23	form 201:16 210:3	148:24	160:6 163:1,20,21
181:22 182:10	216:2,7,14	213:18 214:24	generating 149:3	168:7 169:7 170:7
184:10 187:20	filings 134:2	format 166:8,15,21	Georgia 203:7,7,7	172:20 181:16
190:21 197:4	139:10 145:10	167:2 183:23	getting 163:14,18	187:9 189:5,11
198:4,6,8 213:17	148:6,8,12 149:8	formerly 141:13,23	173:23 178:10	201:12,16 203:20
214:1	149:13 151:8,16	forward 114:16	Girdner 152:1,2	215:9 216:25
file-stamped 123:6	153:21,22 156:19	forwarding 203:24	171:21 172:15	good 117:21 130:22
filed 129:5,8 156:9	157:7,16,24	found 174:22	205:18	160:9 197:8,13
156:12 159:7	192:13 193:11	foundation 120:14	Girdner's 203:24	gosh 116:8
160:1,1 171:4	202:2	130:9 210:4 212:4	give 128:4,23 143:3	Gotcha 216:10
filer 122:23 123:7	fill 145:6,19	212:19 213:8,19	148:14 158:15	gotta 152:7 193:7
129:16 132:4	filled 145:15	214:25	199:20 202:13,15	gotten 128:6
134:8 140:12,12	filling 145:1	four 208:14	202:24	195:25
143:15,19,21	Finally 207:3	frame 165:4	given 121:12,20	GovCloud 123:23
144:18,24 145:3,5	financials 134:3	Francisco 111:6	127:2 176:8	195:23 212:24
145:15 156:3	finish 196:11	free 119:24 120:3	206:13 208:19	213:2
161:22 162:6,25	firewall 127:17	120:19 121:5	globally 127:22	grace 165:4,9,14
163:6,9,13,14	179:5	205:21,23 206:4,8	go 113:12 118:4,6	Granicus 180:21
164:2,18,19 165:2	firm 168:4,9,11,11	208:4,6,15 217:3	118:10 119:20	grant 170:17
168:8,8,9 189:5	168:13,13	front 202:12,14	122:18,25 123:11	grants 170:6
210:7	first 113:6 118:11	fruition 191:21	124:23 128:25	177:10
filer's 144:2 145:17	118:12 119:21,23	Fulton 203:7	129:9 133:25	graphic 163:24
163:10,18	121:12 138:4	function 119:25	138:2 144:9 147:8	great 116:3,4
filers 144:8 165:5	147:11 152:22	120:7,12 121:2	152:16 154:18	202:25
165:11,14	164:10 165:15	139:25 143:8	156:9 158:11	groups 215:14
filers/service	168:17 172:8	144:14 187:14	161:5,17 164:21	guess 114:2 120:15
145:12	202:8 207:8,19	194:10	164:25 165:17	153:22 188:19
filing 121:21,25	208:11	functionality	169:7 181:23	201:7
122:6,24,24	Fisher 173:9	146:22	182:11 183:1,9	guide 114:21
131:19,21,24	five 160:7	funds 131:23 137:3	186:4,4 189:11,19	161:22 168:3,5
132:2,5,5,6,14,15	fixed 212:10	137:7 145:11	192:24 193:7	Gwinnett 203:6
132:18 133:5,16	Floor 111:5	167:6	199:13 209:18	
133:17,24,24	flow 143:8	further 166:12	214:4 215:8	H
134:4,6,13,16,23	focused 147:13,15	178:9 215:5	216:18	hacked 178:24
137:5,8,15,16	focusing 148:7	218:10,12	goes 147:23 149:6	Half 208:9
147:24 148:2,10	folks 177:14 186:24		162:9 165:1	handful 202:13
157:13,16 158:22	192:19	G	167:17 172:9,13	handled 124:19
158:25 159:2,3,5	follow-up 209:9	G 111:4	188:1	159:14
	_	gain 193:11 206:4		handles 137:2
	1	O		

30(b)(6) Terry Derrick - Vol. II

				1 age 220
151:15	187:12 217:17	169:22,22 170:8,9	201:25 202:9	infrastructure
handling 126:11	host 125:20 194:18	171:11,16 172:18	205:20 208:12	140:20 199:15
Hansen 199:14	195:1	173:9 177:3	implied 176:13	initial 115:5 158:25
happen 142:18	hosted 123:18	180:24 182:25	implying 142:14	initiated 158:20
happened 163:15	124:12 125:24	183:21 184:14	improper 132:2	injunction 204:22
201:7,19	124.12 123.24	185:17 189:25	148:2 173:1	207:16
happens 128:5	194:20,21,24	190:10,24 191:1	214:10,12	injury 132:14
157:20 192:6	194.20,21,24	190:10,24 191:1	improves 147:12	
	210:16 213:7	193:3 194:18	147:25 149:9	input 118:25 161:12
happy 120:17 203:2	hoster 125:10		inaccurate 188:10	- '
:		195:11 199:10,15		inputs 186:18
hard 113:12 194:1	126:25 127:3	204:17,21 205:1,3	201:18	inside 123:1,23
202:19 212:10	hosting 124:6	205:11 206:12	inaudible 201:13	170:16
hardware 193:24	125:6 194:16	207:9 208:23	included 120:5	installed 207:12
199:6	195:20 209:13	210:16,16	121:15 132:5	instance 159:2
harmed 173:1	hour 154:10	Idaho's 122:11	157:5,8 187:7	175:19 189:24
Harris 203:4	hours 154:8,9,15	124:15 125:19	including 121:6	197:2 211:4
haywire 118:6	house 209:14	128:9 131:15	202:2	instances 211:14
head 139:7 171:21	housed 126:12,19	140:21 149:11	incorrect 191:22	insurance 128:6
178:4 208:8	173:18	154:23 155:6,11	incorrectly 189:10	intact 157:15
hear 115:17 201:14	how's 116:2,6	164:13 168:18	incredibly 187:8	integrated 135:11
help 113:15 139:13	170:2	169:12 196:18	incur 132:24	142:21
143:3 168:13	HTML5 195:15,21	197:3 211:6 213:6	incurred 120:11	integrity 125:17
173:13 184:11		214:22	indemnification	186:12
helped 115:7		idea 149:19 151:8	189:24	intending 193:15
helpful 217:18,19	icon 147:12 162:23	151:10,12 152:25	indemnifies 214:9	intent 172:6
217:21	ID 111:12 170:5,11	153:2	indemnify 173:1	interact 158:12
helps 140:5	170:13,17 177:4	IDENTIFICATI	214:12	interested 218:11
High 186:2	Idaho 110:2,8	112:11	independently	interface 191:17
high-priority 148:8	111:23 114:2,3,8	identified 203:17	157:16	194:9
149:2	114:17,25 115:6	204:21	INDEX 112:3,10	internal 121:7
higher 139:3	115:14 118:18,23	identify 201:24	indicating 146:7	internally 124:12
179:18 182:24	119:5,7 120:20,22	identity 170:4,10	individual 161:22	interpret 153:13,19
183:3 206:13	121:6,13,21,24	IDs 170:18	168:2,8,9,10	interpretation
highly 148:16	122:5,10 124:12	II 110:13	211:3	154:1
historically 205:22	124:13 125:4,7,24	immediately	information 119:15	interval 128:3
208:4	126:5,10,13,19,24	122:20,22 123:9	126:8,23 139:13	intimate 131:4
hit 160:4	127:21,23,25	132:7 158:2	156:2 158:21	133:8
holder 192:18,22	128:2,12 129:19	impact 147:15	159:6,23,25	intimately 212:6
holders 130:12	129:24 130:19	150:10,21 182:21	163:25 164:2	inverse 175:13
169:19 170:22	131:1,3 132:23	implement 154:24	166:8,15,22 170:6	involved 126:1
192:17,21	140:22,23 144:7	202:3 205:3,15	173:21,24 179:9	155:9 179:8
holds 157:18,19	149:3,19 155:15	implementation	184:17 187:1,20	208:24,24 212:21
158:2	156:22 158:19	115:5 204:16	193:4,6 198:25	involvement 114:3
honored 172:8	160:21 161:2,13	208:22 211:4	213:6,7	114:16
hopefully 113:15	161:23 164:5	implemented	informed 199:11	involves 143:24
	165:5,21 169:10	l ⁻		
	103.3,21 107.10			

30(b)(6) Terry Derrick - Vol. II

				r age 221
ISC 196:16 197:13	111:7	199:2,24 200:1,16	limitations 148:19	188:10 193:2,13
issue 132:18 134:25	Keating 111:4	202:12 203:3,17	limited 126:9 177:8	199:18 209:6,17
173:8 200:18	141:7	202:12 203:3,17	177:23	215:19
204:11 213:25	ked@dukeevett	209:4,7,8 210:7	limiting 138:17	looks 119:8 162:23
		, , ,	\mathbf{c}	
issues 120:23	111:13	212:25,25 213:9	line 114:19	Los 203:5
129:18,20,24	Keely 111:10	215:21	lines 181:2	lot 128:23 166:3
165:2 196:23	115:20 116:21	knowledge 122:14	list 196:3 202:9,12	209:23 212:13
211:23,24 212:2,6	Keely's 209:17	126:8,23 131:4	202:14,15,21,22	217:14
213:16	keep 113:14 127:10	175:24 178:13	literally 117:19	low 172:4
it'd 169:22	209:14	179:19 186:10	litigation 201:18	low-priority 148:6
it'll 136:10 148:2	kick 144:14	200:20	little 140:4,4,6,12	148:9 149:2
item 200:10 201:24	kick-off 115:7	known 141:13,15	140:13,25 141:5	lower 148:19 172:2
items 124:18	kicks 146:22	141:16,20,22,24	147:12,12 152:21	172:11
190:14,15 191:3	kiddo 117:8		153:9 160:24	lowest 172:5
	kind 115:8 140:7	<u> </u>	162:10,23 163:17	
<u>J</u>	187:17 212:2	labeled 169:17	198:10,13 200:21	<u> </u>
Jennifer 179:9	kiosks 177:24	laborious 217:7	live 173:18 185:17	M 113:10 209:20
190:6	knew 156:8	lack 146:6 186:10	185:18	216:16
Jessi 173:9	knock 128:6	Lacks 120:14 130:9	LLP 111:5,18	Main 111:19
job 177:9	know 113:19 114:5	language 118:25	locate 197:17	Maine 138:24
joining 117:6	115:1 119:11,17	121:15 161:2,2	location 145:23	203:4
jon.fetterly@bcl	126:1 127:3 129:6	large 161:8	173:24 195:20	majority 198:2,7
111:7	131:20,22 132:23	late 209:13	locked 117:20	208:17
Jonathan 111:4	133:2,13,15,21	law 168:12	logging 117:23,23	making 131:14
judge 140:25 148:2	134:8 135:3,7	lawsuit 207:2	logic 132:10 134:9	157:1 178:10
162:23 205:1,2,19	139:6 144:20,22	lead 192:2	134:12	192:20 217:11
205:20	144:24 148:22	Leave 152:9	logical 113:14	malicious 126:3
judge's 189:17	149:1,11,15 151:3	left 140:10,17	logs 126:2	156:7,7,19 185:14
judges 115:14	152:10 153:3,5,8	legal 164:6 210:4	long 115:2 136:12	185:20 189:15,16
122:11,15 147:16	153:15 155:11	LEIGHTON 111:5	136:16 203:13	manage 178:6
147:18 150:10,22	156:6,6,21 159:14	let's 114:15,24	longer 136:9	managed 140:22
judicial 119:15	160:24 165:4	119:20 124:8	175:16 188:6	management
122:6,11 196:9	170:3 172:16,23	127:2 128:4,5,7	look 119:8 138:3	114:11 122:20
July 119:9	173:6 174:13,22	132:14 133:17	140:4,9,10 142:23	123:6,13 124:10
jump 169:1	175:22 176:2,2,10	134:16 147:8,20	147:10 151:25	124:11,16,21
jurisdiction 149:18	176:21 177:21	147:23 152:16	153:22 162:6	125:5,8,15,20,24
jurisdictions 139:1	178:7,14,17,23	153:22 154:14,18	163:19 166:7	126:4,12,18,25
139:18 148:12		161:5,17 165:17	171:11 181:8	129:7,8 132:1,8
jury 114:13	179:21 180:1,17 180:19,20 181:12	169:1,4 208:11		133:7 134:24
justice 114:10	· · · · · · · · · · · · · · · · · · ·	letter 197:7,12,25	182:3 183:10	135:5,11 136:1,2
141:23 180:11	184:4,14,20,24	letters 197:75	190:4 191:10	136:8,21,23
171.23 100.11	185:24 186:12,16	level 179:18 185:25	214:14,20	137:10,17,25
K	186:20,25 190:1,4	186:2,22	looked 151:8,10,13	140:1 141:3,20,20
K&L 111:18	191:6,8,24 192:19	leveraged 213:13	looking 167:25	140.1 141.3,20,20
Katherine 111:4	193:4 194:18	license 206:16	174:10 182:20	141:25,24 142:0,9
katherine.keatin	195:25 196:3,6		183:22 185:4	
namemic.ncam		limit 127:21		147:6 150:4,12,24
	•		•	•

30(b)(6) Terry Derrick - Vol. II

155:18 156:12 157:21 158:7,10 145:5 148:9 145:5 148:9 159:16 162:3,13 163:20,21 164:1,3,2 165:1 162:17,19 163:1 163:13 165:22 164:1,3,2 165:1 167:20,21,24 199:23 meant 148:20 measured 149:8,1					1 age 220
157:21 158:7.10 153:10 159:159 153:10 159:159 159:16 162:3.13 163:20.21 164:15, 22 165:1 163:13 165:22 mistake 134:8 201:21 mative 183:23 164:15, 22 163:13 165:22 meant 148:20 150:15, 152 136:15 150:15 181:11 190:19 198:5, 5 210:15, 15 213:6 measured 149:8, 12 122:12 132:17 136:10, 13 136:15 162:20 136:15 13	155.10 156.12	122:18 120:24	minutes 160.8	216:16	116.12 117.1 15
158:12 159:13,15 153:10 159:5,19 159:16 162:3,13 162:17,19 163:1 163:22 164:15,22 165:1 169:11 173:14 169:11 173:14 169:11 173:14 169:11 173:14 173:14					
159:16 162:3,13					
163:20,21 164:1,3 163:13 165:22 169:11 173:14 mistaken 181:4 mistaken 181:4 176:20,21,24 170:4 180:7 181:22 182:11 190:19 198:5,5 210:15,15 213:6 manager 14:18 150:6 manager 14:18 181:2 measured 149:8,12 measured 149:8,12 measured 149:8,12 measures 149:16 mechanisms 135:1 150:6 meanipulated 173:7 manuer 156:15 manual 167:20,20 mark 17:12 21:11 market 21:21 179:22 manages 163:2 market 16:22 152:17 160:15 market 17:12 179:10 mechanisms 135:1 159:22 175:25 moment 171:2 moment 171:1 moment 171:1 moment 171:1 moment 171:1 mometor 181:1 momitor 181:1 moment 171:1		,	_		
164:15,22 165:1		,			
167:20,21,24	*				\mathbf{c}
170:4 180:7 181:22 182:11 162:12,16 measured 149:8,12 190:19 198:5,5 210:15,15 213:6 measured 149:8,12 150:15 181:11 198:20 modified 187:24 165:2 170:10 132:17 136:10,13 136:15 162:20 mechanism 193:10 mechanism 193:10 mechanism 135:1 163:2 met 142:24 143:6 manipulated 173:7 manipulated 173:7 manipulated 173:7 manipulated 173:1 meetings 115:7 meetings 115:1 memiconed 138:12 177:25 market 208:19 marks 189:9 menu 216:14 mentioned 138:12 meature 123:10 met 123:3 144:17 138:6 148:14,17 202:23 meature 149:10 130:11 132:13 136:14 mericing 130:6 130:12 132:13 136:18 184:11 152:19 153:14 metrics 149:10 modifice 118:19 176:10 211:20 212:12 214:6 meaning 120:4 167:2 208:21 minimum 206:12 228:13 minimum 206:12 228:13 minimum 206:12 228:13 minimum 206:12 228:13 minimum 206:12 228:21 minimum 206:12 228:13 minimum 206:12 228:13 minimum 206:12 228:13 minimum 206:12 228:21 minimum 206:12 228:13 minimum 206:12 228:21 minimum 206:12 228:21 minimum 206:12 minimum 206	The state of the s				
181:22 182:11					*
190:19 198:5,5 210:15,15 213:6 measurement 150:6 measures 149:16 mechanism 193:10 136:15 162:20 163:2 manages 168:13 manipulated 173:7 manner 156:15 manual 167:20,20 MARICOPA 113:1 market 208:19 market 208:19 market 208:19 market 208:19 market 208:19 market 208:19 market 189:9 menu 216:14 meetings 135:10 136:18 143:21 150:25 175:16 150:25 175:16 150:25 175:16 150:25 175:16 167:20 175:16 167:20 175:16 167:20 175:16 167:20 175:16 167:20 175:16 167:20 175:16 167:20 175:16 167:20 175:16 167:20 175:16 167:20 175:16 167:20 175:16 175:17 175:16 175:17 175:16 175:17 175:					
210:15,15 213:6 manager 114:18		*			
manager 114:18 150:6 measures 149:16 132:17 136:10,13 mechanism 193:10 mechanisms 135:1 136:22 138:21 138:21 138:21 138:22 138:22 138:22 138:22 138:21	*	· · · · · · · · · · · · · · · · · · ·			
122:25 123:1,22 132:17 136:10,13 136:12 136:15 162:20 185:22 185:22 139:20 147:9 194:22,24 199:22 113:2 218:17 139:20 147:9 194:22,24 199:22 113:2 218:17 139:20 147:9 194:22,24 199:22 113:2 218:17 139:20 147:9 194:22,24 199:22 November 110:23 139:20 147:9 199:24 206:12 113:2 218:17 139:20 147:9 199:24 206:12 113:2 218:17 139:20 147:9 199:24 206:12 113:2 218:17 139:20 147:9 199:24 206:12 113:2 218:17 139:20 147:9 199:24 206:12 113:2 218:17 199:24 206:12 119:22 130:23,24 199:24 107:10 199:24 19:22 130:23,24 199:24 172:17 199:24 206:12 119:22 130:23,24 199:24 197:19 199:24 199:22 130:34 199:24 172:17 172:10 172:7 175:7 177:8 184:25 172:10 172:7 175:7 177:8 184:25 172:10 172:7 175:7 177:8 184:25 172:10 172:7 175:7 177:8 184:25 172:10 172:7 175:10 172:7 175:13 156:10 152:23 134:17 145:17 175:13 152:19 130:16 152:23.25 136:1,8 142:2 146:14 152:19 130:14 166:9,17 175:10 170:11 170:10 211:20 121:20 121:20 121:20 133:16 149:24 166:15 170:18 193:17 169:2 179:20 198:19 199:24 119:22 130:23 144:17 126:2 185:13 182:23 184:17 199:24 119:22 130:23 172:10 119:20 198:19 172:17 179:14,14 120:13 130:16 120:13 130:16 130:20 130:16	*			•	-
132:17 136:10,13 136:15 162:20 mechanisms 135:1 139:20 147:9 139:20 147:9 139:22 24 199:22 139:314 165:6 number 110:23 136:21 132:13 145:20 175:16 212:11 145:20 175:16 212:11 145:20 175:16 212:11 145:20 175:16 212:11 157:25 mem@dukeevett merkd 116:22 111:14 mentioned 138:12 159:22 177:22 market 208:19 markat 189:9 menu 216:14 mertioned 138:12 136:1,8 142:2 139:3,1 144:7 138:6 148:14,17 202:23 meat and at 136:1,8 142:2 147:18 148:11 152:23,25 130:1,8 142:2 147:18 148:11 152:1,2 121:10 170:10 211:20 170:10 211:20 170:11 170:10 211:20 170:11 170:10 211:20 170:11 170:10 211:20 170:11 170:10 211:20 170:11 170:10 211:20 170:11 170:10 211:20 170:11 170:10 211:20 170:11 170:10 211:20 170:11 170:10 211:20 170:11 170:10 211:20 170:11 170:10 211:20 170:11 170:10 211:20 170:11 170:11 170:10 211:20 170:11 170:11 170:10 211:20 170:11 170:11 170:10 211:20 170:11 170:11 170:10 211:20 170:11 170:11 170:10 211:20 170:11 170:11 170:11 170:10 211:20 170:11 170:11 170:11 170:11 170:10 211:20 170:11					
136:15 162:20 mechanisms 135:1 139:20 147:9 194:22,24 199:22 199:24 206:12 199:24 208:3 172:10	*				
163:2 manages 168:13 met 142:24 143:6 manipulated 173:7 manner 156:15 manual 167:20,20 meetings 115:7 meetings 115:10 meetings 115:7 meetings 115:7 meetings 115:10 meetings 115:7 meetings 115:10 meetings 125:10 meetings 125:10 meetings 125:10 meetings 125:10 meetings 115:10 meetings 125:10 meetings 125:10 meetings 115:7 meetings 115:20 meetings 11:20 meetings 115:20 meetings 115:20 meetings 115:20 meetings 115:20 meetings 12:11 meetings 12:12 meetings 1	,				\mathbf{c}
manages 168:13 manipulated 173:7 manner 156:15 manual 167:20,20 meetings 115:7 manual 167:20,20 meetings 115:7 meets 136:6 145:10 meets 136:6 145:10 merk 117:1 129:3 159:10 189:16 marked 116:22 111:14 merket 208:19 menu 216:14 merket 208:19 menu 216:14 merket 123:3 loss 136:6 148:14,17 202:23 meeting 13:11 1 156:10 meet 123:3 144:17 202:23 meated 123:3 144:17 138:6 148:14,17 202:23 metadata 136:14 mertics 149:10 130:21 132:13 136:1,8 144:2. Microsoft 174:23 136:1,8 144:2 mindle 150:9 176:10 211:20 176:10 211:20 means 120:5 meet 142:24 143:6 loss 169:2 191:9 menu enditate 171:12 megotiated 171:23 loss 139:3,6 145:5,9 megotiated 171:23 loss 139:3,6 145:5,9 meotither 218:10 megotiation 172:19 loss 130:6 loss 139:14 loss 169:2 177:25 moment 117:5 mement 117:5 mement 117:5 mement 117:5 moment 117:5 mement 117:5 mement 116:9 loss 149:10 moment 116:9 loss 149:10 moment 116:9 loss 149:10 moment 116:9 loss 149:10 moment 117:23 loss 139:3,6 145:5,9 method 171:23 loss 139:3,6 145:5,9 moment 117:23 loss 172:10 loss 157:25 loss 144:25 mind 139:20 loss 14 loss 169:2 loss 14 loss 169:2 loss 14 loss 169:2 loss 14:45:6 loss 172:10 loss 169:2 loss 172:10 loss 172:10 loss 172:17 loss 177:18 loss 177:19 loss 184:25 loss 172:10 loss 172:17 loss 177:14 loss 184:18 loss 183:13 loss 183:14 loss 184:25 loss 184:26 loss 184:26 loss 183:14 loss 184:26 loss 184:26 loss 183:14 loss 184:26 loss 183:13 loss 183:13 loss 184:26 loss 183:13 loss 183:13 loss 183:13 loss 183:13 loss 183:14				· ·	
manipulated 173:7 manner 156:15 manual 167:20,20 meetings 115:7 manual 167:20,20 meetings 115:7 meets 136:6 145:10 merk 117:1 129:3 157:25 184:25 mem@dukeevett merked 116:22 111:14 merket 208:19 mem. 216:14 merks 189:9 menu 216:14 merter 123:10 138:6 148:14,17 202:23 meat en 123:3 144:17 202:23 meat en 123:9 130:6 130:21 132:13 152:13 152:19 153:14 152:19 153:14 152:19 153:14 152:19 153:14 152:19 153:14 152:19 153:14 152:19 153:14 166:9,17 175:10 176:10 211:20 means 120:5 169:2 191:9 199:24 negotiated 171:23 139:3,6 145:5,9 119:19 199:24 negotiated 171:23 139:3,6 145:5,9 1172:1 negotiation 172:19 172:7 175:7 177:8 13:19:17:5 177:8 nement 127:5 184:25 neither 218:10 negotiation 172:19 172:7 175:7 177:8 nements 208:3 moment 117:5 negotiation 172:19 172:0 172:0 negotiated 171:23 153:21,21 154:20 negotiated 171:23 139:3,6 145:5,9 153:1,25 negotiated 171:23 139:3,6 145:5,9 nethers 218:10 network 126:2 Nevada 203:8 network 126:2 Neva					
manner 156:15 manual 167:20,20 manual 167:20,20 market 136:6 145:10 meetings 115:7 meets 136:6 145:10 moment 117:5 157:25 157:25 neither 218:10 157:10 189:16 mem@dukeevett 111:14 mentioned 138:12 171:3 merket 208:19 menu 216:14 ment 218:10 159:22 177:22 monitored 185:19 menu 216:14 ment 123:10 met 123:3 144:17 138:6 148:14,17 202:23 means 123:9 130:6 130:21 132:13 136:1,8 142:2 147:18 148:11 156:19 157:10 176:0 211:20 means 120:5 197:19 199:24 Molly's 184:2 moment 171:23 172:10 negotiation 172:19 172:7 175:7 177:8 negotiation 172:19 153:21,21 154:20 network 126:2 183:13 208:7 numbering 116:17 numbers 189:18 network 126:2 208:21 moment 185:19 moment 185:19 monitored 185:19 monitored 185:19 monitoring 125:17 126:2 185:13 182:6 187:10 News 110:3 204:3,6 182:2 172:10 172:7 179:14,14 powed 188:19 moved 188:19 move	C				
manual 167:20,20 meetings 115:7 Molly's 184:2 172:10 153:21,21 154:20 MARICOPA 113:1 meets 136:6 145:10 meets 136:6 145:10 moment 117:5 negotiation 172:19 172:7 175:7 177:8 159:10 189:16 me@dukeevett mem@dukeevett moments 208:3 network 126:2 183:13 208:7 market 208:19 mentioned 138:12 mentioned 138:12 monitor 214:7 monitored 185:19 new 114:5,10,11,12 numbers 189:18 Maryland 138:25 merely 131:11 126:2 185:13 monitored 185:19 new 114:5,10,11,12 207:13,17,25,25 203:3 156:10 met 123:3 144:17 126:2 185:13 nove 119:20 News 110:3 204:3,6 News 10:3 204:3,6 News 10:3 204:3,6 New 205:2,20 mean 123:9 130:6 metrics 149:10 moved 188:19 nice 183:17 0 0 0 0 130:21 132:13 152:23,25 multi-second 166:9,17 175:10 197:11 non-employed 112:15 113:3 121:25 0 0 113:16 209:20 0 113:16 209:20 0 113:16 0 0 0 <td>_</td> <td></td> <td></td> <td>C</td> <td></td>	_			C	
MARICOPA 113:1 meets 136:6 145:10 moment 117:5 negotiation 172:19 172:7 175:7 177:8 mark 117:1 129:3 159:10 189:16 mem@dukeevett moment 208:3 moment vk 126:2 111:14 179:13 181:18 183:13 208:7 marked 116:22 111:14 mentioned 138:12 monitor 214:7 monitor 214:7 Nevada 203:8 numbering 116:17 market 208:19 menu 216:14 monitored 185:19 monitoring 125:17 172:7 179:14,14 206:2 208:13 numbers 189:18 Maryland 138:25 merely 131:11 126:2 185:13 motion 148:18 182:6 187:10 News 110:3 204:3.6 Nye 205:2,20 Matter 123:10 met 123:3 144:17 145:17 175:13 move 119:20 News' 207:15 0 0 113:10 209:20 210:20 News' 207:15 0 0 0 0 0 113:10 209:20 0 0 0 0 113:10 209:20 0 0 113:10 209:20 0 0 0 0 0 0 0 0 0 0 0 113:10 209:20 0 0					, , ,
mark 117:1 129:3 157:25 184:25 meither 218:10 179:13 181:18 159:10 189:16 mem@dukeevett 111:14 moments 208:3 moments 208:3 metwork 126:2 Nevada 203:8 numbering 116:17 117:3 mentioned 138:12 monitor 214:7 206:2 208:13 numbering 116:17 market 208:19 159:22 177:22 monitor 214:7 monitor 214:7 monitor 215:17 Maryland 138:25 merely 131:11 126:2 185:13 new 114:5,10,11,12 numbers 189:18 203:3 156:10 motion 148:18 News 110:3 204:3,6 208:2 matter 123:10 145:17 175:13 move 119:20 News 10:3 204:3,6 Nye 205:2,20 138:6 148:14,17 145:17 175:13 move 119:20 News' 207:15 0 0 136:1,8 142:2 Microsoft 174:23 152:23,25 multi-second 218:21 non-employed 112:15 113:3 176:10 211:20 197:11 midle 150:9 151:15 157:12,24 167:6 Object 210:3 123:17 134:6 Mine 161:9 158:6 166:5 170:14 172:9 other 16:6*7,8	*	<u> </u>			· · · · · · · · · · · · · · · · · · ·
159:10 189:16 marked 116:22 177:3 marked 116:22 117:3 mem@dukeevett amoney 166:10 monitor 214:7 monitor 215:17 monitor 216:10 monitor 214:7 monito				O	
marked 116:22 111:14 mentioned 138:12 money 166:10 monitor 214:7 monitored 185:19 monitor 214:7 Nevada 203:8 206:2 208:13 numbering 116:17 numbers 189:18 numbers 189:16 numbers 189:16 num					
market 208:19					
market 208:19 marks 189:9 159:22 177:22 menu 216:14 monitoring 125:17 monitored 185:19 monitoring 125:17 new 114:5,10,11,12 172:7 179:14,14 182:6 187:10 208:2 numerous 130:16 207:13,17,25,25 Maryland 138:25 203:3 merely 131:11 156:10 met 123:3 144:17 138:6 148:14,17 202:23 metadata 136:14 metrics 149:10 152:23,25 mean 123:9 130:6 130:21 132:13 147:18 148:11 152:23,25 Microsoft 174:23 147:18 148:11 152:19 153:14 166:9,17 175:10 176:10 211:20 migrated 195:8,15 mind 139:20 170:10 170:10 211:20 meaning 120:4 123:17 134:6 meaning 120:4 123:17 134:6 meaning 120:4 167:2 means 120:5 mind 139:20 minute 154:10 Monitoring 125:17 monitoring 125:17 monitoring 125:17 monitoring 125:17 125:17 122:12 124:8 minute 154:10 Monitoring 125:17 125:17 132:19 130:8 201:13 125:17 130:16 Monitoring 125:17 125:17 122:12 124:8 monitoring 125:17 125:17 125:19 130:10 148:18 182:6 187:10 News 110:3 204:3,6 210:20 News 110:3 204:3,6 210:20 News 10:3 20:20 News 10:3 204:3,6 210:20 News 10:3 210:20 News 10:3 20:20					C
marks 189:9 menu 216:14 merely 131:11 monitoring 125:17 126:2 185:13 motion 148:18 172:7 179:14,14 182:6 187:10 208:2 207:13,17,25,25 208:2 matter 123:10 matter 123:10 met 123:3 144:17 138:6 148:14,17 202:23 metadata 136:14 metrics 149:10 152:23,25 metadata 136:14 metrics 149:10 152:23,25 moved 188:19 moved 188:19 moved 188:19 moved 188:19 multi-second 177:14 152:19 153:14 152:19 153:14 166:9,17 175:10 176:10 211:20 migrated 195:8,15 migrated 195:8,15 migrated 195:8,15 meaning 120:4 160:15 123:17 134:6 meaning 120:4 167:2 means 120:5 mindle 161:9 minimum 206:12 208:21 minute 154:10 monitoring 125:17 126:17 126:17 motiong 125:17 126:18 13:11 126:2 185:13 motion 148:18 182:6 187:10 News 110:3 204:3,6 210:20 News' 207:15 nice 183:17 Nicole 110:24 216:20 216:16 210:20 216:16 210:20 216:16 210:20 216:16 210:24 218:21 218:21 210:20 216:16 210:24 218:21 210:20 216:16 210:24 218:21 210:20 216:16 210:24 218:21 210:20 216:16 210:24 218:21 210:20 216:16 210:24 218:21 210:20 216:16 210:24 218:21 210:20 216:16 210:24 218:21 210:20 210:24 213:8 210:20 210:10 210:24 210:24 213:8 210:24					
Maryland 138:25 merely 131:11 126:2 185:13 182:6 187:10 208:2 matter 123:3 144:17 145:17 175:13 motion 148:18 207:15 210:20 News 10:3 204:3,6 Nye 205:2,20 138:6 148:14,17 145:17 175:13 move 119:20 News' 207:15 0 0 113:10 209:20 mean 123:9 130:6 metrics 149:10 moved 188:19 nice 183:17 0 0 113:10 209:20 130:21 132:13 152:23,25 multi-second 218:21 000 111:24 112:15 113:3 147:18 148:11 199:2,4,7 multi-tenant 177:14 217:25 0 152:19 153:14 middle 150:9 197:11 multifactor 126:17 non-sufficient 0bject 210:3 176:10 211:20 mind 139:20 158:6 166:5 not-nice 156:7,8 Objection 120:13 123:17 134:6 Mine 161:9 minimum 206:12 Notary 218:3 123:19 130:8 135:16 149:24 minute 154:10 N111:1 113:10,10 Notice 112:12 0bjections 210:10					numerous 130:16
The image of the			\cup	172:7 179:14,14	207:13,17,25,25
matter 123:10 met 123:3 144:17 207:15 210:20 138:6 148:14,17 145:17 175:13 move 119:20 News' 207:15 202:23 metadata 136:14 move 119:20 News' 207:15 mean 123:9 130:6 metrics 149:10 198:19 nice 183:17 0 130:21 132:13 152:23,25 multi-second 218:21 000 111:24 136:1,8 142:2 Microsoft 174:23 163:17 non-employed 112:15 113:3 147:18 148:11 199:2,4,7 multi-tenant 177:14 217:25 152:19 153:14 middle 150:9 211:12 non-sufficient 0hject 210:3 176:10 211:20 migrated 195:8,15 multiple 139:1,2 167:6 Object 210:3 123:17 134:6 Mine 161:9 158:6 166:5 not-nice 156:7,8 Objection 120:13 135:16 149:24 minimum 206:12 208:21 Notary 218:3 123:19 130:8 167:2 means 120:5 minute 154:10 N111:1 113:10,10 notice 112:12 214:2 218:8	•	merely 131:11		182:6 187:10	
138:6 148:14,17 202:23 metadata 136:14 metrics 149:10 198:19 moved 188:19 moved 188:19 molti-second 130:21 132:13 136:1,8 142:2 Microsoft 174:23 163:17 middle 150:9 176:10 211:20 176:10 211:20 meaning 120:4 123:17 134:6 meaning 120:4 167:2 means 120:5 minute 154:10 minute 154:10 minute 154:10 minute 154:10 moved 119:20 nice 183:17 Nicole 110:24 216:16 non-employed 112:15 113:3 216:16 non-employed 177:14 non-sufficient 167:6 normal 143:8 213:18 214:24 non-sufficient 167:6 normal 143:8 213:18 214:24 not-nice 156:7,8 Notary 218:3 notes 209:7,17 nothing's 149:24 notice 112:12 214:2 218:8 notice 11	203:3		motion 148:18	News 110:3 204:3,6	Nye 205:2,20
143.17 173.13 143.17 173.13 143.17 173.13 143.17 173.13 143.17 173.13 143.17 173.13 143.17 173.13 144.14 172.19 143.17 173.13 144.14 172.19 143.17 173.13 144.14 172.19 143.17 173.13 144.14 172.19 143.17 173.13 144.14 172.19 143.17 173.13 144.14 172.14 144.14 172.1	matter 123:10	met 123:3 144:17	207:15	210:20	
mean 123:9 130:6 metrics 149:10 moved 188:19 Nicole 110:24 216:16 130:21 132:13 152:23,25 multi-second 218:21 000 111:24 136:1,8 142:2 Microsoft 174:23 163:17 non-employed 112:15 113:3 147:18 148:11 199:2,4,7 multi-tenant 217:25 152:19 153:14 middle 150:9 211:12 non-sufficient 0bject 210:3 176:10 211:20 migrated 195:8,15 multiple 139:1,2 167:6 0bject 210:3 212:12 214:6 mind 139:20 158:6 166:5 170:14 172:9 0bjecting 201:15 123:17 134:6 Mine 161:9 170:18 193:17 Notary 218:3 123:19 130:8 135:16 149:24 208:21 Notary 218:3 123:19 130:8 167:2 208:21 Notary 218:3 0bjections 210:10 111:11 113:10,10 notice 112:12 214:2 218:8	138:6 148:14,17	145:17 175:13	move 119:20	News' 207:15	
130:21 132:13 152:23,25 multi-second 218:21 000 111:24 130:21 132:13 152:23,25 multi-second 163:17 non-employed 112:15 113:3 147:18 148:11 199:2,4,7 multi-tenant 177:14 217:25 152:19 153:14 middle 150:9 197:11 non-sufficient oath 113:6 166:9,17 175:10 197:11 multifactor 126:17 normal 143:8 213:18 214:24 212:12 214:6 mind 139:20 151:15 157:12,24 170:14 172:9 objecting 201:15 meaning 120:4 160:15 158:6 166:5 not-nice 156:7,8 Objection 120:13 135:16 149:24 minimum 206:12 Notary 218:3 123:19 130:8 167:2 208:21 N111:1 113:10,10 notice 10:12 objections 210:10 means 120:5 minute 154:10 N111:1 113:10,10 notice 112:12 214:2 218:8	202:23	metadata 136:14	198:19	nice 183:17	
136:1,8 142:2 Microsoft 174:23 163:17 non-employed 112:15 113:3 147:18 148:11 199:2,4,7 multi-tenant 217:25 152:19 153:14 middle 150:9 211:12 non-sufficient 0bject 210:3 166:9,17 175:10 197:11 multifactor 126:17 normal 143:8 213:18 214:24 212:12 214:6 mind 139:20 151:15 157:12,24 not-nice 156:7,8 Objecting 201:15 meaning 120:4 160:15 158:6 166:5 not-nice 156:7,8 Objection 120:13 135:16 149:24 minimum 206:12 N Notary 218:3 123:19 130:8 167:2 208:21 N nothing's 149:24 objections 210:10 means 120:5 minute 154:10 N111:1 113:10,10 notice 112:12 214:2 218:8	mean 123:9 130:6	metrics 149:10	moved 188:19	Nicole 110:24	
147:18 148:11 199:2,4,7 multi-tenant 177:14 217:25 152:19 153:14 middle 150:9 211:12 non-sufficient 0bject 210:3 166:9,17 175:10 197:11 multifactor 126:17 167:6 Object 210:3 212:12 214:6 mind 139:20 151:15 157:12,24 170:14 172:9 objecting 201:15 meaning 120:4 160:15 158:6 166:5 not-nice 156:7,8 Objection 120:13 135:16 149:24 minimum 206:12 Notary 218:3 123:19 130:8 167:2 208:21 Notary 218:3 212:4 213:8 means 120:5 minute 154:10 N111:1 113:10,10 notice 112:12 214:2 218:8	130:21 132:13	152:23,25	multi-second	218:21	
152:19 153:14	136:1,8 142:2	Microsoft 174:23	163:17	non-employed	
166:9,17 175:10 197:11 multifactor 126:17 167:6 Object 210:3 212:12 214:6 mind 139:20 151:15 157:12,24 170:14 172:9 objecting 201:15 meaning 120:4 160:15 158:6 166:5 not-nice 156:7,8 Objecting 201:15 123:17 134:6 Mine 161:9 170:18 193:17 Notary 218:3 123:19 130:8 135:16 149:24 minimum 206:12 Notary 218:3 123:19 130:8 167:2 Notary 218:3 notes 209:7,17 212:4 213:8 nothing's 149:24 notice 112:12 214:2 218:8	147:18 148:11	199:2,4,7	multi-tenant		
176:10 211:20 migrated 195:8,15 multiple 139:1,2 normal 143:8 213:18 214:24 212:12 214:6 mind 139:20 151:15 157:12,24 170:14 172:9 objecting 201:15 meaning 120:4 160:15 158:6 166:5 not-nice 156:7,8 Objection 120:13 135:16 149:24 minimum 206:12 Notary 218:3 123:19 130:8 167:2 nothing's 149:24 objections 210:10 means 120:5 minute 154:10 N111:1 113:10,10 notice 112:12	152:19 153:14	middle 150:9	211:12	non-sufficient	
212:12 214:6 mind 139:20 151:15 157:12,24 170:14 172:9 not-nice 156:7,8 123:17 134:6 Mine 161:9 minimum 206:12 208:21 means 120:5 minute 154:10 N111:1 113:10,10 notice 112:12 objecting 201:15 Objection 120:13 123:19 130:8 123:1	166:9,17 175:10	197:11	multifactor 126:17	167:6	•
212:12 214:6 meaning 120:4 meaning 120:4 160:15 151:15 157:12,24 170:14 172:9 not-nice 156:7,8 Objecting 201:15 Objection 120:13 123:17 134:6 135:16 149:24 neans 120:5 Mine 161:9 minimum 206:12 208:21 minute 154:10 Notary 218:3 notes 209:7,17 nothing's 149:24 notice 112:12 123:19 130:8 212:4 213:8 notes 210:10 214:2 218:8	176:10 211:20	migrated 195:8,15	multiple 139:1,2	normal 143:8	
123:17 134:6 Mine 161:9 170:18 193:17 Notary 218:3 123:19 130:8 135:16 149:24 minimum 206:12 Notary 218:3 212:4 213:8 167:2 Notary 218:3 0bjections 210:10 means 120:5 minute 154:10 N111:1 113:10,10 notice 112:12	212:12 214:6	mind 139:20	151:15 157:12,24	170:14 172:9	•
123:17 134:6 Mine 161:9 170:18 193:17 Notary 218:3 123:19 130:8 135:16 149:24 minimum 206:12 Notary 218:3 212:4 213:8 167:2 Notary 218:3 0bjections 210:10 123:19 130:8 123:19 130:8 123:19 130:8 212:4 213:8	meaning 120:4	160:15	158:6 166:5	not-nice 156:7,8	•
135:16 149:24 minimum 206:12 notes 209:7,17 212:4 213:8 167:2 nothing's 149:24 objections 210:10 means 120:5 minute 154:10 N 111:1 113:10,10 notice 112:12 214:2 218:8	123:17 134:6	Mine 161:9	170:18 193:17	Notary 218:3	
means 120:5 minute 154:10 N 111:1 113:10,10 notice 112:12 214:2 218:8	135:16 149:24	minimum 206:12			
means 120:5 minute 154:10 N 111:1 113:10,10 notice 112:12 214:2 218:8	167:2	208:21		nothing's 149:24	•
209:20,20 216:16 obligation 181:23	means 120:5	minute 154:10	,	O	
			209:20,20 216:16		obligation 181:23
		l	l	l	l

30(b)(6) Terry Derrick - Vol. II

				<u> </u>
182:14	117:14 121:19	200:14	161:15,17,21	penetration 198:17
obsessed 141:6	123:15 128:22	options 131:7,11	165:18 168:17,19	penny 134:17
obtain 180:9 198:1	129:18 130:15	174:19,19,20	168:20,21 169:8	people 156:7
obtaining 184:11	132:4 136:3 138:7	193:17 204:21	171:6,8 197:11	176:22 177:8
obviously 120:18	138:21 139:8	205:13,14	207:16	perceived 204:3
163:18 164:1	147:1 151:22	ORAL 110:11	pages 161:9	percent 154:3,7
172:15 177:12	152:9,16 154:18	order 121:3 138:3	paid 159:8,25	percentage 149:8
192:24 193:23	157:19 160:9,10	148:15,16 182:4	PAISNER 111:5	149:12 153:20
194:22,24	160:24 161:19,19	183:7 186:8 193:9	paradigm 211:25	154:8
occur 127:25 135:4	164:9 167:11	212:11	paragraphs 198:14	Perfect 116:7
135:4 137:24	168:2,14,20 169:6	orders 147:19	parameters 179:11	118:11 160:6
150:11 166:12	170:8 175:5	original 123:7	part 116:1 120:5,7	perform 198:11
172:25	177:18 179:25	148:17 173:12	120:19 137:2	performed 140:20
occurred 134:23	180:15,17 182:18	174:2,3,9 200:12	150:3 155:5	performing 139:24
192:5 200:23	183:16 185:18	218:13	158:22 175:1	performs 147:4
occurs 128:8	190:13 191:6,12	originally 187:15	189:20 191:8	199:2
146:11	193:5,19 194:4,12	out-of-the-box	202:4,8 206:3	period 129:25
October 195:6	194:21 195:14	119:24	participate 115:7	165:4,9 175:11
Odyssey 114:11	197:21 200:1,5,16	outcome 218:11	particular 114:2	periods 165:14
135:24 136:1,1	200:22 207:1,23	outlined 182:13	parties 158:13	permit 179:4
141:8,10,14,15,20	208:18 209:6	outside 192:21	182:7	permitted 129:25
141:24 142:1,4,8	212:23 214:8	Overbroad 130:9	partner 205:12	201:9
142:9,15,19 157:4	215:18 216:21	213:19	partners 130:12	perpetuity 136:15
168:23 197:3	old 117:21 146:7	overhead 150:17	partnership 204:4	person 129:4
200:19,24 201:5	195:12	oversee 114:6	204:7 205:11	140:13 156:8
210:15 214:17,18	Omundson 110:7	oversight 114:19	party 145:1 216:20	170:2
offense 152:10	111:23 118:24	178:12	218:11	personal 132:14
offer 171:24 217:11	119:4 182:8	overview 161:7	password 170:5,11	personnel 194:4
offered 172:2	on-premise 125:8	OWASP 178:18	patching 198:12	perspective 114:4
offering 206:18	194:20,21	owed 215:10	199:3	130:12 184:13
offerings 142:21	once 122:18,23	owned 140:22	Pause 116:20 136:4	pertain 133:10
office 119:14	123:1 124:8	213:13	155:2,24 158:17	pertains 183:2
178:11 182:9	144:20 146:2	ownership 210:6	168:15 206:25	187:18 215:13
offices 151:15	158:6,10 163:24	owns 210:1	pay 120:6 131:20	218:12
official 110:7 166:1	167:16	P	133:4 172:20	Petronio 111:18
oh 115:22,25 116:8	one-cent 147:24		192:19 206:12	186:2 201:12,15
117:11,13 129:1	one-year 172:8	P 111:1,1	paying 192:19	209:12
133:23 134:18	ones 114:14 178:3	p.m 113:2 160:12	208:17	phone 117:6
135:18 151:22	online 164:5 201:4	160:12 217:23	payment 134:25	phrase 124:2
168:2 188:9	open 177:2	PACER 180:15,17	137:2,4,7,11,14	physically 196:19
195:14 197:18,20	operating 198:2	PACER's 180:16	137:19,24 138:9	picture 150:18
198:19 200:7	operational 150:17	page 112:4,11 119:20 121:12	166:8,15,22 167:4	162:10 164:20
203:10 215:8	operations 138:3	139:21,22 147:9	212:2	place 125:19,23
216:23	opinion 131:1	147:10 152:17,17	PDF 167:3 174:23	127:6 128:13
okay 115:19 117:12	option 129:16,19	154:12,18,19,22	pending 201:17	133:22 138:4
		134.14,10,17,44		

30(b)(6) Terry Derrick - Vol. II

				1 age 230
162:15 163:10,24	possible 197:1	175:12,14,17,23	probably 148:19	178:9 179:5
170:15 175:25	209:15	176:5,6,7,9,12	164:10,18	184:23 185:7
185:22 186:14	potential 142:19	177:1,2,3,4,12,14	problem 135:7	214:7
215:3	211:23	177:20,22 178:6	199:21	protected 176:18
placed 125:5	power 172:18	,	proceedings 116:20	_
-	Power 1/2:18 PowerPoint 116:11	178:10,15,17,21	_	protecting 126:11
146:18,20 147:4		178:23 179:5,10	136:4 155:2,24	protection 125:18
156:23 200:10	118:8,11,13,17,20	179:23 183:2	158:17 168:15	125:23 127:17,18
places 156:22	118:23 119:4,11	184:24 185:7,15	206:25 218:9,13	148:15,15
Plaintiff 110:5	119:18 121:15	185:16,19,20	process 122:23	protections 176:9
111:3 207:15	128:23 139:21,23	186:14,17,20	137:21,22 144:9	protective 186:7
plan 193:16	147:11 148:9	187:13,14,16,18	146:11 163:9,17	protocols 124:17
Plano 110:16	151:13 169:3,7	187:19,25 188:4	163:24 170:14	125:4 186:11
platform 114:10,21	171:7 203:19,24	188:15,20 189:3,7	182:11 187:8	206:14 213:10,13
114:21 127:13	practical 131:2,15	189:11,12,13,19	193:19 198:11	provide 133:24
170:16 206:9	139:17	190:1,15 192:10	199:16 205:24	139:12 165:9,14
please 113:18	practice 208:18	193:12,14,23	206:23	169:14,16,17
143:3 161:17	practices 126:7	194:8 195:3 198:4	processed 197:14	170:10,12,16,22
199:20	127:16	198:6,8 199:3,17	processing 131:22	179:19 189:23
PLLC 111:11	pre-authorization	200:10,17 201:1	137:3 154:14	193:10,17 197:12
plug-and-play	167:5	201:25 202:3,10	procure 176:16	197:24,25 198:17
193:6 217:12	pre-configured	203:6,15 204:16	product 114:12,13	198:24 199:6
PO 111:12 186:12	123:3	205:4,20 206:1	114:20 142:7	204:10 205:12,13
186:16	precise 175:4	207:5,12,18	180:16 208:20	207:9 215:17
point 115:13	Preliminary	208:20 209:1	products 114:7,9	provided 113:17
118:24 130:22	207:16	210:23 211:2,17	115:15 142:5,6,19	118:24 119:4,6
171:22 217:5,11	preparation 121:22	213:16,24 214:5	190:17	138:10 155:11
policies 199:16	prepared 118:15	214:11 215:12	professional 164:6	156:2 172:7,11
pool 126:9 188:1	118:20 119:9	216:1,3,9 217:7	profit 207:7	173:2 176:23
pop 117:7	121:12,20 181:20	presuming 177:13	program 115:8	181:7 183:19
porn 156:23 157:1	210:21,23,24	presumptively	120:19 123:12	187:3 190:10,13
157:1	PRESENT 111:22	177:3	151:23,24 193:7	190:23 191:3
portal 122:25	presentation	pretty 179:18	194:2	192:15 193:20
200:18,19,24	155:12	182:8	programs 202:20	195:11 197:7
201:5,8 214:16,17	presented 213:17	prevent 135:2	project 115:6,7	203:1 206:3 207:4
214:18	213:25	prevents 186:21	promised 172:12	207:17,25 208:4
portion 122:8	presents 213:16,24	previously 172:12	proper 159:3,7	213:2
142:10 160:8	press 127:14	price 194:25	167:9 189:6	provider 122:24
163:2	138:18 152:3,4,13	207:12	201:10	168:22
position 139:8	160:7 169:4,9,11	pricing 172:7	properly 156:3	provides 164:6
205:2,6	169:13,17,21,23	primary 114:14	164:13	165:5 210:11
positive 131:5	170:9,19,25 171:4	prior 114:15 142:1	proposed 147:18	providing 121:5,14
possess 171:2	170.9,19,25 171.4	144:3 181:10	proprietary 186:7	131:1 143:12
possession 123:17	171.0,12,18,20,24	188:7 204:19	protect 125:19	154:22 170:7
123:20	172.1,20 173.2,7	priority 148:19	127:6 167:5	193:13,15
	· · · · · · · · · · · · · · · · · · ·	priority 148:19 private 207:6	175:25 176:4	provision 206:17
possibility 133:16	174:10,24 175:5	private 207.0	173.23 170.4	provision 200:1/

30(b)(6) Terry Derrick - Vol. II

				1 ago 201
provisions 127:12	152:3,4,14 160:7	read 120:1 202:22	reference 151:17	renewal 182:1
191:4	165:20 169:5,16	real 114:2 151:25	referenced 143:4	206:8 208:5
public 129:5,13,15	169:21,24 170:9	168:14 209:7	referred 166:23	renewed 187:10
130:2 156:23	170:20,25 171:4,6	215:19	referring 135:21	repeat 185:3
164:6 169:14	171:18 172:1,20	realistic 206:23	167:22,23 168:8	rephrase 130:22
177:19 207:7,10	173:3,10 174:4,5	reality 164:24	168:10 171:8	Reply 207:14
218:3	174:10,15,15	realizing 206:5	173:23 181:5	report 198:22
pull 116:16 118:7	175:5,12,17,23	really 116:4 131:6	reflect 162:16	REPORTED
pulled 216:14	176:5,9,12,18	162:16 163:13	reflected 154:15	110:24 113:1
pulling 160:15	177:1,5,8,12,15	164:9 169:18	reflecting 167:5	Reporter 218:1,3
184:1	177:20,23 178:23	reason 121:19,23	reflection 164:24	reports 203:14
purge 136:17	179:11 184:24	126:22 172:6	refreshed 188:5	repository 164:5
purview 126:24	185:8,11,15,19,21	201:6 213:5	regarding 127:14	201:4
put 118:13 123:12	186:17,21 187:13	reasonable 151:7	130:24 200:3	represent 158:20
125:19 133:22	187:14,16,19	reasons 186:7	204:2 211:22	162:12 164:13
164:20 165:14	188:20 189:3,7,11	199:1	regardless 137:22	207:14
187:15 190:1	189:12,19 190:2	recall 115:3 116:14	146:21 172:18,19	representation
209:10	193:24 194:8	129:11 138:13	208:18	179:16
puts 134:17	195:3 198:4,6	145:24 160:17	regards 114:8	representative
putting 216:6	199:17 200:11,17	173:16 175:7	179:23 200:25	120:10 179:2
	203:15 204:16	receive 177:4	registered 196:24	represented 110:13
Q	205:4,21 207:5,12	187:19,22	regular 198:11	184:4 197:10
Q3 191:20	208:20 209:1	received 162:20	reject 134:18	205:19 207:2
Q4 152:22,25	217:7	203:14 204:1	rejected 163:7	representing 120:3
question 113:18	queues 169:14,15	209:24 210:2	164:25 167:14,18	205:1
120:16 123:8	178:6 186:14	receives 162:17,18	187:16 188:3,8,11	request 119:14
129:1,11 131:9	quick 114:2 151:25	164:18,19	rejecting 163:14	181:6 182:13
135:15 147:17	168:14 202:22	recipients 145:12	rejections 188:9	190:11 204:22
158:18 185:3	209:7 215:6,19	recommendation	related 119:22	requested 119:18
196:11,15 201:16	quickly 125:14	131:14	127:4 152:3 155:6	179:10 182:9
207:19,24 214:16	quit 117:11	recommendations	155:15 179:10	186:25 193:21
215:6,21	quote 207:4	139:11	190:7 191:2	211:19
questions 113:21	quoted 207:11	record 118:2	198:22,23 200:19	requested/offered
116:10 119:22		156:23 158:1	203:14,18 204:22	218:14
126:21 127:21	<u>R</u>	160:14 164:5	215:14,21 218:11	requesting 184:15
130:23 131:19	R 111:1	207:7 216:12	relating 142:5	require 167:3
145:22 152:20	raising 207:5	218:14	relative 122:22	179:18 183:8
155:21 165:19	range 148:11	recorded 218:8	213:2	required 126:17
179:14,15,17	ransomware	records 164:7	relevant 114:22	158:22 183:20
186:24 187:3,12	125:18 128:8,13	188:1	rely 139:15	193:9 212:10
190:5,6 191:10	rate 172:2,4,5,11			requirement
200:2 207:6 209:9	rates 149:7,23	reduce 149:6 remember 188:22 206:17		
211:16,23 216:22	reached 217:5,11	Teadless 1 202.15		requirements
queue 123:24 129:9	reaches 189:1	150:16	remotely 113:1	178:20 184:9
138:18 143:1,9 145:7 146:14	react 160:5 reaction 135:6	refer 141:17	218:6	199:15
143./ 140:14	1 cacuon 133:0			
L				

30(b)(6) Terry Derrick - Vol. II

				1 age 202
requires 171:8	145:7,20 146:14	reviewer 152:23,25	RPR 110:24 218:21	163:19 188:5
requiring 181:1	147:3,5 152:3,4	reviewing 137:23	rules 113:16	198:18 215:16,17
reserved 217:24	152:13,23 154:2	reviews 163:5,12	121:13,21,25	216:6
reside 194:2	160:7 162:21	revisited 206:10	122:5 123:2	screenshots 160:25
resources 122:10	163:3 167:16	208:5	133:11 157:25	176:16
178:21 181:18	169:4,9,14,15,16	right 114:1,24	run 117:7 131:22	scroll 199:22,25
183:9	169:18,21,24	115:9,25 116:6,9	179:4	second 113:12
respect 114:17	170:9,19,25 171:4	117:9,16 118:9,12	running 128:12	116:18 119:20
115:15 116:10	170.5,15,25 171.4	118:19 127:21	202:6	128:23 136:22
122:8 123:15	171:24 172:1,20	131:4 134:10,14	202.0	144:15 158:15
124:16 125:15,23	171.24 172.1,20	135:8 136:20	S	168:20,21 169:8
124.10 123.13,23	173.5,7,10,19,19	137:22 138:1	S 111:1	199:20 207:24
135:8 137:5,15	174.5,10,21,24	137.22 138.1	sadly 156:6,21	seconds 123:11
153.8 157.5,15	175.5,12,14,17,25	140:22,23 141:11	189:15	138:6,7
157:4 174:2 175:5	176:23 177:1,5,8	140.22,23 141.11	safe 182:16	section 198:13
176:10 177:1	170.23 177.1,3,8	141:13,17,19	safety 213:9	section 198:15 secure 213:7
179:15 180:4,7	177:11,12,13,20	142:20,23 144:1,8	San 111:6	secure 213:7 secured 126:9
181:24 190:24	177.25 178.0,10	147:8,22 152:11	Sara 110:7 111:23	178:18
200:24 201:3	178:13,17,21,23	152:16 153:12	117:6 182:8	security 124:17,25
203:24 204:15	184:24 185:8,15	154:18 160:13,16	sat 115:13	125:4,7 127:5,8
205:8 208:25	185:16,19,20	161:5,21 162:1,22	saw 192:1	127:11,12 128:7
203.8 208.23	186:14,17,21	162:23 164:17	saving 128:16	159:19 178:19
response 147:12,25	187:13,14,16,18	165:15,17 167:19	132:16,19 134:11	179:11,15,19
154:7 191:6	187:19,25 188:4	168:23 169:1,8	143:5 173:17	183:20 184:13
197:23	188:15,20 189:3,7	172:10 174:16,18	196:8,9 200:8	185:22 186:11
responses 179:20	189:11,12,13,19	177:9 178:2	says 119:23 140:12	189:18 191:4
responses 179.20 responsibility	190:2,15 192:10	183:17,22 184:2	142:24 145:9	199:1,16 200:4
114:3,6 144:2,4	190.2,13 192.10	184:14 191:24	149:7,22 150:16	203:14 206:13,17
144:18 173:16	193.12,14,23	192:22 193:8	152:22 153:9,10	213:2,12,16,25
207:9	194.8 193.3,13,17	192.22 193.8	153:20 154:1	215:14
responsible 124:5	193.20 198.4,0,9	194.12 190.13	162:6,17 163:5	see 116:1 117:7,9
124:25 145:1	200:17 201:1.25	203:9,12,23	166:7,13,19,21	
168:12		205:9,12,23	172:23 175:6	140:5,16 145:13
rest 185:10	202:3,10,10 203:6 203:15 204:16	205:24 208:12 215:25 217:14	196:16 212:16	152:21,24 157:19 160:16 161:19
	205:4,20 206:1,20	River 111:11	scan 198:17	
restate 203:2 result 121:8	, , , , , , , , , , , , , , , , , , , ,	RO 184:21 185:1,2	scans 127:16,16	162:7,8,11 164:8
result 121:8 results 198:17	207:5,12,18 208:20 209:1	185:13	scenario 135:2,3	168:2 174:23
retrieved 123:23	210:23 211:2,13		143:21 156:15	196:15,21 197:15
retrieved 123:23 return 149:6,22	210:23 211:2,13 211:17 213:16,24	role 114:5,16 115:9 168:9,11 205:10	158:14	197:20 198:10,13 198:16,20 208:11
return 149:6,22 returned 149:24	211:17 213:16,24 214:6,11 215:12	roughly 138:19	scope 183:8	208:11 215:15,23
revenge 156:23,25	214:6,11 215:12 216:1,3,9 217:7	roughly 138:19 round 140:6	scoping 212:21	216:2,2
review 119:24	218:13	route 143:9	scrape 178:14	seeing 117:17
123:24,24,25,25	reviewable 153:21	routed 142:25	scrapers 176:11	seeing 117:17 seen 156:21 170:15
123:24,24,23,23	reviewed 143:1	145:7,20	scraping 175:21	181:2 200:1
143:1,7,9,10	175:10	row 166:17 167:7	screen 117:10	selfishly 113:14
173.1,7,7,10	1/3.10	10W 100.1/ 10/./	118:10 140:11	Schising 113.14
				l

30(b)(6) Terry Derrick - Vol. II

				1 age 233
send 187:17 202:16	122:24 126:2	similar 166:4	specification 192:8	195:11 196:4,24
sending 203:19	135:10,13,16,17	173:22	speculate 148:25	196:25 197:3
204:11	135:20 168:22	simply 193:10	149:5 194:1	199:10,14 200:19
sends 158:1	services 141:21	sit 133:12,14,20	spiders 175:21	200:23,24 203:3,3
sent 145:12 203:18	180:25 212:23	sitting 116:1	176:1,11 178:15	203:4 204:17
sentence 119:23	serving 198:12	situation 147:2	spreadsheet 183:18	205:3,3,11 208:23
separate 142:18	session 209:10	159:12	183:24 184:15	209:3 211:2,3,9
170:1 200:17	set 136:18,19	situations 178:25	SRL 164:7	217:8 218:3
separated 175:3	144:19,21 170:13	skeptical 207:11	staff 122:11 124:19	stated 174:25 208:3
196:19	178:19	skills 172:19	150:22	statement 164:16
separately 196:17	sets 149:15	smart 134:8	stage 167:14	173:15
September 191:20	setting 129:13	SOC 198:22	stamp 146:2,5,13	statements 131:6
191:23 192:6	136:17 146:16	social 189:18	146:18,20 147:3	StateRAMP
196:2	156:1 159:20	software 194:9	stamped 145:11	179:22 180:1,3,6
series 174:20	168:12 187:9	195:9,19 199:7	146:3 174:16	180:10,12,21
serious 207:5	189:4 213:12	205:12 210:12	stamping 174:19	184:6,8,18
serve 114:21,25	settings 163:10	solution 114:20	stamps 145:23	states 110:1 133:9
122:19 123:16	share 199:9	120:6,7,8,9 125:8	standby 118:1	136:16 138:19
124:4,23,24 127:2	shared 141:25	171:20 193:9	standing 197:8,13	156:25 170:18
127:5,9 128:9,14	sharing 118:10	194:19 208:12	standpoint 125:17	185:18 211:15
128:18 129:14	186:1,9	solutions 140:21	158:6	statewide 138:23
135:9,10 136:9	she'll 198:19	somebody 201:24	stands 191:17	208:22
137:2 138:17	sheet 158:21 159:6	sorry 115:17,18,24	star 152:22	stating 130:19,25
139:5 140:1,14	159:23	117:25 166:24	stars 152:21 153:10	188:24
141:2,11,13,14,16	sheets 159:25	174:8 185:3 186:4	start 118:10	status 163:6,13
141:16 142:7,9,16	shift 116:1	194:13 196:8	started 206:4,7	165:20 167:16,18
155:15 157:4	short 123:14	197:16 198:5	starting 171:22	187:23,23 188:2
161:25 162:17	Shorthand 218:1,3	200:7 213:21	state 114:1,3,8,17	188:22,25 189:1
163:1,2 164:14	show 117:4,20	sort 135:6 159:3	115:14 119:13,17	statute 148:19
168:3,5,17,18,24	118:5,5 160:25	204:4	120:20,22 121:1,6	stay 136:10,12,16
170:16 173:11	168:14	sound 116:2	121:12,20 122:10	stays 136:15
174:3 180:4	showing 117:10,13	sounds 138:22	124:12,15 127:25	STENOGRAPH
181:22 182:10	183:19 216:12	160:9 177:22	129:19 130:19	117:22 183:15
187:20 190:21	shows 161:9	192:5 198:21	131:3 132:23	201:14
193:18 197:4	shut 115:21	speak 210:5 213:11	133:2,13 136:11	stenographically
198:4,6,8 205:12	side 120:18 140:14	speaking 121:1	138:24,24,25	218:8
205:16 209:25	141:20 150:5	specific 128:2	144:7 149:3	stick 143:23
210:2 213:3,17	154:23 189:6,15	133:10 143:14	151:24 164:5	stop 131:25 132:6
214:1,22	Signature 217:24	144:17 168:19	169:10,22,22	stored 196:16,20
served 135:19	significant 181:18	170:24 171:1	171:11 172:18	197:14
182:21	181:19 183:8	206:2	177:3 184:14	Street 111:11,19
server 199:3	significantly 183:3	specifically 130:18	185:17 189:25	strike 122:15
servers 126:4,16	Silverlight 195:6	154:13 176:7	190:10,23 191:1	133:13 155:4
194:22	195:10,12,17,19	183:2 196:5,9	191:24 192:23	198:22 203:10
service 110:3	195:21	204:2	193:3 194:18	strike-through
		I	I	ı

30(b)(6) Terry Derrick - Vol. II

				1 aye 254
174:19	159:5,23,25	142:9,17 144:10	team's 184:13	thank 116:7,25
stuff 156:24	sun 116:4	147:6,25 150:12	teams 212:21	183:16 201:22
subject 148:18	Superior 203:5	150:24 156:13	technical 118:2	215:4 216:10,21
201:17	Support 207:15	150.24 150.15	176:1 212:21	217:16,19,21
		157.21 158.8,11	technically 200:13	Thanks 217:14
subjective 154:6	supported 194:6	· · · · · · · · · · · · · · · · · · ·		
206:21 208:1	supposed 132:4	162:3,13 164:1,3	Technologies	That'd 116:3
submission 132:22	159:10	164:4,15,22 165:1	110:12 111:16	thereof 218:9,11
137:13,19 144:3	Supreme 124:13	166:5 170:1,5,14	112:13 218:5	thing 140:6
144:15 150:7	126:5,10,13,19,24	176:4,24 180:7	technology 119:15	things 124:19
157:5,7 162:18,20	155:15,19 169:20	181:22 186:18	195:19 212:12	125:1 127:17,18
165:11	171:16 173:9	190:19 196:25	tell 132:20 151:14	128:5 148:11
submit 132:15	180:24 183:21	210:15 213:6	168:16 191:15	156:25 166:3,5
145:19	sure 113:24 114:18	systems 142:20	205:18	175:22 176:3
submits 122:23	115:22 116:19	т	telling 117:11	189:19 212:13
162:7	117:20 119:6,16	<u>T</u>	153:25 154:7	217:1,3
submitted 122:19	120:17 121:17,18	T 113:10 209:20	ten 178:18	think 114:13
123:7 124:3 127:4	123:8 124:1 128:2	216:16	term 122:22 142:4	116:17,21 131:6
137:1 143:19,25	129:11 136:14	tag 207:12	146:6 154:6 166:3	132:13 136:25
153:21 159:24	146:24 147:17	take 122:10 146:13	172:9 208:1	138:1 140:5
166:7,17 167:7	151:6,17 153:6	146:25 148:2,4	terms 172:24 176:2	149:17 150:25
174:3 192:14	155:23 158:5	160:7 170:15	180:24 181:13,24	154:6,7,17 157:14
209:24 210:1	169:12 178:3	178:20 181:7,17	182:12,19 214:22	160:6 164:10,16
213:3	183:22 185:5	182:9 190:4 191:9	215:12	172:16 175:2
submitter 124:4	189:6 190:25	192:24 202:4,22	Terry 110:13 112:1	177:16 181:3
134:17 138:9	192:8 203:1	205:6,15	113:5 217:16	187:6 194:17
143:25 144:21	209:18 211:21	taken 110:16,23	218:5	197:25 201:18,20
189:9	212:13 214:14	138:9 158:3 159:4	test 198:17	202:4 203:1
submitter's 135:16	surface 173:20	160:11 218:5	testified 113:7	206:22 207:19
submitting 129:4	surfaced 173:25	takes 138:4 146:10	152:2 213:9,20	214:21
129:14 163:1	sworn 113:6 218:6	150:18,25 162:15	214:3	thinking 191:19
subpoena 116:23	synonymous	163:9,10,24	testify 133:21	third 150:16
210:21 215:20	153:17	talk 114:1 119:21	testifying 130:15	third-party 178:19
subscribed 218:16	system 114:11	talked 114:25	130:16 175:7	thought 131:21
subscription	119:5 121:4	115:14 122:9,9	testimony 138:14	166:24
171:17,20,24	122:21 123:6,13	142:1 144:20	172:17 191:18	thread 200:2
171:17,20,24	124:10,11,16,16	152:1 154:20	209:23,23 211:22	three 151:2,4
206:13,16 208:21	124:17,21,23,24	156:18 191:13,13	218:7	154:15 160:2
substitute 206:20	124.17,21,25,24 125:5,15 126:2,4	191:14 215:20	Texans 152:9	Thursday 113:2
sufficient 131:23	, , , , , , , , , , , , , , , , , , , ,	talking 123:10	Texas 110:16	tiers 127:17
137:3	126:12,25 127:24	131:10,11 135:9		
	129:7,8 132:1,8	138:6 150:21	119:13,17 121:13	time 115:2,8,13
suggest 131:5	133:7 134:24	150.0 150.21	121:20 140:24	118:24 129:25
suggested 171:22	135:5,11 136:2,21	210:19 215:12	151:3,7,14,20,24	133:19 143:11,21
suite 111:11,19	136:23 137:10,17	talks 147:11 148:6	152:4,7,8,12	146:21 147:13,15
142:5,7,19	137:25 140:1	198:10	203:4,8 210:21,23	147:25 148:1
summons 158:22	141:3,23,24 142:6	team 192:24	210:24 211:7	150:7,7 164:19
		(Caiii 172.24		

30(b)(6) Terry Derrick - Vol. II

				1 age 233
165:4,15,23	208:7	124:1	189:23 190:7,13	199:2 200:10
166:18 175:11,17	topic 201:20	trying 118:5	190:17 191:18	204:14 215:11,11
178:20,24 181:19	203:17	133:20 146:24	192:7,18 193:13	215:13,20,21
181:20 183:9	topical 127:10	181:16 184:2	193:19 195:4,10	types 124:18 125:1
187:25 188:5	topics 206:9	193:17 197:17	195:22 196:23	149:15 175:22
197:16 213:22	total 138:16	turn 127:2 161:6	197:2,6,10,23	189:18
217:5,11,14,22	tough 197:16	161:15 169:4,8	198:24,24 199:5	typical 158:14
218:6,6,8	traction 206:5	two 114:14,22	199:15 203:9,13	typical 130.14
time-sensitive	traffic 126:2	123:5 142:18,20	203:18 204:3,6,10	U
148:13,13,14,17	trail 171:2	142:21 144:11	204:14,19,25	ultimately 190:5,7
timely 207:10	transcribed 218:9	153:9 177:7 182:6	, ,	unanticipated
times 206:4	transcript 218:9,13	190:24 191:3	206:14 207:1,4,12	201:10
tiny 152:18	218:14	208:14 215:16	207:17 208:18,24	unauthorized
today 116:5 130:16	transfer 122:20	TX 111:19	210:8,11 211:1,18	186:13,21
133:12,14,21	141:2 160:6	Tybera 180:21	210.8,11 211.1,18	unaware 178:25
143:2 179:2	transferred 129:7	Tyler 110:12	212.8 213.1,7,14 214:9,12 216:23	184:7,19
181:10,14 185:16	132:7 133:6 136:7	111:16 112:13	214.9,12 210.23 216:23 217:6,6,10	undersigned 218:3
198:2 200:14	137:8,9,16,25	111.10 112.13	217:11 218:5	understand 113:18
203:20 217:14	137.8,9,10,23	117:16 118:21	Tyler's 115:15	118:12 120:15
told 171:16	156:12 157:20	120:3,4,21 121:4	120:18 123:15	121:3 134:10
tool 171.10 tool 123:24,25	158:7 159:4	120.5,4,21 121.4	120:18 123:13	135:3,13 141:10
127:15 169:17,18	166:10 175:12	123:16,18 124:4	128:20 132:6	143:3 147:17
169:18 170:9	transferring 158:3	123.10,18 124.4	135:8 139:8	155:14 172:15
171:12,20 173:19	transfers 124:10,11	124.19,24 123.3,3	155:14,18 161:22	173:13 175:2
173:19 174:21,24	transit 185:10	125.12,18,22	169:15 175:23	187:13 200:18
175:14 176:6,7,19	transition 193:13	120.1,8,13,22	181:21 186:24	201:2 208:1
175.14 176.0,7,19	transitioning	127.3,3 128.9	187:9 191:15	understanding
178:10,15,17,22	193:14	137:2,8 138:16,21	195:7 196:1	119:3 122:17
178.10,13,17,22	transitions 142:1	137.2,8 138.10,21	203:23 208:19	124:14 135:9,12
185:16 187:14,18	transmitted 123:5	141:2 148:9	210:16 216:25	146:1 151:19
187:25 188:4,15	135:23,25 138:2	151:19 152:14		157:15 171:15
188:23 189:13	197:14	155:8,11 156:24	Tyler-documented 167:21	178:8 179:13,17
190:15 192:10	transpired 156:15	162:17 165:25	Tyler-drafted	182:3,15,17
193:12,14 195:13	212:7	167:24 169:14	161:10	186:23 187:2
195:17,20 198:9	transpires 158:1	170:4,10 171:13	Tyler-generated	190:9,12 197:6
201:1,3,4 202:1,3	traversing 210:13	170.4,10 171.13	160:19 161:2	200:9,22 201:6,11
201:1,3,4 202:1,3	Travis 152:6,11,13	171:18,25,24	Tyler-maintained	204:19 210:22
202:10 203:6	203:8	172:16,23 173:23	140:20	understood 113:22
211:2,13,17	tried 217:6	179:21 180:9,12	Tyler-provided	132:21
211.2,13,17 213:16,24 214:6	true 157:18,19	180:16 181:12,18	202:2	unexpected 201:10
213:10,24 214:0	176:16 206:5	181:23 182:9,14	type 120:21 124:18	unfortunately
214.11 213.12 216:1,3,9	218:9	182:16,18,21,22	126:3 127:25	209:2 215:15
tools 174:20,22,24	truly 142:17	183:1 184:4,8,18	132:25 156:19,23	UNITED 110:1
179:25	try 113:14 117:22	185:6,13 186:9,16	167:2 170:23	unreasonable
top 139:6 178:4,18	117:25 118:4	186:20 187:2,9	187:20 189:23	207:8
top 137.0 170.4,10	117.23 110.4	100.20 107.2,7	107.20 107.23	updated 172:24
		<u> </u>	<u> </u>	

30(b)(6) Terry Derrick - Vol. II

				1 age 230
updates 199:6,11	vendor 207:8	way 115:20 121:14	218:6,7,16	179:7,7 181:2
use 116:22 119:16	verification 167:8	121:24 124:2	wood 128:7	185:2,9 186:10,25
120:11,22 123:25	186:13	129:6 141:9,17	word 165:23,24	187:5 188:21
128:11 129:13	verified 166:9,16	142:15 147:20	166:4 174:23	191:17 192:8
130:25 131:3	166:16,20,22,23	148:22 157:1	words 121:11	194:11 195:12
132:10 138:13,16	166:24 167:1,8	159:11 173:22	work 114:24	197:16,24 198:1
138:22 139:4	Vermont 138:25	174:13 187:24	130:19,20 158:6	199:20,21 202:11
140:23 147:2	203:4	189:13 191:25	183:8 192:24	202:17 203:1
153:11,18 154:24	versa 142:12 197:4	200:15 218:11	193:10	205:10,22 206:18
156:25 169:23	version 136:20,22	ways 213:15,24	worked 178:5	210:5,11 211:20
170:4,9 171:25	192:10 195:12,15	we'll 113:22 118:10	workflow 138:5	212:5,12,20
173:2 178:14	195:21	119:21 216:19	143:9 162:14	213:11,23 214:5,6
206:7 214:10,13	versus 127:23	we're 123:10 138:5	working 177:19	214:19 215:1
useful 131:15	149:2 153:21	139:22 160:13	184:5,8	year 171:17 172:13
user 122:19 131:20	vice 142:12 197:4	161:15 169:7	works 138:22	172:21 183:4
161:22 168:3,5	Videoconference	177:13 181:20	187:25	207:4 208:21
170:5,11,13,13,15	110:17	182:20 192:20	world 140:7,9	years 115:6 208:14
170.3,11,13,13,13	view 164:2,4	193:16 198:1	141:1 143:23	yesterday 152:1,2
177:4 188:1	view 104.2,4 virus 127:16	199:18 205:16	worry 203:11	171:21
user's 170:24	visibility 120:25	209:7,8 211:20	worth 186:1	1/1,21
users 129:14,21	126:6,14,15 130:3	212:12 216:5	wouldn't 132:3	$\overline{\mathbf{z}}$
170:7 187:15	144:25	we've 128:5 141:12	134:18 172:15,16	Zoom 111:4,10,18
196:23	volume 110:13	144:20 154:20	193:4 197:1	111:23 117:11,21
uses 125:8 129:25	151:12	156:21 162:22	wrong 131:24	
149:19	voluntarily 182:11	170:14 171:7	wrongly 190:1	0
utilized 120:20	vulnerability	187:4 195:15	wrongry 190.1	013289 216:13
175:23	127:11,16	203:19 206:11	X	
utilizing 152:22	127.11,10	web 140:7,9 141:1	X 113:10 209:20	1
utilizing 132.22	W	179:5 212:23	216:16	1 119:9 210:20
$\overline{\mathbf{v}}$	W 111:11,18	website 161:1		215:19
v 110:6	WA 110:24	179:6	Y	1,500 138:20,21
Vague 120:13	wait 117:13	week 192:2	yeah 113:24 115:5	1:21-CV-00305
123:19 130:8	want 117:22 118:7	weekly 128:3	115:22 116:24	110:6
valid 150:20	173:7 210:21	weighing 165:25	117:15,15,17,24	1:24 113:2
164:16	wanted 156:9 204:4	welcome 216:11	119:2 120:24	10 110:23 113:2
validate 182:4	209:10	went 130:17	121:18 123:14	207:16
validating 167:4	wants 117:11	weren't 134:7	137:18 138:1	108- 172:9
validity 186:18	171:25 172:20	whatsoever 204:7	140:16 141:12	108,000 171:17,19
valuable 130:14	189:16	whereof 218:16	143:5,7 146:5,9	171:25 172:13,20
valued 148:17	Washington 197:3	Wide 140:7,9 141:1	146:15 148:11	182:25 183:3
varies 149:17	wasn't 159:2	willing 181:12	150:20 158:14,25	206:12,16 207:4
various 121:6	200:25 204:5	182:18 197:24	161:9 162:24	208:21
127:17 139:18	watermark 171:3	198:24	164:16 166:2,21	1087 111:11
158:12 165:8	211:17	witness 111:16	167:15 168:21	113 112:5
202:20 203:19	watermarks 200:3	113:5 216:13	170:4,12 172:22	117 112:13
vary 211:9	200:9	113.3 410.13	173:15 178:8	138 184:21 185:1,2
· · · · · · · · · · · · · · · · · · ·				

30(b)(6) Terry Derrick - Vol. II

				Page 237
14441 110:24	112:1,12 117:16	83707 111:12		
218:21	179:2 181:14		_	
15-minute 128:2	182:13,20 183:13	9	_	
155 185:13	202:18 204:20	9 171:6,8 190:4		
158 186:12	218:5	191:7 196:14		
15th 218:17	300 111:11	197:10		
160 186:16	3384 110:24	939-5815 111:20		
17 161:17,21	34 160:15,16,22	94111 111:6		
1717 111:19	342-3310 111:13	,		
19 203:17	34A 161:1			
17 203.17	35 161:6,16,22,25			
2	167:25 168:3			
2 142:23 145:5	37 168:14 216:13			
181:6,13 182:13	38 112:12 116:17			
182:20	117:2,3,5,9			
2:36 160:12	183:15,16,18			
2:43 160:12	184:10,16,16			
2014 206:3 208:13	187:8			
2017 114:15	107.0			
2019 152:23,25	4			
2021 195:6	4 204:9			
2022 110:23 113:2	4:06 217:23			
119:9 218:17	415 111:6			
208 111:13	45- 151:16			
209 112:6				
214 111:20	5			
216 112:7	5 139:21,22 154:3			
225 212:14,15	50955 110:24			
23 208:16	5303 197:11			
23rd 191:23				
24 154:7,9	6			
24/7 126:1	6 147:10 199:13			
243 134:16	201:24			
248 161:9	60,000 172:5			
25 138:12,22 139:1	65,000 151:16			
139:3 202:13,19	675-3400 111:6			
254 151:14	7			
27 138:19				
2800 111:19	7 152:17			
	7387 111:12			
3	75201 111:19 7th 111:5			
3 111:5 145:9	/ III 111.J			
183:12,18,23	8			
184:10,16 187:7	8 116:22 154:18,19			
30 209:13	154:22			
30(b)(6) 110:11				
	l	I		

(168 of 268), Page 168 of **268**se: 24-6697, 03/06/2025, DktEntry: 10.12, Page 168 of 268

EXHIBIT G

Deposition of 30(b)(6) Terry Derrick - Vol. I Courthouse News Service v. Omundson November 10, 2022



206.287.9066 I 800.846.6989

1325 Fourth Avenue, Suite 1840, Seattle, Washington 98101 <u>www.buellrealtime.com</u>

email: info@buellrealtime.com



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page, which is 13285. Under location, this screenshot

reflects the options or some of them under the location

Q. Would -- would these locations, once selected,

affect kind of, you know, where within the EFM the

filing is routed and/or relate to -- affect the clerk

is the same -- same webpage. It's just this page

drop-down menu. Do you see that?

inbox that it is surfaced into?

A. Yes, I do.

30(b)(6) Terry Derrick - Vol. I

Page 57 Page 59 1 the question. I just don't know how quickly we can get 1 MS. DUKE: Form and foundation. 2 2 a response. THE DEPONENT: They could. It depends on 3 3 MR. FETTERLY: Sure. Thank you. the configuration. Q. (By Mr. Fetterly) Right. 4 (Pause in the proceedings.) 4 5 So a court could configure their press --5 THE DEPONENT: I sent that inquiry. I'll 6 6 let you know when I receive a response. strike that. 7 7 A court could configure their location options Q. (By Mr. Fetterly) Thank you. 8 8 and their File & Serve system so that if the filer 9 Q. Going back to my screen share here, I'm still 9 selects Ada County District Court, the filing would then on Exhibit No. 37. All I've done is scroll down a few 10 be routed to a clerk review queue that's for the Ada 10 pages to the document that's Bates labeled CNS 13284. County District Court; is that correct? 11 11 12 A. Okay. 12 MS. DUKE: Again, foundation. 13 Q. And, Mr. Derrick, do you recognize -- well, 13 THE DEPONENT: They could, yes. 14 first, this is a -- another webpage screenshot of a 14 Q. (By Mr. Fetterly) Moving on to the next page 15 webpage and, Mr. Derrick, do you recognize this webpage? 15 here, this is the page Bates labeled 13286. Here, we 16 A. Yes, I do. 16 see a different pull-down menu. This is the category 17 Q. And what is it? 17 civil, family, guardianship, probate, or mental health. 18 18 Those are the options that are reflected here. These A. This is the older version of our filing 19 portal, specifically, the start a new case screen. 19 would also be, you know, prompts that a filer would be Q. Okay. And when you say "older," it's the same 20 20 required to select while they're going -- while they're 21 older version that we were just discussing before we had 21 in the drafting or submission phase of their filing; 22 our break? 22 correct? 23 A. Yes, just a few moments ago. 23 A. That is correct. 24 2.4 Q. And so this would be the -- the category of Q. I -- just a couple of real quick questions 25 about this just before we move on to the more-detailed 25 the case before we have the location which is the court Page 58 Page 60 1 questions about the press tool and Auto-Accept. 1 location. This is now the case category. 2 I understand there are a couple of -- under 2 And then moving on, I see we have one more, 3 case information, under start a new case, there are a 3 it's the case type. And this is reflected on CNS 13287, 4 couple of pull-down menus, but my understanding is that 4 and I'll show you this. 5 these would be the -- the pull-down menus that would be 5 A. Yes. Q. And this case type would be also another, you 6 made available to a filer using this version of 6 7 File & Serve during their drafting stage or status of 7 know, series of selections that a filer would be 8 preparing their filing for submission; is that correct? 8 required to -- a series of options a filer would be 9 A. That is correct. 9 required to select as part of their drafting and 10 Q. So under case information, we see a few -- I 10 submission process for a filing; correct? 11 guess I'll call them prompts or pull-down menus that 11 A. That is correct. 12 would be, you know, required for the filer to select as 12 Q. Okay. Thank you. I appreciate you bearing 13 part of their drafting and submission process; is that 13 with me here. I just want to make sure we have a common 14 correct? 14 understanding of location, category, case type as we now 15 A. That is correct. 15 go back to the attachment to the subpoena, so I'll go Q. Okay. I'm now scrolling down to the next there now. 16 16

I'm now going to the second page, which is SO 3. Do you see that in front of you?

"Auto-Accept Review and Press Review Tool" dated

A. Yes, I do.

July 1, 2022.

Q. That first paragraph where we're talking about

Okay. Mr. Derrick, I now have turned back to

Exhibit 33. This is the subpoena. And this is the

Exhibit 1 to the subpoena, a document titled

15 (Pages 57 to 60)

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30(b)(6) Terry Derrick - Vol. I

Page 63

Page 64

Page 61

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the Auto-Accept Review on the left-hand column, it talks about the Auto-Accept Review as a free out-of-the-box e-filing function that allows clerks to automatically accept filings based on a set of conditions. And then it goes on to say: "Conditions can be configured using the same criteria that is used to define which review queues filings are routed to, allowing clerks to configure the solution to meet their needs."

I just want to better understand that. Can you explain to me what the conditions are that can be configured to facilitate the Auto-Accept Review?

A. Yeah. I can provide some examples, but I won't be able to give you an absolute.

I'm sorry. I'm just receiving a confirmation on my screen that says my internet was unstable, so perhaps that was part of the problem with the audio before. Apologies. Can you guys still hear me okay?

Q. Yes.

2.1

2.2

A. Okay. Yes, I can provide you a few examples. I don't have a comprehensive list in front of me.

An example would be case category; case type; party type, so plaintiff or defendant; filer type, which would be, you know, a legal professional versus a self-represented litigant type thing. Just different options like that; contains financials, doesn't contain

exception of location. The conditions themselves live within a location.

Q. Understood.

So if I'm understanding you correctly, then, the -- the location would be set first. And then once the location is set, then within that location, the court would be able to configure the Auto-Accept Review based upon case type, case category, the other conditions you identified; correct?

A. That is correct.

Q. So this would allow a statewide system, for instance, to configure -- it would allow courts within a statewide system to configure their Auto-Accept Reviews based upon their respective locations such that each location could configure according to its wishes or needs; correct?

MS. DUKE: Form and foundation. THE DEPONENT: Yes, that's correct.

Q. (By Mr. Fetterly) Thank you.

I'm going to go down to the next page here. Auto-Accept Review, it reads: "E-filing function that allows clerks to automatically accept filings if the filing matches locally configured criteria"; is that correct?

A. Yes, it is.

Page 62

financials, et cetera.

Q. Mm-hmm. If the -- if a particular version of the File & Serve system -- strike that.

If a particular version of the File & Serve solution is configured so that a filer is, you know, given the option to choose between confidential or public, some type of security feature, would that be yet another way, another condition that could determine whether or not a filing is automatically accepted?

A. I'm not sure if filing security is an option that we have in the Auto-Accept function.

Q. Okay. Well, I think we'll -- we'll get there in a minute.

But as far as the conditions you've just identified, case category, case type, party type, filer type, you know, those were examples of the types of conditions that could be used to configure the Auto-Accept Review; correct?

A. Correct.

Q. So a minute ago, we were looking at the -- the version of the File & Serve solution and, specifically, we were looking at location, case type, case category. Those would be examples of the types of conditions that could be configured; correct?

A. Everything you said was true with the

Q. And so, again, here we have conditions that can be configured based upon filing firms, filing codes. Again, I don't want to repeat them all, but this is what we were just discussing in terms of the conditions or types of conditions that would allow for configuration; correct?

A. Correct.

Q. It says here: "Auto-Accept: How does it work? Number 1, upon submission, filings are evaluated against the locally configured auto-review conditions."

Can you just explain what that means?

A. Yeah. So once the filings have been submitted and they reach the EFM, the EFM then evaluates those filings and the criteria of those filings based upon the configurations of those conditions to see if it meets any of those conditions.

Q. And this is all done on an automated basis; correct?

A. That's correct.

Q. And then we move on to the -- and, again, just for the record, I'm looking at SO 5, Number 2: "If the envelope details do not meet the auto-review conditions, the envelope is routed to the appropriate review queue to be reviewed by clerk as it is today."

So that -- I think I understand what that

16 (Pages 61 to 64)

30(b)(6) Terry Derrick - Vol. I

	Page 109	
1	CERTIFICATE OF CERTIFIED SHORTHAND REPORTER	
2	The undersigned Certified Shorthand	
4	Reporter and Deposition Notary Public of the State of California does hereby certify:	
5	That the foregoing 30(b)(6) deposition of Tyler Technologies designee Terry Derrick was taken before	
6	me remotely at the time, at which time the witness was	
7	duly sworn by me;	
8	That the testimony of the witness and all objections made at the time of the deposition were	
9	objections made at the time of the deposition were recorded stenographically by me and were thereafter transcribed, said transcript being a true and correct copy	
	of the proceedings thereof.	
10	I further certify that I am neither counsel	
11	for nor related to any party to said action, nor in any way interested in the outcome thereof.	
12	Further, that if the foregoing pertains to	
13	the original transcript of a deposition in a federal case, before completion of the proceedings, review of the	
14	transcript was requested/offered on the	
15	record.	
16	In witness whereof, I have subscribed my	
17 18	name on this 15th day of November 2022	
19 20	Frul 2°	
21	Nicole A. Bulldis, RPR	
22	CA CSR No. 14441	
23 24		
25		

28 (Page 109)

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Attorneys for Sara Omundson

IN THE UNITED STATES DISTRICT COURT

FOR THE DISTRICT OF IDAHO

COURTHOUSE NEWS SERVICE,

Plaintiff

VS.

SARA OMUNDSON, in her official capacity as Administrative Director of Idaho Courts,

Defendant.

CASE NO. 1:21-CV-00305-DCN

ANSWER TO COMPLAINT AND DEMAND FOR JURY TRIAL

Defendant Sara Omundson, by and through her undersigned counsel of record, hereby provides her answer and response to Plaintiff's Complaint, and thereby admits, denies, and alleges as follows.

FIRST DEFENSE

Plaintiff's Complaint, and each and every allegation therein, fails to state a claim against Ms. Omundson upon which relief can be granted and, as such, should be dismissed.

SECOND DEFENSE

Ms. Omundson denies each and every allegation of Plaintiff's Complaint except those specifically admitted herein. Ms. Omundson denies all remaining allegations for the following

reasons: Plaintiff's characterizations are improper, the allegations are not accurate, the allegations call for a legal conclusion, and/or Ms. Omundson does not have sufficient information or knowledge to respond.

THIRD DEFENSE

With respect to the specific allegations contained in Plaintiff's Complaint, Ms. Omundson admits, denies, and/or alleges as follows:

- 1. With regard to the allegations and statements made in paragraph 1, Ms. Omundson admits only that the Administrative Office of the Courts for the Judicial Branch of the State of Idaho is involved with the oversight and maintenance of Idaho's electronic court records filing system. Ms. Omundson is without sufficient information or knowledge of the remaining allegations and/or Plaintiff's remaining characterizations are improper and therefore Plaintiff denies the same.
- 2. With regard to the allegations and statements made in paragraph 2, Ms. Omundson admits that it began to move from exclusively in-clerk's office court document submission to providing a platform for electronic court document submission in 2016, which process was not complete until October 2018. Ms. Omundson admits that Plaintiff, through counsel, sent a letter to Director Omundson dated June 14, 2021, to request that Idaho's state courts employ an electronic media inbox to provide it access to new civil complaints. Ms. Omundson admits that Plaintiff sent a letter, through counsel dated December 28, 2016, to Michael Henderson, legal counsel for the Idaho Supreme Court, also requesting an electronic inbox for the media to see complaints. Ms. Omundson admits Plaintiff sent a letter dated April 28, 2016, to Christopher Risch, Clerk of the Ada County District Court regarding a proposal to meet regarding the transition to e-filing. Ms. Omundson denies all remaining allegations in paragraph 2, including Plaintiff's

characterizations.

- 3. With regard to the allegations and statements made in paragraph 3, Ms. Omundson admits to knowing about the Tyler Technologies, Inc. software environment referred to as a "Press Review Queue." Ms. Omundson denies the remaining allegations of paragraph 3, including Plaintiff's characterizations.
 - 4. Ms. Omundson denies the allegations of paragraph 4.
 - 5. Ms. Omundson denies the allegations of paragraph 5.
- 6. With regard to the allegations made in paragraph 6, Ms. Omundson admits Plaintiff, through counsel, sent a letter to Director Omundson dated June 14, 2021, and that the content of the document speaks for itself. Ms. Omundson denies any remaining allegations in paragraph 6, including Plaintiff's characterizations.
- 7. With regard to the allegations and statements made in paragraph 7, Ms. Omundson admits that she provided a letter dated July 6, 2021, to Plaintiff through its counsel and that the content of the document speaks for itself. Ms. Omundson denies any remaining allegations in paragraph 7.
- 8. Paragraph 8 states legal conclusions to which no answer is required. To the extent these legal conclusions are deemed to be conclusions of fact, they are hereby denied.
- 9. With regard to the allegations made in paragraph 9 regarding this Court's jurisdiction, Ms. Omundson admits the Court has subject matter jurisdiction and that she is subject to personal jurisdiction in the District of Idaho. Ms. Omundson denies any remaining allegations in paragraph 9, including Plaintiff's characterizations.
- 10. With regard to the allegations made in paragraph 10 regarding venue, Ms. Omundson admits that venue in the District of Idaho is proper. Ms. Omundson denies any

remaining allegations in paragraph 10, including Plaintiff's characterizations.

- 11. With regard to the allegations in paragraph 11, Ms. Omundson is without sufficient information or knowledge to admit or deny and therefor denies the same.
- 12. With regard to the allegations in paragraph 12, Ms. Omundson Sara Omundson admits she is currently the Administrative Director of Idaho Courts and admits she oversees only partial administration of Idaho's e-filing system. Ms. Omundson denies all remaining allegations in paragraph 12, including Plaintiff's characterizations.
 - 13. Ms. Omundson denies the allegations of paragraph 13.
 - 14. Ms. Omundson denies the allegations of paragraph 14.
- 15. Ms. Omundson denies the allegations of paragraph 15, which call for legal conclusions.
- 16. With regard to the allegations in paragraph 16, Ms. Omundson admits that Plaintiff has a website at the address of www.courthousenews.com. Ms. Omundson is without sufficient information or knowledge to admit or deny the remaining allegations in paragraph 16.
- 17. With regard to the allegations in paragraph 17, Ms. Omundson is without sufficient information or knowledge to admit or deny and therefor denies the same.
- 18. With regard to the allegations in paragraph 18, Ms. Omundson is without sufficient information or knowledge to admit or deny and therefor denies the same.
- 19. With regard to the allegations in paragraph 19, Ms. Omundson is without sufficient information or knowledge to admit or deny and therefor denies the same.
- 20. With regard to the allegations in paragraph 20, Ms. Omundson is without sufficient information or knowledge to admit or deny and therefor denies the same.
 - 21. With regard to the allegations in paragraph 21, Ms. Omundson is without sufficient

information or knowledge to admit or deny and therefor denies the same.

- 22. With regard to the allegations in paragraph 22, Ms. Omundson is without sufficient information or knowledge to admit or deny and therefor denies the same.
- 23. With regard to the allegations in paragraph 23, Ms. Omundson is without sufficient information or knowledge to admit or deny and therefor denies the same.
- 24. With regard to the allegations in paragraph 24, Ms. Omundson admits only that Plaintiff made requests to officials within the Idaho Court system regarding access to new civil complaint documents. Ms. Omundson denies the remaining allegations in paragraph 24, including Plaintiff's characterizations.
- 25. With regard to the allegations in paragraph 25, Ms. Omundson admits that public access terminals are located in Idaho's courthouses, which provide public access to newly filed civil complaints during Clerks' office business hours. Ms. Omundson is without sufficient information or knowledge to respond to the remaining allegations in paragraph 25 and therefore denies the same.
- 26. Ms. Omundson denies the allegations of paragraph 26, including Plaintiff's characterizations.
- 27. With regard to the allegations in paragraph 27, Ms. Omundson admits a complaint was filed in the District Court for the First Judicial District for the County of Kootenai and assigned the Case Number CV28-21-4053. Ms. Omundson is without sufficient information or knowledge to admit or deny the remaining allegations in paragraph 27 and therefor denies the same.
- 28. Paragraph 28 states legal conclusions to which no answer is required. To the extent these legal conclusions are deemed to be conclusions of fact, they are hereby denied.
 - 29. Paragraph 29 states legal conclusions to which no answer is required. To the extent

these legal conclusions are deemed to be conclusions of fact, they are hereby denied.

- 30. Paragraph 30 states legal conclusions to which no answer is required. To the extent these legal conclusions are deemed to be conclusions of fact, they are hereby denied.
- 31. Paragraph 31 states legal conclusions to which no answer is required. To the extent these legal conclusions are deemed to be conclusions of fact, they are hereby denied.
- 32. Paragraph 32 states legal conclusions to which no answer is required. To the extent these legal conclusions are deemed to be conclusions of fact, they are hereby denied.
- 33. Paragraph 33 states legal conclusions to which no answer is required. To the extent these legal conclusions are deemed to be conclusions of fact, they are hereby denied.
- 34. Paragraph 34 states legal conclusions to which no answer is required. To the extent these legal conclusions are deemed to be conclusions of fact, they are hereby denied. Any remaining allegations are also denied.
- 35. Ms. Omundson denies the allegations in paragraph 35, including Plaintiff's characterizations.
- 36. Ms. Omundson denies the allegations in paragraph 36, including Plaintiff's characterizations.
- 37. Ms. Omundson is without sufficient information or knowledge to admit or deny allegations regarding the historical actions of reporters and therefore denies the same. Ms. Omundson denies all remaining allegations in paragraph 37, including Plaintiff's characterizations.
- 38. Ms. Omundson denies the allegations in paragraph 38, including Plaintiff's characterizations.
 - 39. With regard to the allegations of paragraph 39, Ms. Omundson admits generally

that other state court systems have e-file systems, as does the Federal Court system in the United States. Ms. Omundson is without sufficient knowledge or information to either admit or deny the remaining allegations in paragraph 39 and therefore denies the same.

- 40. With regard to the allegations in paragraph 40, Ms. Omundson is without sufficient information or knowledge to admit or deny and therefor denies the same.
- 41. With regard to the allegations in paragraph 41, Ms. Omundson admits Plaintiff provided a letter to Christopher Rich in 2016, the content thereof speaks for itself. Ms. Omundson denies any other allegations in paragraph 41, including Plaintiff's characterizations.
- 42. With regard to the allegations in paragraph 42, Ms. Omundson admits that Christopher Rich provided a letter to the interim Administrative Director of Idaho Courts in 2016, the content thereof speaks for itself. Ms. Omundson denies any other allegations in paragraph 42, including Plaintiff's characterizations.
- 43. With regard to the allegations in paragraph 43, Ms. Omundson admits that staff of the Idaho Judicial Branch and/or Idaho Courts engaged in conversations with representatives of Plaintiff regarding the issues raised in this case. Ms. Omundson denies any remaining allegations in paragraph 43, including Plaintiff's characterizations.
- 44. With regard to the allegations in paragraph 44, Ms. Omundson admits Plaintiff, through counsel, made a request for a specialized "Press Review Queue" in 2021 and that Ms. Omundson denied the request because there is no delay in access to newly filed civil complaints. Ms. Omundson denies the remaining allegations in paragraph 44, including Plaintiff's characterizations.
- 45. Ms. Omundson admits it has not provided a specialized "Press Review Queue" for Plaintiff to have special access to electronically submitted but unfiled civil complaint documents.

Ms. Omundson denies the remaining allegations of paragraph 45, including Plaintiff's characterizations.

- 46. Paragraph 46 states legal conclusions to which no answer is required. To the extent these legal conclusions are deemed to be conclusions of fact, they are hereby denied.
- 47. Ms. Omundson incorporates her responses to paragraphs 1-46 of the Complaint as if fully restated herein.
- 48. Ms. Omundson denies the allegations of paragraph 48, including Plaintiff's characterizations. Paragraph 48 also states legal conclusions to which no answer is required. To the extent these legal conclusions are deemed to be conclusions of fact, they are hereby denied.
- 49. Ms. Omundson denies the allegations of paragraph 49, including Plaintiff's characterizations. Paragraph 49 also states legal conclusions to which no answer is required. To the extent these legal conclusions are deemed to be conclusions of fact, they are hereby denied.
- 50. Ms. Omundson denies the allegations of paragraph 50, including Plaintiff's characterizations. Paragraph 50 also states legal conclusions to which no answer is required. To the extent these legal conclusions are deemed to be conclusions of fact, they are hereby denied.

FOURTH DEFENSE

Plaintiff has failed to join a necessary and indispensable party under FRCP 19.

FIFTH DEFENSE

There is no ongoing violation of Plaintiff's qualified First Amendment rights because the Idaho County Court Clerks' offices are already providing timely and appropriate access to newly e-filed civil complaints to the public and Plaintiff. There is no delay in access to newly filed civil complaints because access to the public and Plaintiff is immediate upon filing.

SIXTH DEFENSE

The policies and procedures of Idaho's County Court Clerks' offices (in their respective offices) ensure that newly submitted civil complaint documents are processed and stamped as filed in a timely and efficient manner, where such process is no greater than necessary to serve the legitimate administrative interests of the Idaho courts.

SEVENTH DEFENSE

A state-wide federal injunction requiring Idaho's courts and Clerks' offices to provide pre-processing access to newly submitted civil complaint documents will disrupt the operations of Idaho's Clerks' offices and will cause harm to the legitimate administrative interests of the Idaho courts and the public's interests in the integrity of judicial records and confidence in the orderly operations of the courts.

EIGHTH DEFENSE

The length of delays alleged by Plaintiff in the Complaint is misleading and inaccurate. Idaho's Clerks' offices provide timely access to newly filed civil complaints in each Idaho county.

NINTH DEFENSE

CNS's claim for injunctive relief is moot.

TENTH DEFENSE

CNS's claims are barred by quasi-judicial immunity.

ELEVENTH DEFENSE

CNS's claims are barred by the applicable statute of limitations including, but not limited to, Idaho Code § 5-218.

TWELFTH DEFENSE

CNS's claims are barred by waiver.

THIRTEENTH DEFENSE

CNS's claims are barred to the extent that CNS has not suffered, and will not suffer, irreparable harm or injury.

FOURTEENTH DEFENSE

CNS's claims are barred to the extent that CNS has not suffered any injury in fact from the conduct alleged in the Complaint.

FIFTEENTH DEFENSE

CNS's claims are barred because Ms. Omundson's conduct has not proximately caused any injury, loss or damage alleged by CNS.

SIXTEENTH DEFENSE

CNS's claims are barred to the extent that CNS lacks standing.

SEVENTEENTH DEFENSE

CNS's claims are barred because CNS challenges a lawful regulation of commercial speech.

EIGHTEENTH DEFENSE

CNS's claims are barred because CNS challenges a reasonable time, place, and manner restriction.

NINETEENTH DEFENSE

CNS's claims are barred because there is an overriding interest in processing a complaint before making them publicly available that is essential to preserve higher values and is narrowly tailored to serve that interest.

RESERVATION OF DEFENSES

Ms. Omundson, by virtue of pleading a defense above, does not admit that said defense is an affirmative defense within the meaning of applicable law, and Ms. Omundson does not thereby assume a burden of proof or production not otherwise imposed upon them as a matter of law. In addition, in asserting any of the above defenses, Ms. Omundson does not admit any fault, responsibility, liability or damage but, to the contrary, expressly denies the same. Discovery has yet to conclude, the results of which may disclose the existence of facts supporting further and additional defenses. Ms. Omundson, therefore, reserves the right to seek leave of this Court to amend this Answer as it deems appropriate.

DEMAND FOR JURY TRIAL

Pursuant to Federal Rule of Civil Procedure 38, Ms. Omundson demands a trial of not fewer than twelve persons on all issues so triable.

REQUEST FOR ATTORNEY FEES

Ms. Omundson has been required to retain the services of counsel and is entitled to recover her reasonable attorney fees and costs incurred in the defense of this matter pursuant to Federal Rule of Civil Procedure 54, 28 U.S.C. § 1988, and all other applicable laws and agreements allowing for the recovery of costs or attorney fees in this action.

PRAYER FOR RELIEF

Wherefore, Defendant Sara Omundson prays for judgment as follows:

- 1. That Plaintiff take nothing against Ms. Omundson by way of the Complaint and that the Complaint be dismissed with prejudice.
- 2. That Ms. Omundson be awarded her costs and reasonable attorney fees incurred in the defense of this action; and

3. For such other and further relief as this Court may deem just and proper.

DATED this 10th day of June, 2022.

DUKE EVETT, PLLC

By /s/Keely E. Duke_

Keely E. Duke – Of the Firm Molly E. Mitchell – Of the Firm Attorneys for Sara Omundson

CERTIFICATE OF SERVICE

I hereby certify that on the 10th day of June, 2022, I served a copy of the foregoing on CM/ECF Registered Participants as reflected on the Notice of Electronic Filing as follows:

Amber N. Dina Katherine A. Keating Jonathan G. Fetterly amberdina@givenspursley.com katherin.keating@bclplaw jon.fetterly@bclplaw.com

/s/Keely E. Duke

Keely E. Duke

IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF IDAHO

COURTHOUSE NEWS SERVICE,

Case No. 1:21-CV-305-DCN

Plaintiff,

VS.

Boise, Idaho

February 18, 2022

9:59 a.m.

SARA OMUNDSON, in her official capacity As Administrative Director of Idaho Courts,

Defendant.

TRANSCRIPT OF MOTION HEARING PROCEEDINGS

BEFORE THE HONORABLE DAVID C. NYE CHIEF UNITED STATES DISTRICT COURT JUDGE

APPEARANCES:

For the Plaintiff: MR. JONATHAN G. FETTERLY

Bryan Cave Leighton Paisner, LLP 3 Embarcadero Center, 7th Floor San Francisco, California 94111

and

MS. DEBORA KRISTENSEN GRASHAM

Givens Pursley P.O. Box 2720

Boise, Idaho 83701

For the Defendant: MS. KEELY E. DUKE

MS. ANNE HENDERSON Duke Evett, PLLC P.O. Box 7387

1.0. DOX 1301

Boise, Idaho 83707

Court Reporter: MS. ANNE BOWLINE, RMR, CRR

Anne_Bowline@id.uscourts.gov

Proceedings recorded by stenography. Transcript produced by computer-aided transcription.

	2
<u>I</u> <u>N</u> <u>D</u> <u>E</u> X	
<u>MOTIONS</u>	<u>PAGE</u>
Motion to Dismiss Ms. Duke Mr. Fetterly Ms. Duke	4 16 30
Motion for Preliminary Injunction Mr. Fetterly Ms. Duke Mr. Fetterly	35 49 65

2

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(Proceedings commenced at 9:59 a.m., February 18, 2022.) THE LAW CLERK: The Court will now hear the motion hearing in Case Number 1:21-CV-305-DCN, Courthouse News Service versus Omundson. THE COURT: Good morning, Counsel. I'm going to ask each of you, if you would, starting with the plaintiffs, just identify yourself and tell me who's going to argue from your side. MS. GRASHAM: Good morning, Your Honor. It's Deb Grasham from Givens Pursley. I am local counsel, and Jon Fetterly is here as well, and he will be arguing this morning. THE COURT: All right. MR. FETTERLY: Good morning, Your Honor. This is Jon Fetterly. I'll be arguing. Thank you. MS. DUKE: Good morning, Your Honor. Keely Duke and Annie Henderson on behalf of Ms. Omundson, and I will be arguing. Thank you. I'm also going to just THE COURT: Okay. say, because she won't listen to me, Patti's on here, but she has COVID. I can't get her to get off the hearing. That's why I had Bennett call the case. She doesn't have much of a voice right now. All right. We're here today on two motions, a motion to dismiss by the defense and a motion for preliminary

injunction by the plaintiffs. I think we ought to take up the

Ms. Duke 4

1 motion to dismiss first. So, Ms. Duke, that would be you.

You may go ahead.

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MS. DUKE: Thank you, Your Honor. And may it please 4 the Court.

Patti, I'm sorry you're dealing with COVID.

Hopefully it all goes just fine.

THE COURT: I probably just violated all kinds of federal laws telling you that.

Unless you're a doctor, I think you're MS. DUKE: So, Your Honor, thank you very much. Do you mind if I share my screen?

> THE COURT: No. Go ahead.

MS. DUKE: Thank you, sir. Your Honor, first and foremost, we are asking that this Court exercise the doctrine of abstention and abstain from ruling related to this case and dismissing it for state proceedings. Certainly it's well established in the Quackenbush case -- which is, quite frankly, similar to this case in that, as I'll discuss in a few minutes, the entire recordkeeping court process for the state of Idaho if CNS gets what it asks this Court to do will have to be changed; and that change will be dictated and mandated by a federal court, not by the Idaho legislature, not by the Idaho Supreme Court.

And so while abstention is the exception rather than the rule, federal courts may decline to exercise their

Ms. Duke 5

jurisdiction in otherwise exceptional circumstances where denying a federal forum would clearly serve an important countervailing interest.

We turn next to the *Colorado River Water Conservation* case, a United States Supreme Court case in which it was noted that considerations of wide judicial administration alone may sometimes warrant dismissal of a federal court proceeding.

And next we look to the guidelines provided by *Hart v. Massanari* in the Ninth Circuit, where the Ninth Circuit has specifically instructed that using the techniques developed at common law, a court confronted with apparent controlling authority must parse the precedent in light of the facts presented and the rule announced. Insofar as there may be factual differences between the current case and the earlier one, the court must determine whether those differences are material to the application of the rule or allow the precedent to be distinguished on a principled basis.

That's exactly where we come to here with this Planet III and Planet I decision. Abstention in this case is appropriate because the requests for relief are sufficiently distinctive from those in the Planet case to warrant this Court's independent consideration of whether abstention is appropriate or not. And that's directly within the Ninth Circuit purview of indicating that we need to look at the facts of the case to determine whether its precedent will in

Ms. Duke 6

fact guide.

When you look to this case, CNS demands instantaneous preprocessing access to nonconfidential complaints. This -- in order to do that, CNS relies on the time it takes from a complaint being submitted -- which I'll discuss here in a moment -- to actually being filed and then part of the court record. To then attempt to further justify an incredible overexpansion of *Planet III*, CNS then misuses the 24 hours in a day, seven days a week, 365 days a year ability for someone who wants to submit a document for filing to submit that document.

So let's look at the distinguishing factors between Planet I and this case. First and foremost, in Planet I, when the court decided it would abstain, the question of access -- so the First Amendment question -- had not yet been decided. In Idaho we already have the benefit of the court's decision. You'll see in Planet I here on page 789 one of the important factors that Planet I used in choosing to not abstain was that this was a question of first impression and a matter of particular federal concern that removes this case from the realm of sensitive state issues that federal courts should hesitate to address.

That's not the plain view that we have here today.

We have the answer in *Planet*, and that is that in applying

Press-Enterprise, Planet III later subsequently held that, "We

Ms. Duke 7

conclude that the press has a qualified right of timely access to newly filed civil nonconfidential complaints that attaches when the complaint is filed."

Now, we're going to talk a lot about the "however" later, but I thought it was important to highlight that first distinction for you, Your Honor, that we're not dealing with a case of first impression. We already know what the Ninth Circuit in *Planet III* has said related to access of filed civil complaints.

Now, if we turn next to the next significant difference between *Planet I* and this case, *Planet I* California is not what we do here in Idaho. In the *Planet I* case, the Ventura County clerk failed to raise the very issue that we've raised for you, Your Honor, at the Ninth Circuit level, and that is this whole submitted versus filed issue.

And let me show you. As we've submitted, submitted versus filed in Idaho is very different. If you look here at the first bubble, submission through public side of File & Serve. This is the Tyler side; this is not the State of Idaho's case management system. So this is different than when you were an Idaho state district judge, Your Honor. The system has changed a bit.

So the Tyler side of things is File & Serve, not part of the court record. The complaint is then received on the private side of File & Serve -- again, maintained and run by

Ms. Duke 8

Tyler -- to the ministerial clerk review and private side of File & Serve. And once that ministerial review is done, then you hop to this blue bubble, which says "official court record." None of this was addressed before the *Planet III* court.

And this is where you need to get into the actual rules that the State of Idaho uses. Electronic filing in Idaho is not a submitted document. If you look at Rule 11 that the Idaho Supreme Court has promulgated and adopted and has used by our 44 county clerks across the state of Idaho, electronic filing means a document is filed when the document has been electronically submitted.

So that's the first part of what CNS is trying to do. CNS is trying to have you say, "Oh, I'm a federal judge. I'm going to tell Idaho, 'Nope, electronic filing needs to end there.'" Delete part 2 of this definition that the Idaho Supreme Court has come up with, because that part 2 is exactly the difference between our case and *Planet III*. And that is the submission has been acknowledged and the document accepted for filing. None of this was brought to the *Planet III* court because the Ventura County clerk waived that argument and failed to raise it.

Second, of course, Rule 11 in Idaho was certainly not addressed, because every state has their own procedure and process. In Idaho it's the -- it's the courts that define the

Ms. Duke 9

rules related to filings. It is not the Idaho legislature.

So if you turn next, then, this is -- this is where I think things get a little hazy in CNS's briefing and in their complaint. You'll see that to emphasize to you, Your Honor, they will cite the Ninth Circuit decision in *Planet III*, but then they intertwine a District Court decision that was never ruled upon by the District -- by the Circuit Court.

And that's a very important distinction here, because the entire crux of their argument, trying to have you exercise federal power over a state court and its system related to how it handles its filings. They tried to jump to a conclusion that is not anywhere contained within *Planet III's* Circuit Court decision that e-filed complaints are exactly the same thing. And therefore, because the District Court ruled that regardless of whether courts use paper filing or e-filing systems, that submission is effectively when this should occur.

That's not a Ninth Circuit decision. That is from the district judge, and the district judge notes there that Ventura County abandoned its objection to this language by not raising it on appeal, and this Court cannot now revisit its already final determination on the issue. That is by no means the Ninth Circuit saying that this court said a submitted e-filing equals a filing and, therefore, has the constitutional protections that *Planet III* provided.

Ms. Duke 10 1 THE COURT: Ms. Duke, if I can interrupt for just a 2 minute. Sure, Your Honor. 3 MS. DUKE: 4 THE COURT: Tell me how it works if a plaintiff's 5 lawyer on Friday afternoon files a complaint -- well, submits 6 a complaint under your argument, and that's the last day of the statute of limitations, but the case isn't actually filed 7 8 until Monday when it's reviewed. Have they lost their statute 9 of limitations argument? 10 MS. DUKE: No. I don't believe anything in the rules 11 provides that, Your Honor. 12 THE COURT: So it is filed when it's submitted? 13 MS. DUKE: Well, it's been provided to the court, and 14 we have the specific provision that indicates that it's 15 effectively accepted with a three-day window for corrections 16 to be made. 17 THE COURT: And then that's a Idaho Supreme Court --18 The correction does not impact --MS. DUKE: 19 THE COURT: What rule is that? 20 MS. DUKE: Well, let me -- I will get it to Your 21 Honor --22 THE COURT: Is it 12? 23 MS. DUKE: -- in one moment. I think it is 12, but 24 let me -- let me get that to Your Honor. 25 THE COURT: I guess my real question is, is that so

Ms. Duke

for some purposes, the complaint is deemed filed when it is submitted to the court? But for other purposes, including today's argument, you're saying it's not filed until it's been reviewed and accepted?

MS. DUKE: Well, and that's why I think the rules have addressed that issue, and that is mistakes happen. And in the old days of filing with -- you know, where we had a runner run over -- and that's how I started my legal career. I was a runner who would run to the courthouse. I would take the documents, and they would stamp them. Or my heart would skip a beat, and the clerk would say, "Sorry, you're missing this," and I would have to sprint back to the office to have it filed.

And it is Rule 12 that you're referencing. And what it -- what it envisions is that we get -- in the electronic world, given that you're able to file these in the middle of the night, on Christmas Day, you know, whenever it is, we don't want a litigant to be prejudiced if there's some ministerial issue with their -- with their filing, and therefore we provide a grace period of three days for a correction to be made so that it can revert back to the original date of submission.

And that's the practical impact of -- it's not Keely walking it up to the clerk's office and having my heart skip a beat and realize that we didn't have a signature or a filing

Ms. Duke 12

fee and, therefore, at 4:58 having to leave the courthouse, run back, and not make my time. That's because the Idaho Supreme Court has recognized, "We need to have you litigants have an opportunity on a ministerial issue to correct that so you are not prejudiced."

THE COURT: Okay.

MS. DUKE: So next you look to *Planet*, and you look at the process that was used. And this is very different. The initial seven-step process was not that different, although, please remember, in *Planet* -- again, California, not Idaho -- this was paper files. We're dealing with electronic files. Nothing in *Planet III* dealt with this is the rule for electronic files.

Items 8 and 9 are the real kicker for *Planet I*, and that is the supervisor, once -- it was already approved by a clerk. So in Idaho, once that happens, it's immediately transferred from the Tyler system to Idaho's court management system, and that document immediately becomes available to the judge and to the public at the same time. The judge does not have first access. It all becomes available for the first time to the judge and the public at the same time.

And as Your Honor may be aware or remember from your days on the state court bench, "press" is not defined in Idaho like it is in California. There is no credentialed press in Idaho. Press is the public. That is the way it's been

Ms. Duke 13

handled, and it's never been defined differently.

So what's very different between *Planet I* and Idaho is that the supervisor, after it was already approved, would review, and then maybe it was put into a media event. That's not the case here. Once it's submitted and goes through its administrative checks, it is then deemed filed, transferred from the Tyler system to the court's file management system, and then at the same time becomes immediately available to the public and to the judge.

If you look to -- I'll move forward because I know
I'm limited on time. This is the case, *State v. Salisbury*that indicates that the press or media is defined differently.
Unlike Idaho, Idaho does not have -- or unlike California,
Idaho does not have a press shield in which the press or the
media is defined differently than the general public.

Obviously, we can talk about this during the preliminary injunction phase, but, Your Honor, when you look to the rules, you look to Idaho Rule 32, which provides, you know, the court's indication of how they're going to control access to court records -- and it's recognized in the Public Records Act, which the Idaho legislature enacted. It accepted the court records and said, "You courts, you're in charge of your records."

So what did we do? We promulgated Idaho Rule 32.

The Supreme Court then also built in a response to requests.

Ms. Duke 14

So within three working days from receipt of a request, the custodian shall disclose the records requested. Now, notably, we can do far better than that, which is what we do with our filed complaints. Filed complaints in the state of Idaho are immediately available to the public by CNS and anyone who wants to look and at the same time to the judge. So -- but it needs to happen within those three working days.

The custodians of the records are the clerks. That's well lined out. And the official court record for a case file maintained in accordance with these rules is the electronic case file maintained by the court as well as any paper filings. So again, these are the accepted filings, not that, hey, I'm a runner standing at the clerk, handing you my document. It's once it has had that ministerial review done.

Now, notably, when we talk about abstention, Your Honor, something that is very different as well is the impact. The *Planet I* case concluded that this is not a big policy changing, policy sweeping decision if we, as the Ninth Circuit, determine that we're going to evaluate whether or not the Ventura County Superior Court was violating the First Amendment. It's noted there's little risk that the federal courts would need to examine the administration of the substantial number of individual cases to provide the requested relief.

Very different than this case, where we have the

Ms. Duke 15

entire Supreme Court process, where the Idaho legislature has indicated, "You courts decide what you're going to do with your records," and the very rules promulgated by the Idaho Supreme Court to do so. It's not this ministerial interest where this is not a challenging thing for Ventura County Superior Court to address and deal with.

And, Your Honor, I do want to reserve a couple minutes for being able to rebut the plaintiffs. But the biggest issue here, Your Honor, is, you know, you're going to hear a lot from Mr. Fetterly of *Planet I*, *Planet I*, they abstained. Well, you have a Ninth Circuit precedent that says when you have a very factually distinguishable case, the right to abstention is something that this Court -- or the doctrine of abstention is something that this Court could look to exercise. And we're asking that this Court do so based upon the fact that the issue is not ripe as to what really is going to be protected when it comes to a filing by a court related to a complaint. That's been answered. That wasn't answered in *Planet I*.

So, Your Honor, unless you have some questions on that point, I would like to reserve a couple minutes.

THE COURT: I do not have any questions, and you're welcome to reserve some time.

MS. DUKE: Thank you, Your Honor.

THE COURT: Thank you.

Mr. Fetterly 16

Mr. Fetterly.

MR. FETTERLY: Thank you, Your Honor, and good morning.

THE COURT: Good morning.

MR. FETTERLY: So we've heard a lot there about abstention. However, counsel's argument really, in my view, goes quite far beyond abstention and really starts to go into what should be the second part of the *Press-Enterprise II* test, which is the defendant's burden to justify her policy and practice. So we'll get to that in a minute, but I'll tackle the abstention piece first. And then I will follow that by talking a little bit about what Courthouse News's claim actually is and how it should actually be analyzed by this Court under the *Press-Enterprise II* test, which is a factual inquiry which really isn't -- I believe it does not implicate abstention.

But counsel's correct. You are going to hear me talk about the Ninth Circuit and *Planet*, because the Ninth Circuit has spoken. It has addressed this issue. The -- it rejected an abstention challenge in the *Planet* case in *Planet I*. And then in *Planet III* the Ninth Circuit, in footnote 4, expressly disagreed with the decision in *Courthouse News Service v*.

Brown, which counsel cites in her papers. She doesn't mention it here.

But it really goes to this idea that there's some

Mr. Fetterly 17

principled basis in, you know, comity that would allow this Court to abstain from exercising its jurisdiction over a First Amendment claim. And the Ninth Circuit did agree with that, citing back to its original opinion. So the Ninth Circuit has addressed this issue and all of these grounds on which counsel attempts to distinguish *Planet*. Again, we'll talk about them in connection with the *Press-Enterprise II* test and specifically defendant's burden under the second part of that test.

But none of those are real material distinctions here, because this case involves the same claim that was asserted in the *Planet* case, and Courthouse News here is seeking the same relief that was sought in the *Planet* case and which was affirmed by the Ninth Circuit in *Planet III*. So we have got a pretty clear statement from the Ninth Circuit on abstention.

Now, if we were to just take a bigger step back and say what would the Supreme Court say about this, because we already have counsel talking about *Quackenbush* and other cases. She cites a number of older cases that predate the more recent and controlling Supreme Court authority that has made it very clear that abstention should only be used in the most exceptional circumstances. And these most recent Supreme Court cases have significantly limited the scope and reach of abstention, and specifically the *New Orleans Public Service*

Mr. Fetterly 18

Inc., and the Sprint Communications cases. Both of those are cited in our opposition to the motion to dismiss, and both of those cases significantly restrict the reach of Younger abstention and its progeny, which is really what counsel is asking for, the application of Younger and its progeny under O'Shea.

So if we read *Sprint Communications* and the three very narrow and limited categories in which the Court can potentially abstain, they simply don't apply here. And the Court doesn't need to take my word for it. There are -- there's a growing list of Federal District Court cases that have considered this exact issue. It's the same claim brought by Courthouse News, the same relief sought by Courthouse News. And some of these cases even involve the same Tyler File & Serve system used by the Idaho courts, and these courts have considered and rejected the same argument counsel makes about the distinction between submission and acceptance. You know, the law is pretty clear, and there's a growing line of authority that has considered *Planet* and this new e-filing environment and agreed with it when rejecting abstention challenges.

So to quickly walk through the line of cases so that the Court has them -- and admittedly at least one of them is not in our papers, because some of this is very fresh -- we first have the Fourth Circuit agreeing with Courthouse News.

Mr. Fetterly 19

Admittedly, the Fourth Circuit in the *Schaefer* case was also a paper case, so, you know, it doesn't reach the e-filing issue. But again, same claim, same relief sought.

Courthouse News v. Tingling, this is the Southern

District of New York, and we attached a transcript as

Exhibit 17 to the Girdner declaration in support of the

preliminary injunction motion. And there Judge Ramos rejected
an abstention challenge in a case that involved e-filing.

That was the e-filing system in New York. So some of the same arguments you've heard, the grounds upon which the defendant is trying to distinguish Planet, didn't hold up when Judge

Ramos in Tingling rejected the abstention challenge.

Most recently now we have three cases in District Courts that are perhaps the most persuasive because they involve the same Tyler File & Serve system. So the attempts to distinguish *Planet* simply fall away if we look to these other District Court cases that have rejected abstention.

We have the *Courthouse News Service v. Gabel* case in Vermont, and we attached that ruling in our supplemental authority. That's Docket 12 [sic] in this court, and it's also a Westlaw cite, which is 2021 WL 5416650. Judge Reiss considered the abstention argument, many of the same things Your Honor just heard, and she rejected abstention and looked at the merits of the case when applying the *Press-Enterprise II* test.

Mr. Fetterly 20

In New Mexico, same result. We have Judge Browning -- and we also cite this in our reply brief in support of the motion for preliminary injunction. And again, these were issued after the briefing closed on the motion to dismiss. But the Westlaw cite there is 2021 WL 4710644.

Judge Browning also considered the abstention issue freshly unconstrained by the Ninth Circuit, but he agreed with it, and he rejected abstention in a case that involved the same Tyler system and all of the grounds upon which counsel just tried to distinguish *Planet*.

And then we also have *CNS v. Price*. This case does not appear in our papers, admittedly. It's another pretty new case. At the end of November, November 29, Magistrate Judge Hightower in the Western District of Texas, she issued a report and recommendation rejecting an abstention challenge on the same grounds, considering all of the relevant federal authorities. And Judge Yeakel in the Western District of Texas, he agreed. And the Magistrate Judge in -- his report and recommendation is 2021 WL 5567748.

So when you look at the body of law, we have a pretty clear trend against abstention. And these are cases that are not in the Ninth Circuit. So here, Your Honor, in the Ninth Circuit I think the case should be even clearer and stronger. But where we do have two cases that admittedly have abstained, they're clearly not going to be persuasive in the Ninth

Mr. Fetterly 21

Circuit. The one Seventh Circuit opinion, *Courthouse News*Service v. Brown, I've discussed that. The Ninth Circuit disagreed with it.

The only other case that has abstained was the *Gilmer* case in the Eastern District of Missouri, and in that case

Judge Autrey framed the issue as a choice between the Seventh

Circuit decision in *Brown* and the Ninth Circuit decision in

Planet. And he chose to follow the Seventh Circuit. Well, we believe this Court should, naturally, follow the Ninth.

So again, the body of abstention law I think is quite clear and really brings us back to this point that counsel keeps making about, well, somehow *Planet* is distinguishable. And quite frankly, I refer the Court to the other District Court cases that have considered this issue in the e-filing context with Tyler e-filing services and have found that abstention was inappropriate and have agreed with the Ninth Circuit on that point.

Now, I do want to address some of the grounds on which counsel tries to distinguish *Planet* here, because, again, I don't think those necessarily support an abstention argument. But in her papers at least she frames them as grounds upon which Courthouse News is -- has failed to state a claim. That's the argument in the papers. And she begins the factual distinction discussion by talking about a single line in the *Planet III* opinion where the Ninth Circuit says, you

Mr. Fetterly 22

know, the First Amendment does not demand immediate preprocessing access to newly filed civil clients -- or excuse me -- new civil complaints. E-filing admittedly was not in *Planet*.

But the defendant's focus on that statement, however, completely misses the mark for a claim of abstention or whichever other purpose she's trying to advance that line, because that is not the claim here, and that is not the test that this Court must apply to that claim. So what, then, is the claim, and what is the test? I'm going to spend the rest of my time talking about this, because it really lays the foundation for both motions and how this Court needs to apply the *Press-Enterprise II* test.

So the claim here is a 42 U.S.C. Section 1983 claim based on delays in access to new e-filings of complaints filed with the Idaho State District Courts. And we allege that the delays at issue are the result of the Idaho courts' practice of withholding access to new civil complaints until after court staff review them. We just heard counsel talk about that. I don't think that's really in dispute here. There's admittedly a delay, a lapse of time between when the court receives the complaint and when court staff get around to viewing it, conducting the ministerial review, and then accepting it. And that delay, that lapse of time, that's the delay at issue.

Mr. Fetterly 23

And the Ninth Circuit in *Planet III* has given us the test that we must apply to those delays to determine whether they are in fact constitutional under the First Amendment or whether the policy and practice that's causing those delays can withstand constitutional scrutiny.

And the test that the Ninth Circuit announced in Planet III comes from the U.S. Supreme Court case Press-Enterprise Company v. Superior Court, or Press-Enterprise II. Or if I say Press-Enterprise, I'm referring to Press-Enterprise II. The first part of that test is for the Court to determine whether experience and logic create an entitlement under the First Amendment to a particular document or process. The Ninth Circuit has addressed that issue. That's -- that's Planet III. The Ninth Circuit made it very clear. There is a First Amendment right of access to new civil complaints that attaches when they are received by the court.

Now, counsel argues that the right of access does not attach until after Idaho courts accept and process the complaint, which is the way that the Idaho courts deem them, quote, filed for administrative recordkeeping purposes.

However, this argument ignores the plain language in Planet III, which uses the terms "filed" and "received" interchangeably. Planet III agrees with the District Court that the right of access attaches upon receipt, and the Ninth

Mr. Fetterly 24

Circuit affirmed that ruling. And it also ignores the plain -- the definition of "filed" in the judicial context, which means submitted to or received by the court.

Now, the parties have thoroughly briefed this issue, and I don't want to repeat all of what is in our papers. I trust the Court has enough paper in front of it. But I will, however, point out that Magistrate Judge You's recent report and recommendation in the Courthouse News v. Cozine case, which is currently pending in the District of Oregon, addresses this issue directly. And we submitted that earlier this week as a notice of supplemental authority. I believe that's Docket Number 32. And this is very fresh. Magistrate Judge You just issued this report and recommendation on Monday of this week.

So in the Cozine case, we have a statewide court administrator, just like Defendant Omundson. The Oregon courts use File & Serve, just like Idaho. That's the Tyler product. Counsel referenced Idaho Rule 11. Well, Oregon has Trial Court Rule 20.060. That's basically the same thing. And Magistrate Judge You walked through this entire argument about when the right attaches. Does it attach upon receipt? Does it attach upon acceptance?

And after thoroughly analyzing the *Planet* cases and after thoroughly considering all of the arguments counsel just made, she rejected the argument that the right of access

Mr. Fetterly 25

attaches upon acceptance, which would be after the delays at issue have already occurred. So I would just point the Court to that report and recommendation. It's currently going to Judge Simon in the District of Oregon. But just as this Court is free to make its own decision, I think Magistrate Judge You's report and recommendation lays out a pretty clear and convincing roadmap and path for this Court we would ask that you follow.

So with the Ninth Circuit then, having already applied the first part of the *Press-Enterprise II* test and having already established that there's a qualified First Amendment right of access to civil complaints that attaches when they are received by the court, we then turn to the second part of the *Press-Enterprise II* test. And that's, I think, really where most of what counsel has argued should be addressed, because what counsel is saying is we have all of these processes in Oregon and they're different. Well, what she's saying is these are all the processes that we need, and, well, under constitutional scrutiny they have to be examined under the second part of the test.

And it is a factual inquiry that asks whether the defendant has met its burden of justifying the delays in access under constitutional scrutiny. And that burden is twofold. As the *Planet III* opinion explains, the defendant must first demonstrate that a compelling governmental interest

Mr. Fetterly 26

would be impaired by providing more immediate access; and second, that no readily available alternatives exist to adequately address that governmental interest. And that's what the Ninth Circuit calls rigorous scrutiny. So again, it is defendant's burden of justifying the delays in access alleged in the complaint under rigorous scrutiny.

So again, we're under a Rule 12 motion for this part of our morning, and the question then is, has Courthouse News stated a claim? And the short answer is yes. We've alleged delays in access. We've alleged defendant cannot met her burden of justifying the delays in access under rigorous scrutiny. We also allege that defendant is -- in her capacity as a state court administrator is responsible for the statewide e-filing system in Idaho and public access to records through those systems and thus responsible for the delays at issue. That's paragraphs 12 and 13 of the complaint.

So the Court must accept these allegations as true at this stage. And if, as alleged, defendant cannot satisfy her burden of justifying the access delays at issue under the second part of the *Press-Enterprise II* test, or rigorous scrutiny, then the policy or practice causing those delays violates the constitution. And that is Courthouse News's claim, and that is the test this Court must apply to evaluate it.

Mr. Fetterly 27

And the complaint here, again, it seeks the same -it asserts the same claim asserted in *Planet*. It seeks the
same relief that was affirmed in *Planet*, and that is a
declaration that defendant's practice of withholding access
until after clerical processing violates the First Amendment
and a permanent injunction prohibiting that -- prohibiting
that practice.

So that right there should be the end of the analysis on the state of claim. And again, on the abstention issue, everything the Court has heard about the reasons why *Planet* is supposedly different, I just refer back to the many District Court cases that have found those arguments unpersuasive and rejected them.

I'll conclude my comments here, Your Honor, with one final point. And I think it's significant, because we've already heard counsel begin part of her argument with this idea that Courthouse News is demanding immediate access or that, you know, the First Amendment does not demand immediate preprocessing access. And as I just discussed, that is not the claim, and that is not the test, and quite simply, it doesn't support a motion to dismiss.

I want to address it because I think we're going to hear more of that today, because we see that throughout the papers. And that sentence from the Ninth Circuit in *Planet* is significant to the extent it simply underscores the qualified

Mr. Fetterly 28

nature of the right of access. The First Amendment right of access to new civil complaints is qualified because defendant has the opportunity to try to justify the delays and access under rigorous scrutiny.

However, rather than address that burden under the second part of the test, which we did not hear about during counsel's presentation. And to be candid, she can't address it at this stage because it's a fact-intensive inquiry that's beyond the scope of a pleading motion. So instead of addressing that test, defendant instead intends to avoid constitutional scrutiny altogether by reframing and mischaracterizing Courthouse News's claim as one demanding immediate access. But again, that's not the test, and that's not the claim.

So, you know, I'd point the Court to the *Planet II* decision, because it's pretty instructive on this point.

Defendant's attempt to recast Courthouse News's claim as one demanding immediate access so she can avoid rigorous scrutiny, it's reminiscent of the motion to dismiss that the defendant in *Planet* filed that led to the *Planet II* decision. In that case the defendant moved to dismiss Courthouse News's complaint on the ground that the First Amendment does not demand same-day access to civil complaints. It didn't say immediate; it says same day. That was their shorthand in the *Planet* case.

Mr. Fetterly 29

And the District Court took the bait, and it granted the motion to dismiss. Well, Courthouse News appealed. In Planet II -- and in Planet II the Ninth Circuit reversed that dismissal, finding that the District Court erred by narrowing the legal question to one divorced from the proper legal framework. That's the Press-Enterprise II that we discussed, and we'll discuss more later today.

So whenever we hear defendant say Courthouse News is seeking immediate access or that Courthouse News has not stated a claim because the First Amendment does not demand immediate access, that should be a cue that Defendant Omundson, just like the *Planet* defendant, is attempting to sidestep rigorous scrutiny by incorrectly reframing and narrowing the legal question to one that is divorced from the applicable *Press-Enterprise II* test.

So for the purposes of this motion to dismiss, Your Honor, I think if we simply follow the *Press-Enterprise II* test as set forth in *Planet III* and if we follow *Planet* and the growing list of other federal court cases that have rejected abstention, it's pretty clear that Courthouse News has in fact stated a claim for relief, because we've alleged delays in access to new civil complaints, and we have alleged that defendant cannot meet her burden under the applicable *Press-Enterprise II* test.

So I'll stop there. And if Your Honor has any

Ms. Duke 30

questions, I'll be happy to answer them.

THE COURT: I do not have any questions. Thank you.

Ms. Duke, you have about five minutes for rebuttal.

MS. DUKE: Thank you, Your Honor. So first and foremost, let's deal with the first allegation. This is a very different proceeding than California. Mr. Fetterly would like to have this be California, not Idaho. And fortunately, that's not the case here for many reasons. But under the Idaho constitution, oversight of the judicial branch falls to the Idaho Supreme Court. It's Article V of our constitution. That power includes the inherent power to manage judicial records, which the Idaho Supreme Court has done, and the legislature has authorized it to do or directed it to do under Idaho Code Section 74-104, with the Idaho Supreme Court doing so in its rules that we've gone through with you.

In this case the rules that have actually been challenged by CNS's request for immediate access or press review are the Idaho Supreme Court rules. These are not, like they were in California, some clerk policy, some local procedure. These are rules that the Idaho Supreme Court in its constitutionally granted power enacted. As we noted in our opening filing on the motion to dismiss, Ms. Omundson does not have the independent power to or the authority to enact or modify those rules. It is the Idaho Supreme Court that must. That's point one.

Ms. Duke 31

Point two, Your Honor, if you actually look at the complaint, I truly do not understand how CNS can argue that they're not looking for immediate access. They don't use that word, but if you look at paragraph 2 of their complaint, if you look at paragraph 3 of their complaint, if you look at paragraph 32 of their complaint, they are telling you, Your Honor, that to do your job, to federally tell the State of Idaho's court system how to handle its documents. They're saying you go get a press review queue. And we'll talk about that in the preliminary injunction.

What that means and what that all means in paragraph 3 -- and they say it right there -- is that if you install it, CNS is going to get the complaints at the very same time the court does. So there's two issues with that.

One, whether they say instantaneous or not, that's exactly what that means, is that the press review queue would provide CNS with instantaneous access.

You then look to paragraph 32, and this is where they get cute and they try to rely on a district judge whose opinion was not challenged by the Ventura County court clerk, which is, what does it really mean to be filed? What does it mean to be processed or not? And what they're trying to do is have the courts across the country -- and it is stunning when you read these decisions, Your Honor. And I look at them, and I highly encourage you to read through *Planet III* again,

Ms. Duke 32

because when you read through *Planet III*, it talks about receipt twice. And that's just in the context of talking about the filings. Look at every single time that it talks about filed, when it talks about judicial proceedings, all of those things. In the state of California, it's not defined like it is in the state of Idaho. The Idaho Supreme Court has exercised its authority to say something is deemed filed when it has been approved for filing.

Now, the other point that I'll make, Your Honor, with respect to our motion to dismiss for failure to state a claim is when you listen to the arguments by CNS -- I'll just go here -- they essentially -- you have to ignore number two. You ignore the second point. The Ninth Circuit has said that you're -- the public's interest is going to be weighed with the state's administrative interest in the fair and orderly processing of the filing.

In the complaint I just showed you and in the very arguments that Mr. Fetterly's going to make on the preliminary injunction, take that and put a big red X through it, because they are demanding that you enjoin Idaho from not providing immediate access to submitted complaints before a clerk can ever touch them. That's exactly what they're doing.

And if we look at Judge Smith in his concurrence, obviously a much beloved jurist from our state who hits the nail on the head in his concurrence. Timeliness and news

communication are left open.

Ms. Duke 33

worthiness are not the focus of the First Amendment analysis.

Rather, the First Amendment analysis focuses on the significant government interest and whether the restriction is narrowly tailored to meet that interest. Absent either an unreasonable burden on the right of access or the access restrictions that also operate as limitations on publishing information previously obtained, ample alternatives for

Under CNS's claim, which is not supported by Planet III, you would not do the weighing of the balances. Planet III -- and again, I highly encourage the Court and your staff to read back through Planet III after this argument to really see what it says about the importance that a document be filed and then being provided to the public and press. And in the state of Idaho, that instantaneously happens -- even though it's not required to instantaneously happen, that instantaneously happens once that clerk exercises number two here, that CNS wants to ignore. Once that clerk does a fair and orderly processing of the filing, it is instantaneous access.

That is why we're asking this Court to abstain, because the Ninth Circuit itself has said when you can significantly factually distinguish a case from its precedent, then you do not need to follow that precedent. And by no means did $Planet\ I$ address this very issue.

Ms. Duke 34

So, Your Honor, we request that the motion be dismissed on two grounds: First, that the Court abstain; and second, that CNS has failed to state a claim. *Planet III* does not get CNS to the words of its complaint that it, itself, chose to author and how they included them in the state of Idaho complaint, where they are effectively demanding if the clerk gets it, so does the public. And that would ignore the very bounds and tests that *Planet III* itself indicated in the Ninth Circuit needs to be followed. It ignores the fair and orderly processing of filing.

THE COURT: Ms. Duke, I do have one question for you, and it's kind of a step back, overall question.

MS. DUKE: Sure.

THE COURT: If the -- if these are Idaho Supreme

Court rules and not some clerk's policy, as you said, and if
the Idaho constitution authorizes the Supreme Court to make
these rules, then who oversees the constitutionality of the
rules? We can't let the Idaho Supreme Court review their own
rules, can we, for constitutionality?

MS. DUKE: Why not? I mean, that's -- that's the purview of what they're able to do.

THE COURT: Well, I'm having a hard time with that.

But I can guarantee you that my staff and I will read all of the *Planet* cases again, and we'll set out the decision when we get to it.

Mr. Fetterly 35

Let's turn to the preliminary injunction, and,
Mr. Fetterly, that's your motion. You can go first on it.

MR. FETTERLY: Thank you, Your Honor. I'll -- for my presentation I will focus on the tests that this Court must apply when ruling on the motion, starting briefly with the test for evaluating preliminary injunctions followed by, once again, the test this Court must apply to Courthouse News's claim, and that is the *Press-Enterprise II* test. And I'll conclude by discussing how we apply the second part of that *Press-Enterprise II* test, which is the fact-intensive inquiry that looks at whether the defendant has met her burden under rigorous scrutiny. We just heard counsel say in connection with the other motion that the Court should disregard that, but that is the test. It's the Ninth Circuit test in which the Ninth Circuit is applying the Supreme Court's test in *Press-Enterprise*.

So let me first start with the preliminary injunction test, and only very briefly. You know, the factors this Court must consider when evaluating preliminary injunctions are set forth in the Supreme Court case Winter v. Natural Resources

Defense Council. Now, because this is a First Amendment case,

I will focus my argument on the likelihood of success element,
because, you know, the loss of a First Amendment freedom even

for minimal periods of time constitutes irreparable harm as a

matter of law. And the balance of equities weighs in favor of

Mr. Fetterly 36

protecting First Amendment rights. That's pretty black-letter law we've cited in our papers.

So focusing on the likelihood of success element, we have to determine whether Courthouse News has established a likelihood of success on the merits of its claim. And to do so we look again to the *Press-Enterprise II* test as applied by the Ninth Circuit in *Planet III*. And once again, this is a two-part test. The first part considers whether there's a First Amendment right of access to documents or proceedings and, relatedly, when it attaches. And the second part is the fact-intensive inquiry that asks whether the defendant has carried her burden of justifying the access delays under rigorous scrutiny.

So as to the first part, I'll be pretty brief because we just discussed it in connection with the other motion. I will note that the District Court ruling in *Planet*, where the amended judgment speaks to e-filing, well, yes, that was not part of the judgment that was affirmed by the Ninth Circuit, and I concede that e-filing was not before the Ninth Circuit.

But it does not change the fact that the right of access attaches upon receipt, and the Ninth Circuit precedent in *Planet III* makes that quite clear. The underlying District Court order that was affirmed by *Planet III* makes that quite clear, and the growing list of federal court cases that I've cited and already discussed here this morning also make that

Mr. Fetterly 37

quite clear. And I think the Court need not look further than Magistrate Judge You's findings and recommendations in the Cozine case that issued just earlier this week, in which she thoroughly analyzed and rejected the same arguments counsel just made in a case that also involves a statewide administrator and also involves the same Tyler File & Serve system.

So again, with the first part of this

Press-Enterprise II test already established by Planet III and the growing list of federal authorities that have applied it, we turn to the second part of the test to analyze the delays and to determine whether Courthouse News has shown a likelihood of success on the merits.

Now, before we turn to that second part of the test and apply it, I want to briefly discuss the actual delays themselves, because they form the basis of the claim. And as we discussed earlier in connection with the motion to dismiss, the delays are the lapse of time between when the Idaho courts receive newly filed complaints and when they make them available to the press and public.

And defendant acknowledges in her papers that newly filed complaints, once received by the court, they sit in an electronic queue, where they wait until court staff are able to conduct what the defendant calls ministerial review, which is checking for clerical and other administrative things.

Mr. Fetterly 38

It's basically a form of quality control, as we hear counsel talk about it, because they're checking for clerical and administrative errors.

So the defendant does not actually see that

Courthouse News is experiencing these delays in access as a result of the Idaho courts' practice of withholding access until after clerical review. The delays between submission by the filer and review by the court, those are at issue, and defendant acknowledges they exist. So, you know, defendant is asking -- instead of saying there are no delays, she's simply asking the Court to review them differently in terms of business hours so they just look less severe than how Courthouse News experiences them in kind of real life and realtime based upon the actual passage of time.

And this distinction -- I'll be very brief here -it's immaterial because defendant's business hour formulation
actually confirms the delays experienced by Courthouse News.

Defendant claims that on average, it takes four or five
business hours for court staff to get to the complaints in the
queue and conduct their ministerial review. Well, an average
delay of four or five business hours means that new complaints
received on or after noon on any given day would be delayed
until the next court day. And of course, we're speaking in
averages here. Courthouse News's moving papers cite to
provide specific examples of newsworthy civil complaints that

Mr. Fetterly 39

were delayed for much longer.

So those are the delays at issue. That's the basis of the claim. And we now need to apply the second part of the *Press-Enterprise II* test in order to see whether or not Courthouse News is entitled to relief based on the likelihood of success on the merits.

And again, the second part of the test is defendant's burden. Defendant carries the burden of justifying these delays under rigorous scrutiny, and to do so she must establish that there's a substantial probability that a compelling governmental interest would be impaired by immediate access. And counsel asserts the fair and orderly administration of justice as that interest, and we'll talk about that. And that's the same interest that the *Planet* defendants asserted. And then, second, that no reasonable alternatives exist to adequately protect that governmental interest.

So again, I don't want to belabor the point any more than I have already done so, but this is the same test that the growing list of Federal District Courts have already applied. We have the Vermont case in *Gabel*. We have *Tingling* in New York. These cases have applied the same test. And specifically, I keep coming back to the *Gabel* case in Vermont, because in that case Judge Reiss applied the second part of the *Press-Enterprise II* test that this Court must now apply,

Mr. Fetterly 40

and she did so and concluded that the reasons for withholding access to new e-files or complaints until after clerical review did not survive constitutional scrutiny. And that's the same e-filing system as the Idaho courts on a statewide level. So there's nothing terribly controversial or unique about that. We have to apply the test, and that's all we're asking this Court to do.

So I want to spend the balance of my opening remarks here just kind of walking through a few examples of how we apply that test, because I think it's really important to understand how we do so.

Again, at page 19 of her opposition brief, defendant identifies the overriding governmental interest at stake as the general interest in the fair and orderly administration of justice. So we're going to have to, you know, unpack that box a little bit and actually scratch the surface of what that means and what that looks like.

And I'll do that in a minute, but before I do, I just want to point out all courts, state and federal, share that interest, including the many courts that provide access to new e-filed complaints upon receipt and without delaying access until after clerical review of the process. And the press and the courts have worked side by side for as long as we've had courts that have free press. And in this new electronic age, they have found ways to do so, and there are many of them.

Mr. Fetterly 41

There are many alternatives. We heard counsel talk about press review queue. Well, yes. For instance, some courts in California, Arizona, and Georgia, they provide access to new e-filed complaints without delaying access for clerical review by making them available through Press Review Queues.

Now, we addressed this in more detail in our papers, but all this is is a way to let the press or the public review the complaint while it's sitting in the queue after the court has received it so we don't have the delay of time from when it's received to when it's accepted.

And many of the courts that provide access in this manner, they do so using the same File & Serve system used by the Idaho courts, but that's not the only way. There's the auto accept option as well. And just to be clear, auto accept, what I'm referring to there is the system that the federal courts use, this court and many state courts, whereby cases -- new e-filings, new civil complaints, upon receipt they're automatically assigned a case number, and they're automatically made available on the court's public docket. State courts in Nevada, Hawaii, Utah, and how Vermont provide on-receipt access in this manner. Again, this court provides access to new e-filed complaints in that manner, as do the vast majority of federal courts using the PACER system. So, you know, the list of courts that provide timely, on-receipt access to new e-files goes on and on. We identify them in the

Mr. Fetterly 42

papers. I don't want to illustrate every single one right now.

The point is that all of these courts share defendant's interest in the fair and orderly administration of justice. So that vague assertion cannot by itself constitute a compelling governmental interest that warrants withholding access to newly filed complaints until after clerical review for processing. Additionally, the ability of these other courts to provide that access further demonstrates the availability of less restrictive alternatives to the Idaho courts' current practice. So again, we're just following the test. That's the two-part test.

So as we apply the second part of the Press-Enterprise II test in this case, we cannot blindly accept defendant's assertion that the practice of withholding access to new e-filed complaints under ministerial review and until after acceptance is necessary to protect the fair and orderly administration of justice. We know from experience in these other courts that is not necessary. So the rigorous scrutiny that this Court must apply to the reasons by defendant for Idaho's current practice require that we scratch the surface and closely scrutinize those reasons. As the Ninth Circuit said in Klein v. San Clemente, this Court cannot rubber stamp an access restriction simply because the government claims it is necessary.

Mr. Fetterly 43

So I'll spend the remaining part of my time -- (Reporter interruption.)

THE COURT: I know you're worried about the time, but don't. We're doing okay.

MR. FETTERLY: Thank you both. I appreciate the reminder, and I will slow it down. I'll spend the balance of my time simply illustrating a few examples of how we apply that rigorous scrutiny test to the issues that the defendant has raised in her papers. So let's take a look at what that actually looks like here. And I'm not going to address everything in the papers. It's in them. These are a few examples.

So as the first example, defendant claims that providing pre-review access to new e-filed complaints could result in the disclosure of sensitive and confidential information. But she does not establish that the current practice of delaying access for ministerial review actually protects against the hypothetical risk.

Under the Idaho Rules of Civil Procedure 2.6(a) and under the Idaho Rules of E-Filing and Service 15(a), (b), and (f), sensitive information must be redacted by the filers, not the clerks. 15(a) explicitly states clerks will not review e-filing for sensitive information. Under the rules, documents accompanied by a motion to seal must be filed in paper, IRS 5(h). It's also posted on the frequently asked

Mr. Fetterly 44

questions portion of the iCourt website.

So there's simply no nexus between defendant's current practice and the hypothetical harm she claims could result if the Idaho courts applied one of the available less restrictive alternatives. And of course, courts handle confidential filings, documents, and sensitive information all the time. That's the nature of the business. And that includes courts that provide access without delaying it for clerical review. So there are less restrictive alternatives.

Defendant also points to cost as the reason why the Idaho courts supposedly cannot provide access to complaints through a press queue. She claims that Tyler, the e-filing vendor, has quoted a price tag of \$108,000 annually -- annually -- to provide access through the review future that already exists. And we know from experience it does not cost that amount or any amount. Numerous courts using Tyler software have confirmed that Tyler did not charge them for their press queues. This is in the opening and the supplemental record declarations.

In New Mexico, Judge Browning found, based on a preponderance of the evidence, that there would be no charge for a press queue even though the defendant in that case cited -- or quoted the same price tag from Tyler. And in Arizona, the state court administrator arranged for its vendor to create a press queue from scratch for a onetime charge of

Mr. Fetterly 45

\$12,500.

So, you know, perhaps most troubling here is that this quoted price tag of \$108,000 appears to represent an attempt by Tyler, a third-party vendor, to create an annual revenue stream and profit off the public record. And we're not talking about a onetime installation or setup fee, like we saw in Arizona. This is six figures annually. And I'm sorry, but it simply cannot be the case that a vendor can attempt to create a revenue stream and profit from the public record and can constitute a legitimate and compelling governmental interest that justifies an access restriction.

So then, finally, the opposition papers describe

Idaho's current administrative practices in rather great

detail, implying that providing more timely access may require

them to change one or more of their practices. They talk

about filing fees, letting court clerks review documents, all

manner of things that all courts deal with, including those

that provide timely access without delays.

And the point I want to emphasize here is that, yes indeed, some internal administrative procedures may need to change. That is the inevitable result of a policy or practice is found to violate the constitution. And although defendant does not come right out and say this in her opposition papers, the rather clear implication is that preservation of the status quo is itself an overriding interest for which there

Mr. Fetterly 46

are no readily available alternatives. However, as we explained in our reply brief, the status quo simply cannot be used to justify the status quo. Otherwise, virtually no Section 1983 action could succeed.

And as I conclude my opening remarks here, I once again direct the Court to Judge Reiss's recent order and findings in the *Gabel* case in the District of Vermont. Again, same e-filing system, same arguments, same issues. And within three weeks of Judge Reiss entering a permanent injunction prohibiting the defendant's practice of withholding access until after clerical review, the Vermont courts implemented an auto-accept system that now provides the press and the public with timely, on-receipt access to new e-filed civil complaints, just like this Court did -- or this Court does, just like the vast majority of federal courts do. And we talk about this in the supplemental Girdner declaration.

And as far as we know, none of the parade of horribles that defendant cites in her opposition papers has in fact come to pass by simply providing access in the same manner that the vast majority of federal courts do and many other states' courts do, including other courts using the Tyler e-filing system.

So just as the defendant in the Vermont case failed to justify her burden under the second part of the Press-Enterprise II test, we believe here as well that if this

Mr. Fetterly 47

Court simply scratches the surface of defendant's justification and properly scrutinizes them by applying the second part of the *Press-Enterprise II* test, as it must -- because it is a Supreme Court and Ninth Circuit authority -- we find that defendant simply has failed to meet her burden of justifying the access delays.

One last thing I also want to point out, and then I'll reserve the balance of my time for reply. I'll note there have now been four or five different cases in which the federal courts have granted injunctive relief on this same issue, prohibiting a policy or practice that withholds access until after receipt. None of those orders have dictated to the state courts how to do their job or what to do. None of those orders have specified a particular manner or method of access. They have simply said the practice of withholding access until after clerical review fails the constitutional test because the defendants have failed to survive rigorous scrutiny or constitutional scrutiny.

And so, yes, it may be that the inevitable result there is something that closely resembles immediate or preprocessing access, but the federal court is not dictating the courts what to do. These courts are simply choosing one of the many alternatives that is available to them, one of the many less restrictive, available alternatives. And in any of those cases, and all of them, where the courts have complied

Mr. Fetterly 48

with the injunction by implementing one of the available alternatives, at no point has Courthouse News ever had to go back to the court to seek enforcement, and at no point has the court ever had to step in and intervene. There's been no ongoing federal audit to invoke an extension term. There's been nothing of the sort.

So we simply ask this Court to apply the test, and we believe if it does so, it would conclude that defendant has failed to meet her burden under rigorous scrutiny. Thank you, Your Honor.

THE COURT: Counsel, I do have one question before you end. You mentioned that there were four or five cases out there that have reached the level of a preliminary injunction and granted it. Are you aware -- I'm not, but are you aware of any cases out there where the court got to the preliminary injunction stage and denied a preliminary injunction?

MR. FETTERLY: No, Your Honor, I am not either. I believe that the two cases where Courthouse News has been on the wrong end of a ruling have been on that abstention ground that we discussed earlier. That's *Brown* in the Seventh Circuit and then, you know, the *Gilmer* case in the Eastern District. And I will note in the Seventh Circuit the underlying District Court opinion applied the test and found the defendant failed to meet her burden. So that was an appeal from an order granting the preliminary injunction. The

Ms. Duke 49

Seventh Circuit ended up dismissing the case on abstention grounds.

But to Your Honor's point and to the question, no, I'm not aware of any case where the District Court applied the test and found that the defendant satisfied it. I suppose, in full candor here, that in the *Planet* opinion, we do have kind of a split on the scanning policy. But that's a little bit different. And in the e-filing context, the answer is, no, I'm not aware of any court that considered an e-filing scenario like we have here, applied the test, and found that the defendant met their burden, and then on that basis declined to grant the injunction.

THE COURT: Okay. Thank you.

Ms. Duke, you may go ahead. And if you have a different answer on my question, you're welcome to give it. Otherwise, you can just go ahead.

MS. DUKE: Sure, Your Honor. Thank you. I'm not aware of -- certainly not every court has issued a preliminary injunction. I don't think that Mr. Fetterly can say that, whether they just haven't gotten to that decision yet, whether that wasn't what was precisely requested.

But in this instance, Your Honor, I think the big question -- you know, one of them for Mr. Fetterly is, under the automatic -- we all get it. If it's, you know, submitted through the electronic court record, we all get the complaint.

Ms. Duke 50

Under that, how is the second significant balancing scale in the *Planet III* case addressed? We know *Planet III* said you've got a qualified right of timely access to newly filed, nonconfidential complaints.

But it went on to say, however, this right does not entitle the press to immediate access to those complaints.

Some reasonable restrictions resembling time, place, and manner regulations that result in incidental delays and access are constitutionally permitted where they are content neutral, narrowly tailored, and necessary to preserve the court's important interest in the fair and orderly administration of justice.

How does CNS's request to this Court related to an injunction give any recognition, any weight at all to that other important balance that *Planet III* has defined as the law of our circuit? It doesn't. If you were to grant the injunction that they have sought, then when a complaint is submitted through the Tyler filing system, that means it's automatically within our court record, which it is not. It's still on the Tyler side of the filing. But even if it was immediately on our side of the filing, then there's no administrative review that Mr. Fetterly and CNS are indicating to you will occur or should occur.

That completely ignores the holding of $Planet\ III$, and it obliterates that important scale that I mentioned in

Ms. Duke 51

our opening remarks on the motion to dismiss, Your Honor. The State -- it is acknowledged that the State has an administrative interest in the fair and orderly processing of filings. If we grant CNS what they want, which is to have a submission automatically provided to CNS, how are we -- how are we handling that administrative interest? We're not.

And why other courts in our circuit have not looked at that, have not seen that that's an important part of Planet III, I don't know. But I never like the argument that CNS is making of, "Well, Judge, just because all of these other courts are doing it, you would be crazy not to." We have a Ninth Circuit case that specifically states here's your balancing that you're going to do. The public interest and contemporaneous filings with the court and the State's administrative interest in the fair and orderly processing of complaints.

THE COURT: Am I splitting the hairs too much to say that there's a difference between providing it immediately and not delaying access? Could I view those as two separate things?

MS. DUKE: Of not providing it immediately and of delaying access?

THE COURT: Not delaying access. Is there a difference between immediate access and not-delayed access?

 ${\sf MS.}$ DUKE: Well, I think in Idaho's context there is,

Ms. Duke 52

and that is there is no delay in access. Because once it is accepted and filed, unlike *Planet III*, where the clerk even after that step had a supervisory review and then couldn't say that the complaints made it into the bin, in Idaho, once our -- once our clerks perform that very crucial balancing test that CNS wants ignored, that administrative interest in making sure that we're maintaining our court records, once they say, "Boom, yes, I've got the check, I've got the signature," it's now accepted as a file -- or a filing, it's immediate.

And so, Your Honor, I hope I'm answering your question. I don't know that I fully understood it, but I can tell you this is a very different circumstance than anything else presented, and that is that even though the State of Idaho does not have to provide immediate access once a document is filed, it is. So what's the harm to CNS? How is it not newsworthy for them to say, "Today filed in the state of Idaho: Huge case against the State of Idaho for environmental claims"? That is the newsworthy point.

CNS is saying that they are somehow not having their First Amendment right satisfied because they can't say to the public, "Hey, there's going to be a filing. We know it because there was a submission to this -- to the Idaho courts. They're looking at it to get it now officially filed."

Where is -- where is this great harm that they're

Ms. Duke 53

referencing? It's an immediate access, an access that, Judge, I didn't even appreciate until I worked with my clients on this. Once the clerks say, yes, this is filed, that's the first time even the judge knows about the case.

THE COURT: Right.

MS. DUKE: CNS wants to know about the case before anybody. They want to know about it at the very same time that the runner is literally leaving my office to walk to the courthouse to file the complaint and to stop my runner and say, you know, "Hey there, Ally, do you mind? I need to see that real quick before you hand that to the clerk, because I need to now take that and run and get an advantage on other news organizations."

That's not what the First Amendment's for. The First Amendment is for the timely access without unreasonable restrictions to -- we admit, to court filings. And that's why this concept of filings is so crucial and why it's so ignored in CNS's papers.

Judge, did I hit your question and answer it?

THE COURT: Yeah.

MS. DUKE: I really want to.

THE COURT: I think you did. Go ahead with your argument.

MS. DUKE: Okay. Thank you, Your Honor.

So when you look to the preliminary injunction

Ms. Duke 54

standard, I mean, this is an extremely high burden that CNS has. This is not the situation where we don't have immediate access to a filed complaint. We have that in Idaho.

Mr. Fetterly has to admit that.

So there is no way that they can show that there's some irreparable harm in that they're not receiving immediately filed complaints. Instead, again, they want you to not let the clerks do exactly what the Idaho Supreme Court has instructed them to do, and that is to review the complaints, take care of the administration portion, and then

let them be a part of the official court record.

I don't see how the second balance is in any way factored in if any news organization, including CNS, gets the prefiled submissions by a party, again, stopping my runner on their way to the courthouse. And I suspect their argument's going to be, yeah, but in this new-fangled, you know, e-filing world, we can file in the middle of the night or file on Christmas Day or submit on Christmas Day or submit on a weekend. A court clerk has still not had the opportunity to do their job, and that is to make sure that the processes are being filed -- or followed.

And so it really is a distinction that is glaring when you read through *Planet III* and what CNS is asking this Court to do. And again, I -- I'm puzzled by how other courts have not followed that second scale, but they haven't. It's

Ms. Duke 55

as if there's just one scale in CNS's argument.

Your Honor, quite frankly, for CNS to prevail, you're going to need to ignore a lot of things. You're going to need to ignore those limitations that are specifically outlined in *Planet III*. As you know, in your review of *Planet III*, at page 596 that, *Planet III* itself acknowledged even in this era of electronic filing systems, instantaneous public access to court filings, especially complaints, could impair the orderly filing and processing of cases with which clerks' offices are charged. After all, litigants are not uploading their complaints to the Internet. They are filing them with the court, making them subject to judicial administration.

How is a complaint in Idaho subject to judicial administration if this Court orders that every nonconfidential complaint filed in the state of Idaho be immediately available pre-administrative processing? We submit to you that that can't be done.

The *Planet* case went on to emphasize that the First Amendment does not require courts, public entities with limited resources, to set aside their judicial operational needs to satisfy the immediate demands of the press. Now, that's why, I'm sure, CNS argues that the State of Idaho needs to implement -- which likely -- you know, who knows, but likely when we're talking implementation, read through those declarations that CNS has submitted. They're talking about

Ms. Duke 56

1 | implementation. They're not talking about licensing.

Licensing is a very different beast than implementation. A company can come and say, "We'll implement this. We'll get your programming running. We'll get it up. But by the way, to use it, for the next year it's going to be \$108,000. And to use it the year after, it's going to be \$108,000, until we

contract again."

And there is nothing that Mr. Fetterly has provided from anyone to dispute what Ms. Omundson submitted to you: that the State of Idaho -- if you are to rule that they are now enjoined from following their court rules and from doing their process, the State of Idaho is now going to need to go and get legislative approval to add to its budget to then implement this system. All of this is in contradiction to Planet III, all of it. Where is the judicial administration that they have the ability to do?

Now, in their submissions that they provided to you, you know, those green and yellow and red spreadsheets, those spreadsheets start with date filed. And I should at least just show this, Your Honor. So let me just pop that up here. So if you look here, and it's a little hard to see, but you'll see the red and then you'll see their little column. It says "date filed." That is -- that's the very start of them trying to show you that 44 counties of elected clerks and all of their staff are failing to do their job. And they're basing

Ms. Duke 57

it on an absolute, in my view, misconception and trying to, I think, hide the ball on what "filed" means. It's not filing. What it should say there, Your Honor, if they were going to be genuine in their report of data, is it should say "date submitted." Then there should be a "date filed."

And what did we do to contradict and counter that? We worked hard to show you, Judge, that if you actually take the data and if you actually do a few things that comply with Idaho's rules, that our Idaho clerks -- and if you look here, this is at Docket 20-3. Our Idaho clerks are, in this time period of 9/1/2021 to 10/31/2021 -- which is a time period that CNS cleverly chose, because it knew that the State of Idaho had Tyler, who was changing one of the platforms. That caused some delays by our clerks. That had nothing to do with our clerks and their administrative processing with but instead a switchover to Amazon. They cleverly chose this time period.

And what they also did is they did a 24/7/365 analysis, failing to factor in courthouse hours. Now, let's think about that, because courthouse hours were at issue in the *Planet III* case. And what was the *Planet III* clerk doing with courthouse hours? The *Planet III* clerk had adjusted them to deal with, you know, we're open until 4:00 or 4:30, but we're not going to let you have access to these filed complaints after 3:00 because we got to get some stuff done.

Ms. Duke 58

That's not what the state of Idaho's doing. The state of Idaho has access during court hours to all of the administratively reviewed, accepted, filed complaints. And if you factor in 24/7/365, they are doing that in this time period at an average time of 5.07 hours to review, approve, and have it filed. How is that not timely for CNS to then be able to report a newly filed complaint today, stating blank?

I'll also note that all of this is done through the lens of what we've all been experiencing together, something that the entire world, humanity has all experienced all together, and that is COVID. And you look at -- when we have a search in, for instance, Ada County and we have our hospitals on crisis standards of care in this very time period, what are our court clerks doing? They're doing their job. They are doing the administrative task that *Planet III* charged them with and said they could do, and they're doing it and they're doing it timely.

cns wants everybody to ignore those clerks, to ignore what they do, and to ignore the important function of their job. They want records automatically included in the court's file so that they can see them, in complete contradiction to what the Idaho Supreme Court has identified as its process for forming the necessary administrative review of complaints.

You'll also note that in the supplemental filing -- and I don't have a slide on this one, but in the supplemental

Ms. Duke 59

filing, they then also chose to take January and February of this year, which we responded to. And we unfortunately all know -- and as Patti's going through now and as my entire family and myself went through two days before Christmas for the next two weeks, we, as we call it, got omicron, as did the great majority of the state of Idaho from mid-December through about three weeks ago. We've all watched the curves.

And the data that we submitted to you, Your Honor, is that our court clerks were still doing exactly what they're allowed and permitted to do under *Planet III*, and that is timely review submitted complaints and mark them accepted. And once they're accepted, they are immediately available.

And this concept -- I guess I would love to know how the First Amendment -- of why it gets to ignore business hours. And as Justice Smith noted in his concurrence, you still need to have the reasonable access to review these administrative filings. And as *Planet II* indicated -- let me get there -- again, the First Amendment does not require courts, public entities with limited resources, to set aside their judicial operation to meet the immediate demands of the press.

CNS here has required -- or is requesting you to order that immediately the entire state, 44 counties with their elected clerks and all of their staff, process and evaluate complaints to make sure that they can be included in

Ms. Duke 60

the judicial record. That is not something that should be done at this preliminary injunction stage.

And if this Court is not going to dismiss the case, is not going to abstain, then we request, Your Honor, that a trial occur so that the Court can understand and hear testimony as to the great implication of what it is CNS is trying to do, which includes erasing part of *Planet III's* very holding, which, as you know, Your Honor, is this portion here: However, this right does not entitle the press to immediate access to those complaints. Some reasonable restrictions resembling time, place, and manner regulations that result in incidental delays in access are constitutionally permitted where they are content neutral, narrowly tailored, and necessary to preserve the court's important interest in the fair and orderly administration of justice.

We have provided to you, Your Honor, affidavits and whatnot for you to review so that you have an appreciation of what the evidence will be in the event the case is not dismissed and we head to a motion for permanent injunction.

And when you look to what we've submitted to you, Your Honor, the balance of the equity very much tips in favor of the Idaho courts. The Idaho courts, if an injunction issues, will be forced to rebuild their entire system for new filings. The Idaho Supreme Court will be forced to implement, revise, and upgrade new court administrative rules.

Ms. Duke 61

And I understand Mr. Fetterly's going to say, you know what? When states are behaving badly, you've got to step in, and you've got to deal with these things. And there should not be an issue with the State of Idaho having to revamp its entire process because all these other states where judges have ignored the second important balancing act have been able to do it. Well, that is not what *Planet III* says.

In addition, there will be a change to court rules. They're going to necessitate training 44 county clerks, all of their staff, and all of the staff in Ms. Omundson's office to handle this new system. A change to auto-accept will necessitate training Idaho's state court judges regarding the new policy, because what do they do when someone files -- like you asked me at the start of the hearing, Judge, when someone is auto-accept, here's what happens, and here's why Rule 12 protects against this and in the balance of a litigant's interests, in my view, should happen with electronic court submissions.

Under the Idaho system, if you goof and you didn't provide the proper filing fee, guess what happens? That filing's rejected. And guess what defense lawyers like myself are going to do for our insurance claims? You better bet I'm going to come in and say, "I'm sorry. It was rejected. It wasn't filed on time. Yeah, it was auto-accepted, but a Court has since dismissed it because the filing fee was not paid."

Ms. Duke 62

And you can bet that we're going to argue that the statute of limitation was not met.

Is that right? Is that fair? Is that just? That does not occur under the court system now. Under the court system now, that litigant has three days to correct the issue under Rule 12. That litigant has three days to be able to say, "Oh, I didn't get you my filing fee? Here you go." How is that so damaging to the First Amendment access to a complaint versus all of the perils that could exist on the other side of it?

You also are going to have to educate the attorneys -- which I often say managing attorneys is like herding cats -- about the new system. They're going to have to know that there's no more three-day grace period. And as we submitted to you with the Ada County clerk's declaration, gone is the enforcement ability of the clerks to be able to have the rule to say, "You know what? You didn't file it correctly, Ms. Duke. You've got to get your affidavit with a signature." Right now, if I don't do that in three days, it will not be accepted for filing as of the date it was submitted. It will be late.

There will be no power under this auto-accept feature for a county clerk to go and have the actual record itself be complete and be what it's supposed to be so that a district judge or magistrate judge can make a decision. This is why

Ms. Duke 63

Planet III very wisely included the second scale, the scale that CNS ignores. And that is the scale of we need to make sure from an administrative standpoint our court records are accurate and complete.

In addition, the press review queue -- here's where we come to a unique Idaho issue that CNS ignores. That again, Your Honor, is that case I cited to you earlier, where "press" is not defined in the state of Idaho like it is in California and other states. The Supreme Court has declined to do so. The press is the public under Idaho law, period. CNS has no greater right than my grandmother, than my kids to go access something. They don't have a greater right. They're asking you to have something special that no one else will have. The public is the press in the state of Idaho. That's not like California; that's here.

And again. I mentioned the \$108,000. Mr. Fetterly can unsupportedly and without foundation make lots of assertions as to Tyler, and he can also say, "Oh, I can't believe a company would charge for something like that, and that's not right." Well, guess what? That's what

Ms. Omundson was told: "If you have the press review queue, you -- we will implement it, but you're going to have \$108,000 a year as an estimate to have this benefit of a press review queue."

There is nothing in *Planet III* -- and in fact

Ms. Duke 64

Planet III itself -- again on that quote that I've shown you before many times that is ignored by CNS -- does not require courts, or a public entity with limited resources, to set aside their judicial operational needs to satisfy the immediate demands of the press.

How is 5.07 hours -- business hours -- to review a complaint impeding CNS's right to timely review? We submit, Your Honor, that it's not. And under *Planet III* there is no -- there is no harm to them, because we're doing exactly what *Planet III* said we could do, and we're doing it in a timely fashion.

We even have our Supreme Court saying -- they rule that it can take up to three days. That's not even what's happening. It's happening much sooner than that, unless you want to manipulate the data and ignore when clerks actually work. Under CNS's theory, we as a state should now staff our clerks' offices 24/7/365 if we want to be able to not have a press review queue, if we want to be able to do some sort of orderly administration of justice. And that's not at all what any of the precedence says.

You know, Your Honor, one last point I'd like to make. You had asked me at the conclusion of our last argument, What do we use? And in that tax case, in *Schaefer*, there was a note that the U.S. Supreme Court can also handle those types of things when there is something that a state

Mr. Fetterly 65

court is doing that has been challenged. And so when you look to that precedent as well, that's at least an avenue.

Your Honor, do you have any questions for me, or is there anything I can hit? Because I want to make sure that I've answered anything you have to your satisfaction.

THE COURT: I do not have any further questions. Thank you.

MS. DUKE: All right. Thank you, Your Honor. We would request, then, that the preliminary injunction be denied.

THE COURT: All right. Mr. Fetterly, you may have about five minutes for rebuttal.

MR. FETTERLY: Thank you, Your Honor. I want to first start by addressing this issue about kind of the immediate access again that counsel keeps referring to and this notion that *Planet III* somehow has this alternative test -- the other scale, if you will -- that isn't reflected in the opinion, quite frankly. And I think the reason why counsel hasn't seen any other court apply the so-called additional scale is because it's not the actual test. We have the *Press-Enterprise II* test, and that is the test.

You know, Your Honor, you posed the question, is there a distinction between immediate access and enjoining a policy or practice that results in delays, and if enjoined may in fact result in more immediate access?

Mr. Fetterly 66

Yes, I think there is a distinction, and the distinction again hinges on the qualified First Amendment right of access. I think counsel perhaps, you know -- well, I think part of the confusion in *Planet II* is that there are three phrases, like entitlement, demanding, and these words. I think if we read *Planet III* clearly, it comes out that what the court is saying is that there is no immediate right of access in the sense that if there is a delay, Courthouse News cannot say, "My First Amendment rights have been violated" per se because there was a delay. It's a qualified right.

Defendant has the opportunity under the Press-Enterprise II test, the second part of it, to justify the delay. And that's why we have the immediate right and that's why we have all of this language throughout Planet III that says there's no entitlement.

However, immediate access is not off the table just because the defendant has to justify her burden under Press-Enterprise II. And I'd point the Court -- this is the response to the surreply, but it's in Planet III, and I quote -- and I just point to this document because it's recent, and it's a one-page document. I quote from Planet III: The defendant's burden is to first -- quote, Demonstrate that first there is a substantial probability that its interest in the fair and orderly administration of justice would be impaired by immediate access and, second, that no

Mr. Fetterly 67

reasonable alternatives exist to adequately protect that government interest.

So the Ninth Circuit is even using immediate access in the test. And we're not demanding it as a matter of right because the First Amendment entitles us to do it. What we are saying is that under this test, defendant has failed and will fail at trial to show that there is in fact a substantial probability that its interest in the fair and orderly administration of justice would be impaired by immediate access.

And so if the Court applies this test and if the Court finds that defendant has failed to meet her burden, the policy and practice that results in the delays in access can be enjoined. And if we enjoin that practice, yes, it may in fact be that there is immediate access, but that's not because the First Amendment demands it. It's because defendant failed to meet her burden under constitutional scrutiny of justifying the practice. So that, I believe, is the distinction. And again, that's why I just keep coming back to the idea that this is a test, and we ask the Court to apply it.

Now, very briefly, a few other points. Counsel has made various arguments based upon the court rules. There is no conflict between the court rules and the First Amendment. There's not a single court rule that I'm aware of -- and I don't think counsel has pointed to one -- that says that

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Mr. Fetterly

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access cannot be provided to the public or the press until -and to be clear, we're not suggesting that Courthouse News has
any greater rights than the public. But as *Planet III* talks
about, the press is the public. It is an extension of the
public. There's nothing in the rules that says that access
must be withheld or restricted until after clerical review and
acceptance. So there's no tension. There's no conflict.

And we are not saying that the court clerks cannot do their jobs. What we're saying is that they cannot withhold or restrict access while they do them. And that really is the crux of what Judge Reiss talks about at length in her ruling and order out of Vermont. In the -- in the electronic world, you don't have some of the same considerations you have in the paper world, which the *Planet* court had to deal with. aren't talking about a singular physical object only one person at a time can hold. We're talking about an electronic document that eliminates those barriers, eliminates those Judge Reiss talks about that. And in the electronic issues. world, there is simply no compelling or governmental interest to withholding access to that document while the court staff do their job.

And, yes, there has been a pandemic. Yes, there is hardship. There will always be circumstances that make life hard, and Courthouse News is not unsympathetic to that. We're not asking anybody to not do their job, and we're not looking

Mr. Fetterly 69

past the realities of life.

But what we are saying is that these circumstances really illustrate the problem with inserting, you know, human physical review of documents and withholding access while the courts do their jobs. If you simply remove the policy or practice of withholding access until after review and processing, all of these other issues simply fall by the wayside. They're not real issues anymore, and they need not be issues, as we see in the vast majority of federal courts that provide this level of access and the numerous state courts that do so as well.

So, you know, again, we've talked a little bit about -- counsel talked about filed versus received. You know, there's no sleight of hand here. We believe filed and received are synonymous and interchangeable as the Ninth Circuit uses them. I suppose there is a difference between the clerical and administrative use of that word as defendant uses it versus when the First Amendment right attaches, which is upon receipt.

But as we talked about in our papers, you know, clerical definitions simply cannot define the First Amendment, and the First Amendment does not bend to local court rules.

That's -- that's just the opposite. Supreme Court rule establishes that local court rules must comply with the substantive law. And what we're saying here is, you know, the

Mr. Fetterly 70

First Amendment trumps.

But once again, there is no conflict, because these rules do not actually prohibit access. Counsel invokes the three hours [sic] that is allowed under the Public Records Act in Idaho, which I think, as we all commonly know, is simply used for archival research and such things. Yes, some period of time is allowed for clerks to do their job in responding to those requests, but that does not preclude more timely access under the First Amendment standard than applies to civil complaints. And I guess if there were a conflict -- and to be clear, there is not -- I don't think there would be any more question that the First Amendment prevails and must trump the local court rule or statute.

So when we start talking about the delays, counsel spent a fair amount of time talking about the number of hours. And, you know, again, this kind of just points or makes a distinction between working hours and the real-life passage of time. However you look at it, there is no actual dispute -- I don't believe that there are delays in access. The only way that delays are eliminated is if you start the clock on the First Amendment once the document has been accepted, which is after the delay at issue has already occurred.

So if we're talking about the length of time between receipt by the Court or submission by the filer on the one hand and clerk review and acceptance on the other, what

Mr. Fetterly 71

counsel's papers show is that, you know, during that period in November, it was -- 5.8 average hours lapsed in between, and in the surreply it was 4.81 average hours that lapsed in between. Again, these are averages. It doesn't account for the longer delays that exist that we address in our papers.

And I guess the important point that I want to just land with here is that it's not this Court's job to divine the number of hours that constitutes timely access. This Court's job, as set forth in *Planet III*, is to apply the constitutional test to those delays and closely scrutinize whether the defendant's justifications for the current practice of withholding access until after processing and acceptance satisfies rigorous scrutiny. And we believe that if the Court does that, as we've explained, that we'll find that the defendant has failed to meet that test, just as the clerks in the other cases that we've discussed have failed to meet that test.

And to put a slightly finer point on it, I think the problem here is that if the Court starts talking about four hours is okay, five hours is okay, six hours is okay, whatever the number may be, we've now created a First Amendment dead zone. There's a period of time in which complaints can be withheld from the press or the public for any reason or no reason at all, and that is squarely at odds with the *Press-Enterprise II* test as set forth in *Planet III*.

Mr. Fetterly

The defendant must demonstrate that, you know, more immediate access would be impaired -- or governmental interest would be impaired by more immediate access. That is the test. This Court must apply that test. And that's what we ask the Court to do, and we respectfully request that if the Court applies that test, it will conclude that the defendant has failed to meet her burden and that the motion for preliminary injunction should be granted.

Unless the Court has questions, I have nothing further, Your Honor.

THE COURT: No, I do not have any further questions.

I will say -- and I suspect that all of you hear this quite frequently, and I mean that as a compliment. It's very refreshing to get briefs and arguments as coherent and as well done as has been done in this case, and I appreciate that. The issues are clearly defined. The positions have been well enunciated. Unfortunately, the hard part is coming to an answer.

But I will take this under advisement. I will get a decision out as quickly as I can. I'm not going to say it's going to be immediate and I'm not going to say it's going to be without delay, but I will get it out as soon as I can. So thank you. Unless there's anything else, I think we're done for today.

MS. DUKE: Your Honor, thank you for your comments.

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     Appreciate your time.
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               And, Patti, please get better.
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               MR. FETTERLY:
                              Thank you, Your Honor.
               THE COURT: Thank you, court's in recess.
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          (Proceedings concluded at 11:51 a.m., February 18, 2022.)
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CERTIFICATE

I, ANNE BOWLINE, a Registered Merit Reporter and Certified Realtime Reporter, do hereby certify that I reported by machine shorthand the proceedings contained herein on the aforementioned subject on the date herein set forth, and that the foregoing 73 pages constitute a full, true and correct transcript.

Dated this 28th day of February, 2022.

/s/ Anne Bowline

ANNE BOWLINE Registered Merit Reporter Certified Realtime Reporter Case 1:21-cv-00305-DCN Document 34 Filed 02/18/22 Page 1 of 1

UNITED STATES DISTRICT COURT DISTRICT OF IDAHO U.S. DISTRICT JUDGE MINUTE ENTRY

(X) Motion hearing [7 & 14]

U.S. District Judge: David C. Nye
Deputy Clerk: Patti Richmond

Date: February 18, 2022
Time: 10:00 – 11:50 am

Court Reporter: Anne Bowline Place: Boise, ID

COURTHOUSE NEWS SERVICE V SARA OMUNDSON 1:21-cv-305-DCN

Counsel for Plaintiff: Jonathan G. Fetterly and Debora K.Grasham Counsel for Defendant: Keely E. Duke and Anne E. Henderson

- (X) All parties agreed to have this matter heard via zoom rather than an in-person hearing.
- (X) Court heard oral arguments.
- (X) Matter taken under advisement with a written decision to be forthcoming.

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Attorneys for Courthouse News Service

IN T E NITED STATES DISTRICT CO RT

FOR T E DISTRICT OF IDA O

COURTHOUSE NEWS SERVICE,

Plaintiff,

v.

SARA OMUNDSON, in her official capacity as Administrative Director of Idaho Courts,

Defendant.

Case No: 1:21-cv-00305-DCN

CO RT O SE NE S SERVICES
SECOND NOTICE OF S LEMENTAL
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DEFENDANT S MOTION TO DISMISS
D AND IN S ORT OF
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MOTION FOR RELIMINAR
INJ NCTION D 14

(261 of 268), Page 261 of **268**se: 24-6697, 03/06/2025, DktEntry: 10.12, Page 261 of 268 Case 1:21-cv-00305-DCN Document 32 Filed 02/15/22 Page 2 of 2

Mindful of the volume of documents already before the Court, Courthouse News Service

("Courthouse News") submits this Notice of Supplemental Authority to bring to the Court's

attention new authority directly relevant to the motions set for hearing on February 18.

The new authority, issued on February 14, is the Findings and Recommendations by

Magistrate Judge ou in Courthouse News Service v. Cozine, Case No. 3:21-cv-00680-

Or.) ("Cozine"), attached hereto as Exhibit 1. Like this case, the Cozine case involves a claim

arising under the First Amendment against the Oregon State Court Administrator based on state-

wide delays in access to new e-filed civil complaints. The Findings and Recommendations

address an issue presented in this case: when the First Amendment right of access attaches to

new e-filed civil complaints. Applying the Ninth Circuit's opinions from Courthouse News

Service v. Planet, Magistrate Judge ou concludes the First Amendment right of access attaches

to new e-filed civil complaints when they are received by the court, and rejects the Oregon State

Court Administrator's argument that the right of access does not attach until after new e-filed

complaints are "accepted" by court staff.

Dated: February 15, 2022

BR AN CAVE LEIGHTON PAISNER LLP

/s/ Jonathan G. Fetterly

Jonathan G. Fetterly

Attorneys for Courthouse News Service

CO RT O SE NE S SERVICE S SECOND NOTICE OF S LEMENTAL A T ORIT - 2

ER-2672

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IN THE UNITED STATES DISTRICT COURT

FOR THE DISTRICT OF IDAHO

COURTHOUSE NEWS SERVICE,

Plaintiff,

v.

SARA OMUNDSON, in her official capacity as Administrative Director of Idaho Courts,

Defendant.

Case No: 1:21-cv-00305-DCN

RESPONSE TO NOTICE OF SUPPLEMENTAL AUTHORITY REGARDING DEFENDANT SARA OMUNDSON'S MOTION TO DISMISS [DKT 7] Defendant Sara Omundson's notice of supplemental authority does not offer any authority at all. Defendant instead offers an *amicus curiae* brief filed in a pending First Circuit appeal involving a case in which the issue of abstention—an issue raised by Defendant in her motion to dismiss and for which she offers the *amicus* brief—was not raised or briefed by the parties in the district court. The *Courthouse News Service v. Glessner* case offers no authority from either the district court or the court of appeals on the issue of abstention. Defendant's submission of an *amicus* brief on that issue at this late hour is nothing more than additional argument and briefing beyond the scope of this Court's rules. See, e.g., Loc. Civ. R. 7.1 (addressing limitations on motion practice).

Regardless, the *amicus* brief offered by Defendant stands in stark contrast to the controlling Ninth Circuit precedent this Court should follow on the issue of abstention. In *Courthouse News Service v. Planet*—a case involving the same issue and claim as this case—the Ninth Circuit not once, *but twice*, rejected Defendant's argument that the federal courts should abstain from hearing Courthouse News' claim based on a violation of its First Amendment right of access to new civil complaints. The Ninth Circuit first rejected this argument in *Courthouse News Service v. Planet*, 750 F.3d 776 (9th Cir. 2014) ("*Planet P*"), when it reversed the district court's order dismissing Courthouse News' claim on abstention grounds. It then rejected Defendant's argument a second time in *Courthouse News Service v. Planet*, 947 F.3d 581 (9th Cir. 2020) ("*Planet III*"), when it expressly disapproved of the Seventh Circuit case upon which Defendant relies for her abstention argument. 947 F.3d at 591 n.4 ("We disagree... with the Seventh Circuit's decision to abstain from resolving the dispute about when the right attaches and when delays are so long as to be tantamount to a denial of the right."). The amicus brief

¹ If Defendant believed *amicus curiae* support was necessary or appropriate for her motion she presumably could have requested it in this case, and in a timely manner.

(264 of 268), Page 264 of **268**se: 24-6697, 03/06/2025, DktEntry: 10.12, Page 264 of 268 Case 1:21-cv-00305-DCN Document 30 Filed 02/11/22 Page 3 of 3

offered by Defendant obviously does not (and cannot) provide a basis for this Court to deviate

from binding Ninth Circuit authority.

Finally, there is no reason to believe the Ninth Circuit would consider this particular

amicus authoritative. The Ninth Circuit heard from it on a different issue in the Planet case and

rejected its arguments. In Planet III, the Conference of Chief Justices submitted an amicus curiae

brief in support of the defendant clerk, arguing: (1) access to pre-judgment court records in civil

cases is not compelled by the First Amendment; and (2) finding that a First Amendment right of

access attaches when new complaints are filed would "burden the state courts in the performance

of their duties." 2017 WL 1857422, *ii. The Ninth Circuit rejected these arguments when it

"conclude[d] that the press has a qualified right of timely access to newly filed civil

nonconfidential complaints that attaches when the complaint is filed." Planet III, 947 F.3d at

585; see also id. at 588, 594 (agreeing with district court that "the right to timely access attaches

at the moment of filing, i.e., when the complaint is received by the court").

Dated: February 11, 2022

BRYAN CAVE LEIGHTON PAISNER LLP

/s/ Jonathan G. Fetterly

Jonathan G. Fetterly

Attorneys for Courthouse News Service

RESPONSE TO NOTICE OF SUPPLEMENTAL AUTHORITY - 3

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IN THE UNITED STATES DISTRICT COURT

FOR THE DISTRICT OF IDAHO

COURTHOUSE NEWS SERVICE,

Plaintiff

VS.

SARA OMUNDSON, in her official capacity as Administrative Director of Idaho Courts,

Defendants.

CASE NO. 1:21-CV-00305-REP

NOTICE OF SUPPLEMENTAL SUPPORT REGARDING DEFENDANT SARA OMUNDSON'S MOTION TO DISMISS [DKT 7]

Defendant Sara Omundson, by and through the undersigned counsel of record, Duke Evett, PLLC, hereby submits this Notice of Supplemental Support Regarding Defendant's Motion to Dismiss [Dkt. 7] the Complaint [Dkt. 1] filed by Plaintiff Courthouse News Service ("CNS"), to bring the Court's attention to updates to arguments being made regarding the issue of abstention, which is raised by Ms. Omundson's Motion to Dismiss.

In a case brought the District of Maine, which is in the first judicial district, *Courthouse News Serv. v. Glessner*, No. 1:21-CV-00040-NT, 2021 WL 3024286 (D. Me. July 16, 2021), Courthouse News brought an action similar to that in this case against the state court administrator for the State of Maine, seeking declaratory and injunctive relieve to allow them immediate access

NOTICE OF SUPPLEMENTAL SUPPORT REGARDING DEFENDANT SARA OMUNDSON'S MOTION TO DISMISS - $\mathbf{1}$

to civil complaint submissions. *Id.* The District Court raised the issue of abstention, but ultimately, did not fully consider the issue because defendants had not raised it themselves. *Id.* at *7 n. 14. The District Court granted defendant's motion to dismiss, finding Courthouse News failed to state a claim upon which relief could be granted. *Id.* at *7. Courthouse News appealed to the First Circuit Court of Appeals. Case No. 21-1624.

The Conference of Chief Justices ("CCJ") filed an amicus curiae brief for the consideration of the First Circuit on Courthouse News' appeal (Exhibit A hereto). The CCJ "was founded in 1949 to provide an opportunity for the highest judicial officers of each State and U.S. Territory to address matters of importance in improving the administration of justice, rules and methods of procedure, and operation of state courts and judicial systems." Ex. A at 13. The CCJ indicated the brief was "filed pursuant to a policy unanimously approved by CCJ's Board of Directors. That policy authorizes the filing of a brief only where critical interests of state courts are at stake, as they are in [that] case. *Id.* at 14.

CCJ argues that "[p]roper application of the principles of comity, federalism, and equity calls for federal court abstention in a challenge to court record rules promulgated by a state's highest court, which has the exclusive authority to establish court rules and oversee a co-equal, centralized judicial system." *Id.* at 14.

The argument and position of the CCJ is significant and supportive of Ms. Omundson's abstention argument for the following reasons:

1) As in Maine where the supreme court of that state exercised its inherent, constitutional and statutory powers to manage the state judicial system, here, the Idaho Supreme Court has also exercised its inherent constitutional and statutory powers to manage the

(267 of 268), Page 267 of **268**se: 24-6697, 03/06/2025, DktEntry: 10.12, Page 267 of 268 Case 1:21-cv-00305-DCN Document 28 Filed 02/10/22 Page 3 of 4

Idaho state judicial system by adopting rules and regulations governing electronic filing

(see e.g. IREFS 3, 4, 5, and 11) and access to court records (ICAR 32).

2) As in Maine, Courthouse News seeks to have federal courts oversee the Supreme Court

of Idaho's policy determinations imbedded in these rules by entering an injunction

requiring instant access to civil complaints submitted for filing to Idaho's state courts.

Dkt. 7.1 at 6 ("Idaho's county clerks are elected officials, who have independent duties

and rights conferred by the Constitution of the State of Idaho, state statutes, and Idaho

Supreme Court rules.")

3) As in Maine, the exercise of federal jurisdiction in this case runs counter to the

principles of comity, because it would involve this federal court supervising Idaho's

judicial system. Dkt. 7-1 at 6 ("CNS asks the federal district court to issue declaratory

and injunctive relief to apply across all of Idaho's state judicial districts s, and to each

and every alleged agent, assistant, and employee of Director Omundson.").

Counsel for Ms. Omundson will be able to further address the points made by the CCJ in

its arguments on the Motion to Dismiss, which are set for February 18, 2022.

DATED this 10th day of February, 2022.

DUKE EVETT, PLLC

By /s/Keely E. Duke

Keely E. Duke – Of the Firm

Anne E. Henderson – Of the Firm

Attorneys for Sara Omundson

NOTICE OF SUPPLEMENTAL SUPPORT REGARDING DEFENDANT SARA OMUNDSON'S MOTION TO DISMISS - 3

CERTIFICATE OF SERVICE

I hereby certify that on the 10th day of February, 2022, I served a copy of the foregoing on CM/ECF Registered Participants as reflected on the Notice of Electronic Filing as follows:

Debora Kristensen Grasham Katherine A. Keating Jonathan G. Fetterly dkk@givenspursley.com katherin.keating@bclplaw jon.fetterly@bclplaw.com

/s/Keely E. Duke

Keely E. Duke